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**Quarter 3 Update**

**2009-10**

**Working Neighbourhoods Fund**

---

February 2010





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## Introduction

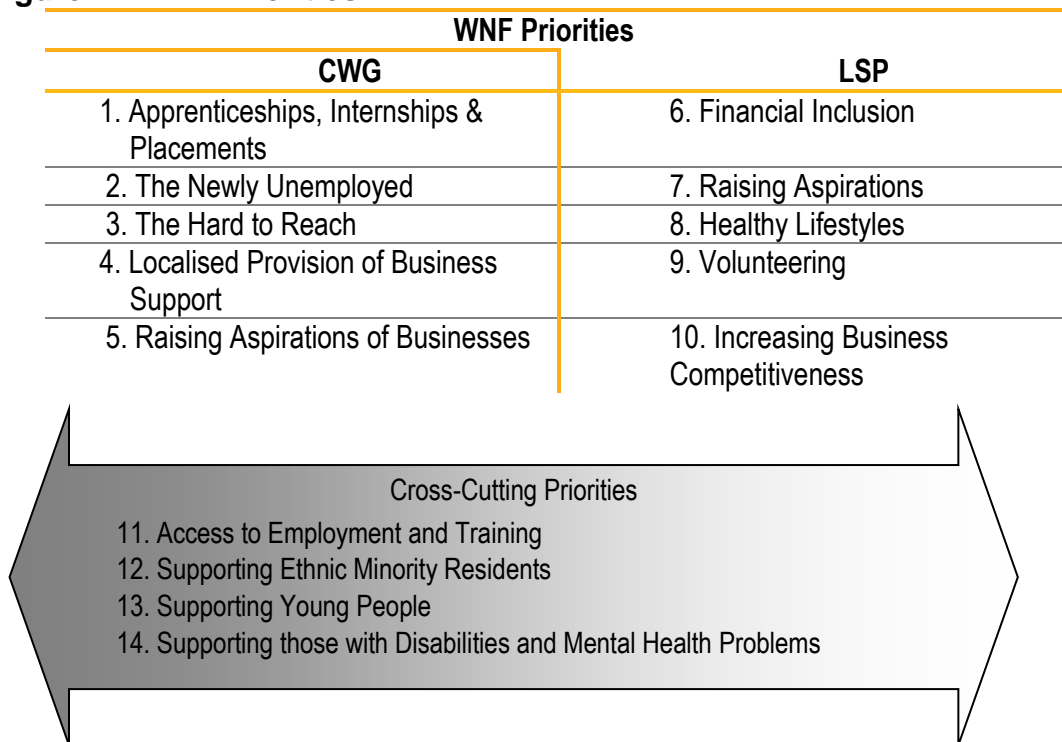
The purpose of the Working Neighbourhoods Fund (WNF) is to reduce levels of worklessness and increase enterprise and skills in our most deprived communities. The WNF is about new ways of working, taking into account local individuals and communities, with flexibility and opportunities to respond to particular challenges within local areas.

Bolsover district qualifies from WNF in the respect that it has more than 20% of its Lower Super Output Areas (LSOAs) in the most deprived decile on the overall Indices of Multiple Deprivation (IMD) and that it is ranked among the top 40 districts on an equally weighted measure of key benefit claim rate and employment rate

The WNF allocation to Bolsover District Council, to be paid as one element of the Area Based Grant, is just over £7m for the period 2008-2011. The WNF has been allocated in two ways. Bolsover District Council has allocated £1 million WNF per annum to the Bolsover Local Strategic Partnership (LSP) to commission initiatives that are focussed on **preventing worklessness**. The remainder of the WNF is focused on addressing the NI 153 indicator, to **reduce the number of people claiming benefits** in the worst performing areas. A Core Worklessness Group (CWG) consisting of the Leader/Deputy Leader, Officers of Bolsover District Council and relevant partners in relation to worklessness was established in 2008 to move this agenda forward.

In May 2009, the Working Neighbourhood Fund Strategy for Bolsover was published, following a series of consultation events to identify key priorities and potential intervention projects to address worklessness across the district. The WNF Strategy will drive the delivery of the WNF programme over forthcoming years and the CWG and LSP will use the Strategy as the basis for commissioning activity to address worklessness and to impact on the relevant national indicators. The LSP and the CWG have five strategic priorities each that reflect the focus for each group, in addition to four cross-cutting priorities. The priorities are interdependent and are detailed below:

**Figure 1: WNF Priorities**



Bolsover District Council and the LSP have taken a strategic approach to the commissioning of activities using WNF, ensuring interventions meet an identified need and genuinely add value to existing services. This has only been possible through continuing the existing good working relationships with all of our key partners. The table below details the interventions already commissioned by the CWG and the LSP and how they impact on the key priorities.

**Figure 2: WNF Commissioned Interventions**

Commissioned Interventions														
Priority	CWG					LSP					Cross-Cutting			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
CWG Commissioned														
<b>Family Employment Initiative</b>		✓	✓		✓		✓				✓	✓	✓	
<b>Grants to Voluntary Organisations</b>		✓	✓			✓	✓					✓	✓	✓
<b>Apprenticeships feasibility study</b>	✓				✓		✓							
<b>Infrastructure Development Officer</b>					✓					✓				
<b>Start-up Support for those with Disabilities</b>		✓			✓		✓					✓	✓	✓
<b>Ways to Work</b>		✓	✓								✓	✓	✓	✓
<b>Free Legal Advice</b>		✓	✓			✓								
<b>Bolsover Apprenticeship Programme</b>	✓	✓	✓				✓			✓				
Tesco - Making the Connection		✓	✓				✓							
Bolsover Intermediate Labour Market Programme	✓	✓	✓				✓							
LSP Commissioned														
<b>Raising Aspirations (Strands 1-3 – Young People)</b>		✓	✓				✓					✓	✓	✓
<b>FEI Practice Nurse</b>							✓	✓				✓	✓	✓
<b>Financial Inclusion Strategy and Action Plan</b>														
<b>Bolsover Volunteering Project</b>		✓	✓				✓		✓			✓	✓	✓
<b>Hot Prospects</b>	✓				✓					✓				
Bolsover Financial Inclusion Project														
Employer Engagement Project		✓	✓	✓	✓					✓				
<b>Raising Aspirations (Strand 4 – Adults)</b>			✓				✓				✓	✓	✓	✓

*Interventions that have been highlighted in bold indicate those that have been approved since the last WNF Update report.*

## Working Neighbourhoods Financial Allocations and Commitments

Bolsover District Council's allocation of the Working Neighbourhoods Fund (WNF) was originally £7,031,056 for the period 2008-2011. This was later revised, following an adjustment to the way the fund was calculated, to £7,065,414.

On 12<sup>th</sup> November 2009, the Department for Communities and Local Government (CLG) announced that an additional £40 million was being made available to the 61 local authorities currently in full receipt of WNF. For Bolsover, this means that an additional £200,483 has been allocated bringing the total allocation up to **£7,265,897**. The letter from CLG outlining the increased allocations also confirmed that:

- A consultation document on the future of the WNF Reward grant was being prepared and would be published shortly
- Guidance would be issued on the development of Work and Skills Plans; this was one of the recommendations from the Tackling Worklessness Review.

Of this total allocation, approximately £321K has been ringfenced for management and admin of the scheme over four years. To date, £3,880,074 has been assigned to projects through formal contracting arrangements; details of individual activities are detailed below, providing a breakdown between the Core Worklessness Group and the LSP.

### Projects Commissioned by the Core Worklessness Group

Project Ref	Project Name	WNF 2008/09	WNF 2009/10	WNF 2010/11	WNF 2011/12	Total Approved
08-01	BizFizz - Clowne and Elmton with Creswell	24,927				24,927
08-02	LEADER	66,000				66,000
08-03	Family Employment Initiative		135072	138609		273,681
08-04	Grants to Voluntary Organisations – TRUST	4,750	4,750	4,750		14,250
08-4a	Grants to Voluntary Organisations – DUWC	26,745	27,400	27,950		82,095
08-06	Ways to Work		56598	43193	49639	149,430
08-08	Public Sector Apprenticeship Phase 1		42,425			42,425
08-09	Bolsover Infrastructure Development Officer		28,968	34,250	33,950	97,168
08-10	Work for Yourself - Disability Dynamics		78,491	73,105	50,775	202,371
08-13	Free Legal Advice		14,416	23,930	16,210	54,556
08-14	Bolsover Apprenticeship Programme		6,684	461,716	762,524	1,230,924
08-17	Making the Connection (Tesco's)		10,000			10,000
08-20	Bolsover Intermediate Labour Market Programme			417,633		417,633
		<b>£122,422</b>	<b>£404,804</b>	<b>£1,225,136</b>	<b>£913,098</b>	<b>£2,665,460</b>

## Projects Commissioned by the Local Strategic Partnership

Project Ref	Project Name	WNF 2008/09	WNF 2009/10	WNF 2010/11	WNF 2011/12	Total Approved
08-05	Bolsover Volunteering Project		46,183	61,438	69,675	177,296
08-07	Financial Inclusion - Phase 1		10,300			10,300
08-03	Family Employment Initiative (Practice Nurse)		37002	38114		75,116
08-11	Raising Aspirations (Strands 1-3 – Young People)		164,052	329,407	301,541	795,000
08-12	Hot Prospects		41,300	45,000		86,300
08-15	Bolsover Financial Inclusion Project		51,888	196,405	120,685	368,978
08-16	Employer Engagement		22,752	70,119	71,386	164,257
08-21	Raising Aspirations (Strand 4 – Adults)			153,150	146,770	299,920
		<b>£0</b>	<b>£373,477</b>	<b>£893,633</b>	<b>£710,057</b>	<b>£1,977,167</b>

The tables above show that a total of £4,642,627 WNF has been assigned to projects through formal contracting arrangements, leaving approximately £2.3m uncontracted at this stage.

### 2009/10 Quarter 3 Activity

Quarter 3 has been another busy period with a number of initiatives being commissioned and/or approved. It is really exciting to see a significant number of projects now up and running and the synergies and potential progression routes for individuals which are being made possible through these new interventions.

WNF spend in Quarter 3, October to December 2009, was £166,186 against a quarter forecast of £237,412 (70% of Q3 forecast achieved). A significant proportion of the quarter's underspend arose from the Raising Aspirations project mainly due to initial engagement activities having a limited cost, however, project spend in Quarter 4 will be much higher due to activities that have been commissioned under strands 1-3.

As a result of project work being undertaken this quarter, an additional £114,467 match funding has been levered into the district; £67,441 of this came through the Family Employment Initiative.

WNF spend during 2009/10 to date has been £395,221 against an annual forecast of £843,254. Whilst Quarter 4 spend is likely to be significantly higher than previous quarters, it is quite possible that a number of projects will be reporting an underspend in the current financial year. This is due to some projects experiencing difficulties and delays in recruiting staff. An end of year declaration will be sent to all projects during Quarter 4 to ascertain the end of year position with all approved projects. Any justification put forward by projects to carry forward funding into the next financial year will be considered on a project by project basis.

## **Core Worklessness Group**

### **Bus to Work (Tesco)**

The recent expansion at the Tesco distribution centre in Balborough has resulted in approximately 450 new jobs being created between January and May 2010. WNF has recently been approved to fund a pilot 16-seater mini bus service in response to these new job opportunities that will become operational from 15<sup>th</sup> March 2010. Without this service many local people would be unable to access work at Tesco as current public transport provision does not coincide with the three shift pattern that Tesco operates. This service will be provided by Chesterfield Community Transport who will work in partnership with the WNF funded Ways to Work project which is managed by Rural Action Derbyshire (formerly Derbyshire Rural Community Council). An interim report will be presented to the Core Worklessness Group during June 2010 so that passenger usage of the vehicle and options for continuing the service (if demand necessitates) can be considered appropriately.

### **Intermediate Labour Market Programme**

Over the past 12 months, the CWG has been developing an Intermediate Labour Market programme to provide paid employment and accredited learning opportunities to 40 local unemployed people over a six month period. The programme is targeted at individuals who are on Employment and Support Allowance and those claiming Job Seekers Allowance aged 25 and above. The programme has been designed so that it does not compete with other programmes that have been funded through the DWP Future Jobs Fund, which are predominately aimed at 18-24 year olds on Job Seekers Allowance. Two tenders were received from prospective deliverers for this work programme and, following presentations and scoring of both proposals on the 26<sup>th</sup> January 2010, the contract has been awarded to The Shaw Trust. The Shaw Trust is a national charity which supports disabled and disadvantaged people to prepare for work, find jobs and live more independently. Contract negotiations are currently taking place and it is anticipated that the programme will commence from April 2010. The Shaw Trust will work in partnership with Bolsover District Council's Neighbourhood Management Team, who will be responsible for determining the work schedules of participants which will include gardening jobs for vulnerable households, working with the Bolsover Countryside Partnership planting trees, and work on allotments. Indications from the recent open days held for the Bolsover Apprenticeship Programme are that there is significant interest from local unemployed people to undertake work in the field of horticulture and environment. If the programme is successful, there may be opportunities for continuing the programme in 2011/12.

### **Shirebrook Enterprise Centre**

BDC's Economic Development Team has been working towards securing grant funding to support the development of an **Enterprise Centre in Shirebrook**. The centre will provide lettable office/workshop/hybrid business accommodation supporting a variety of local new and existing businesses. A revised Expression of Interest to the European Regional Development Fund (ERDF) will be submitted during Quarter 4 following feedback from the ERDF Priority Axis 2 Technical Group to scale back the capital build costs as the ERDF being applied for exceeded the district's allocation. If the ERDF EOI is successful the second time around, a revised WNF Commissioning Brief for the Centre's revenue costs will be circulated to the CWG for approval before commissioning of a full application takes place. The revenue costs are likely to be in the region of £250,000.



## **Local Strategic Partnership**

### **Raising Aspirations (Strand 4 – Adults)**

In Quarter 2 a decision was taken to competitively re-tender for work to address the raising of aspirations amongst the working age population who were either unemployed or economically inactive following the de-commissioning of activity from Connexions Derbyshire Ltd. In January 2010, the LSP Technical Group met to review the seven tenders received. Of these, three were ruled out as they were not considered to be compliant with the requirements of the tender specification (one overlapped the Intermediate Labour Market programme and two were too targeted at particular groups of individuals). The remaining four were invited to present their proposals to the Technical Group on 20 January 2010. Following these presentations, all four tenders and presentations were scored against a pre-defined scoring matrix. The highest scoring proposal came from Chesterfield College for the delivery of tailored employment and skills development programmes, supporting 150 learners over 16 weeks in cohorts of 15. A Project Manager and two Learning Support Officers will be recruited to support delivery of the programme in which Derbyshire and Nottinghamshire Chamber of Commerce will also be a significant delivery partner. Subject to contract clarification and negotiation, the value of the contract awarded will be in the region of £299,920 and will be paid on achievement of outcomes rather than defrayal of expenditure.

The process of scoring tenders also identified that another proposal, submitted by Community Voluntary Partners (CVP), was strong on some key aspects of delivery that would provide additionality to the proposal submitted by Chesterfield College. As a consequence the Technical Group agreed to utilise additional WNF as sufficient funding remained within the LSP's WNF allocation. Further details of this programme will be provided in the Q4 Update Report. Furthermore, two tenders received in response to the Raising Aspirations tender specification gained support from the LSP Technical Group as possible separate commissions. The first was submitted by the Prince's Trust and aimed to deliver a series of engagement and employability activities to 19-25 year olds. The second was submitted by Nacro and was aimed at young people aged 19-25 who are offenders, ex-offenders and those at risk of offending. Members of the LSP Technical Group were mandated to explore these further and will report back and make recommendations to the LSP's Executive Support Group in April 2010.

### **Hot Prospects**

Hot Prospects is a project funded through the WNF which aims to find suitable graduates for local placement and job opportunities within Bolsover district SMEs (see page 29 for more information). Commissioned by the Employment and Enterprise Action Group (EEAG) in 2009 as a pilot project, early evidence has shown that WNF intervention has significantly increased Hot Prospects' presence within the district and the number of graduates and SMEs engaged in the service is much higher than in previous years. Following an interim evaluation, the EEAG have agreed to extend the scheme into 2010/11 utilising additional WNF and a proposal for 2010/11 activity will be submitted to the CEPT during Quarter 4 which will build upon good practice and lessons learnt from the pilot project.

### **Financial Inclusion**

During Q3, a contract with CVP to deliver against the Financial Inclusion Strategy was agreed. CVP will be responsible for the overall implementation of the strategy but will sub-contract work to various partners for direct delivery of activity; this includes North East Derbyshire Citizen's Advice Bureau, Derbyshire Unemployed Workers Centre and Worksop and District Credit Union. All posts covered by this initiative were advertised in the New Year but unfortunately the response to a number of the advertised positions, including the Financial Inclusion Manager, was poor necessitating a re-advertisement. The closing date is at the end of February with a view to all staff being in post by mid April 2010.

## **Employment Engagement**

During Q3, a contract with the Chamber of Commerce to deliver the LSP's Employer Engagement project was agreed. This involves the recruitment of two dedicated posts. The first post is a Business Engagement Officer that will work with inward investors and indigenous businesses to increase opportunities to Bolsover residents to access employment opportunities, and the second post will be Training Co-ordinator that responds to the needs of local, unemployed people by co-ordinating and brokering relevant training. Activity was scheduled to commence in the New Year but yet another poor response to job advertisements has resulted in both posts being re-advertised in February 2010.

## **Other Activity**

### **Projects 'Speed Dating' Event**

To assist with ensuring that all appropriate linkages are made between projects that are being funded through the WNF, a "Speed-dating" type event has been organised to take place on Thursday, 18th March 2010. All projects will have four minutes to talk about their initiative before moving onto the next table. This will be repeated 5 times to ensure the maximum number of projects are able to exchange information.

### **Database**

The Chief Executive's and Partnership Team are looking into the possibility of setting up a central, shared database to record WNF beneficiary information. Such a system would enable the LSP and District Council to monitor the impact of WNF funded initiatives more effectively, eliminate double counting, and would also enable the level of impact at a neighbourhood level to be assessed.

### **In touch**

Bolsover District Council's In touch newspaper issued in February 2010 contains a four page centre spread on the Working Neighbourhoods Fund and the initiatives being funded. A copy of the newspaper is available from the Chief Executives and Partnership Team on request or can be accessed via the link below:

<http://www.bolsover.gov.uk/PDF/Intouch%20Issue%2016%20Feb%202010.pdf>

### **Work and Skills Plans**

The development of Work and Skills Plans was one of the recommendations from Councillor Stephen Houghton's review of local partnership working to tackle worklessness. All local authorities in receipt of Future Jobs Fund are required to complete one. The overall objective of the Plan is to set out how local authorities, together with partners, will develop and agree their response to the local employment and skills needs identified through the Local Economic Assessment and Worklessness Assessment.

Interim Work and Skills Plans are required by April 2010 which should:

- Agree the steps that local partnerships will take to ensure the effective delivery of Future Jobs in their area; and
- Set out arrangements/proposals for the development of the full Plan for April 2011.

Each Plan is expected to cover a 3-year period from April 2011 to March 2014. Timing of the plans will match the timetable for reviewing Local Area Agreements and the 3-year local government settlement.

### **WNF Event**

A WNF event is being planned for mid May 2010. The purpose of the event will be to feedback information and share good practice about the progress of the programme since it was launched in 2008. It is intended that the second part of the event will be open to the public and will give WNF funded projects and partner organisations the opportunity to network and engage with potential beneficiaries.

## Project Activities and Achievements

Project Title and Description of Initiative		£ WNF	Quarter 3 Progress																						
<p><b>Family Employment Initiative (08-03), Coalfields Regeneration Trust</b></p> <p>The Family Employment Initiative (FEI) works with families and households to break down barriers to employment. FEI advisors visit hard to reach families and individuals in homes and other accessible locations. Funding from WNF will expand the Bolsover district team from 4.5 to 5.5 Advisers. A further extension to the project is the provision of a District Nurse to work as a member of the existing Family Employment Team. The Nurse will accompany existing advisers to provide responsive health advice, carry out home based health checks, support families to make better health choices, re-engage people with primary health and run “bespoke sessions” on topics that emerge which link improving health to reducing worklessness.</p> <p>Over the life of the project to March 2011, the project aims to assist 525 people into employment. Outputs to be achieved this financial year are:</p>		<p>Lifetime WNF Approved: £348,797</p> <p>2009/10 WNF Approved: £172,074</p> <p>Cumulative Q3 Target: £126,221</p> <p>Cumulative Q3 Actual: £92,022</p> <p>Underspend (against a flat profile) at the end of Q3 was £34,199. In December the FEI reported an overall project underspend, and submitted a paper to deal with this. There are various reasons attached to the underspend; lack of take up of anticipated childcare, no usage of the wage subsidy provision, recruitment delays and lags for staffing, long term sickness absence of advisors leading to less expenditure on their clients but also significantly the</p>	<p>Outputs Achieved in Quarter 3:</p> <table border="1"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Unemployed people gaining employment</td> <td>60</td> <td>52</td> </tr> <tr> <td>NEETs going into EET</td> <td>12</td> <td>8</td> </tr> <tr> <td>People (16+) gaining NVQ2</td> <td>15</td> <td>0</td> </tr> <tr> <td>People benefiting from debt mgt and advice</td> <td>40</td> <td>0</td> </tr> <tr> <td>People supported with their health needs</td> <td>20</td> <td>0</td> </tr> <tr> <td>No. of carer's receiving a health assessment</td> <td>5</td> <td>0</td> </tr> </tbody> </table> <p>Outputs reported this quarter are down against profile although the number of people into employment this financial year is ahead of profile (183 against a cumulative target of 150). However, outputs relating to the practice nurse are still to be formally reported; the number of people achieving an NVQ L2 is much lower than anticipated; and, whilst the people have benefited from debt management and advice whilst being supported by the project, CRT need to make changes to their monitoring systems for this information to be recorded.</p> <p><b>Practice Nurse</b></p> <ul style="list-style-type: none"> <li>8 Clients referred, one declined service, one client attended 3 times</li> <li>Networked with staff from over 15 different</li> </ul>			Target	Actual	Unemployed people gaining employment	60	52	NEETs going into EET	12	8	People (16+) gaining NVQ2	15	0	People benefiting from debt mgt and advice	40	0	People supported with their health needs	20	0	No. of carer's receiving a health assessment	5	0
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<b>Output</b>	<b>09/10</b>																								
Unemployed people gaining employ't	214																								
NEETs going into EET	48																								
Adults with learning disabilities moving into employment	5																								
People (16+) gaining NVQ2	36																								
People benefiting from debt advice	105																								

Project Title and Description of Initiative		£ WNF	Quarter 3 Progress
Care leavers moving to EET	15	project has been successful in seeking alternative funding methods for the training of clients etc. As budget models were developed no one could have forecast the rapid impact of the recession or the consequent roll out of additional funded provision for many of the client groups.	agencies/organisations <ul style="list-style-type: none"> <li>Attended 2 days training on Motivational Interviewing and a Cardiovascular Disease monitoring course.</li> <li>Involved in planning of the FEI Bolsover event.</li> </ul>
People on out-of-work benefits supported with health needs	50		
Carers receiving health assessment	10		
<b>Grants to Voluntary Organisations (08-04a), Derbyshire Unemployed Workers Centres</b> DUWCs provide free, confidential and independent welfare rights advice at a variety of times and locations across the district. An informal appointment system will be introduced for drop-in sessions, and where appropriate, telephone advice and home visits will be carried out. Tribunal representation, for users wishing to appeal against decisions made by the Department for Work and Pensions or HM Revenue and Customs regarding benefits and credits will be offered, and where possible, on-site redundancy advice will be offered.	Lifetime WNF Approved: £55,350  2009/10 WNF Approved: £27,400  Cumulative Q3 Target: £20,550  Cumulative Q3 Actual: £20,497	<p><b>FEI</b> Tesco's Barlborough distribution centre – Donna Woodward, FEI's JCP Secondee has led on this – liaising with JCP, Working Links, Making the Connection, Phoenix and OTR to ensure full understanding on the recruitment process and relevant support to clients. The Advisor attended all 7 events to ensure FEI was well represented in the presentation and registered an additional 20 clients who require additional support. Donna also attended the Pre Employment 3 day training course, to establish what support was provided for those clients; both successful and unsuccessful so suitable advice and guidance can be given to the clients. All advisors were suitably briefed so as to support their clients in completing a Tesco's application form correctly and knowing Tesco's employee values.</p> <p>The FEI programme is undergoing evaluation by Ekosgen and again their findings and recommendations will be important to the debate on the ongoing model of delivery.</p> <p>The number of enquiries received for outreach services for this quarter totals 624 against a target of 625. 30 Disability Living Allowance forms were completed prior appointment and the volunteer programme continues to provide this service. One new volunteer this quarter has now completed her basic training and is delivering 3 advice sessions per week.</p> <p>A new part time worker has been recruited, who is funded by the Society for the Assistance of Ladies in Reduced Circumstances (SALRC). Their remit is to conduct home visits to older ladies who live alone. Although based in Chesterfield, the Bolsover District is part of the project and so some residents will benefit over the coming months.</p>	

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																		
<p><b>Bolsover Volunteering Project (08-05), CVP</b>  This project aims to increase the employability, skills and confidence of local people through the provision of high quality volunteering opportunities. The project will employ 1.6 FTE workers.</p> <p>The full time post will be responsible for identifying and developing a range of volunteering opportunities, ensuring that volunteers that are recruited, placed and supported benefit from appropriate personal and professional development opportunities and best practice models.</p> <p>The part time post will recruit volunteers to act as community health champions who will work with their peers in order to promote and adopt healthier life styles.</p>	<p>Lifetime WNF Approved: £179,476</p> <p>2009/10 WNF Approved: £54,763</p> <p>Cumulative Q3 Target: £36,887</p> <p>Cumulative Q3 Actual: £31,665</p>	<p>The project is gaining momentum and has to date seen a total of 81 people accessing volunteering opportunities, far exceeding targets (30 of these are Community Health Champions). 6 new volunteering opportunities have also been created, against a target of 5. To date, one of these volunteers has gone into paid employment; this was into the CVP Admin role that was recently advertised. 91 different volunteering opportunities have now been identified with 51 different organisations, examples of new opportunities created include Derbyshire Fire and Rescue, New Houghton Community Centre, CVP and Bolsover Libraries. A best practice training event was held in November 2009 'Making the most of your volunteers' and a RSPH L2 course was also held with 10 people attending and all gaining an accredited qualification in understanding public health.</p> <p>There has been little interest from volunteers in relation to accessing NVQs and this has impacted on outputs with only 1 being achieved against a target of 5. Volunteers have however expressed interest in attending Adult Education courses around computers and first aid and the VCI passport. Due to a project under spend, the Bolsover Volunteering Project has been able to extend the VCI Passport scheme to a further 75 individuals over the next 2-3 years.</p>																		
<p><b>Ways to Work (08-06), Derbyshire Rural Community Council</b>  Ways to Work is a cross-cutting transport project where many elements of transport provision are brought together to remove transport as a barrier to work and training. It aims to provide transport opportunities, and/or easy to understand information on available transport options. This enhances existing Wheels to Work provision in Bolsover, through the provision of additional services including push bike and electric bike loan, taxi/bus vouchers, subsidised driving lessons, personalised travel planning and better access to information about</p>	<p>Lifetime WNF Approved: £144,835</p> <p>2009/10 WNF Approved: £52,003</p> <p>Cumulative Q3 Target: £35,078</p> <p>Cumulative Q3 Actual: £32,247</p> <p>The project has a small</p>	<p>Outputs Achieved in Quarter 3:</p> <table border="1"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Unemployed people gaining employment</td> <td>11</td> <td>37</td> </tr> <tr> <td>NEETs going into EET</td> <td>1</td> <td>1</td> </tr> <tr> <td>Jobs created</td> <td>0</td> <td>1</td> </tr> <tr> <td>Businesses assisted to improve performance</td> <td>1</td> <td>4</td> </tr> <tr> <td>No. of employees benefiting from training</td> <td>1</td> <td>4</td> </tr> </tbody> </table>		Target	Actual	Unemployed people gaining employment	11	37	NEETs going into EET	1	1	Jobs created	0	1	Businesses assisted to improve performance	1	4	No. of employees benefiting from training	1	4
	Target	Actual																		
Unemployed people gaining employment	11	37																		
NEETs going into EET	1	1																		
Jobs created	0	1																		
Businesses assisted to improve performance	1	4																		
No. of employees benefiting from training	1	4																		

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress			
<p>transport. Over the lifetime of the project, 133 people will be assisted into employment.</p>	<p>cumulative underspend. A request to roll forward underspend in relation to promotional activity and the interim evaluation has been requested and will be considered as part of the end of year review.</p>	<table border="0"> <tr> <td>No. of care leavers moving into employment</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> </table> <p>The project has continued to make very good progress, far exceeding original targets. During Q3, 37 people were assisted into employment bringing the total to 64 by the end of December. This is against a 2009/10 target of 35. The moped loan aspect of the scheme continues to be the most popular within the district and the CWG has agreed to vire funding between budget headings to allow more mopeds to be purchased if necessary.</p> <p>The new job openings at the Tesco distribution centre in Balborough have provided an opportunity to help those trying to get back to work. W2W had a presence at the pre-recruitment selection days and has reported that these events highlighted how problematic travel is for some, particularly when working on early and late shifts, outside of public transport times.</p>	No. of care leavers moving into employment	1	0
No. of care leavers moving into employment	1	0			
<p><b>Apprenticeships – Feasibility Study and Interim Arrangements (08-08), BDC</b> To address high levels of youth unemployment (18-24 year old JSA claimant rate of 37.3%), and low educational attainment levels in Bolsover District, tenders were invited with the remit to produce a feasibility study for a public sector apprenticeship scheme which would target those not achieving the grade requirements of traditional apprenticeship schemes.</p>	<p>2009/10 WNF Approved: £43,815</p> <p>Cumulative Q3 Target: £42,425</p> <p>Cumulative Q3 Actual: £42,425</p>	<p>Consultancy support in respect of developing the Bolsover Apprenticeship programme completed in Quarter 3 following the appointment of a dedicated team to manage and deliver the Bolsover Apprenticeship Programme.</p>			
<p><b>Bolsover Infrastructure Development Officer (08-09), Bolsover District Council</b> Bolsover has a number of key development site opportunities due to come to fruition over the next two to three years. This project seeks to maximise the opportunities available from these regeneration activities for both local residents seeking sustainable quality employment and to provide infrastructure to attract investors and grow local businesses.</p>	<p>Lifetime WNF Approved: £97,168</p> <p>2009/10 WNF Approved: £28,968</p> <p>Cumulative Q3 Target: £14,484</p>	<p>The Bolsover Infrastructure Development Officer commenced employment on 2<sup>nd</sup> November 2009. Work has commenced on the expansion of the Development Briefs for Shirebrook, South Normanton and Pinxton. Marketing and PR work has commenced with Iris Associates and will continue until its completion in March 2010. The project has had to be re-profiled due to delays with appointing the Officer and a request to roll forward the budget for consultancy support has been received. Underspends on salary are likely to be returned to the WNF programme.</p>			

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress															
<p>Existing masterplans and briefs will be used to inform future regeneration activities, promote engagement with local communities, and contribute towards the Council's Local Development Framework.</p> <p>The Projects Officer (Infrastructure) will progress the future development of the town centres and strategic sites and will work with investor/employers locating to strategic sites to help assess skill and employment needs.</p>	<p>Cumulative Q3 Actual: £5,826</p>																
<p><b>Work for Yourself (08-10), Disability Dynamics</b> The project is seeking to work with disabled residents within Bolsover to encourage them to start their own businesses.</p> <p>Clients are allocated a Business Adviser who will support them with developing an Action Plan, provide regular on-going mentoring and coaching support through each stage. Support continues during the crucial early trading phase until project end. All clients are provided with information signposting them to other employment support sources.</p> <p>This is a joint project with Chesterfield Borough Council and aims to assist the creation of 35 new businesses within the Bolsover district by March 2012.</p>	<p>Lifetime WNF Approved: £202,371</p> <p>2009/10 WNF Approved: £78,491</p> <p>Cumulative Q3 Target: £44,973</p> <p>Cumulative Q3 Actual: £37,427</p> <p>A range of actions have been discussed to utilise project underspend; this includes a further targeted leaflet drop.</p>	<p>It is pleasing to report that three businesses are now trading (against a March 2010 target of 5). At the end of Quarter 3, the programme has 32 active clients against a predicted target of 21 (50% over target).</p> <p>Outputs achieved in Quarter 3:</p> <table border="1" data-bbox="1240 772 1765 1050"> <thead> <tr> <th>Activity</th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Initial contacts</td> <td>70</td> <td>62</td> </tr> <tr> <td>Engagement phone calls</td> <td>54</td> <td>39</td> </tr> <tr> <td>1-2-1 meetings</td> <td>39</td> <td>33</td> </tr> <tr> <td>Businesses trading</td> <td>0</td> <td>3</td> </tr> </tbody> </table> <p>Concerns had previously been reported by the project manager regarding difficulties to recruit suitable clients and considerable additional promotional activity was needed to raise awareness of the programme.</p>	Activity	Target	Actual	Initial contacts	70	62	Engagement phone calls	54	39	1-2-1 meetings	39	33	Businesses trading	0	3
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p><b>Raising Aspirations (08-11), Connexions</b>  This project aims to raise aspirations in those individuals who are most marginalised and furthest away from employment. In particular, it will provide additional support, engagement activities and training opportunities for pre-16 students and their families, 16–18 year olds who are NEET, teenage parents, care leavers, homeless and vulnerable young people, together with workless adults who have disabilities or mental health issues.</p> <p>A Contract Manager will be appointed to who provide local management of the project.</p> <p><b>Strand 1</b>  The project will seek to raise aspirations and increase the awareness amongst school age young people and their families regarding further educational and employment opportunities and encourage informed choices at Key Stage 4 and beyond. A 0.5 fte Co-ordinator will be recruited to oversee the administration and co-ordination of these events with the Bolsover secondary schools.</p> <p><b>Strand 2</b>  Two Key Workers will be appointed, one to work with Teen Parents and one to work with young people who have drug or alcohol problems (both 1.0 fte). young people who will potentially become NEET can be identified and given enhanced support through this project as soon as they leave school and before they have the opportunity to become NEET.</p> <p><b>Strand 3</b>  Action For Children will provide an additional specialist worker to offer dedicated support to care leavers who are NEET plus a programme of</p>	<p>Lifetime WNF Approved: £795,000</p> <p>2009/10 WNF Approved: £315,596</p> <p>Cumulative Q3 Target £64,052</p> <p>Cumulative Q3 Actual: £27,028</p> <p>There has been limited spend this quarter due to initial engagement activities having a limited cost because key parties have been willing to work in partnership to implement these. Quarter 3 has also predominantly been about research with limited implementation. However, project spend in Quarter 4 will be much higher due to activities that have been commissioned under strands 1 and 2. Furthermore, costs for Strands 3 are still to be claimed.</p>	<p>The project is now staffed and operational with a project manager and 2 project workers and is awaiting the appointment of an administrator. Due to the delayed project start, outputs achieved to date are limited in terms of EET however the project has reported that the facilitation of NEET young people progressing into positive opportunities has been effective, with young people accessing short courses as a first step before EET, young mothers engaging with the project to access Children’s Centres and young people attending local events to discuss options and sign up for upcoming EET opportunities.</p> <p>Initial engagement of young people has started through the implementation of ‘Opportunities Events’ in localities across the district. 7 young people were engaged at the Creswell event and progressions into EET are expected in quarter 4. ‘Have a go’ short courses and other NEET reduction taster courses have also been running throughout the quarter; the total number engaged onto these activities during quarter 3 has been 13 young people and from this 3 have progressed into EET opportunities already.</p> <p>The project worker for teenage parents has engaged with 4 young mothers and expects positive progression during the next quarter.</p> <p>The leaving care worker has engaged 4 new young people onto the project and from this and her Q2 cohort of 6 young people has progressed 5 into EET.</p> <p>A detailed progress report is available on request but a brief summary of activity under each strand is provided below:</p> <p><b>Strand 1 (Pre 16) update</b></p> <ul style="list-style-type: none"> <li>• Filming of ‘The Big Event’ taken place 10/12/09</li> <li>• Filming of Learning Community offer for Key Stage 4</li> <li>• Discussions with Gareth Jones re ‘what’s stopping you?’ and developing this further.</li> <li>• ‘Impact’ theatre productions being performed in all secondary schools for young people and parents around</li> </ul>



Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>dedicated learning activities to prepare the young people for re-introduction and reintegration into a learning or employment environment while at the same time addressing their other barriers to economic and social wellbeing.</p>		<p>options for key stage 4.</p> <ul style="list-style-type: none"> <li>• Individualised need assessment to be completed with each of the secondary school</li> </ul> <p><b>Strand 2 (16-18) update</b></p> <ul style="list-style-type: none"> <li>• NEET engagement – Opportunity events at Creswell on 09/12/09 attracted 8 young people, representing 25% of the NEET group in the area</li> <li>• Commissioned an ‘Introduction to Construction’ course with Groundwork to commence Quarter 4 for 8 previously NEET young people.</li> <li>• Young people engaged with ‘have a go’ matrix (short taster courses) from Bolsover District</li> <li>• Mapping of provision completed and commissioning to commence in quarter 4.</li> </ul> <p><b>Strand 3 (Care Leavers and Homeless) update</b></p> <ul style="list-style-type: none"> <li>• Project worker engaging with clients and helping them progress through to EET.</li> <li>• Regular submission of case studies.</li> <li>• Project worker addressed steering group 17/12/09 around development of the role and detailed progress so far.</li> <li>• Young people to be referred onto the commissioned projects to engage in first step towards EET.</li> </ul>
<p><b>Hot Prospects (08-12), FMC Online</b>  This project aims to place 30 Bolsover District graduates into Bolsover District SMEs by 2010.</p> <p>The target groups include graduates that are currently not in work or training, or that are currently employed in non-graduate jobs. The SMEs will be those which have not previously employed graduates, struggle to access higher level skills, or which require graduate skills but are reticent to take risks in the current climate.</p>	<p>Lifetime WNF Approved: £41,300</p> <p>2009/10 WNF Approved: £41,300</p> <p>Cumulative Q3 Target: £30,575</p> <p>Cumulative Q3 Actual:</p>	<p>At the end of December 2009, 7 placements had been made:</p> <ul style="list-style-type: none"> <li>▪ Graduate Economic Development and Projects Officer (BDC)</li> <li>▪ Graduate Manufacturing Engineer (Charapack)</li> <li>▪ 2 x Graduate B2B Sales Executives (Arc Technologies)</li> <li>▪ Condition Monitoring Engineer (Monition)</li> <li>▪ Material Science Graduate Trainee (Radius Systems)</li> <li>▪ Software Developer (Monition)</li> </ul> <p>This is against a profiled target of 10. However, 4 placements are currently live at Delden, Critical Skills, Arc Technologies and</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>The project is facilitated using the existing HotProspects infrastructure with a dedicated account manager, supported by a project manager.</p>	<p>£28,775</p>	<p>Sapa.</p> <p>Hot Prospects has reported that they have directly engaged with 120 businesses through a variety of different media. Direct approach calls have proved to be the most effective.</p> <p>Direct contact has been made with 130 graduates about a Bolsover firm; the majority of these were from East Midlands based universities.</p>
<p><b>Free Legal Advice (08-13), Chesterfield Law Centre</b></p> <p>The project will give people living in the District of Bolsover access to Chesterfield Law Centre's specialist free legal services in social welfare law – employment; housing, housing debt (including prevention of homelessness). The service will include representation at Court and Tribunal as required. In addition to taking referrals from other agencies (for example Housing services) the project will provide daily access via telephone, text phone and internet based access when an initial assessment of the issue will be undertaken. In addition, clients with enquiries about their employment, loss of employment, conditions of work and wages will get specialist employment advice via a dedicated telephone service</p>	<p>Lifetime WNF Approved: £54,556</p> <p>2009/10 WNF Approved: £14,416</p> <p>Cumulative Q3 Target: £7,208</p> <p>Cumulative Q3 Actual: £7,208</p>	<p>Staff recruitment has been successful with an additional debt caseworker joining the housing and debt team in September 2009. Outreach provision has been established at the SNAP project (South Normanton), Limestone House (Creswell), Banners Solicitors (Bolsover) and Derbyshire Unemployed Workers Centres (Shirebrook).</p> <p>Some progress has been made across all outputs in terms of work started. However it is too early to achieve solid progress against case closure so no legal services commission income identified at present. Recruitment of volunteers has not been reached however the project anticipates progress will be made against this target with a recruitment round starting in February.</p> <p>Some progress has been made around prevention of homelessness and work in conjunction with housing officers around the mortgage rescue scheme and representing clients facing eviction. The employment telephone service is gradually increasing as marketing is completed. Output rate is running at 50% but it is too early to see if this is a problem.</p> <p>Chesterfield Law Centre remains an active member of Advice Derbyshire and is working closely with Derbyshire Unemployed Workers Centres on referral pathways and hope to do the same work with Citizens Advice Bureau in the near future. They have also contacted CVP and hope to engage in the "Bolsover Advice Consortium" when it is established.</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p><b>Bolsover Apprenticeship Programme (08-14), Bolsover District Council</b></p> <p>The Bolsover Apprenticeship Programme will create 75 apprenticeships places employing Bolsover residents from January 2010 to June 2012 targeting young people not in employment, education of training (NEETs) and unemployed residents in the most deprived areas of the district.</p> <p>Working in close collaboration with key partner organisations, Bolsover District Council (BDC) will recruit 15 x 16 – 18 year old NEETS/potential NEETs for up to 18 months to an 'in house' apprenticeship programme. The programme will also create 60 apprenticeship opportunities for 18-24 year olds and 25+ from unemployment 'hotspot' wards. This will enable public and third sector partners to utilise an apprentice to assist their workforce in delivering services to local communities.</p>	<p>Lifetime WNF Approved: £1,230,924</p> <p>2009/10 WNF Approved: £6,684</p> <p>Cumulative Q3 Target: £0</p> <p>Cumulative Q3 Actual: £0</p> <p>Although project spend has occurred, FJF is paid up front, hence the reason why WNF spend is currently zero. The majority of WNF spend will occur in 2010/11 and 2011/12.</p>	<p>In October 2009, Mike Gibson was appointed as Apprenticeship Programme Co-ordinator. Andrea McNeill was appointed in November 2009 as Apprenticeship Programme Officer.</p> <p>Recruitment days for apprentices were held on the 9<sup>th</sup> and 19<sup>th</sup> of November, at Bolsover Assembly Hall, for the 18+ FJF / WNF vacancies. The first recruitment day had a poor attendance rate. Only around 50% of referrals JCP had made attended. The second day had an increased attendance. This was due largely to lessons been learnt from the first event. Both events were heavily dominated by men. On the 9<sup>th</sup> only one girl attended. This is indicative of the split of eligible candidates on JCPs register at the time. The majority of the referrals were only interested in manual labour. Unfortunately, as only one horticultural position was available most of the attendees were unsuccessful. That said SLIC Training, responsible for horticulture training, tried to refer unsuccessful applicants onto other opportunities.</p> <p><b>Eligibility</b> At the start of the project the FJF eligibility criteria only allowed an eleven week window in which candidates were eligible. This has now been widened, until later this year, to 24 weeks. Fast tracking has also become easier for JCP Advisors. Both of these changes have resulted in an increased pool of eligible JSA claimants available for the programme.</p> <p><b>CRB Checks</b> The length of time that it takes to CRB check individuals is having a significant effect on the time from interview / offer to start date. This is exacerbated due to the majority of roles requiring CRB checks.</p> <p>Fourteen job offers have been made to date. BDC's first apprentice, Rico, was inducted on January 18<sup>th</sup> and will be on placement with Snap. His apprenticeship in business administration will be delivered by Babington College.</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
		<p><b>16-18 year old Pre Apprenticeship Programme</b>            Chesterfield College delivered a pre apprenticeship programme targeting 16-18 year olds in November / December 2009. All 6 candidates who completed the course were guaranteed an interview for either a leisure or administration apprenticeship within BDC. Two candidates were made job offers as a result.</p> <p>Five vacancies were scheduled for January. A decision was made to bring forward some positions and make offers to seven candidates.            4 x Leisure            3 x Administration / Finance</p> <p>There is an opportunity to remove the pre-apprenticeship element of the programme and use savings to increase the number of apprentices for 16-18 year olds.</p>
<p><b>Making the Connection (Tesco) (08-17), Nottinghamshire County Council</b>            This project was initiated at short notice in response to Tesco recruitment campaign at the distribution centre in Balborough where approximately 400 jobs are to be created during January – March 2010 in assembly, packing and other non-food activity.</p> <p>The project provides Pre-employment Gateway training courses which give local unemployed people the opportunity to access a short (1 week) pre-interview training course. Suitability of the clients for these vacancies is ensured by an Open Day assessment process. Clients who pass the Open Day assessment enter the training course and are guaranteed a job interview with Tesco following completion. Clients who do not pass the open day assessment are referred to Phoenix Training or other sources of information, advice and guidance (IAG).</p>	<p>Lifetime WNF Approved: £10,000</p> <p>2009/10 WNF Approved: £10,000</p> <p>Cumulative Q3 Target: £5,000</p> <p>Cumulative Q3 Actual: £0</p> <p>33% of total costs will be claimed in Q4. This may be less than £10,000; any underspend will be reported next quarter.</p>	<p>A total of 221 Bolsover residents were referred to the Gateway open days, of which a total of 61 were selected to go on the pre-employment gateway training. Bolsover residents represented 32% of the total number of participants. Remaining participants came from Chesterfield (51%), Clay Cross/North East (6%), Worksop/Bassetlaw (4%) and Derby/Alfreton/Heanor/Long Eaton (6%). All participants attending the pre-employment gateway training will be guaranteed an interview with Tesco.</p> <p>All those that were not selected to attend the 3 day pre-employment training were referred onto IAG.</p> <p>Further detail on the number of participants gaining employment at Tesco is still awaited and this is proving problematic to obtain at this stage.</p>

## **Case Studies**

Case studies are an effective means of communicating real life successes to demonstrate the actual impact of project delivery to the every day lives of local people. As well as providing statistics on the outputs achieved and the progress of individual projects quarterly, we will also be providing case study information for projects that have been funded through the Working Neighbourhoods Fund within each quarterly update report.

In this report, we have case studies from 9 WNF initiatives that have been working hard over the last three months to make a difference to people's lives.

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## Case Study - Family Employment Initiative

I met Vicky Bryant in May 09. Vicky is a parent bringing up her son on her own and she had recently moved into the area and did not know anybody or how to get from place to place. Vicky and I discussed her options; Vicky had a low opinion of herself and didn't think she would be able to achieve anything now in her life. I discussed with Vicky her past and listened how she had moved from area to area and job to job whilst bringing up her son.

I asked Vicky if she had the opportunity, which career would she like to pursue, she told me at one point she was given the chance to take a public licence but she declined as she didn't think she wasn't clever enough, but she has always wanted to manage a pub of her own. I highlighted to Vicky that she had a huge wealth of experience and that I think that she would be quite capable of completing the course. I asked her if I could find a course for a public licence would she be willing to undertake it, I think Vicky was a little surprised that somebody was looking at her long term goals not just trying to move her straight into the first job available.

We talked about 'In Work Benefits' and maybe what other barriers Vicky may have. I created Vicky a CV and started to help her look for job vacancies. I met up with Vicky every 2 – 4 weeks to look for job vacancies and to discuss her progress. I arranged for Vicky to undertake a public licence course at Chesterfield College. She was very happy to go on the course but as she was new to the area Vicky had no idea where Chesterfield was, so I decided that I would plan a bus journey out for Vicky, then meet her off the bus in Chesterfield, and walk her to the college and show her around. I then walked her back to the bus stop so she knew exactly where to catch the bus on her return journey.

Vicky completed the course and passed with flying colours, she was so proud of herself. We paid for the licence and a card to prove that she had this qualification. We looked at breweries that were looking for managers and even got Vicky an interview with one. They offered her the job but it did mean her moving house once again and, because her son has behaviour problems and attends a specialist school, she did not want to upset his schooling now he was settled and improving. I told her this was not a problem but this just proves that she is very capable of gaining this type of employment, and maybe she should wait until her son has completed his education.

Vicky and I decided that we should look for a job that would fit around her home responsibilities. This meant changing direction for a few years. Vicky had a tremendous amount of work in public house catering so we focussed on that. We found a job working in a nursing home, but Vicky was a little unsure about catering for specialist dietary needs so I told Vicky that the Jobcentre could arrange her a work trial where she would be able to trial the job for a few weeks before she decided to take it. I contacted Vicky's advisor at the jobcentre and he arranged the rest of the work trial. After 2 weeks Vicky came to me and said it was not for her as they wanted her to plan meals and supervise 5 members of staff. The company was going through a kitchen fit and they would have to cook out of a porter cabin. Vicky felt this job was not for her and decided not to take the job; because we did it through a work trial it didn't have an impact on her benefit.

During one of the meetings we were job searching and found a vacancy for a chef at the Ace of Clubs in Hillstown. I sent off her CV and a covering letter and within days Vicky attended an interview and got the job on the spot. She came into see me immediately and told me that she needed smart clothes as she will be needed behind the bar and needed chef whites. I contacted JCP to see if they could help with one or the other and they agreed to pay for the chef whites. I sourced a company in Mansfield that sold whites and took Vicky to get them, and then I took her shopping for clothes that would be suitable for behind the bar.

I helped Vicky look at transport and bus links to get into Hillstown for the times needed. I also paid for Vicky's bus fare for the first week. I decided to pay Vicky a visit at work and to see if she was enjoying it. The food was wonderful and she was enjoying it. The employers are extremely pleased with her performance and she now manages the kitchen, and creates menus.

Vicky's Statement (taken from the evaluation form): *"Donna made me believe in myself when I felt low and I did not believe I could do things. She has helped me so much, I am so glad I met her and thank her for everything she did for me. Donna is fantastic at her job, she is friendly helpful and caring. If it wasn't for her I would have given up on everything I every dreamed of. Thank you. "*



## **Case Study - Derbyshire Unemployed Workers Centre**

The Bolsover outreach has been very busy over the last few months – we have had some very demanding cases; non more so than the case of a local man with a number of complex benefit problems which has been ongoing for some time. The man is aged 48 and is disabled with severe back problems following an accident at work. He is a lone parent with two children, one of whom is also disabled. Earlier this year he found that all his benefits had been withdrawn without warning. This included Disability Living Allowance (DLA), Incapacity Benefit (IB) and Income Support (IS). This in turn affected his Housing and Council Tax benefits (HB & CTB).

He was informed by the local Job Centre that his benefits had been stopped because of an allegation that he had been working whilst claiming and had failed to inform the Job Centre of this work. He was called for an interview under caution and questioned by fraud investigators; following two interviews at the Job Centre a decision was made that he had been overpaid IB, CTB and HB and that he would have to pay the money back and face possible prosecution. He appealed against the decision and sought our help.

At first the case against him seemed very strong, however as we investigated, we found that the evidence presented by the Department for Work and Pensions was very weak and without much substance, because the employer in question had provided inaccurate information to the fraud investigators. We represented him at the tribunal where we presented our own evidence and won the appeal. He was awarded arrears payments of all benefits lost during the investigation and does not need to pay anything back.

We later discovered that prior to his income support being withdrawn he was receiving large amounts within the claim for his children. When the benefit stopped so did the allowances for his children. However he was never informed that he could claim child tax credit for the children. He did so six months later, but the tax credits were only backdated for three months under tax credit rules so he lost out on three months of entitlement due to official error. We helped him claim for a special payment to cover the three month period of lost credits. The decision went in his favour and he was awarded over £900.

This particular case took up a lot of adviser time including many hours of input from volunteers. The man was very grateful for our help and support and throughout the case became increasingly interested in our work. He eventually became a volunteer and has already undertaken the basic benefits course. He hopes to help support people within his own community and has been attending the Bolsover outreach with a view to taking over some of the sessions in the future.



## Case Study - Bolsover Volunteering Project

Vol21 is a 42 year old female referred to the Bolsover Volunteer project by Job Centre Plus (JCP) in September 2009. A brokerage meeting took place with Vol21 in September 09.

Vol21 has been out of full time employment for 11 years whilst bringing up her children, she had done some part time and seasonal work, but was now keen to return to full time employment. The original referral from JCP stated that she was looking for office work so was keen to volunteer in an administrative position, and had recently undertaken some training in Clait and text pro. However, after completing the registration form and going through a personal development plan it became clear that her real interest lay in a childcare environment. Vol21 advised that she had previously worked as a dance tutor and kids club leader before raising her family and had a desire to return to this type of work and train as a class room assistant. She was looking to volunteering as a way to regain her confidence working in a childcare setting and gain valuable experience.

Vol21 had no access to private transport so we limited the search to childcare opportunities within the local area and an opportunity was identified within Shirebrook Children's centre. I advised the client of children's centres, the types of activities they carry out and the varied volunteer roles that are offered. I advised vol21 of the training opportunities and ongoing support offered through the children's centre and provided her with literature about Children's centre and volunteering for them. I also discussed with her the opportunity to enrol on the VCI Passport training provided through CVP and Derbyshire County council (DCC), which is recognised by DCC as something that all people volunteering with children should strive to achieve. I also provided her with a copy of the JCP booklet on volunteering and her obligation to advise JCP when she starts volunteering and to keep records of all receipts and advised her following a discussion around vol 21 availability, experience, and areas of development.

Following a discussion around availability/commitment, experience and what she wants to get out of volunteering Vol21 took the decision that she would like to speak with the Volunteer co-ordinator for Children's centres to discuss the opportunity further and have a look around the Centre, I contacted the co-ordinator with Vol21 present and arranged for an informal meeting and visit for her.

Since then Vol21 has accepted a voluntary position helping out at sessions with Shirebrook Children's centre, and has successfully completed the VCI passport scheme, which she really enjoyed and has gained a lot from, she is also undergoing some crèche training with the children's centre. Vol21 has enjoyed volunteering within the Children's centre so much that she is trying out other roles and has recently taken on an additional volunteer role within Whaley Thorns Children's centre as an assistant librarian, which draws on some of the administrative skills she has as well as providing her with an opportunity to gain practical experience of interacting with and supporting young children and their parents. Vol21 has gained a lot of confidence as a result of volunteering, through the opportunity to interact with other adults and the experience of being in a working environment and being part of a team again. She has also gained greatly from achieving the VCI passport and

believes this has added to her confidence working with young children. Vol21 believes that as she continues to develop within her volunteering role and gains further experience this will support her in achieving her goal of gaining employment in a childcare setting.

## Case Study - Ways to Work

Debra Wynne, a 47 year old living in Bolsover, has previously been assisted through the Coalfields Regeneration Trust (CRT) funded Wheels to Work scheme with a moped loan. With the loan coming to an end Debra was concerned as to how she was going to maintain her independent travel, an essential part of her job as a healthcare worker, requiring her to travel to Sutton in Ashfield, at different times of the day and night. Debra was also given the opportunity to apply for a new job that would mean even more travel across the county and over county borders.

Ways to Work has been able to help Debra take that next step in independent travel and into a new job by assisting her through subsidised driving lessons. Debra's new job, working for a Barlborough based company providing house-to-house healthcare visits, requires travel as far as Buxton and, potentially, the Newark area. Debra will initially begin in the local area but having a driving licence will enable her to take on work beyond the Bolsover area, making her job more feasible.

*"It's been absolutely brilliant for me and has meant I've been able to take on work that I wouldn't have otherwise been able to. Plus it's a job I love. The recent bad weather has made me realise just how far away I work from home and how much easier, and more reliable, it is with my own transport."*

## Case Study - Work for Yourself

Jack has had a hugely busy couple of months since launching his new business in November and responding to world-wide customer demand in the run up to Christmas.

He said, *"We offer completely unique personalised products that can vary from mugs and T-shirts to car signs and Zippo lighters. Customers can either create their own design or we can do it for them. One of our best sellers has been mugs for Christmas: customers sent us coloured pictures drawn by their children which are then printed on to mugs. I can't think of many grandparents who wouldn't be thrilled with such a special present and the kids think that they are fantastic."*

Jack is skilled in using such software as Photo-Shop to create and capture images that are then sub-laminated on to most items through a heat press. His marketing background gives him practical experience in design.

He explained that parents are delighted to have bespoke car signs announcing "Joseph On Board" with an image of a baby rather than the standard impersonal version. The range and possibilities for personalised items is nearly unlimited.

Having served in the Army, Jack had a varied career and was running his own marketing business until the early stages of the economic downturn. He was unable to work for nearly two years due to depression when that business did not survive and he faced the financial consequences.

Inspiration for his new business came when he saw name signs for his children's bedrooms bought by his wife. *"I thought that they were dreadful and that I could do much better"*, said Jack, *"I was off sick but started to develop some ideas to keep my mind busy. I already had some of the equipment and Jobcentre Plus helped me to get the rest. Now I trade on-line through EBAY. Our prices are very reasonable and you can't buy anything like it in the shops. Everything we do is completely original."*

Having survived two months of frantic activity launching the business and filling hundreds of orders, he is now planning some time consolidating the business and preparing for the seasonal demands of the next year. Jack's long term ambition is to open a shop so that he can cater for the passing trade of local customers. He concluded, *"I feel better now – I needed to get back to work for my own benefit."*

## Case Study - Raising Aspirations

A Raising Aspirations project worker first met Client J when she was staying in temporary accommodation. She was bored and needed to engage in something positive.

Learning in a school environment hadn't worked for Client J — she needed a different approach. Client J, along with her Action for Children project worker and the Raising Aspirations project worker, met to discuss the practical ways in which the 'Raising Aspirations' project could support her individual needs including employment, education or training options.

Fortunately, a course designed around confidence building and self esteem offered by the Prince's Trust, was just about to start in the Bolsover district, close to where Client J was living. She attended an interview and successfully secured a place, although the Raising Aspirations project worker was on hand to provide support if needed. The start date for her course coincided with an offer being made to Client J for 'move on' accommodation - two major challenges for her to face at the same time. With support from the Raising Aspirations in Bolsover project she handled both very well.

Whilst Client J was away on a key week's residential programme, her project worker kept in touch with her to see how it was going, so that when other people on the course were receiving phone calls from their family, Client J wouldn't feel alone. Client J was seen regularly whilst on the course so that any problems could be resolved promptly, this support helped sustain her progress on the course. Client J was one of six young people to complete the Prince's Trust 13 week intensive **team** programme. The Raising Aspirations project worker also attended the leaving presentation, visibly supporting her client's achievements, following the entire process through with her. Client J now volunteers with the Trust, with her project worker's continued support, which will hopefully lead to paid employment. She has become more confident and focused, attending an interview and test with the Army.

Client J also had careers advice from Connexions Derbyshire which helped to identify her skills and look at her career options. Once Client J is established in employment, work with her via the Raising Aspirations in Bolsover project will be complete; she will then be referred on to the most appropriate support to fulfil her needs.

Finally, the Christmas period could have been especially difficult for Client J with no family around her, again the project worker made sure that extra contact and support was made at this time helping her to feel connected and preventing any further emotional issues from developing.

Committed to providing a high level of support, the Raising Aspirations project enabled a positive relationship to develop between the project worker and client, providing someone to listen to and give support enabling the client to have the confidence to take the next step forward.

## Case Study - Hot Prospects

Radius Systems recruited their first graduate through HotProspects in 2009. The company, headquartered in Bolsover, manufactures and supplies plastic pipes and fittings to the leading utilities companies. Despite being a world renowned company Radius had never formally employed a graduate before as they were unsure on the return on investment. The HotProspects in Bolsover project worked with Radius to advertise, source and initially screen candidates for the position. HotProspects then worked with the candidates to prepare them for interview.

One of these candidates was Patrick Durning. Patrick applied for the position via an advertisement placed on the HotProspects website. He was then contacted by a member of the HotProspects team to ascertain his suitability for the role. His CV, along with a shortlist of other candidates, was then sent on to Radius for their approval. Based on this HotProspects facilitated the interviews, prepared each of the candidates for the experience and managed the process, following which Radius made their decision to offer Patrick the position. HotProspects debriefed the unsuccessful candidates and offered them follow up support in the form of interview feedback, employability advice, career options and alternative interviews. HotProspects then negotiated the offer between Patrick and Radius.

Patrick, who relocated to the area for the position, says the position has lead him to develop a diverse rang of high level skills which 'would be hard to match in other graduate roles'. He hopes to use the knowledge and experience developed during his degree studies in the future to develop the items in the business further. The project has helped Radius overcome its fears on graduate recruitment, and they now plan to recruit more graduates in the future.

## **Case Study - Free Legal Advice**

Mr and Mrs B attended an outreach session requiring advice about non priority debts they had which were in excess of £25k. Mr B was recently operated on for a knee problem and whilst in hospital developed kidney failure which has put his health in an extremely fragile state. Although he is currently on sick leave from work and receiving statutory sick pay, it is unlikely he will be able to work again.

Mrs. B worker part time in a tanning shop (8 hours per week) however her employment has now terminated due to redundancy. They are being assisted with benefits advice by DUWC but have insufficient funds to make payments to their debts and the stress of the debt situation is exacerbating Mr B's health.

They have tried to sell their property to pay off some of their debts but have been unsuccessful. The property has insufficient equity to clear the debts in any event. I advised the couple about bankruptcy as a way of addressing their debts as the only asset is their home which is now unsuitable for them due to Mr B's health. They were unable to raise the £720 required to make two bankruptcy petitions, as the debts are in joint names.

We have contacted the Coal Industry Welfare Organisation (CIWO) on their behalf as Mr B is a former miner. The CIWO are to make a decision as to whether the couple is eligible for financial assistance at the Notts branch on Wed 20 January 2010.

If funding is received a further appointment will be arranged to help Mr and Mrs B complete their bankruptcy applications.

## Case Study - Bolsover Apprenticeship Programme

**Rico Loscalzo (19) from Pinxton**, was the first apprentice to start. He has joined South Normanton and Pinxton Project (SNAP) and is undertaking Business Administration, where he will work with the organisation to provide front line reception duties, signpost callers to other organisations and assist with the production of marketing material and the community newsletter. Rico will also be going to college one day a week where he will be working towards a NVQ Level 2 Administration qualification.



**Thomas Wood (18) from Creswell** has accepted a position of an Apprentice Leisure Assistant with Bolsover District Council. Thomas will work at Creswell and Kissingate Leisure Centres, undertaking a variety of tasks including sports coaching, reception duties, healthy living and activities promotion and customer interaction. Thomas will also be going to college to study for a NVQ Level 2 Leisure qualification.





## Outputs

The following table identifies the outputs that have been achieved during Quarter 3 and 2009/10 to date against WNF programme forecasts. Although the focus for the WNF is a reduction in the benefit claimant rates, quantifiable outputs are another way of monitoring the progress of projects and to identify achievements, or areas where additional support may be required.

Output Ref No	Output Description	Q3 Target	Q3 Actual	2009/10 Target	2009/10 Actual to date
1	No. of unemployed people gaining employment	81	100	344	258
2	No. of 16-18 year olds going into education, training or employment (that were previously NEET)	38	23	108	38
3	No. of adults with learning disabilities moving into employment	2	0	5	0
4	No. of working age population (16 years+) achieving an NVQ (or equivalent) Level 2	20	1	46	11
7	No. of new business start ups	0	3	5	3
8	Jobs created	4.5	17	44.1	19
9	Businesses assisted to improve performance	16	11	65	23
13	No. of employees benefiting from training	12	9	103	50
14	No. of transport initiatives to reduce barriers to accessing employment or training	1	1	5	4
15	No. of people benefiting from debt management advice and guidance	75	12	205	13
18	No. of care leavers moving into employment, education or training	7	5	20	6
23	No. of pupils increasing attainment at KS4 - with a focus on English/Maths/Science	0	0	17	0
26	No. of volunteering opportunities created	6	7	9	9
27	No. of people accessing volunteering opportunities	17	59	54	81
29	No. of people on out of work benefits supported with their health needs	35	0	90	0
30	No. of carers receiving a health assessment	5	0	10	0
31	Jobs Safeguarded	10	10	27	12

The table above shows that projects have reported a collective outcome of 100 people gaining employment during the period October to December 2009. Whilst it is recognised that some individuals may be assisted by more than one project funded by the WNF, and therefore some element of double counting of outputs may be present, a significant number of people nonetheless have been supported to gain work during the period being reported on.

Using data collected by the Office for National Statistics (Nomis), 555 people signed off the unemployment benefit claimant register in Bolsover district during Quarter 3 (October to December 2009) and went into work of 16+ hours per week. Therefore, the number of people assisted into work through WNF interventions could account for up to 18% of the total number of people finding work during Quarter 3.

## **Unemployment Statistics**

### **NI 153 Number of People Claiming Benefits**

National Indicator (NI) 153 measures progress on reducing concentrations of worklessness within local authority areas, particularly those in receipt of the Working Neighbourhoods Fund (WNF).

Specifically, the indicator measures the out-of-work benefits claimant rate in the worst performing neighbourhoods - defined as Lower Super Output Areas with a benefit claimant rate of 25% or more as at February 2007 (4 quarter rolling average).

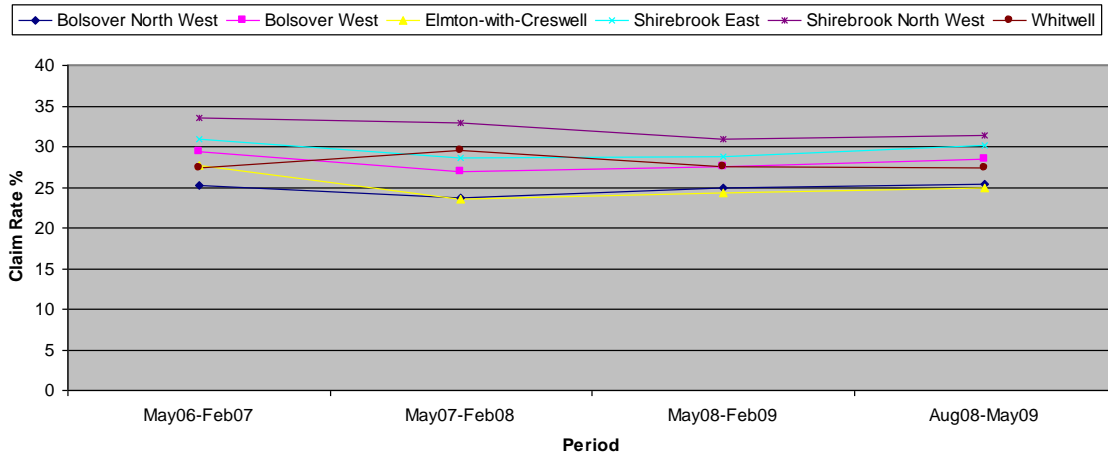
Within Bolsover District, 6 neighbourhoods fell into the 'worst performing' category:

- Bolsover North West
- Bolsover West
- Elmton-with-Creswell
- Shirebrook East
- Shirebrook North West
- Whitwell

The Core Worklessness Group was established to allocate WNF with the explicit aim of addressing NI153.

Progress to date is charted below:

**NI 153 - worklessness benefits claimants**



Source: Derbyshire County Council

From the February 2007 baseline all areas with the exception of Whitwell initially saw a reduction in their worklessness claimant rate. However, the impact of the economic downturn is now becoming more apparent with most areas experiencing a rising claimant rate since February 08. It should be noted that despite this rise, only one area (Bolsover North West) has a May 09 claimant rate that is higher than the baseline rate (25.3% in Feb 07 to 25.4% in May 09).

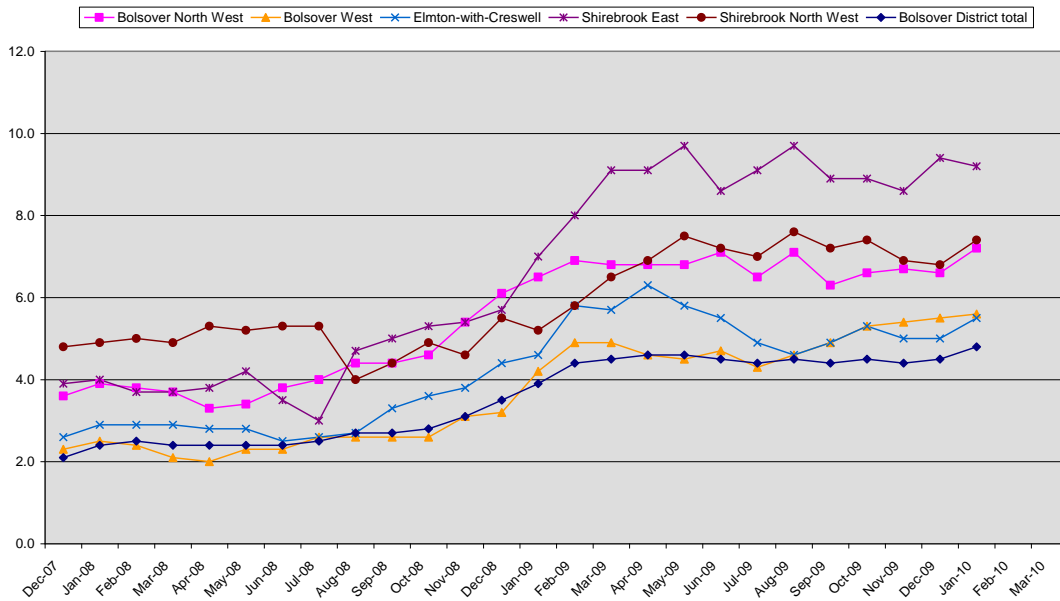
It should also be noted that Bolsover district experienced the lowest average claimant rate rise in the county between Feb 09 and May 09 (based on averages calculated from the NI153 wards of each district in Derbyshire).

This may be a reflection of the successful interventions commissioned by the Core Worklessness Group, and also those implemented outside of the Working Neighbourhoods Fund programme.

**Job Seekers Allowance**

Due to the time lag on the release of NI 153 worklessness claimant data, the use of Jobs Seekers Allowance (JSA) benefit claimant data, which is available on a month by month basis, provides a clearer picture of the impact of the economic downturn on the district. JSA data is only collected at ward level, not Lower Super Output Area level; however the chart below is useful in highlighting the trends within each of the 6 NI 153 areas. During the period December 2007 to December 2009, Shirebrook East saw the highest increase.

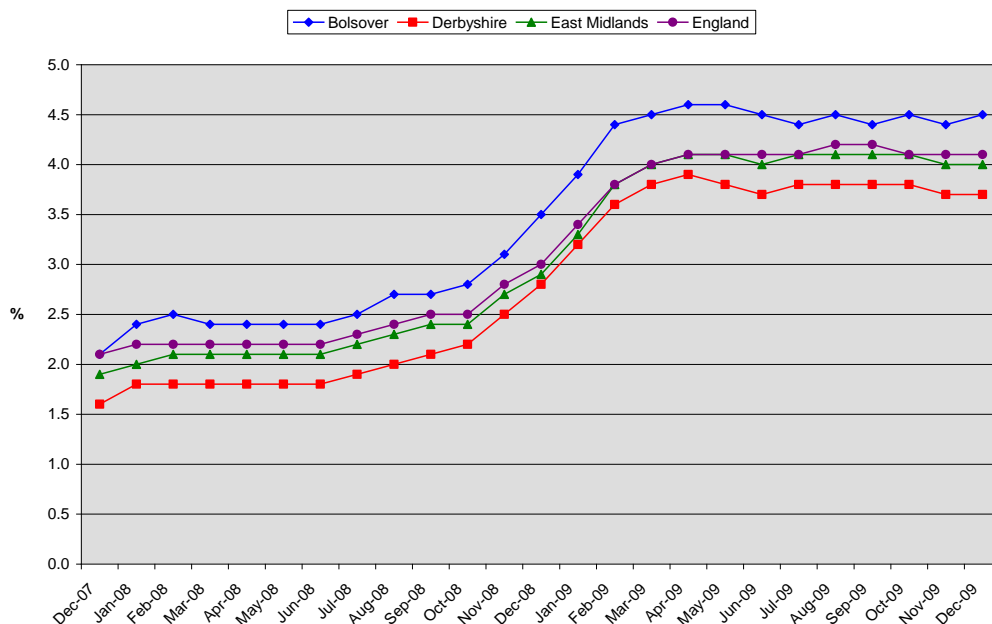
NI153 LSOAs - total rate of unemployment



The chart below shows that the claimant rate increased rapidly from September 2008, with a widening of the gap between district and county/regional/national performance. Although the rate appears to have stabilised for Derbyshire, the East Midlands, and England; Bolsover district is still experiencing fluctuations.

December's unemployment statistics report produced by Derbyshire County Council (appended to this report) shows that the unemployment rate in Bolsover district in December 2009 was 4.5% compared with 3.5% the previous year. This represents an increase of 445 people and an overall rate of increase of 28.3%. The data shown on page 47 shows that Bolsover saw the second smallest increase across the county.

Total Unemployment Benefit Claimant Rate

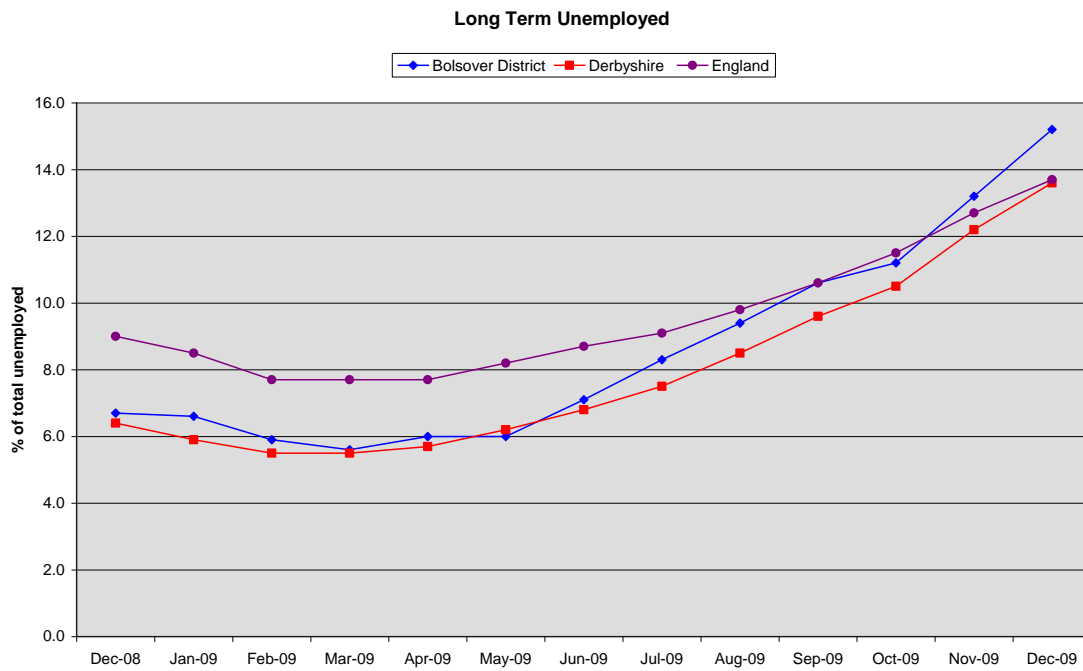


Source: Office for National Statistics (Nomis)

The long term unemployment position of Bolsover district has been relatively positive in that despite consistent increases in the rate since May 2009, the Bolsover rate remained lower than that of England until October 2009.

The sudden increase from November 2009 correlates with the impact of the recession taking hold in November 2008 i.e. people that became unemployed in November 2008 are likely to have experienced difficulties finding work during the recession, with the long term impact of this becoming apparent a year later (November 2009)

Long term unemployed = unemployed for one year or more.



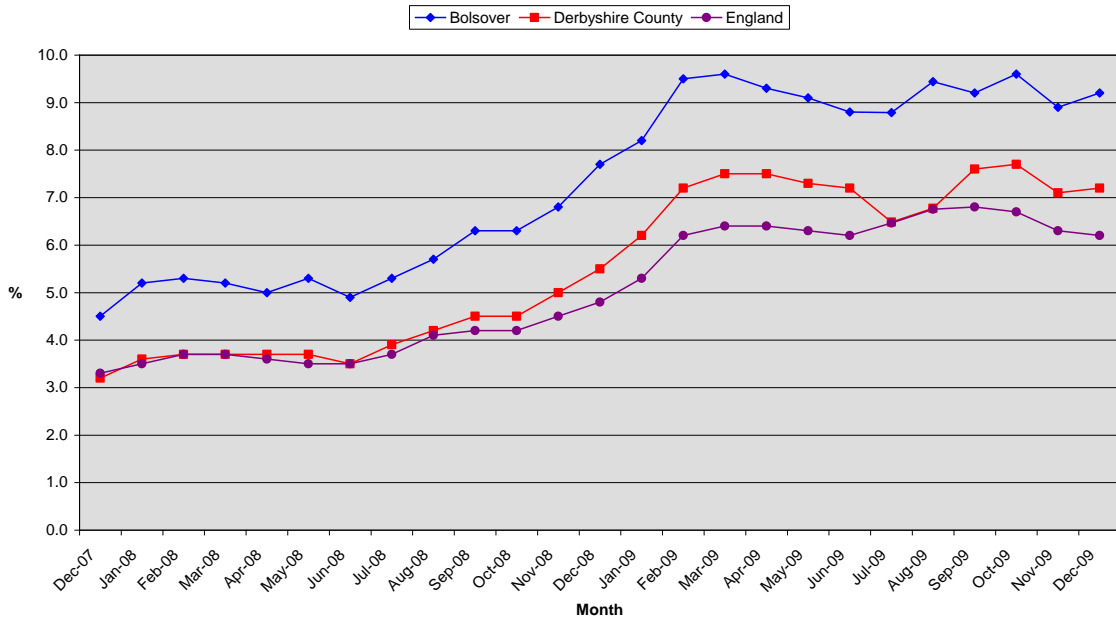
Source: Office for National Statistics (Nomis)

During Quarter 3 (October - December 2009), 1,265 people 'signed off' the unemployment benefit claimant register in Bolsover district and 555 (43.8%) of these went into work of 16+ hours per week. In December 2008, only 100 people moved into work (16+ hours per work) compared with 170 in December 2009.

The table below shows the proportion of young people (aged 16-24 years) who are claiming unemployment related benefits.

The youth unemployment rate has worsened across the board and has yet to stabilise, however the level of youth unemployment has worsened significantly in Bolsover district with a widening of the gap between local and national rates.

### Unemployment Rate of Young People <25 Years

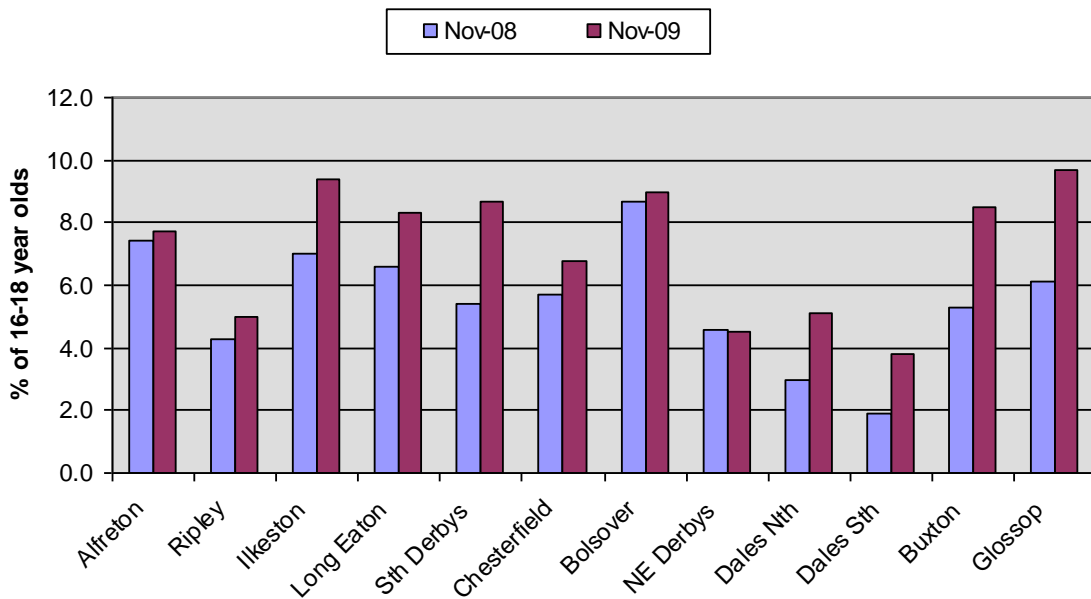


Source: Office for National Statistics (Nomis)

### Not in Employment, Education or Training (NEET)

The proportion of young people who are Not in Employment, Education or Training (NEET) has increased between November 2008 and November 2009, although Bolsover shows a noticeably smaller increase, from 8.7% to 9%, than all other areas within Derbyshire. North East Derbyshire is the only exception and was the only area to show an improvement.

#### 16-18 year old NEETs

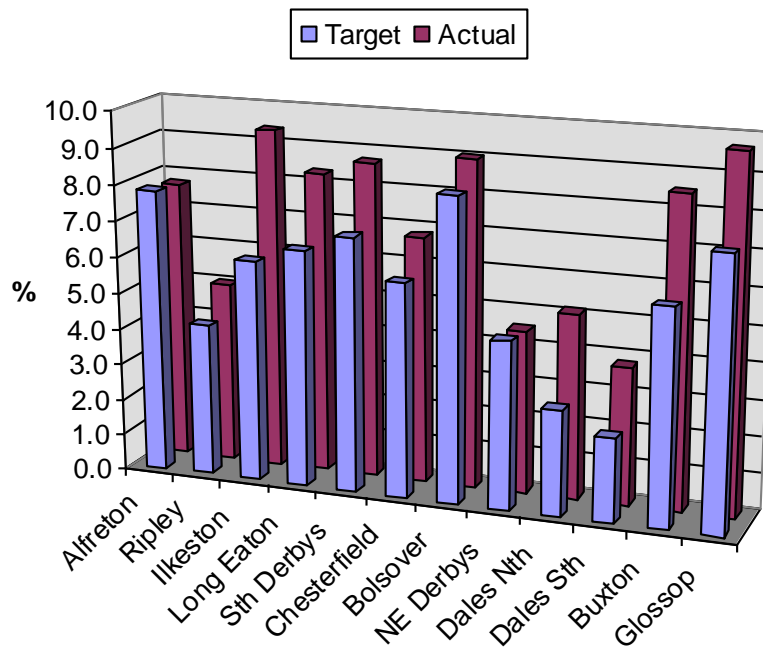


Source: Connexions

Although the November NEET target for Bolsover district of 8.3% was not met, the chart below shows that all areas within Derbyshire (again with the

exception of North East Derbyshire) failed to meet their targets by some margin. It should be noted that the 'target gap' was lowest for Bolsover.

### Nov 09 NEET target/actual



The following statistics have been produced by the Research and Information Team at Derbyshire County Council and are provided as an appendix to this report as they provide some useful data, particularly in setting the Bolsover context in relation to county, regional and national trends.

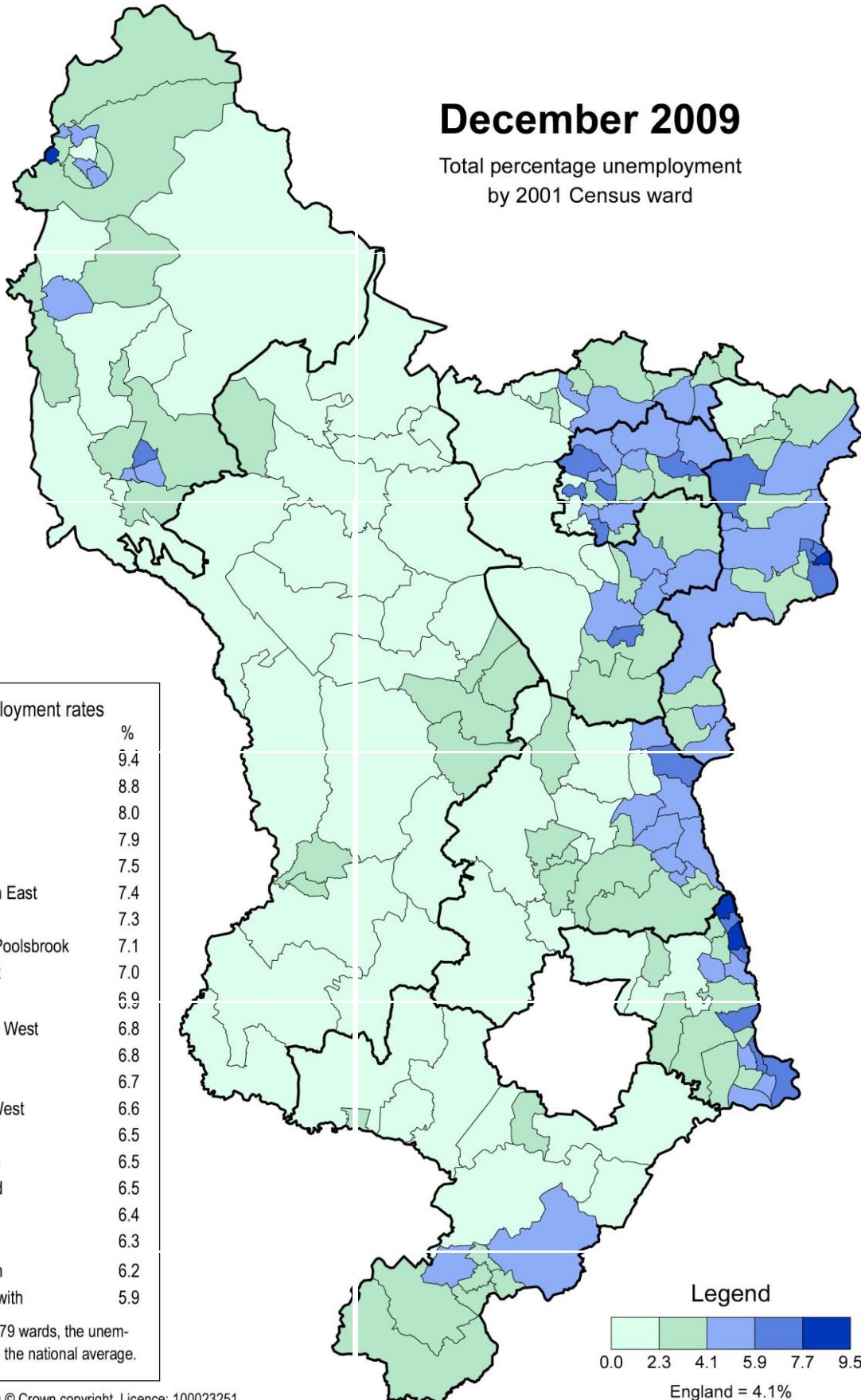




# Monthly Unemployment Statistics

## December 2009

Total percentage unemployment  
by 2001 Census ward

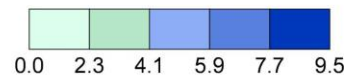


### Highest unemployment rates

	%
1 Shirebrook East	9.4
2 Ilkeston North	8.8
3 Ilkeston Central	8.0
4 Gamesley	7.9
5 Rother	7.5
6 Shirebrook South East	7.4
7 Cotmanhay	7.3
8 Middlecroft and Poolsbrook	7.1
9 Derby Road East	7.0
10 Barms	6.9
11 Shirebrook North West	6.8
12 St Helens	6.8
13 Old Park	6.7
14 Bolsover North West	6.6
15 Somercotes	6.5
16 Loundsley Green	6.5
17 Nottingham Road	6.5
18 Dunston	6.4
19 Sandiacre North	6.3
20 Clay Cross South	6.2
21 Shirebrook Langwith	5.9

In 63 of Derbyshire's 179 wards, the unemployment rate is above the national average.

### Legend



England = 4.1%

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  - 8a. Derbyshire
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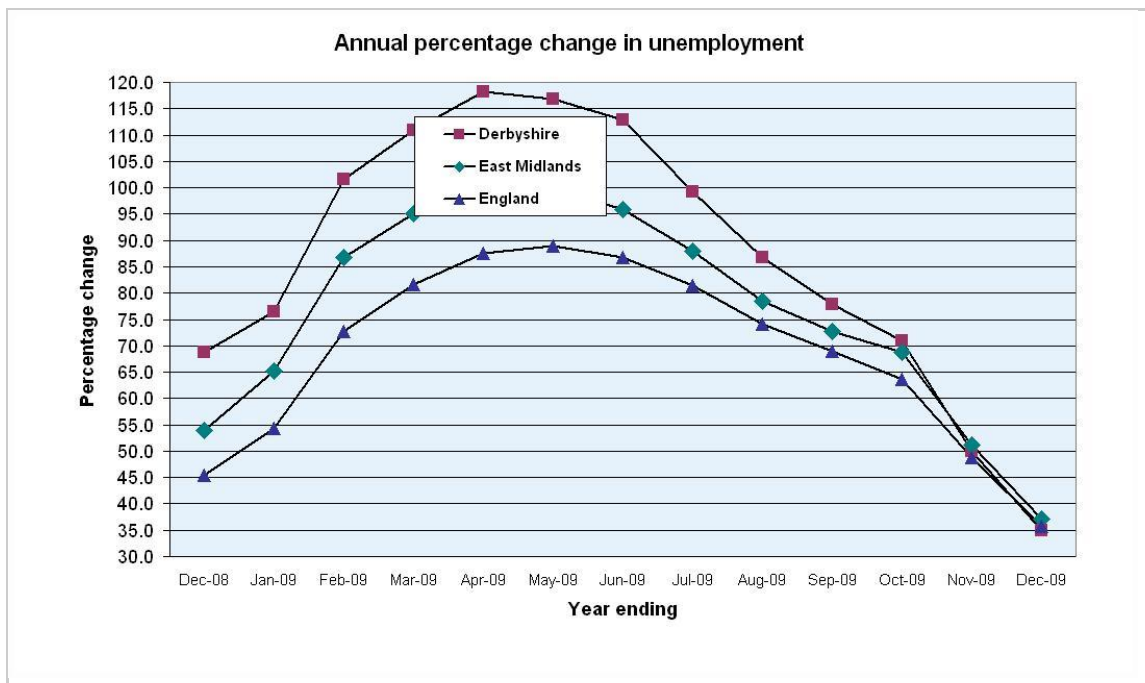
Contacts

This bulletin can be downloaded from the county council's web site  
[www.derbyshire.gov.uk/community/about\\_your\\_county/unemployment\\_statistics/default.asp](http://www.derbyshire.gov.uk/community/about_your_county/unemployment_statistics/default.asp)  
and also from Dnet.

# SUMMARY

## Annual change in unemployment

In December 2009 there were 17,249 people in Derbyshire claiming unemployment-related benefits, 35% more than at the same time in the previous year (12,780). The annual rate of increase in Derbyshire was in line with the national average (35.7%) and the figure for the East Midlands as a whole (37.1%). This suggests that the current recession's impact in the county is no longer significantly greater than other areas. Since April, the annual increase each month has been less than it was in the previous month.



Within Derbyshire, the annual percentage change varied considerably between districts, with South Derbyshire, North East Derbyshire, Erewash and Chesterfield rising faster than the national average. The largest percentage increases in the number of unemployed occurred in South Derbyshire (46.2%), North East Derbyshire (39.9%) and Erewash (39.4%). High Peak (23.1%) and Bolsover (28.3%) experienced the smallest increases.

## Unemployment rates

For a definition of the various unemployment rates referred to below, please see the Notes section.

### Local rates

The county's claimant unemployment rate of 3.7% in December 2009 remained below the England (4.1%) and East Midlands (4.0%) figures (Table 1). At district level, the rates in Erewash (4.8%), Chesterfield (4.5%) and Bolsover (4.5%) exceeded the national average. The lowest rates were in Derbyshire Dales (2.0%) and South Derbyshire (2.9%).

At the very local level, almost a third (63) of the county's 179 wards have unemployment rates above the national average (see front cover). Of the 21 wards with the most severe unemployment problems, eleven are situated in the north-east of the county, with five in Chesterfield, five in Bolsover and one in NE Derbyshire. Of the remaining eleven wards, there are seven in Erewash, two in High Peak and one in Amber Valley.

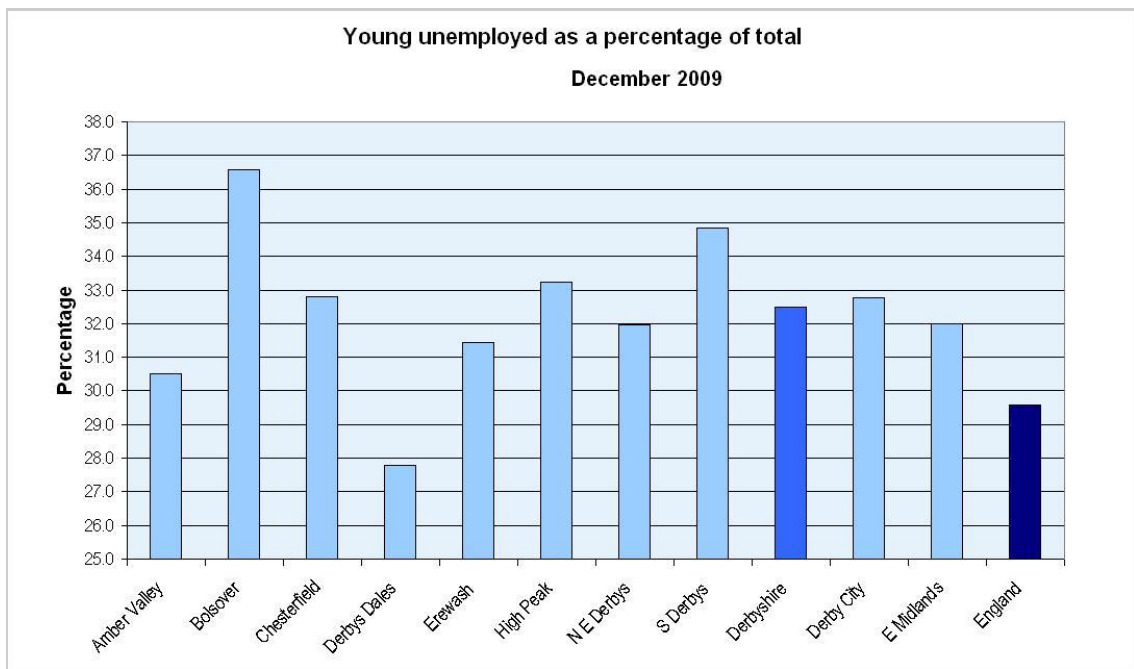
### International rates

In September 2009, the UK unemployment rate was 7.9%. This is below the EU average rate (9.3%) and the US rate (9.8%), but well above the Japanese (5.3%) rate (Table 5). Compared with September 2008, the UK rate had increased by 31.7% which compares with an increase of 31.0% for the EU as a whole. The EU average, however, masks some major differences between individual member states. Germany, for example, experienced an increase of only 7.0%, while Spain suffered an increase of 54.0%. France still has higher unemployment rates (9.7%) than the UK, while Germany now has slightly less (7.6%). In the US, unemployment has been growing very rapidly (58.1% over the year) and the unemployment rate continues to exceed that of the UK.

The ILO definition of unemployment, used in international comparisons, takes more account of jobless women, so the female unemployment rate in the UK is much closer to the male rate on this measure. Nevertheless, there is still a strong contrast with the rest of Europe where the female rate generally exceeds the male rate, often by a considerable margin.

## Young unemployed (under 25 year olds)

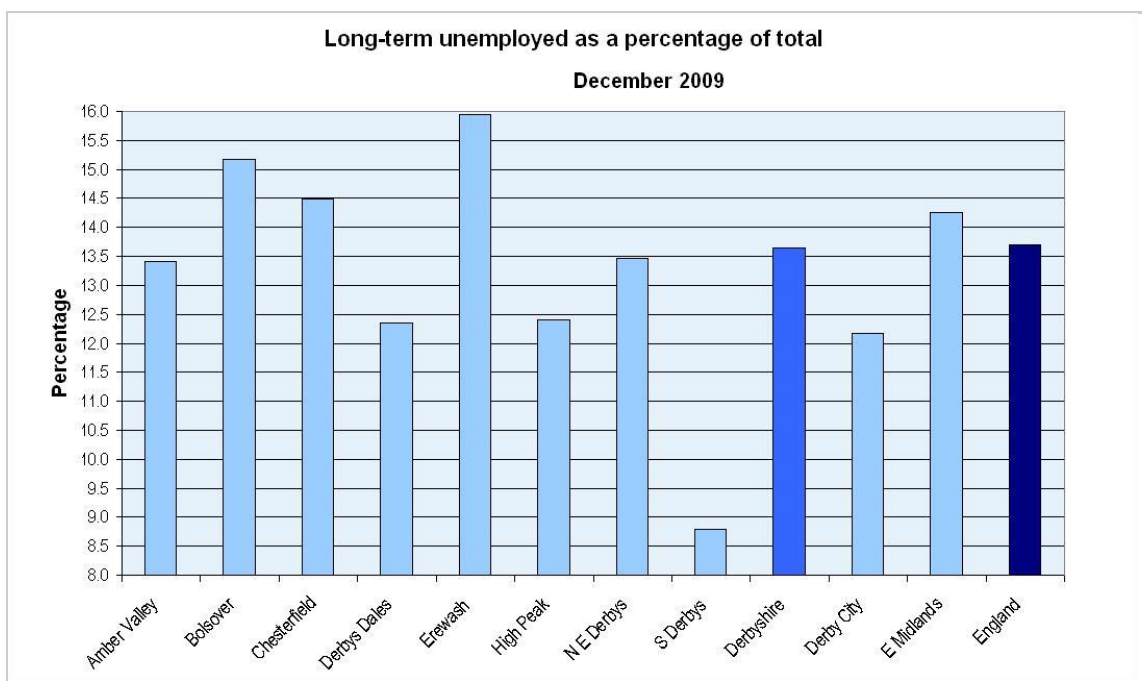
In December 2009 there were 5,585 people aged under 25 who were unemployed in Derbyshire (Table 2). This represents just under a third (32.5%) of all unemployed people in the administrative county, which is above the national average (29.6%). At district level, the proportion was highest in Bolsover (36.6%), while in Derbyshire Dales (27.8%) the figure remained below average.



Unemployment is more common among young people. Typically the unemployment rate for under 25 year olds is around twice the all-age average. In December 2009 the unemployment rate for under 25 year olds in Derbyshire was 7.2% which is higher than the regional (6.5%) and national (6.2%) averages. At district level, Bolsover (9.2%), Chesterfield (8.6%) and Erewash (8.6%) had rates substantially above the national average, but in Derbyshire Dales (3.7%) and South Derbyshire (6.1%) the rate was below it.

## Long-term unemployed (out of work for more than a year)

In December 2009 there were 2,345 people in Derbyshire who had been out of work for more than a year (Table 2). These long-term unemployed accounted for 13.6% of the county's total unemployment, which is just below the national average (13.7%). South Derbyshire (8.8%) had the smallest proportion of long term unemployed, while Erewash (16.0%) had the largest.



## Unemployment by sought occupation

In December 2009, 33.4% of Derbyshire's unemployed were seeking employment in elementary occupations. This is similar to the regional proportion (33.2%) but above the national average (29.1%) (Table 4). Those wanting employment in sales and customer services accounted for 13.8% of claimants, a significantly smaller proportion than nationally (16.4%).

Compared with December 2008, all occupational groups in Derbyshire other than Unknown Occupations showed an increase, reflecting the overall rise in unemployment. The largest percentage increase was amongst professionals, not only in the county (86.7%) but also regionally. Sales and customer service operatives (67.1%); Personal service workers (64.9%); and Associate professional and technical officers (66.1%); also experienced substantial increases. The smallest percentage increases were seen in Process, plant and machine operatives (16.8%) and Administrative & secretarial activities (18.6%).

There are distinct differences between men and women in the sort of jobs they want. In December 2009, 16.0% of female claimants were seeking positions in personal services compared with only 2.2% of males; and 18.5% of females were seeking positions in administrative & secretarial occupations compared with 4.2% of males. Conversely, 17.9% of male claimants wanted skilled trades jobs compared with just 1.5% of females; and 15.1% of males were seeking employment as process, plant or machine operatives compared with only 2.6% of females.

## Destinations of claimants leaving the count

*Normally around a quarter to a third of all claimants leaving the unemployment count in England simply fail to sign on again and provide no indication of their destination. It is assumed that many of them will have found employment, although research is required to test this hypothesis.*

In December 2009, a total of 3,120 Derbyshire claimants had left the count since the previous month (Table 6), an increase of 850 (37.4%) on the December 2008 figure. Given the job losses associated with the economic downturn, this is quite encouraging. Of these leavers, 47.9% definitely found work (1,495 jobs) compared with a national average of 41.8%. A further 26.8% in the county failed to sign on again and may also have found work (up to 835 jobs). This compares with a national figure of 31.7%. At district level, the proportion of leavers who definitely obtained employment remained above the national average in every area except High Peak, where only 38.7% of leavers definitely found work..

## Vacancies

In December 2009 there were 3,633 unfilled vacancies in Derbyshire which had been notified to Jobcentres (Table 7). The financial, property & business services sector accounted for 44.7% of all vacancies (54.7% nationally), public administration, education & health provided 25.3% ( but only 17.6% nationally), while distribution, hotels & restaurants contributed 18.2% (13.9% nationally).

The occupational breakdown of vacancies in Derbyshire has marked differences with the national pattern. The greatest difference were in the number of openings for personal services, which accounted for the largest number of vacancies in Derbyshire (24.2%) but nationally only accounted for 17.7% of vacancies; and Associate professional and technical occupations, which accounted for only 9.0% of Derbyshire's vacancies but for 16.5% nationally. Derbyshire also had a lower proportions of sales and customer service (9.8%) than the national figures (17.0%), but the proportion of elementary occupations (23.1%) has risen above the national total (17.9%).

# NOTES

## Current geographies - wards and super output areas

Unemployment figures, including rates, for 2001 Census wards are available from February 2004. For confidentiality reasons figures for earlier dates have not been released.

Unemployment counts for super output areas (middle and lower layer) are available from October 2005. Figures for earlier dates may be released in due course. There are no official unemployment rates at these geographical levels.

## Data suppression

From 15 November 2006, values of 1 or 2 are replaced by the # symbol in the unrounded claimant count tables. This is an interim measure pending a full review of confidentiality procedures early in 2007. Age and duration figures are already rounded to the nearest 5 and are thus unaffected by this change.

## Claimant count unemployment rates

Claimant count unemployment is defined as the number of people claiming unemployment-related benefits (currently Jobseeker's Allowance and National Insurance credits).

Unemployment rates based on this measure are calculated by expressing claimant count unemployment as a percentage of the working age population (males 16-64, females 16-59) as given in the Office for National Statistics mid-year Population Estimates.

## Ward unemployment rates

With the May 2005 claimant count figures, the Office for National Statistics introduced, for the first time, estimates of unemployment rates at ward level. The denominators are currently derived from the latest available mid-year population estimates.

## Age-specific unemployment rates

There are no "official" claimant count unemployment rates for individual age groups. The rates shown in this bulletin for people aged under 25 are our own calculations, using as denominators the latest available mid-year population estimates.

## ILO unemployment rates

The ILO definition of unemployment, which is used in the Labour Force Survey and forms the basis of the international figures in Table 4, is not compatible with the claimant count definition. The unemployed are defined as persons who are without work, are available to start work within the next two weeks, and have actively sought work within the previous four weeks. The ILO unemployment rate is the number of persons who are ILO unemployed expressed as a percentage of the economically active population (employed plus ILO unemployed).

ILO unemployment is now the preferred measure for unemployment at national level, but below regional level the figures are less reliable and less timely than those produced by the claimant count.

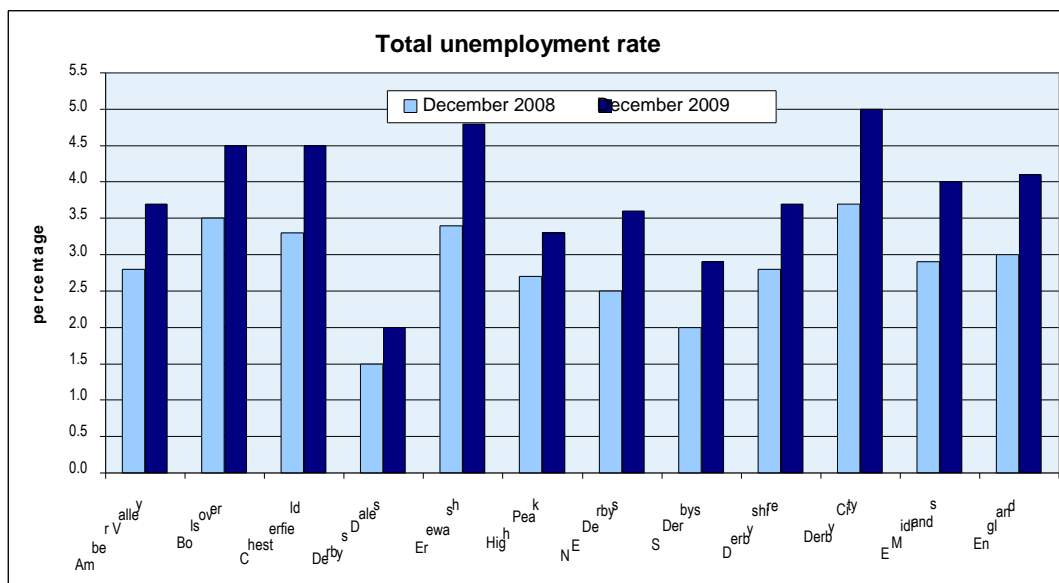
# 1. CLAIMANT COUNT UNEMPLOYMENT

Not seasonally adjusted

## DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND

Unemployment rates based on working age population \*

	December 2008						December 2009						Change in Total	
	Number			Rate (%)			Number			Rate (%)			No.	%
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total		
Amber Valley Borough	1,519	525	2,044	3.9	1.5	2.8	2,016	710	2,726	5.2	2.1	3.7	682	33.4
Bolsover District	1,195	377	1,572	5.0	1.8	3.5	1,514	503	2,017	6.4	2.4	4.5	445	28.3
Chesterfield Borough	1,615	426	2,041	5.0	1.5	3.3	2,134	647	2,781	6.6	2.2	4.5	740	36.3
Derbyshire Dales District	449	161	610	2.0	0.9	1.5	579	235	814	2.6	1.3	2.0	204	33.4
Erewash Borough	1,789	558	2,347	5.0	1.7	3.4	2,467	804	3,271	6.9	2.5	4.8	924	39.4
High Peak Borough	1,205	338	1,543	4.0	1.2	2.7	1,363	537	1,900	4.5	2.0	3.3	357	23.1
North East Derbyshire District	1,144	349	1,493	3.7	1.3	2.5	1,605	483	2,088	5.2	1.8	3.6	595	39.9
South Derbyshire District	822	308	1,130	2.7	1.1	2.0	1,172	480	1,652	3.9	1.8	2.9	522	46.2
Derbyshire	9,738	3,042	12,780	4.0	1.4	2.8	12,850	4,399	17,249	5.2	2.0	3.7	4,469	35.0
Derby City	4,194	1,262	5,456	5.4	1.8	3.7	5,605	1,893	7,498	7.2	2.7	5.0	2,042	37.4
East Midlands	60,164	20,119	80,283	4.2	1.6	2.9	80,919	29,144	110,063	5.6	2.3	4.0	29,780	37.1
England (thousands)	715	244	959	4.3	1.6	3.0	947	355	1,302	5.7	2.3	4.1	342,680	35.7



Source: Office for National Statistics (Nomis) © Crown copyright

The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment.

To avoid seasonal effects, comparisons are best made with the same month in the previous year.

\* The unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the total population of working age (males 16-64, females 16-59) as given in the 2008 Mid-Year Population Estimates.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG  
For further information, contact David Gutteridge on Matlock (01629) 538252.

## 2. CLAIMANT COUNT UNEMPLOYMENT

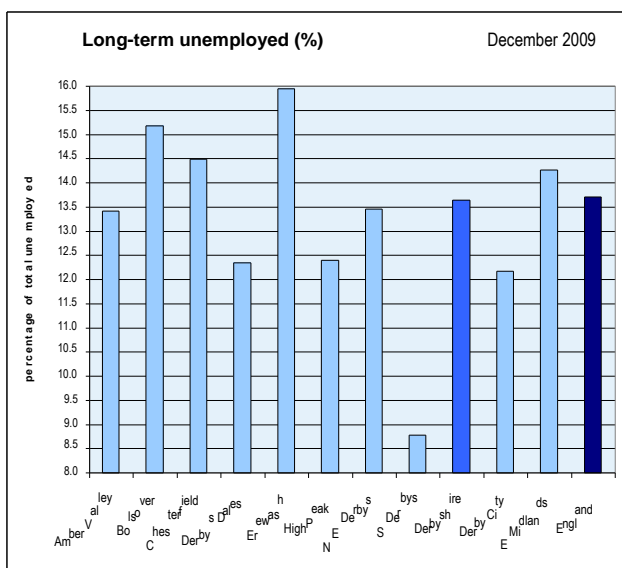
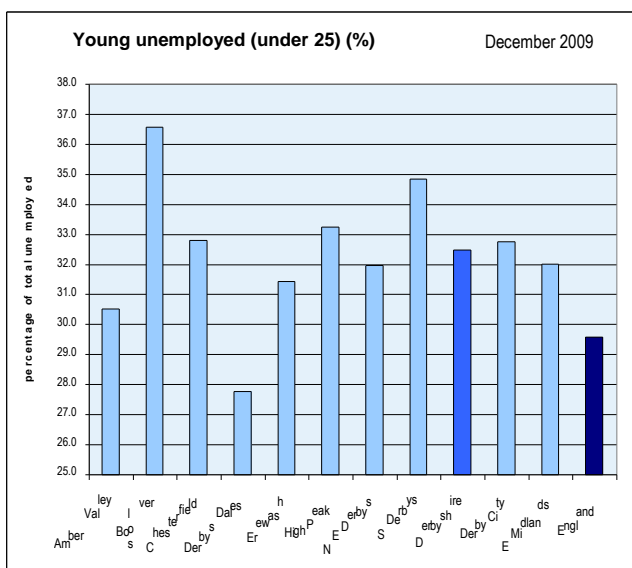
Not seasonally adjusted

### DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND

Unemployment rates based on working age population \*

December 2009

	All unemployed		Young unemployed							Long-term unemployed (over 1yr)	
			Aged < 20		Aged 20-24		Aged < 25				
	Number	Rate	Number	Rate	Number	Rate	Number	Rate	% of All	Number	% of All
Amber Valley Borough	2,276	3.7	285	4.8	545	8.9	830	6.8	30.5	365	13.4
Bolsover District	2,017	4.5	270	7.2	465	10.9	735	9.2	36.6	305	15.2
Chesterfield Borough	2,781	4.5	285	5.7	620	11.2	905	8.6	32.8	400	14.5
Derbyshire Dales District	814	2.0	85	2.6	140	5.0	225	3.7	27.8	100	12.3
Erewash Borough	3,271	4.8	365	6.1	660	11.1	1,025	8.6	31.4	520	16.0
High Peak Borough	1,900	3.3	210	4.1	420	8.6	630	6.3	33.2	235	12.4
North East Derbyshire District	2,088	3.6	240	5.0	425	8.6	665	6.8	32.0	280	13.5
South Derbyshire District	1,652	2.9	225	4.4	350	8.2	575	6.1	34.8	145	8.8
Derbyshire	17,249	3.7	1,970	5.1	3,620	9.3	5,585	7.2	32.5	2,345	13.6
Derby City	7,498	5.0	825	6.3	1,620	8.2	2,450	7.5	32.8	910	12.2
East Midlands	110,063	4.0	11,865	4.9	23,295	7.7	35,160	6.5	32.0	15,670	14.3
England (thousands)	1,302	4.1	126	4.7	258	7.5	384	6.2	29.6	177,765	13.7



Source: Office for National Statistics (Nomis) © Crown copyright

The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment.

Figures for individual age groups and long-term unemployment relate to computerised claims only (about 99% of the total) and are rounded to the nearest 5

\* The all-age unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the working age population (males 16-64, females 16-59) as given in the 2008 Mid-Year Population Estimates.

The rates for young people are unofficial and have been calculated using population figures from the 2006 Mid-Year Population Estimates.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG

For further information, contact David Gutteridge on Matlock (01629) 538252.



4. CLAIMANT COUNT UNEMPLOYMENT BY SOUGHT OCCUPATION AND GENDER

Not seasonally adjusted

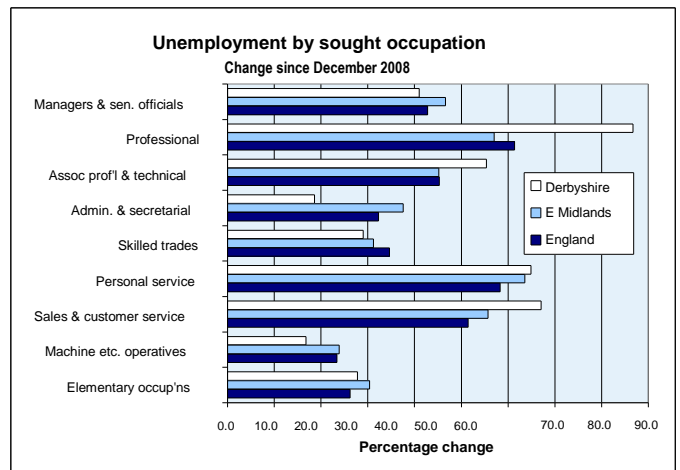
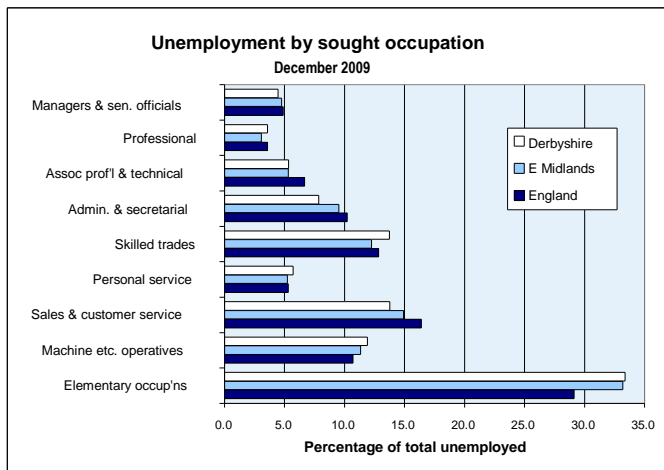
DERBYSHIRE, EAST MIDLANDS, ENGLAND

December 2009

OCCUPATION	DERBYSHIRE						EAST MIDLANDS			ENGLAND		
	Number			% of total			% of total			% of total		
	M	F	All	M	F	All	M	F	All	M	F	All
Managers & senior officials	600	170	765	4.7	3.9	4.5	5.0	4.1	4.7	5.1	4.4	4.9
Professional	480	135	615	3.7	3.1	3.6	3.2	2.7	3.1	3.6	3.6	3.6
Associate professional & technical	680	235	915	5.3	5.4	5.3	5.4	5.0	5.3	6.8	6.4	6.7
Administrative & secretarial	540	810	1,350	4.2	18.5	7.9	6.1	19.0	9.5	6.1	21.2	10.2
Skilled trades	2,295	65	2,360	17.9	1.5	13.7	16.1	1.4	12.2	17.1	1.4	12.8
Personal service	280	700	980	2.2	16.0	5.7	1.8	14.8	5.2	1.9	14.3	5.3
Sales & customer service	1,165	1,200	2,365	9.1	27.4	13.8	10.4	27.5	14.9	12.1	27.9	16.4
Process, plant & machine operatives	1,930	115	2,045	15.1	2.6	11.9	14.4	2.9	11.3	13.9	2.2	10.7
Elementary occupations	4,800	935	5,735	37.5	21.3	33.4	37.2	22.0	33.2	33.2	18.2	29.1
Unknown	40	15	55	0.3	0.3	0.3	0.4	0.6	0.5	0.2	0.4	0.3
TOTAL	12,810	4,380	17,190	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Change since December 2008

OCCUPATION	DERBYSHIRE						EAST MIDLANDS			ENGLAND		
	Number			% change			% change			% change		
	M	F	All	M	F	All	M	F	All	M	F	All
Managers & senior officials	175	50	225	41.4	39.7	41.0	45.3	50.9	46.6	41.7	46.4	42.8
Professional	220	65	285	84.9	93.0	86.7	58.5	52.4	57.0	60.6	63.3	61.4
Associate professional & technical	225	100	325	50.0	73.5	55.4	45.0	45.6	45.2	45.3	45.4	45.3
Administrative & secretarial	40	170	210	8.2	26.8	18.6	45.9	30.9	37.6	32.8	31.8	32.3
Skilled trades	515	15	530	28.9	32.7	29.0	30.7	48.9	31.2	34.2	46.8	34.6
Personal service	100	285	385	55.6	68.9	64.9	44.3	71.2	63.6	45.9	63.4	58.3
Sales & customer service	545	405	950	87.3	51.2	67.1	59.6	51.9	55.7	51.7	51.2	51.5
Process, plant & machine operatives	285	10	295	17.2	11.7	16.8	24.7	13.8	23.9	23.6	20.3	23.4
Elementary occupations	1,000	250	1,250	26.3	36.2	27.8	28.6	39.1	30.4	23.3	42.5	26.2
Unknown	-5	0	-10	-17.4	-20.0	-18.2	5.7	26.5	11.9	-23.6	3.5	-15.3
TOTAL	3,095	1,350	4,445	31.9	44.5	34.9	34.6	45.0	37.2	32.3	45.3	35.6



Source: Office for National Statistic (Nomis) © Crown copyright

All numbers are rounded to the nearest 5 so rows and columns may not sum to totals.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of vacancies. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in vacancies. To avoid seasonal effects, comparisons are best made with the same month in the previous year.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

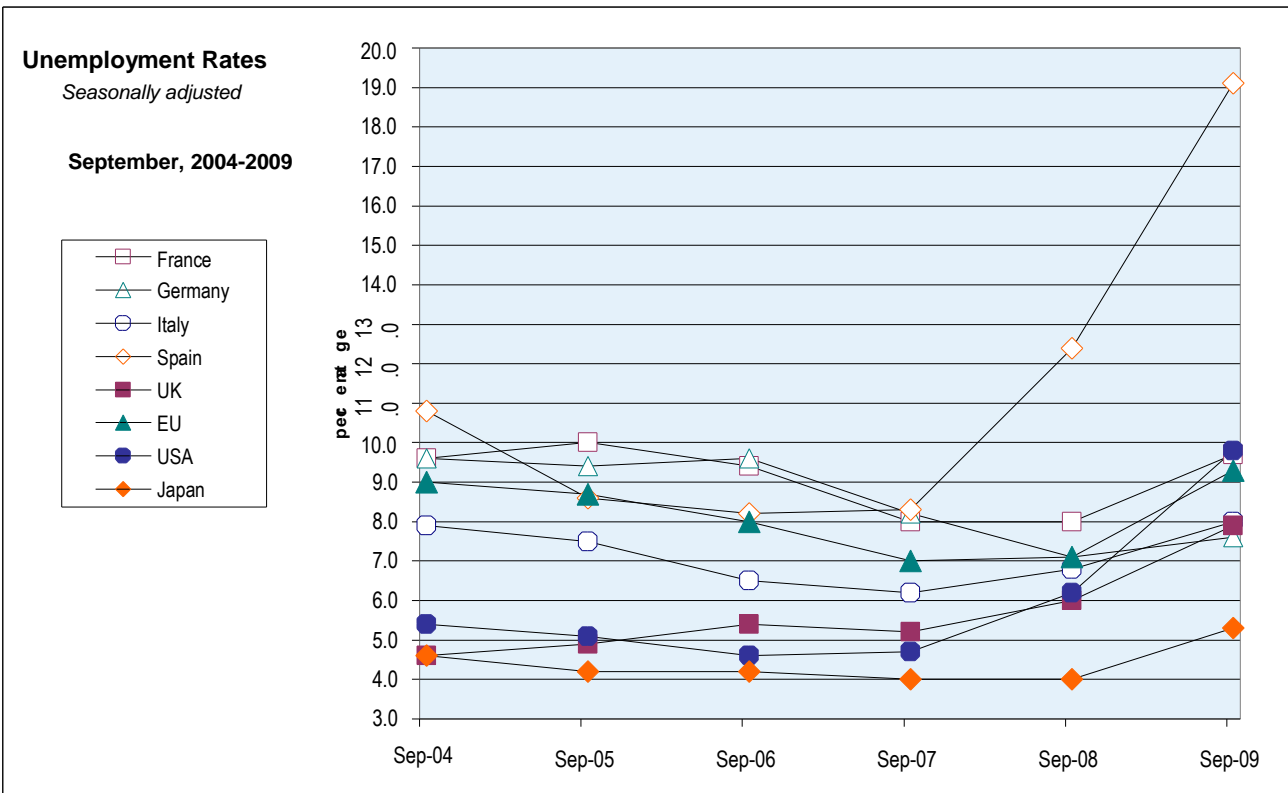
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For further information contact David Gutteridge on Matlock (01629) 538252

5. UNEMPLOYMENT RATES (ILO DEFINITION) *Seasonally adjusted*

SELECTED EU MEMBER STATES, EU \*, USA, JAPAN

	September 2008			September 2009			Change		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
	%	%	%	%	%	%	%	%	%
France	7.4	8.5	8.0	9.4	10.1	9.7	27.0	18.8	21.3
Germany	7.2	7.0	7.1	8.3	6.9	7.6	15.3	-1.4	7.0
Italy	5.6	8.5	6.8	7.2	9.2	8.0	28.6	8.2	17.6
Spain	11.4	13.8	12.4	18.9	19.2	19.1	65.8	39.1	54.0
UK	6.5	5.3	6.0	9.0	6.5	7.9	38.5	22.6	31.7
EU	6.8	7.5	7.1	9.5	9.1	9.3	39.7	21.3	31.0
USA	6.8	5.5	6.2	11.0	8.4	9.8	61.8	52.7	58.1
Japan	4.1	3.8	4.0	5.6	5.0	5.3	36.6	31.6	32.5



Source: EUROSTAT, Luxembourg; © European Communities 2002 Data Accessed Jan-15 2010

\* EU definition varies over time: 25 states prior to October 2005, 27 states November 2005 onwards.

The unemployment figures and rates shown in this table differ from those contained elsewhere in Monthly Unemployment Statistics.

1. The figures are derived from Labour Force Surveys rather than the monthly claimant count and use the ILO definition of unemployment.

Unemployed persons are those persons aged 15 years and over who

- are without work
- are available to start work within the next two weeks
- and have actively sought employment at some time during the previous four weeks.

2. The unemployment rate is the number of unemployed as a percentage of the labour force (people living in collective households are excluded).

The labour force is the total of the employed and the unemployed.

3. The figures are adjusted to remove the effect of regular seasonal variations. Thus figures for any month can be compared with all other months.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG  
For further information, contact David Gutteridge on Matlock (01629) 538252.

6. DESTINATIONS OF CLAIMANTS LEAVING THE COUNT

Not seasonally adjusted. Computerised claims only.

DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND

December 2009 and change since December 2008

		Failed to sign	Found work	Increased work to 16+ hours/week	Entered training	Entered full- time education	Claimed other benefit	Other	Not known	Total
Amber Valley Borough	Number	100	250	0	10	0	10	65	45	480
	% of total	20.8	52.1	0.0	2.1	0.0	2.1	13.5	9.4	100.0
	Change (no.)	35	95	0	-15	0	5	30	-5	135
	Change (%)	53.8	61.3	-	-60.0	-	100.0	85.7	-10.0	39.1
Bolsover District	Number	100	170	0	20	0	15	30	25	355
	% of total	28.2	47.9	0.0	5.6	0.0	4.2	8.5	7.0	100.0
	Change (no.)	35	75	0	0	0	0	5	0	110
	Change (%)	53.8	78.9	-	0.0	-	0.0	20.0	0.0	44.9
Chesterfield Borough	Number	135	220	0	10	0	15	50	45	475
	% of total	28.4	46.3	0.0	2.1	0.0	3.2	10.5	9.5	100.0
	Change (no.)	25	70	0	-25	0	0	20	10	90
	Change (%)	22.7	46.7	-	-71.4	-	0.0	66.7	28.6	23.4
Derbyshire Dales District	Number	40	85	0	5	0	5	15	10	155
	% of total	25.8	54.8	0.0	3.2	0.0	3.2	9.7	6.5	100.0
	Change (no.)	0	35	0	0	0	0	5	0	35
	Change (%)	0.0	70.0	-	0.0	-	0.0	50.0	0.0	29.2
Erewash Borough	Number	140	250	5	5	5	10	55	50	525
	% of total	26.7	47.6	1.0	1.0	1.0	1.9	10.5	9.5	100.0
	Change (no.)	30	95	5	-25	5	5	25	-10	115
	Change (%)	27.3	61.3	-	-83.3	-	100.0	83.3	-16.7	28.0
High Peak Borough	Number	125	145	5	5	5	15	30	55	375
	% of total	33.3	38.7	1.3	1.3	1.3	4.0	8.0	14.7	100.0
	Change (no.)	30	45	5	0	5	0	10	25	125
	Change (%)	31.6	45.0	-	0.0	-	0.0	50.0	83.3	50.0
North East Derbyshire District	Number	120	180	5	5	0	10	25	35	380
	% of total	31.6	47.4	1.3	1.3	0.0	2.6	6.6	9.2	100.0
	Change (no.)	45	50	0	-5	0	0	5	15	95
	Change (%)	60.0	38.5	0.0	-50.0	-	0.0	25.0	75.0	33.3
South Derbyshire District	Number	75	200	5	15	0	10	30	35	370
	% of total	20.3	54.1	1.4	4.1	0.0	2.7	8.1	9.5	100.0
	Change (no.)	15	115	5	0	0	5	15	0	145
	Change (%)	25.0	135.3	-	0.0	-	100.0	100.0	0.0	64.4
DERBYSHIRE	Number	835	1,495	25	75	15	90	295	290	3,120
	% of total	26.8	47.9	0.8	2.4	0.5	2.9	9.5	9.3	100.0
	Change (no.)	220	585	15	-100	5	5	100	30	850
	Change (%)	35.8	64.3	150.0	-57.1	50.0	5.9	51.3	11.5	37.4
EAST MIDLANDS	Number	5,600	9,095	140	315	65	545	1,740	1,890	19,390
	% of total	28.9	46.9	0.7	1.6	0.3	2.8	9.0	9.7	100.0
	Change (no.)	1,710	3,290	50	-845	20	110	555	475	5,350
	Change (%)	44.0	56.7	55.6	-72.8	44.4	25.3	46.8	33.6	38.1
ENGLAND	Number	76,940	101,690	1,645	12,850	1,175	6,600	18,420	23,750	243,055
	% of total	31.7	41.8	0.7	5.3	0.5	2.7	7.6	9.8	100.0
	Change (no.)	27,870	38,705	460	-2,045	550	1,035	5,750	7,525	79,845
	Change (%)	56.8	61.5	38.8	-13.7	88.0	18.6	45.4	46.4	48.9

Source: Office for National Statistics (Nomis) © Crown Copyright

- = percentage change cannot be calculated.

"Other benefits" includes income support, sickness benefit and incapacity benefit.

"Other" includes people who have ceased claiming, whose claim is defective, or who have died, retired, gone abroad or to prison.

The figures are not seasonally adjusted i.e. they do not take account of regular seasonal variations. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend. To avoid seasonal effects, comparisons are best made with the same month in previous years.

Derbyshire refers to the administrative county, which excludes Derby City, and is defined in terms of ward boundaries current at April 1991.

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For further information, contact David Gutteridge on Matlock (01629) 538252.

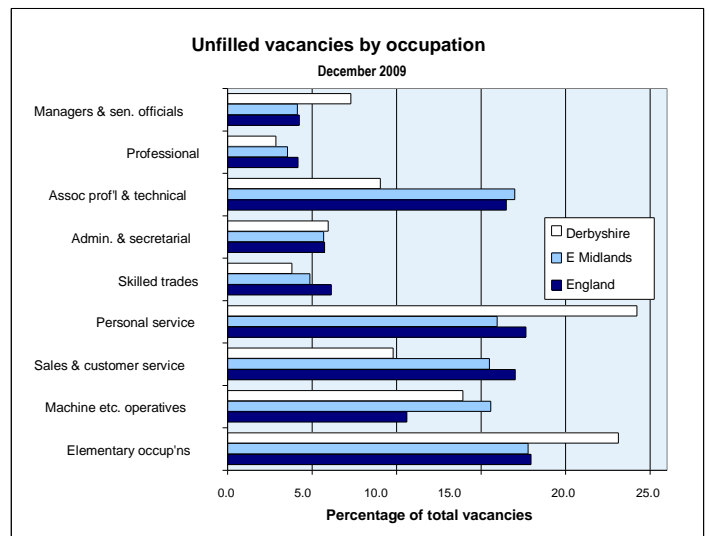
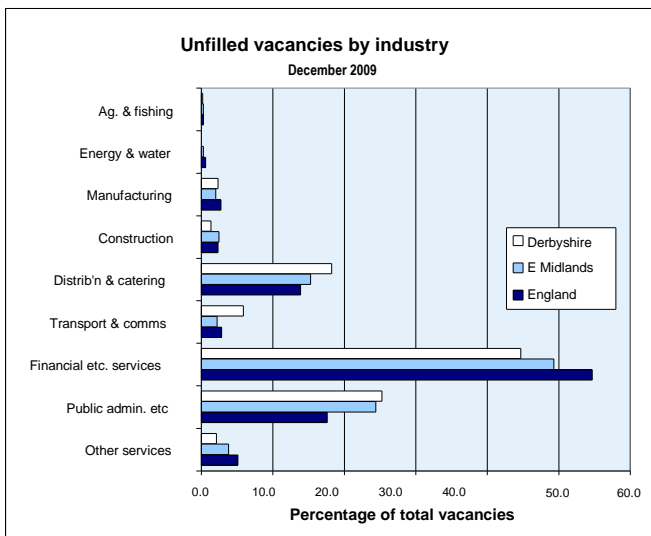
7. UNFILLED VACANCIES AT JOBCENTRES

Not seasonally adjusted

DERBYSHIRE, EAST MIDLANDS, ENGLAND

December 2009

INDUSTRY	DERBYSHIRE		EAST MIDLANDS		ENGLAND	
	Number	% of total	Number	% of total	Number	% of total
Agriculture & fishing	7	0.2	57	0.3	548	0.3
Energy & water	0	0.0	64	0.3	1,136	0.6
Manufacturing	84	2.3	461	2.0	5,305	2.7
Construction	49	1.3	564	2.5	4,542	2.3
Distribution, hotels & restaurants	662	18.2	3,469	15.3	27,120	13.9
Transport & communications	213	5.9	500	2.2	5,507	2.8
Financial, property & business services	1,623	44.7	11,209	49.3	106,800	54.7
Public administration, education & health	918	25.3	5,553	24.4	34,400	17.6
Other services	77	2.1	865	3.8	9,971	5.1
<b>OCCUPATION</b>						
Managers & senior officials	265	7.3	937	4.1	8,281	4.2
Professional	104	2.9	807	3.5	8,145	4.2
Associate professional & technical	328	9.0	3,863	17.0	32,216	16.5
Administrative & secretarial	216	5.9	1,294	5.7	11,206	5.7
Skilled trades	138	3.8	1,105	4.9	11,979	6.1
Personal service	880	24.2	3,627	15.9	34,487	17.7
Sales & customer service	356	9.8	3,522	15.5	33,239	17.0
Process, plant & machine operatives	506	13.9	3,542	15.6	20,719	10.6
Elementary occupations	840	23.1	4,045	17.8	35,057	17.9
<b>TOTAL</b>	<b>3,633</b>	<b>100.0</b>	<b>22,742</b>	<b>100.0</b>	<b>195,329</b>	<b>100.0</b>



Source: Office for National Statistic (Nomis) © Crown copyright

These statistics relate only to vacancies which are notified to Jobcentres. It is estimated that nationally they represent between 30% and 50% of all vacancies, but the proportion varies geographically, over time, by occupation and by industry.

The main use of these figures is for cross-sectional analysis of vacancies as an indication of the types of jobs currently available by area, industry or occupation, rather than absolute measures of the number of vacancies or of changes in these over time. Since the figures are derived from the administrative records of Jobcentres, they are susceptible to changes in Jobcentre procedures for taking and handling of vacancies.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbys DE4 3AG  
 For further information, contact David Gutteridge on Matlock (01629) 538252.



**8b. CLAIMANT COUNT UNEMPLOYMENT**
*Not seasonally adjusted*
**BOLSOVER DISTRICT**

Unemployment rates based on working age population \*

**December 2009**

	All unemployed						Young unemployed						Long-term unemployed (over 1yr)		
	Number			Rate (%)			Aged < 20		Aged 20-24		Aged < 25		Number	% of All	
	Male	Female	Total	Male	Female	Total	Number	Rate	Number	Rate	Number	Rate % of All			
Barlborough	31	9	40	2.8	0.9	1.9	5	3.0	10	9.3	15	5.5	37.5	5	12.5
Blackwell	66	23	89	4.9	1.9	3.5	10	5.0	20	9.1	30	7.2	33.3	20	22.2
Bolsover North West	121	38	159	9.7	3.2	6.6	25	12.4	30	11.0	55	11.6	34.4	40	25.0
Bolsover South	62	16	78	5.1	1.5	3.4	10	5.6	20	10.3	25	6.7	31.3	10	12.5
Bolsover West	98	31	129	8.1	2.8	5.5	15	8.4	35	17.4	50	13.2	38.5	15	11.5
Clowne North	71	25	96	5.5	2.2	4.0	15	7.4	20	9.4	35	8.4	36.8	10	10.5
Clowne South	45	15	60	3.8	1.4	2.7	5	3.2	20	8.6	25	6.5	41.7	5	8.3
Elmton-with-Creswell	126	43	169	7.1	2.7	5.0	20	7.4	50	12.4	70	10.4	41.2	15	8.8
Pinxton	93	44	137	7.0	3.7	5.4	20	8.0	30	12.0	50	10.0	37.0	30	22.2
Pleasley	58	29	87	5.0	2.8	4.0	10	6.1	10	5.5	20	5.8	23.5	15	17.6
Scarcliffe	97	29	126	7.5	2.5	5.1	15	6.5	30	12.8	45	9.7	36.0	20	16.0
Shirebrook East	68	31	99	12.2	6.2	9.4	15	14.7	30	33.3	45	23.4	45.0	10	10.0
Shirebrook Langwith	53	13	66	8.9	2.4	5.9	10	8.0	15	12.4	25	10.2	38.5	10	15.4
Shirebrook North West	79	14	93	10.9	2.2	6.8	15	9.4	25	14.4	40	12.0	42.1	10	10.5
Shirebrook South East	73	15	88	12.1	2.6	7.4	5	4.4	30	20.8	40	15.5	47.1	15	17.6
Shirebrook South West	40	15	55	5.0	2.1	3.6	10	8.8	10	6.7	20	7.6	36.4	5	9.1
South Normanton East	100	34	134	6.9	2.6	4.8	15	6.5	30	11.1	45	9.0	33.3	30	22.2
South Normanton West	91	26	117	4.3	1.4	2.9	10	4.0	25	7.7	35	6.1	30.4	20	17.4
Tibshelf	86	31	117	5.9	2.3	4.2	20	7.8	20	8.2	40	8.0	34.8	10	8.7
Whitwell	58	22	80	4.6	1.9	3.3	10	4.9	15	6.6	25	5.8	31.3	10	12.5
<b>DISTRICT TOTAL</b>	<b>1,514</b>	<b>503</b>	<b>2,017</b>	<b>6.4</b>	<b>2.4</b>	<b>4.5</b>	<b>270</b>	<b>7.2</b>	<b>465</b>	<b>10.9</b>	<b>735</b>	<b>9.2</b>	<b>36.6</b>	<b>305</b>	<b>15.2</b>
Derbyshire	12,850	4,399	17,249	5.2	2.0	3.7	1,970	5.1	3,620	9.3	5,585	7.2	32.5	2,345	13.6
England (thousands)	947	355	1,302	5.7	2.3	4.1	125,880	4.7	258	7.5	384	6.2	29.6	177,765	13.7

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The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment.

Figures for individual age groups and long-term unemployment relate to computerised claims only (about 99% of the total) and are rounded to the nearest 5

# Figures with a value of 1 or 2 have been suppressed for confidentiality reasons.

\* The all-age unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the working age population (males 16-64, females 16-59).

The source of these denominators may vary: currently the 2007 Mid-Year Population Estimates are used for wards; the 2008 Estimates are used for districts and above.

The rates for young people are unofficial and have been calculated using population figures from the 2006 Mid-Year Population Estimates.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research &amp; Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG

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