Committee: Executive Agenda 5.

Item No.:

Date: 4<sup>th</sup> January 2010 Status Open

Category Decision within the functions of Executive

Subject: ICT Strategy

Report by: Senior IT Projects Officer

Other Officers

Involved

Director Director of Resources

Relevant Portfolio Holder for Efficiency

Portfolio Holder

#### **RELEVANT CORPORATE AIMS**

CUSTOMER FOCUSED SERVICES – Providing excellent customer focused services by providing increasingly more efficient mechanisms for the public, or elected Members and our Employees to access services.

STRATEGIC ORGANISATIONAL DEVELOPMENT – Continually improving our organisation by supporting it in the changes that are required.

#### **TARGETS**

The IT strategy assists in enabling the Council to meet its targets as set out in the Corporate Plan.

#### **VALUE FOR MONEY**

ICT provides a means to generate efficiency savings across the organisation.

## **THE REPORT**

The attached strategy builds upon the previous strategy that was written in 2007 and expired in 2010, it extends it to bring it in line with the Corporate Strategy 2007 – 2011.

Despite employee shortages the ICT team have worked well and had notable achievements.

- Virtualisation of servers and the introduction of a storage area network has been substantially completed, this will bring efficiency savings.
- The Government Connect code of connection has been achieved, this required 91 different tasks to be completed.

- The CRM system had a major upgrade which included the re-writing of all the scripts.
- Disaster Recovery arrangements are now in place.
- A network link to Chesterfield is in place and the Council is about to be joined up with all the Derbyshire Councils through the Derbyshire wide area network.

The focus for the ICT team for the next fifteen months will include the possible joint service with North East Derbyshire District Council, the continuing delivery of service with reduced staffing and the identification of efficiencies to assist the Council.

## **ISSUES/OPTIONS FOR CONSIDERATION**

Whether to accept the revised Strategy.

## **IMPLICATIONS**

Financial: None Legal: None

Human Resources: None

## **RECOMMENDATION(S)**

To adopt the Strategy

# REASON FOR DECISION TO BE GIVEN IN ACCORDANCE WITH THE CONSTITUTION

To ensure that the Council's strategic development of computer systems in support of the Corporate Plan continues.

ATTACHMENTS: Y
FILE REFERENCE:
SOURCE DOCUMENT: