BULKY WASTE CHARGES CHRONOLOGY

1. **Patch Management Policies Procedures**
2. Best Value Review of Discretionary Services: see PPMG minutes 22/1/09
3. Scrutiny Committee 28/1/09 – Fees & Charges
4. Scrutiny Minutes (28/1/09) Minute 663 refers.
5. Full Council 4/2/09 – Fees & Charges.
6. Full Council Minutes (4/2/09) Minute 686 refers.
7. Intouch article Feb 2009 issue 13 page 3
8. Copy of Executive report prepared & subsumed by Fees & Charges report.
9. Patch Management Minutes 25/2/09 –Bulky Waste –"New Policy to be developed as soon as possible"
10. Patch Management Minutes 18/3/09 – Draft policy circulated, comments to AL by 27/3/09
11. Press Release on Bulky Waste Charges from 1/4/09
12. Bulky Waste Policy in Draft, see para. 4.18
13. Procedure notes/guidance on charging for bulky waste, for staff, operatives and contact centres.
14. CRM Script extract p2 of 2 showing mandatory field on Refund policy.
15. Patch Management Minutes 27/409 item 7. Note AL absent
16. Patch Management Minutes 18/5/09 item 7
17. Patch Management Minutes 15/7/09
18. Patch Management Minutes 13/8/09 item 5 Bulky Waste Policy circulated, comments noted, going to EIA.
19. Patch Management Minutes 14/9/09 item 5. New staff training on doing EIA's. Using Bulky Waste as example.
20. Patch Management Minutes 14/10/09 item 5, EIA completed, going to Equality Service Development Group (ESDG).
21. Patch Management Minutes 9/11/09 item 5. ESDG approved, going to SMT 12/11/09.
22. Senior Management Team minutes 12/11/09. Item 3, Agreed with some clarification and to be submitted to PPMG.
23. Patch Management Minutes 7/12/09 item 5. SMT approved, going to PPMG in January 2010.
24. Patch Management Minutes 8/2/10 item 5. PPMG had agreed the report. AL to report to next Scrutiny.
25. Report to Scrutiny 24/2/10 – Bulky Waste
26. Scrutiny Minutes 24/2/10 Minute 762 refers – Bulky Waste.
27. Patch Management Minutes 10/3/10 item 5 AL to report to Executive.
28. Patch Management Minutes 7/4/10 item 5. AL absent, Stuart to check with AL if he has it ready for Executive.
29. Patch Management Minutes 5/5/10 item 5. AL to submit to next Executive.
30. Extract from Executive 5/7/10 Bulky Waste Policy
31. Minutes from Executive 5/7/10 Bulky Waste Deferred. CEO to report to next Executive.