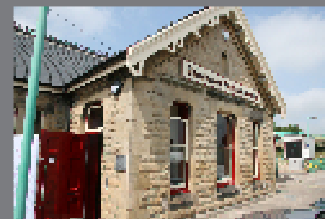

Quarter 3 Update

2010-11

Working Neighbourhoods Fund

October to December 2010



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Introduction

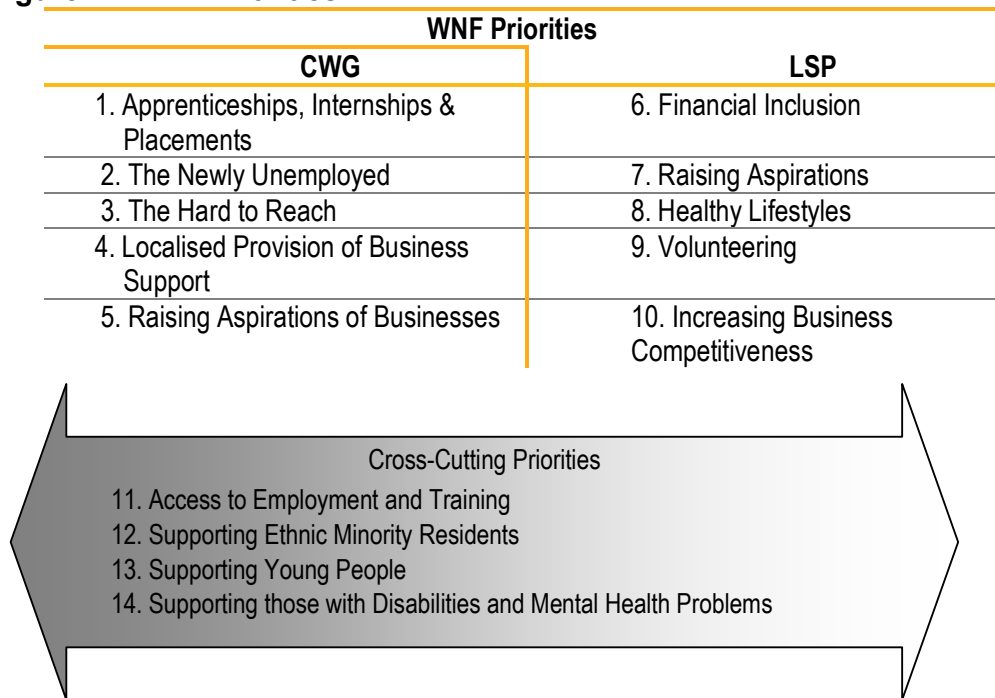
The purpose of the Working Neighbourhoods Fund (WNF) is to reduce levels of worklessness and increase enterprise and skills in our most deprived communities. The WNF is about responding to particular challenges and opportunities within local areas by working flexibly with local individuals and communities.

Bolsover district qualifies from WNF in the respect that it has more than 20% of its Lower Super Output Areas (LSOAs) in the most deprived decile on the overall Indices of Multiple Deprivation (IMD) and that it is ranked among the top 40 districts on an equally weighted measure of key benefit claim rate and employment rate

The WNF allocation to Bolsover District Council is just over £7m for the period 2008-2011. The WNF has been allocated in two ways. Bolsover District Council has allocated £1 million WNF per annum to the Bolsover Local Strategic Partnership (LSP) to commission initiatives that are focussed on **preventing worklessness**. The remainder of the WNF is focused on addressing the NI 153 indicator, to **reduce the number of people claiming benefits** in the worst performing areas. A Core Worklessness Group (CWG) consisting of the Leader/Deputy Leader, Officers of Bolsover District Council and relevant partners in relation to worklessness was established in 2008 to move this agenda forward.

In May 2009, the Working Neighbourhood Fund Strategy for Bolsover was published, following a series of consultation events to identify key priorities and potential intervention projects to address worklessness across the district. The LSP and the CWG have five strategic priorities each that reflect the focus for each group, in addition to four cross-cutting priorities. The priorities are interdependent and are detailed below:

Figure 1: WNF Priorities



Working Neighbourhoods Financial Allocations and Commitments

Bolsover District Council's allocation of the Working Neighbourhoods Fund (WNF) for the period 2008-11 is was originally **£7,067,897** for the period 2008-2011. As 2008/9 was a transitional year, following the cessation of the Neighbourhood Renewal Fund, and a period of consultation and planning, the Leader of the Council agreed in 2009 to roll forward the WNF to March 2012. This decision has allowed the CWG and LSP to ensure optimisation and maximum impact of the funding can be achieved; this is particularly important since the new Government administration announced that there will be no Area Based Funding in the future.

Of the total WNF allocation, approximately £321K has been ringfenced for management and admin of the scheme over the four year period. To date, **£6,267,716** has been assigned to projects through formal contracting arrangements. Details of WNF allocated to individual activities are detailed below, providing a breakdown between the Core Worklessness Group and the LSP. Full details of activities can be found at www.bolsoverpartnership.org.uk.

Projects Commissioned by the Core Worklessness Group

Project Ref	Project Name	WNF 2008/09 Actual	WNF 2009/10 Actual	WNF 2010/11 Forecast	WNF 2011/12 Forecast	Total Approved
08-01	BizFizz - Clowne and Elinton with Creswell	24,927				24,927
08-02	LEADER	66,000				66,000
08-03	Family Employment Initiative		135,072	138,609		273,681
08-04	Grants to Voluntary Organisations – TRUST	4,750	4,750	4,750		14,250
08-4a	Grants to Voluntary Organisations – DUWC	26,745	27,400	27,950		82,095
08-06	Ways to Work		46,051	53,740	49,639	149,430
08-08	Public Sector Apprenticeship Phase 1		42,213			42,413
08-09	Bolsover Infrastructure Development Officer		15,462	40,906	33,950	90,318
08-10	Work for Yourself - Disability Dynamics		65,297	73,505	50,875	189,677
08-13	Free Legal Advice		14,416	23,930	16,210	54,556
08-14	Bolsover Apprenticeship Programme		932	467,468	762,524	1,230,924
08-18	Bus to Work			49,823		49,823
08-20	Bolsover Intermediate Labour Market Programme			379,665	32,639	412,304
08-24	Shirebrook Enterprise Centre				897,247	897,247
TOTAL		£122,422	£351,593	£1,260,346	£1,843,084	£3,577,445

Projects Commissioned by the Local Strategic Partnership

Project Ref	Project Name	WNF 2008/09 Actual	WNF 2009/10 Actual	WNF 2010/11 Forecast	WNF 2011/12 Forecast	Total Approved
08-05	Bolsover Volunteering Project	2,000	45,063	61,438	69,675	178,176
08-06	Ways to Work			4,245	45,594	49,839
08-07	Financial Inclusion - Phase 1		10,300			10,300
08-03	Family Employment Initiative (Practice Nurse)		12,222	46,812	16,082	75,116
08-11	Raising Aspirations (Strands 1-3 – Young People)		121,586	403,828	421,531	946,945
08-12	Hot Prospects		39,500	42,300		81,800
08-15	Bolsover Financial Inclusion Project		12,786	186,726	169,277	368,789
08-16	Employer Engagement		7,234	75,119	81,904	164,257
08-19	Raising Aspirations – Chesterfield College (Strand 4 – Adults)			132,488	167,418	299,906
08-21	Raising Aspirations – CVP (Strand 4 – Adults)			63,807	85,087	148,894
08-22	Relationships and Self Esteem			54,923	169,925	224,848
08-23	Nacro Pro-Active (contract terminated)			13,173		13,173
08-25	Coaching, Leadership and Volunteering Academy			49,100	44,676	93,776
08-26	First Steps Farm			19,685	23,520	43,205
08-27	Disability Partnership Project			16,411	28,270	44,681
TOTAL		£2,000	£248,691	£1,170,055	£1,402,959	£2,823,705
TOTALS (CWG & LSP)		£124,422	£600,284	£2,430,401	£3,246,043	£6,401,150

Bolsover District Council and the LSP have taken a strategic approach to the commissioning of activities using WNF, ensuring interventions meet an identified need and genuinely add value to existing services. This has only been possible through continuing the existing good working relationships with all of our key partners. The table below details the interventions already commissioned by the CWG and the LSP and how they impact on the key priorities.

Figure 2: WNF Commissioned Interventions

Commissioned Interventions														
Priority	CWG					LSP					Cross-Cutting			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14
CWG Commissioned														
Family Employment Initiative		✓	✓				✓				✓			
Grants to Voluntary Organisations		✓	✓			✓								
Apprenticeships feasibility study	✓													
Infrastructure Development Officer					✓					✓				
Work for Yourself		✓		✓			✓			✓				✓
Ways to Work		✓	✓								✓			
Free Legal Advice		✓	✓			✓								
Bolsover Apprenticeship Programme	✓	✓	✓				✓			✓			✓	
Tesco - Making the Connection		✓	✓				✓							
Bus to Work		✓	✓								✓			
Bolsover Intermediate Labour Market Programme		✓												✓
Shirebrook Enterprise Centre	✓			✓						✓				
LSP Commissioned														
Raising Aspirations - Connexions (Strands 1-3 – Young People)							✓				✓		✓	
FEI Practice Nurse			✓					✓						✓
Financial Inclusion Strategy and Action Plan (Phase 1 feasibility)						✓								
Bolsover Volunteering Project		✓	✓				✓	✓	✓					✓
Hot Prospects	✓			✓	✓		✓			✓				
Bolsover Financial Inclusion Project		✓	✓			✓	✓							
Bolsover Employment & Training Initiative (BETI) – formerly Employer Engagement		✓	✓	✓	✓					✓				
Raising Aspirations– Chesterfield College (Strand 4 – Adults)			✓				✓	✓	✓					✓
Raising Aspirations – CVP (Strand 4 – Adults)			✓				✓	✓	✓					✓
Nacro Pro-Active - Nacro Relationships and Self-Esteem						✓	✓	✓					✓	
Coaching, Leadership and Volunteering Academy							✓	✓	✓					
First Farm Steps	✓	✓					✓	✓	✓					✓

Interventions that have been highlighted in bold indicate those that have been approved since the 2010/11 Q1 WNF Update report.

2010/11 Quarter 3 Spend and Financial Summary

Quarter 3 Spend

Quarter 3 has been a period of consolidation with the majority of all commissioned projects continuing to deliver activities and services to address worklessness within the district. The quarter has also focussed on commissioning the final round of interventions through the LSP, with all activity in this respect now completed.

The total amount of WNF spend in Quarter 3 covering the period October to December 2010 was £434,085. This was against a forecast spend of £639,521 (68% of Q3 forecast achieved). A significant proportion of this underspend resulted from the Apprenticeship Programme which was forecasted to spend in the region of £100K in Quarter 3 but no WNF needed to be drawn down due to the level of Future Jobs Fund and partner contributions being received in the Quarter 3 period. Next year, spend against the Apprenticeship programme will be considerably higher than it has been to date, as the Future Jobs Fund finishes at the end of March 2011.

As a result of project work being undertaken in Quarter 3, an additional £384,349 match funding has been levered into the district. This means that for every £1 of WNF spent, an additional 88p was levered into the district through other funding sources. This is a significant amount of leverage and demonstrates the wider impact the WNF is achieving. These funding sources range from the Future Jobs Fund, Coalfields Regeneration Trust, Single Programme, Derbyshire County Council and the Legal Services Commission.

Financial Summary: Core Worklessness Group

The CWG has an overall allocation of £3,747,013 to spend on initiatives aimed at moving people off benefits and into work. To date the CWG has allocated £3,577,445 (95%) to projects through formal contracting arrangements. This means that the CWG currently has an unringfenced WNF allocation of approximately £169,568. Any savings made as a result of the capital and revenue build cost of the Shirebrook Enterprise Centre coming in lower than forecast will be returned to the programme and will increase the WNF available for future commissioning of interventions. Furthermore, the Bolsover Apprenticeship Programme is currently forecasting an underspend due to a number of Apprentices leaving the programme early and costs being lower than anticipated when the original budget was put together.

Financial Summary: Local Strategic Partnership

The LSP has a total allocation of £3,000,000 to spend on initiatives aimed at preventing worklessness. To date, the LSP has allocated £2,823,706 (94%) to projects through formal contracting arrangements.

Current Activity

Independent Review

Independent Consultants, GVA, have been commissioned to conduct a review of WNF interventions commissioned to date following decisions taken by the LSP and Core Worklessness Group not to commission new activity, but to extend a small number of projects that are delivering the greatest impacts with the funding that remains to be allocated. The identification of projects to continue will not just be based on performance – it will also be driven by factors such as the need they are addressing and the extent to which this need still exists. A framework has been developed against which the review can be delivered and both quantitative performance data and qualitative information will be taken into account.

The review will also feed into a Priority Setting Event to establish the strategic vision and future priorities for Bolsover to inform the further development of the Work and Skills Plan. While a Work and Skills Plan is no longer a statutory requirement, the Partnership and CWG have previously agreed that such a Plan would be strategically beneficial in the face of rapidly changing strategic policy context at national, regional and local levels.

The proposed Work and Skills Plan will support the current transition period, with the end of area-based funding and the emergence of Local Enterprise Partnerships, which must take account of future employment and skills needs in the area. When combined with the Regional Growth Fund and proposals for welfare benefit changes, the Big Society, and the localism agenda, the further development of a Work and Skills Plan will support the recognition of localised employment and skills needs within the District. The Priority Setting Event will therefore raise awareness of these changing strategic and delivery structures amongst partner agencies and will seek to establish the key implications for Bolsover and agree a shared future vision and 5-6 key priorities which the District should focus on. The Priority Setting Event is due to take place on 16th March 2011 at Creswell Social Centre and all partners have been invited to attend. The Work and Skills Plan will be presented to the LSP and the CWG in April and May respectively.

Work Programme

The new Work Programme, which is expected to become operational from Summer 2011, aims to support people back into sustained employment through the delivery of employment related support services. In December 2010, the DWP published the list of prime contractors that would be invited to tender for the Work Programme. Within the East Midlands Lot, 10 prime contractors were shortlisted (one organisation since set out their intention not to bid for the East Midlands area). They are:

- *A4E*
- *Avanta*
- *G4S*
- *Ingenus Deloitte*
- *Newcastle College Group*
- *Remploy*
- *Seetec*
- *Serco*
- *Working Links*

In total, the DWP expects to let 40 Work Programme contracts across 18 package areas. Within the East Midlands Lot, there will be a single package covering the whole of the region, with two providers delivering contracts. This is to ensure ongoing performance between providers to drive up performance.

DWP published its Invitation to Tender in January 2011 and this outlined the pricing model for the Work Programme. Customers have been categorised into 7 different payment groups depending on their age and benefit. The payment model is skewed so that there is greater financial reward for the primes to help the hardest to reach, e.g. there is up to £13,720 to sustain clients on ESA that have migrated from IB in work, compared with £3,810 for JSA clients aged 18-24. There are three main payments:

- attachment fee (ranging between £400 - £600)
- job outcome fee (ranging between £1,200 - £3,500)
- sustainment payments paid every four weeks that an individual remains in employment (ranging from £170 every 4 weeks for 52 weeks to £370 every 4 weeks for 2 years)

The new Work Programme has greatly moved its focus from getting people into work, to sustaining people in work and the pricing model reflects this.

In order to engage with the potential prime contractors, a joint event between Bolsover District Council, Chesterfield Borough Council and North East Derbyshire District Council was held at the end of January 2011. The purpose of the event was to highlight some of the issues and challenges faced within the north of the county, as well as to showcase some of the excellent examples of partnership working, particularly initiatives commissioned through the WNF and the impact that they are having locally. The event was well attended, with 6 of the 9 potential prime contractors attending. (*Potential prime contractors highlighted in italics on the previous page attended*).

The outcome of the DWP tender process is now awaited, with expectations that outcomes will be publicised early April 2011. Penny Melville Brown who has been commissioned by the LSP to deliver a partnership project aimed at improving the opportunities available for people with disabilities may be commissioned to lobby the winning contractors for the East Midlands to ensure that Bolsover gets its 'fair share' of a programme due to the high levels of people on incapacity benefits currently within the district.

Bus to Work

The Bus to Work Service was commissioned last year in direct response to the expansion of the Tesco distribution centre in Balborough. This tailored bus service serving the typical three shift pattern provided local people access to arising employment opportunities at Tesco. In October 2010, the pilot service was extended for a further six months to meet growing demand. However, a decision was taken to stop the service at the end of February 2011, one month early, due to dwindling passenger numbers. In many respects, this represents a positive outcome for the service, in that employees of Tesco and passengers of the bus found alternative transport as the end of the pilot provision approached. Furthermore, all remaining passengers were assisted to make alternative transport arrangements through the Ways to Work programme.

ILM

The ILM programme, which has provided employment and training opportunities for over 40 local unemployed programme in the field of horticulture, is currently exploring options for sustaining the service after WNF ends in May 2011. Setting up a social enterprise is one of the options being explored and possible income generating services are being considered as well as external funding opportunities. Watch this space for our very own home grown social enterprise!

Apprenticeship Programme

The Council's Flagship Apprenticeship has now recruited all of its 75 apprentices. This is a significant achievement, and the Council is keen to explore options for continuing the scheme

possibly through a rollout into the private sector. A feasibility to examine the needs and barriers within the private sector in respect of employing apprentices is to be commissioned over the next 1-2 months which would provide the basis for any applications to external funding opportunities, for example, the European Regional Development Fund (ERDF).

Connexions Derbyshire Ltd

From the beginning of April 2011, the Connexions Raising Aspirations Project (Strands 1-3) will be novated to Derbyshire County Council (DCC). This follows a decision taken to wind up Connexions Derbyshire Ltd as a result of DCC de-commissioning the Connexions service. A meeting with DCC regarding the novation of the contract has recently been held and reassurances provided that the service will continue to provide the added value to statutory services that it has been doing so to date. The Raising Aspirations Team will complement the new Multi Agency Teams (MATs) which are being introduced to work with disadvantaged young people. There may be some changes to Strand 3 (previously sub-contracted to Action for Children) which will be reported within the next WNF quarterly update report.

Funding Database

The Funding Database, which can be accessed from the LSP website, continues to be updated on a weekly basis. This tool is a useful resource, particularly as we move into an era where the availability of other external funding is becoming increasingly important for our local communities, so check out the database today at: www.bolsoverpartnership.org.uk

LSP Website

The LSP website continues to be re-vamped and updated on a regular basis. Features include:

- A section dedicated to the WNF projects that are being funded providing project information, case studies and press releases
- An events calendar
- Updated news sections
- Meeting schedules

Unemployment Statistics

NI 153 Number of People Claiming Out of Work Benefits

National Indicator (NI) 153 measured progress on reducing concentrations of worklessness within local authority areas, particularly those in receipt of the WNF. Specifically, the indicator measured the out-of-work benefits claimant rate in the worst performing neighbourhoods - defined as Lower Super Output Areas with a benefit claimant rate of 25% or more as at February 2007 (4 quarter rolling average).

Within Bolsover District, six neighbourhoods fell into the 'worst performing' category:

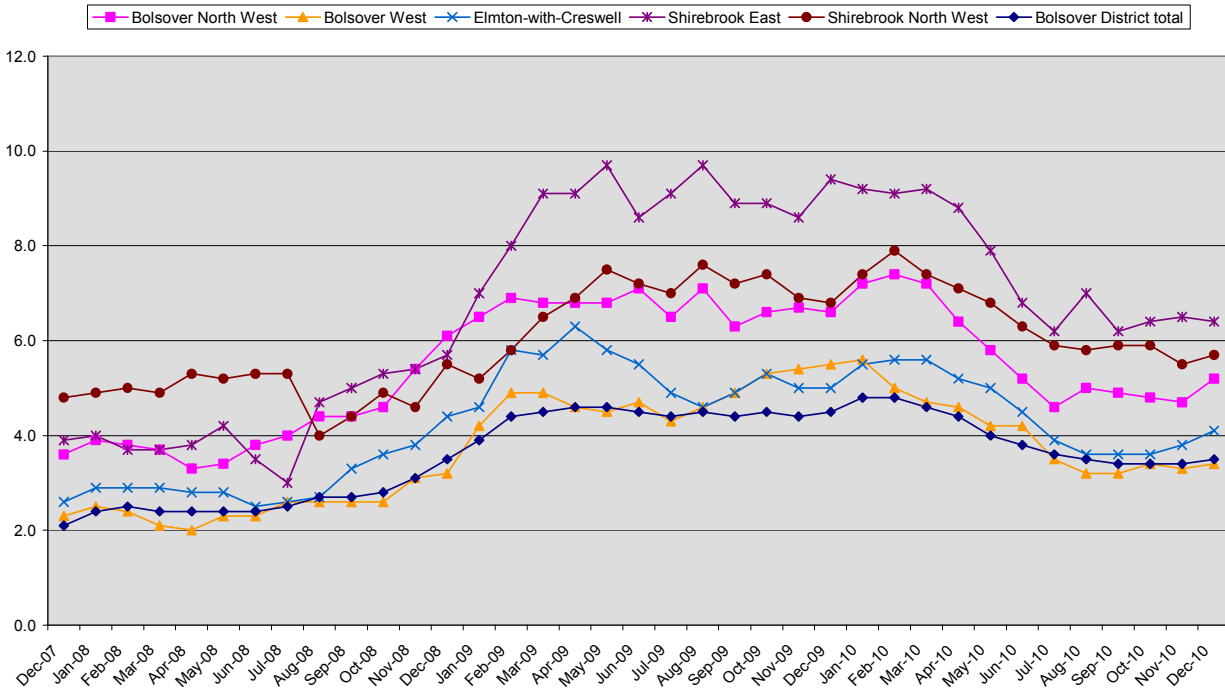
- Bolsover North West
- Bolsover West
- Elmton-with-Creswell
- Shirebrook East
- Shirebrook North West
- Whitwell

The CWG was established to allocate WNF with the explicit aim of addressing NI153 and achieving the target which had been negotiated with the LAA to reduce the out of work claimant rate within the worst performing neighbourhoods from 28.7% to 25.7% by March 2011. To take account of the impact of the economic downturn this target was later revised to Bolsover working towards an average benefit claimant rate in the NI 153 areas that was 1.1 percentage points lower than that of the East Midlands and annual progress from the February 2007 baseline to February 2010 has been charted in previous quarterly progress reports. **National Indicator 153 figures are no longer published by the Government. CEPT is currently investigating the possibility of calculating the measure internally, however any figures produced will not be directly comparable with those already published.**

Job Seekers Allowance

Due to the time lags previously associated with the release of NI 153 data, and now the abolition of the National Indicator, monthly Jobs Seekers Allowance (JSA) claimant data can be used to provide a clearer picture of the impact of the economic downturn on the district. JSA data is only collected at ward level, not Lower Super Output Area level; however the chart below is useful in highlighting recent trends across the NI 153 areas.

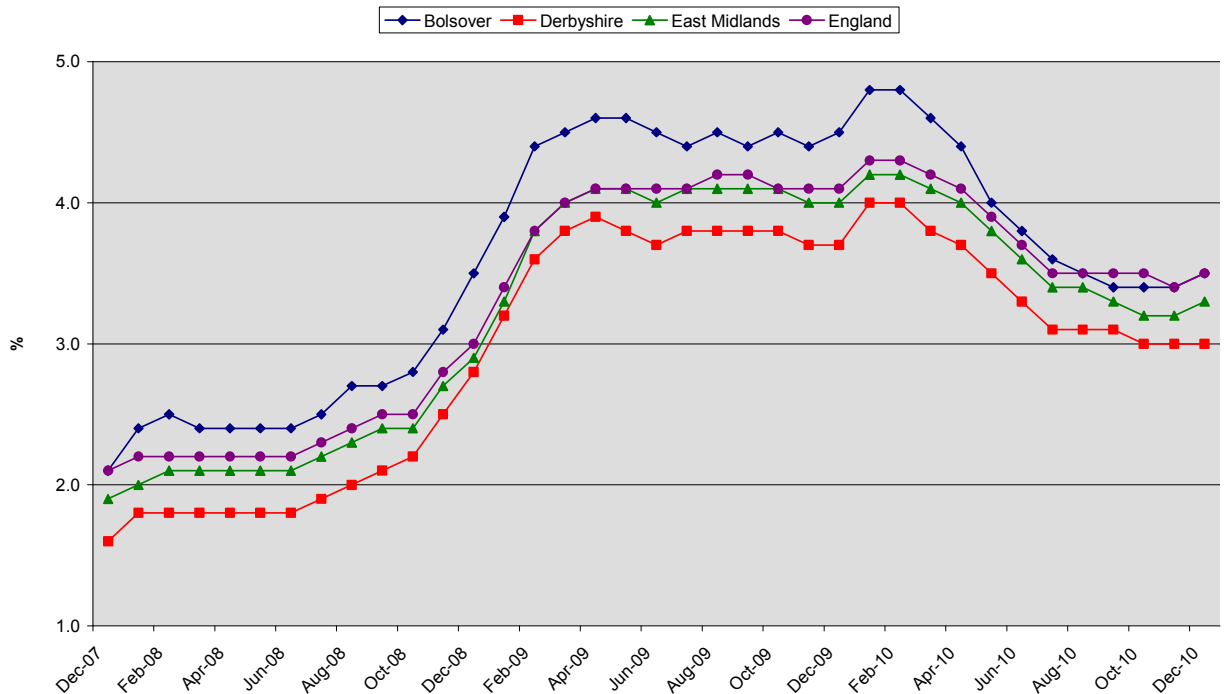
NI153 (wards) - total rate of unemployment



Source: Office for National Statistics (Nomis)

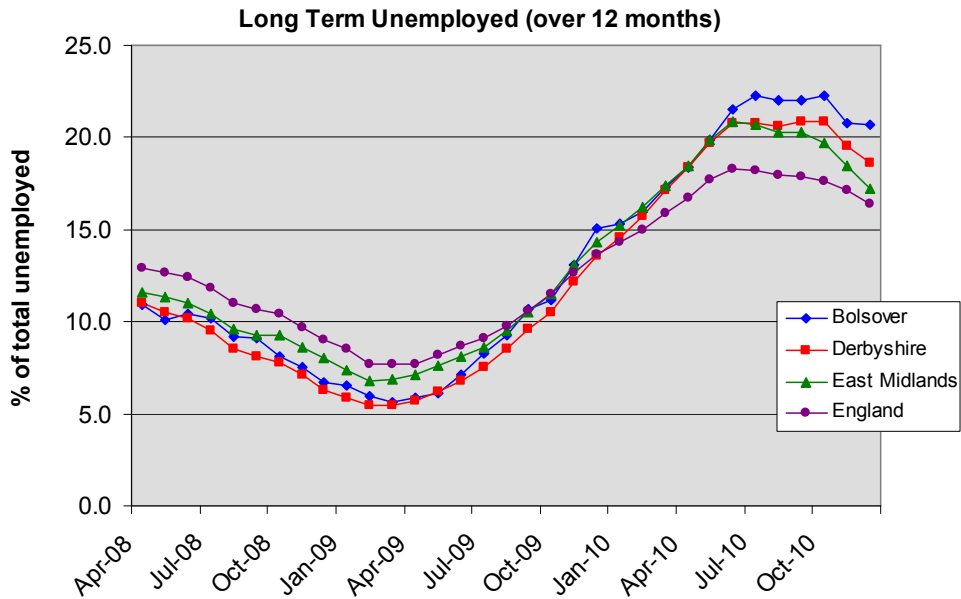
The chart below shows how the unemployment rate for Bolsover district compares with that of Derbyshire, the East Midlands and England. Unemployment rates across the board, with the exception of Derbyshire, increased in November 2010. Bolsover maintained a consistent level of unemployment between September and November but in December the rate increased from 3.4 percent to 3.5 percent in line with the England average.

Total rate of unemployment across Bolsover district



Source: Office for National Statistics (Nomis)

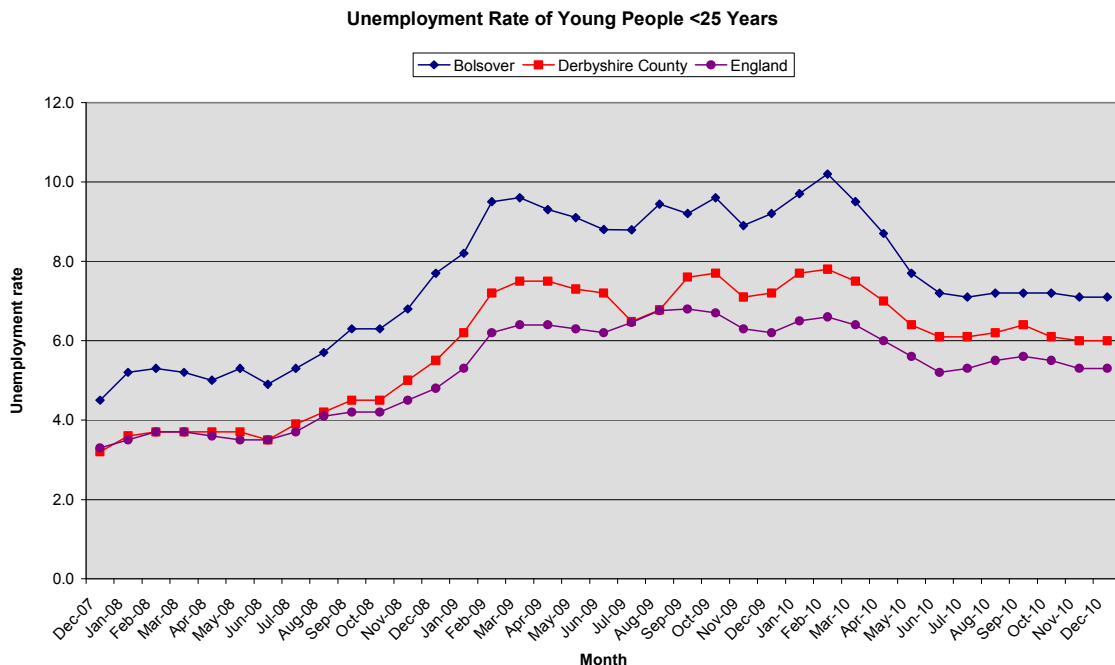
Long term unemployment which has been of increasing concern is showing some signs of improvement. The district rate fell significantly between October and November 2010 from 22.3% to 20.8%, which was a higher reduction (1.5 percentage points) than that of the county, region and country (1.4, 1.2 and 0.5 percentage points respectively). However, whilst the rates in these other areas continued to decline, Bolsover remained relatively static during December 2010.



Source: Office for National Statistics (Nomis)

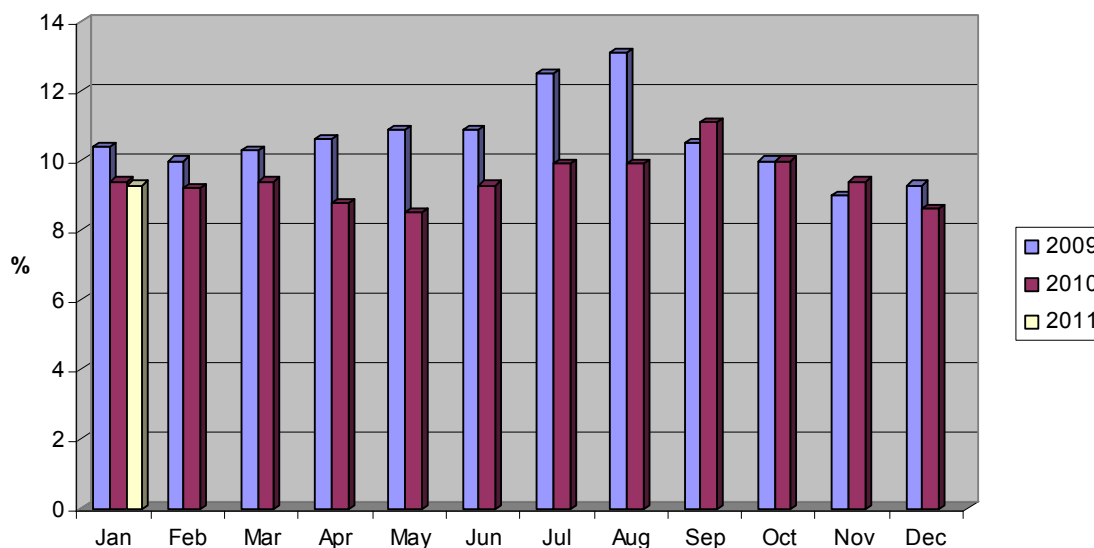
The table below shows the proportion of young people (aged 16-24 years) who are claiming unemployment related benefits.

Youth unemployment in Bolsover district fell at an impressive rate between February and June 2010, but has since levelled off at 7.2%. For a seven month period (June - December 2010) the level remained around 7.2/7.1%. Whilst the district rate was not subject to the same September increase as Derbyshire and England, it still remains higher than both.



Not in Employment, Education or Training (NEET)

16-18 Year Old NEETS



Source: Connexions

To August 2010, the proportion of young people who were Not in Employment, Education or Training (NEET) was consistently lower than corresponding months in the previous year. In September the 2010 rate appeared to increase significantly and for a three month period remained the same as, or higher than, the 2009 rates. This apparent increase can be directly attributed to the end of the academic year and the fact that the number of 'unknown' destinations for young people is much lower as a result of the Raising Aspirations project.

If the destination of a young person is unknown they are categorised as such, rather than NEET or EET. A reduction in the number of 'unknowns' will inevitably appear as an increase in NEETs as more young people are identified as such. For example, the figures for November suggest that the NEET rate in 2010 was higher than 2009 at 9.4% compared to 9%. The table below demonstrates the impact that 'unknowns' can have on these figures.

	Cohort	NEET	%	Unknowns	Unknowns + NEET	%
Nov 2009	2086	187	9.0	143	330	15.8
Nov 2010	2032	191	9.4	93	284	14.0
Variance			0.4			1.8

In 2010, whilst the number of NEETs was slightly higher than 2009, the number of 'unknowns' was much lower. Based on the worst case scenario that all 'unknowns' might actually be NEET, the potential impact of this reduction would be a 2010 NEET rate 1.8 percentage points lower than 2009.

In December 2010 the rate fell below that of 2009 again, and also didn't experience the December increase that was apparent in 2009. This positive trend has continued into 2011 with the January rate being lower than 2010 **and** 2009!

Outputs

The following table identifies the outputs that have been achieved during Quarter 3 of 2010/11 against the quarter's forecasts, as well as the cumulative outputs achieved since the WNF programme commenced in 2008/09.

The table above shows that projects have reported a collective outcome of 107 people gaining employment during the period October to December 2010 against a programme forecast of 108. This takes the total to date since the WNF programme commenced to 390. During Quarter 3, 1150 people 'signed off' the unemployment benefit claimant register in Bolsover district and 540 (47%) of these went into work of 16+ hours per week. The number of people assisted into work through WNF interventions could therefore account for up to 20% of the total number of people finding work during Quarter 3.

Output Ref No	Output Description	Q3 Target	Q3 Actual	Programme Cumulative Actual
1	No. of unemployed people gaining employment	108	107	390
2	No. of 16-18 year olds going into education, training or employment (that were previously NEET)	35	31	99
3	No. of adults with learning disabilities moving into employment	3	1	4
4	No. of working age population (16 years+) achieving an NVQ (or equivalent) Level 2	15	9	23
7	No. of new business start ups	4	4	10
8	Jobs created	21	41	110
9	Businesses assisted to improve performance	50	15	68
10	No. of businesses registering for VAT	1	1	1
11	No. of VAT registered businesses showing growth			
13	No. of employees benefiting from training	115	135	274
14	No. of transport initiatives to reduce barriers to accessing employment or training			6
15	No. of people benefiting from debt management advice and guidance	81	97	251
16	No. of low income families taking up formal childcare		7	7
18	No. of care leavers moving into employment, education or training	7	1	8
23	No. of pupils increasing attainment at KS4 - with a focus on English/Maths/Science			
26	No. of volunteering opportunities created	28	7	68
27	No. of people accessing volunteering opportunities	53	11	52
29	No. of people on out of work benefits supported with their health needs	36	31	97
30	No. of carers receiving a health assessment	3	1	6

Project Activities and Achievements (Quarter 3)

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																									
<p>Family Employment Initiative (08-03), Coalfields Regeneration Trust</p> <p>The Family Employment Initiative (FEI) works with families and households to break down barriers to employment. FEI advisors visit hard to reach families and individuals in homes and other accessible locations. Funding from WNF has expanded the Bolsover district team from 4.5 to 5.5 Advisers. A further extension to the project is the provision of a District Nurse to work as a member of the existing FEI team. The Nurse will accompany existing advisers to provide responsive health advice, carry out home based health checks, support families to make better health choices, re-engage people with primary health and run “bespoke sessions” on topics that emerge which link improving health to reducing worklessness.</p> <p>Over the life of the project to March 2011, the project aims to assist 525 people into employment.</p>	<p>Lifetime WNF Approved: £348,797</p> <p>2010/11 WNF Approved: £185,421</p> <p>Q3 Target Spend: £46,355</p> <p>Q3 Actual Spend: £29,067</p>	<p>Outputs achieved in Quarter 3:</p> <table border="1" data-bbox="1155 365 1932 803"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Unemployed people gaining employment</td> <td>41</td> <td>31</td> </tr> <tr> <td>People with learning disabilities gaining employment</td> <td>2</td> <td>0</td> </tr> <tr> <td>NVQ L2 or equivalent achievement</td> <td>12</td> <td>4*</td> </tr> <tr> <td>Benefiting from debt mgt and advice</td> <td>0</td> <td>3</td> </tr> <tr> <td>People supported with their health needs</td> <td>14</td> <td>21</td> </tr> <tr> <td>Carers receiving and health assessment</td> <td>3</td> <td>1</td> </tr> <tr> <td>No. of 16-18 year olds supported</td> <td>18</td> <td>10</td> </tr> </tbody> </table> <p><i>*In addition, 255 clients have undertaken Level 2 training since April 2009.</i></p> <p>The project has reported that staff sickness, bad weather and quiet period leading up to Xmas has impacted on outputs overall in Q3. The Work Club held at Bolsover Methodist church is proving to be very successful with an average attendance of between 6-9 people. A work club in Shirebrook is currently being explored with the Financial Inclusion manager. The FEI Team has a BDC Apprentice who is proving to be a real asset to the team.</p> <p>Approx 130 clients have been referred to the community nurse since the project began. The majority of the clients have complex needs and as such are a long way from the job market.</p> <p>NOCN level 2 employability awards are now being offered to clients and workshops are being organised for the New Year to support clients with portfolio building and to meet the learning hours required for the units.</p>			Target	Actual	Unemployed people gaining employment	41	31	People with learning disabilities gaining employment	2	0	NVQ L2 or equivalent achievement	12	4*	Benefiting from debt mgt and advice	0	3	People supported with their health needs	14	21	Carers receiving and health assessment	3	1	No. of 16-18 year olds supported	18	10
	Target	Actual																									
Unemployed people gaining employment	41	31																									
People with learning disabilities gaining employment	2	0																									
NVQ L2 or equivalent achievement	12	4*																									
Benefiting from debt mgt and advice	0	3																									
People supported with their health needs	14	21																									
Carers receiving and health assessment	3	1																									
No. of 16-18 year olds supported	18	10																									

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																														
<p>Grants to Voluntary Organisations (08-04a), Derbyshire Unemployed Workers Centres</p> <p>DUWCs provide free, confidential and independent welfare rights advice at a variety of times and locations across the district. An informal appointment system will be introduced for drop-in sessions, and where appropriate, telephone advice and home visits will be carried out. Tribunal representation, for users wishing to appeal against decisions made by the Department for Work and Pensions or HM Revenue and Customs regarding benefits and credits will be offered, and where possible, on-site redundancy advice will be offered.</p>	<p>Lifetime WNF Approved: £82,095</p> <p>2010/11 WNF Approved: £27,950</p> <p>Q3 Target Spend: £6,987</p> <p>Q3 Actual Spend: £6,987</p>	<p>The total number of people assisted with advice during October – December 2010 was 389 against a target of 724 for the quarter (52% achieved against target). This downward trend in the number of people being assisted with advice has continued and has been since the introduction of Employment Support Allowance (ESA) and the requirement for individuals on Incapacity Benefit to undertake a work capability assessment. There have been a total of 28 tribunals this quarter. The project has reported that DUWC's volunteers have really risen to the challenge in keeping the service running.</p> <p>Derbyshire County Council has taken the decision to cut core funding to DUWC from April 2011 resulting in a loss of £30,000 per annum. At the time of submitting their Q3 return, the Management Committee had yet to decide how this decision would affect the service.</p>																														
<p>Bolsover Volunteering Project (08-05), CVP</p> <p>This project aims to increase the employability, skills and confidence of local people through the provision of high quality volunteering opportunities. The project will employ 1.6 FTE workers.</p> <p>The full time post will be responsible for identifying and developing a range of volunteering opportunities, ensuring that volunteers that are recruited placed and supported benefit from appropriate personal and professional development opportunities and best practice models.</p> <p>The part time post will recruit volunteers to act as community health champions who will work with their peers in order to promote and adopt healthier life styles.</p>	<p>Lifetime WNF Approved: £178,176</p> <p>2010/11 WNF Approved: £56,438</p> <p>Q3 Target Spend: £15,359</p> <p>Q3 Actual Spend: £14,679</p>	<p>Outputs achieved in Quarter 3:</p> <table border="1" data-bbox="1150 813 1885 1385"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No. of people gaining employment</td> <td>2</td> <td>1</td> </tr> <tr> <td>No. 16-18 year olds going into EET</td> <td>1</td> <td>0</td> </tr> <tr> <td>NVQ L2 or equivalent achievement</td> <td>3</td> <td>0</td> </tr> <tr> <td>Employees benefiting from training</td> <td>7</td> <td>0</td> </tr> <tr> <td>Volunteering opportunities created</td> <td>2</td> <td>2</td> </tr> <tr> <td>People accessing volunteering opportunities</td> <td>26</td> <td>6</td> </tr> <tr> <td>People supported with their health needs</td> <td>17</td> <td>10</td> </tr> <tr> <td>New Community Health Champions</td> <td>3</td> <td>0</td> </tr> <tr> <td>Volunteers completing VCI course</td> <td>14</td> <td>0</td> </tr> </tbody> </table>		Target	Actual	No. of people gaining employment	2	1	No. 16-18 year olds going into EET	1	0	NVQ L2 or equivalent achievement	3	0	Employees benefiting from training	7	0	Volunteering opportunities created	2	2	People accessing volunteering opportunities	26	6	People supported with their health needs	17	10	New Community Health Champions	3	0	Volunteers completing VCI course	14	0
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress															
		<p>Achievement of outputs in Quarter 3 was down against profile. Concerns have been discussed with CVP's CEO and a strategic plan for all WNF funded projects has been produced with some assurance that all outputs, with the exception of the economic outputs, will be achieved.</p> <p>Greater links with CVP's other WNF initiatives are being made as well ideas being generated and explored in order to increase the number of volunteering opportunities within the district, for example, in the field of horticulture, linking in with the Limestone Journeys etc. A copy of the strategic plan can be requested from the CEPT if required.</p> <p>It has been agreed that Bolsover Volunteering Project will be the approved provider for the Work Together programme for the Job Centres in Shirebrook, Bolsover and Alfreton. For Bolsover Volunteering project this means that JCP will signpost all claimants interested in volunteering to CVP.</p>															
<p>Ways to Work (08-06), Derbyshire Rural Community Council Ways to Work is a cross-cutting transport project where many elements of transport provision are brought together to remove transport as a barrier to work and training. It aims to provide transport opportunities, and/or easy to understand information on available transport options. This enhances existing Wheels to Work provision in Bolsover, through the provision of additional services including push bike and electric bike loan, taxi/bus vouchers, subsidised driving lessons, personalised travel planning and better access to information about transport. Over the lifetime of the project, 133 people will be assisted into employment.</p>	<p>Lifetime WNF Approved: £199,269</p> <p>2010/11 WNF Approved: £57,985</p> <p>Q3 Target Spend: £16,706</p> <p>Q3 Actual Spend: £16,499</p>	<p>Outputs Achieved in Quarter 3:</p> <table border="1" data-bbox="1157 846 1906 1133"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No. people gaining employment</td> <td>35</td> <td>43</td> </tr> <tr> <td>NEETs going into EET</td> <td>2</td> <td>2</td> </tr> <tr> <td>Businesses assisted to improve performance</td> <td>8</td> <td>8</td> </tr> <tr> <td>No. of employees benefiting from trg</td> <td>14</td> <td>21</td> </tr> </tbody> </table> <p>The LSP agreed to an extension to the project in Quarter 3 which will enable the moped loan element of the scheme (currently funded through CRT) to be continued into 2011/12. Additional funding to the 'client travel' budget has also been approved to meet the significant demand from beneficiaries for assistance.</p>		Target	Actual	No. people gaining employment	35	43	NEETs going into EET	2	2	Businesses assisted to improve performance	8	8	No. of employees benefiting from trg	14	21
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																		
<p>Bolsover Infrastructure Development Officer (08-09), Bolsover District Council</p> <p>Bolsover has a number of key development site opportunities. This project seeks to maximise the opportunities available from these regeneration activities for both local residents seeking sustainable quality employment and to provide infrastructure to attract investors and grow local businesses.</p> <p>Existing masterplans and briefs will be used to inform future regeneration activities, promote engagement with local communities, and contribute towards the Council's Local Development Framework. The Projects Officer (Infrastructure) will progress the future development of the town centres and strategic sites and will work with investor/employers locating to strategic sites to help assess skill and employment needs.</p>	<p>Lifetime WNF Approved: £90,318</p> <p>2010/11 WNF Approved: £40,906</p> <p>Q3 Target Spend: £12,125</p> <p>Q3 Actual Spend: £6,527</p> <p>Consultants have been commissioned to take forward the work streams which will result in higher spend in Q4.</p>	<p>The four sites identified for the Local Brownfield Study are being appraised by the appointed Consultants. A Draft Report of the study has been produced, with further meetings to be held with the Homes & Communities Agency and the Consultants prior to formal completion of the study.</p> <p>The project to examine development potential/viability in North West Bolsover (former Coalite site and surrounding area) has been commissioned, with GVA appointed to lead the study. On-going meetings and discussions with developer contacts have taken place. A presentation was arranged to allow Henry Boot Developments to provide an update to Councillors on Markham Vale.</p> <p>A report on developers and businesses has been produced for the Director of Development and a Developer Forum Event (to be held on a regular basis) is in the process of being organised.</p>																		
<p>Work for Yourself (08-10), Disability Dynamics</p> <p>The project is seeking to work with disabled residents within Bolsover to encourage them to start their own businesses.</p> <p>Clients are allocated a Business Adviser who will support them with developing an Action Plan, provide regular on-going mentoring and coaching support through each stage. Support continues during the crucial early trading phase until project end. All clients are provided with information signposting them to other employment support sources.</p> <p>This is a joint project with Chesterfield Borough Council and aims to assist the creation of 35 new businesses within the Bolsover district by March 2012.</p>	<p>Lifetime WNF Approved: £202,371</p> <p>2010/11 WNF Approved: £73,505</p> <p>Q3 Target Spend: £18,294</p> <p>Q3 Actual Spend: £18,446</p>	<p>Outputs achieved in Quarter 3:</p> <table border="1" data-bbox="1157 870 1860 1065"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Contacts</td> <td>25</td> <td>23</td> </tr> <tr> <td>Engagements</td> <td>16</td> <td>18</td> </tr> <tr> <td>One-to-one meetings</td> <td>12</td> <td>10</td> </tr> <tr> <td>Businesses trading</td> <td>4</td> <td>3*</td> </tr> <tr> <td>Jobs created</td> <td>4</td> <td>3</td> </tr> </tbody> </table> <p>* The project has reported there is one imminent business launch – but has been delayed due to ill-health and JCP requiring the client to start after January 2011. The project has also reported that further clients are close to launch.</p> <p>Since the start of the programme in 2009, a further 14 former clients have advised that they are now in jobs and 5 more have gone into training. The programme currently has 38 active clients including some from the first year plus those now running businesses.</p>		Target	Actual	Contacts	25	23	Engagements	16	18	One-to-one meetings	12	10	Businesses trading	4	3*	Jobs created	4	3
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<p>Raising Aspirations (08-11), Connexions This project aims to raise aspirations in those individuals who are most marginalised and furthest away from employment. In particular, it will provide additional support, engagement activities and training opportunities for pre-16 students and their families, 16–18 year olds who are NEET, teenage parents, care leavers, homeless and vulnerable young people, together with workless adults who have disabilities or mental health issues.</p> <p>Strand 1 - The project will seek to raise aspirations and increase the awareness amongst school age young people and their families regarding further educational and employment opportunities and encourage informed choices at Key Stage 4 and beyond. A 0.5 fte Co-ordinator will be recruited to oversee the administration and co-ordination of these events with the Bolsover secondary schools.</p> <p>Strand 2 - Two Key Workers will be appointed, one to work with Teen Parents and one to work with young people who have drug or alcohol problems (both 1.0 fte). Young people who will potentially become NEET can be identified and given enhanced support through this project as soon as they leave school and before they have the opportunity to become NEET.</p> <p>Strand 3 - Action For Children will provide an additional specialist worker to offer dedicated support to care leavers who are NEET plus a programme of dedicated learning activities to prepare the young people for re-introduction and reintegration into a learning or employment environment while at the same time addressing their other barriers to economic and social wellbeing.</p>	<p>Lifetime WNF Approved: £795,000</p> <p>2010/11 WNF Approved: £371,873</p> <p>Q3 Target Spend: £92,968</p> <p>Q3 Actual Spend: £65,169</p>	<p>Outputs achieved by the project during Quarter 3 are:</p> <table border="1" data-bbox="1157 277 1940 769"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>16-18 yr olds going into EET</td> <td>30</td> <td>22</td> </tr> <tr> <td>Care leavers moving into employ't</td> <td>2</td> <td>1</td> </tr> <tr> <td>KS4 students attending motivational events</td> <td>60</td> <td>76</td> </tr> <tr> <td>16-18 NEETs supported</td> <td>50</td> <td>47</td> </tr> <tr> <td>NEET teenage parents supported</td> <td>8</td> <td>6</td> </tr> <tr> <td>Teenage parents into EET</td> <td>2</td> <td>2</td> </tr> <tr> <td>16-18 yr NEET for 6 months + supported</td> <td>5</td> <td>10</td> </tr> <tr> <td>16-18 yr old NEET for 6 months into EET</td> <td>5</td> <td>7</td> </tr> <tr> <td>NEETs with drug/alc. issues supported</td> <td>6</td> <td>7</td> </tr> <tr> <td>NEETs with drug/alc. problems into EET</td> <td>3</td> <td>3</td> </tr> <tr> <td>Care leavers & children in care supported</td> <td>7</td> <td>2</td> </tr> <tr> <td>Homeless people supported</td> <td>8</td> <td>10</td> </tr> <tr> <td>Homeless people progressed into EET</td> <td>3</td> <td>0</td> </tr> </tbody> </table> <p>Despite a slight underachievement in some of the headline targets this quarter, the project is continuing to have an impact on the NEET figures for the district and the figures at the end of Q3 show that NEET stood at 9.3% and the most recent figures on the 10th January show NEET to be at 8.8%. Additionally the project is having an impact on locating young people who have previously been unknown and being able to target them to work with; despite the subsequent impact this then has on the NEET target it means that more young people can be offered support.</p> <p>All schools are being actively supported under Strand 1 of the project through a combination of generic offers for all schools and activities to address their individual priorities. The addition of further team members will increase the capacity to focus on individual support for vulnerable students. Strand 3 work continues to be in high demand with work to engage and progress care leavers into EET. Due to the complex and long life of cases there has been more emphasis on continuing work with existing clients over this quarter rather than new referrals being taken on.</p>		Target	Actual	16-18 yr olds going into EET	30	22	Care leavers moving into employ't	2	1	KS4 students attending motivational events	60	76	16-18 NEETs supported	50	47	NEET teenage parents supported	8	6	Teenage parents into EET	2	2	16-18 yr NEET for 6 months + supported	5	10	16-18 yr old NEET for 6 months into EET	5	7	NEETs with drug/alc. issues supported	6	7	NEETs with drug/alc. problems into EET	3	3	Care leavers & children in care supported	7	2	Homeless people supported	8	10	Homeless people progressed into EET	3	0
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress															
<p>Hot Prospects (08-12), FMC Online This project aims to place 36 Bolsover District graduates into Bolsover District SMEs by March 2011.</p> <p>The target groups include graduates that are currently not in work or training, or that are currently employed in non-graduate jobs. The SMEs will be those which have not previously employed graduates, struggle to access higher level skills, or which require graduate skills but are reticent to take risks in the current climate.</p> <p>The project is facilitated using the existing HotProspects infrastructure with a dedicated account manager, supported by a project manager.</p>	<p>Lifetime WNF Approved: £81,800</p> <p>2010/11 WNF Approved: £42,300</p> <p>Q3 Target Spend: £9,800</p> <p>Q3 Actual Spend: £9,544</p>	<p>Outputs achieved by the project during Quarter 3 are:</p> <table border="1" data-bbox="1157 277 1906 440"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Business registered with the project</td> <td>10</td> <td>1</td> </tr> <tr> <td>Graduates engaged</td> <td>50</td> <td>45</td> </tr> <tr> <td>No of graduates placed</td> <td>9</td> <td>2</td> </tr> <tr> <td>No of placements lasting 13 weeks +</td> <td>6</td> <td>2</td> </tr> </tbody> </table> <p>During the current financial year, the HotProspects service has failed to achieve the number of graduate placements it was profiled to deliver. Regular meetings have taken place with HotProspects to address the challenges being faced, resulting in the project making a number of alterations, amendments and additions to its operations. However, the number of graduate placements is still lagging considerably so an evaluation report prepared by HotProspects was taken to the Employment and Enterprise Action Group in January 2011. The outcome of that meeting was that the contract should continue until March 2011 with the aim to continue working with all businesses that currently have placements identified to fill them by the end of the financial year. The overall view was that the HotProspects service had met a need but recognised that the business market had been saturated and the intensive service was no longer needed in the district. A copy of the evaluation report is available upon request.</p>		Target	Actual	Business registered with the project	10	1	Graduates engaged	50	45	No of graduates placed	9	2	No of placements lasting 13 weeks +	6	2
	Target	Actual															
Business registered with the project	10	1															
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<p>Free Legal Advice (08-13), Chesterfield Law Centre The project will give people living in the District of Bolsover access to Chesterfield Law Centre's specialist free legal services in social welfare law – employment; housing, housing debt (including prevention of homelessness).The service will include representation at Court and Tribunal as required. In addition to taking referrals from other agencies (for example Housing services) the project will provide daily access via telephone, text phone and internet based access when an initial assessment of the</p>	<p>Lifetime WNF Approved: £54,556</p> <p>2010/11 WNF Approved: £23,930</p> <p>Q3 Target Spend: £5,983</p> <p>Q3 Actual Spend: £5,983</p>	<p>Outputs achieved by the project in Quarter 3 are:</p> <table border="1" data-bbox="1157 1057 1927 1219"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No of people benefiting from debt advice</td> <td>41</td> <td>31</td> </tr> <tr> <td>People accessing volunteering opportunities</td> <td>2</td> <td>1</td> </tr> <tr> <td>No of clients using the tel. advice line</td> <td>141</td> <td>86</td> </tr> </tbody> </table> <p>Progress against output targets has been down against profile again this quarter although the number of clients using the telephone advice line is starting to show an increase (86 this quarter against 43 last quarter). The project is currently undergoing a review which is expected to be completed at the end</p>		Target	Actual	No of people benefiting from debt advice	41	31	People accessing volunteering opportunities	2	1	No of clients using the tel. advice line	141	86			
	Target	Actual															
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>issue will be undertaken. In addition, clients with enquiries about their employment, loss of employment, conditions of work and wages will get specialist employment advice via a dedicated telephone service</p>		<p>of March 2011. This will involve discussions with partners and main referral agencies, reviewing the work undertaken and reviewing the effectiveness of the outreach provision.</p> <p>The project has reported that there is likely to be a substantial reduction in legal services available in the future. The Government's green paper on the future of Legal Aid, if accepted, means that by 2013 it is likely that Legal Aid will not be available for people with problems around debt, employment (apart from discrimination) welfare benefit and most housing problems. As the sustainability of this service in Bolsover was dependent on income generated through the Legal Services Commission, partners should be aware that this potential change in government policy could have serious implications on the longevity of the Free Legal Advice service currently available to Bolsover residents.</p>
<p>Bolsover Apprenticeship Programme (08-14), Bolsover District Council</p> <p>The Bolsover Apprenticeship Programme will create 75 apprenticeships places employing Bolsover residents from January 2010 to June 2012 targeting young people not in employment, education or training (NEETs) and unemployed residents in the most deprived areas of the district.</p> <p>Working in close collaboration with key partner organisations, Bolsover District Council (BDC) will recruit 15 x 16 – 18 year old NEETs/potential NEETs for up to 18 months to an 'in house' apprenticeship programme. The programme will also create 60 apprenticeship opportunities for 18-24 year olds and 25+ from unemployment 'hotspot' wards. This will enable public and third sector partners to utilise an apprentice to assist their workforce in delivering services to local communities.</p>	<p>Lifetime WNF Approved: £1,230,924</p> <p>2010/11 WNF Approved: £467,468</p> <p>Q3 Target Spend: £100,000</p> <p>Q3 Actual Spend: £0</p> <p>No WNF claimed this quarter due to the level of income received from FJF and partner contributions.</p>	<p>At the end of December, a total of 60 apprentices aged 18+, and 15 young apprentices aged 16-18 had been recruited to work within BDC or partner organisations.</p> <p>14 Apprentices have left the programme for a variety of reasons: 3 dismissed; 3 gained employment; 1 started their own business; 1 end of contract – now employed with partner; 1 moved out of the area; 5 resigned. Overall this represents a positive progression route into employment of around 36% to date.</p> <p>No further vacancies are open but the Apprenticeship Team are working with Chesterfield Royal Hospital to fill 15 x 16-19 year old apprenticeship vacancies in admin, catering, health care, IT and stores. Interviews are scheduled to take place early March 2011.</p> <p>Six week job search and interview skills courses titled 'Pathways to Progression' have been arranged to take place in Quarter 4. Courses will have a maximum of 12 delegates who will gain a completed CV, an understanding of job search methods, the ability to complete application forms and a filmed interview session with feedback.</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress															
<p>Bolsover Financial Inclusion Project (08-15), Community Voluntary Partners</p> <p>This project will deliver the Bolsover District Financial Inclusion Strategy agreed by the LSP covering the period 2009-2014. It is designed to reduce levels of financial exclusion in the district by:</p> <ul style="list-style-type: none"> • Improve the co-ordination of financial inclusion activity in the district • Increase access to free and impartial advice • Increase access to affordable credit • Increasing the capacity of local people to make informed financial decisions 	<p>Lifetime WNF Approved: £368,978</p> <p>2010/11 WNF Approved: £186,726</p> <p>Q3 Target Spend: £46,682</p> <p>Q3 Actual Spend: £39,408</p>	<p>Outputs achieved by the project in Quarter 3 are:</p> <table border="1" data-bbox="1157 277 1927 440"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No of employees benefiting from training</td> <td>10</td> <td>4</td> </tr> <tr> <td>No of people benefiting from debt advice</td> <td>40</td> <td>41</td> </tr> <tr> <td>New volunteering opportunities created</td> <td>20</td> <td>3</td> </tr> <tr> <td>Nos. accessing volunteering opportunities</td> <td>15</td> <td>2</td> </tr> </tbody> </table> <p>Key activities in Q3 include:</p> <ul style="list-style-type: none"> ▪ The FSA authorising the extension of the common bond for the credit union to the whole of the district. 4 new collection points will be established by March 2011 in South Normanton, Tibshelf, Glapwell and one other. ▪ A meeting with Tesco at Barlborough to discuss payroll deduction for the credit union. They employ over 1000 workers, and are recommending that they go ahead to their board. ▪ NAVCA published a report on intelligent commissioning in December, called a Bridge between Two Worlds. This features a case study of the Bolsover FI Strategy. ▪ 271 new welfare benefit cases giving a cumulative total of 823 new cases since April 2010, (target for 2010/11 is 600). The files on a third of these cases have now been closed, and £355,320.70 in additional benefits has been recovered against a target of £250,000 for 2010/11. This is made up of £33,088 in one off and backdated payments, and weekly payments totalling £322,232. ▪ 41 new clients with debt problems, bringing the total since the project started to 114. Total debt across all these cases is £2,028,583. Of the 114 cases so far: <ul style="list-style-type: none"> - in 103 cases people had no savings - 31 had debts with doorstep and payday lenders - 70 included priority debts (i.e. mortgage, rent, tax) - 67 earn under £14.5k per annum. ▪ 24 new members of the credit union with 39 new loans totalling £17,000 (average loan is £393). The savings compared to high interest lenders is over £275 in lower repayments per loan. 		Target	Actual	No of employees benefiting from training	10	4	No of people benefiting from debt advice	40	41	New volunteering opportunities created	20	3	Nos. accessing volunteering opportunities	15	2
	Target	Actual															
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Nos. accessing volunteering opportunities	15	2															

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																					
<p>Bolsover Employment and Training Initiative (BETI) (08-16), Derbyshire & Nottinghamshire Chamber of Commerce</p> <p>The overall aim of the Employer Engagement project is to respond to the needs of local employers and inward investors, by matching their recruitment requirements with the skills of local people. The project will also support and identify training opportunities for local unemployed people.</p> <p>This will be achieved through the appointment of two posts:</p> <ol style="list-style-type: none"> 1. Training Co-ordinator – this post will respond to the needs of local, unemployed people by co-ordinating and brokering relevant training Job ready clients will be referred to the: 2. Business Engagement Officer – this post work with inward investors and indigenous businesses to increase opportunities for Bolsover residents to access employment opportunities. 	<p>Lifetime WNF Approved: £164,257</p> <p>2010/11 WNF Approved: £75,119</p> <p>Q3 Target Spend: £19,350</p> <p>Q3 Actual Spend: £11,272</p> <p>The salary of the Business Engagement Officer has not been defrayed this quarter and is therefore not included in the claim. This equates to approximately £6k. The Training budget is currently being committed against the Gateway activity and is expected to be claimed by March 2011</p>	<p>Outputs Achieved in Quarter 3:</p> <table border="1" data-bbox="1157 277 1906 695"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No. people gaining employment</td> <td>15</td> <td>6</td> </tr> <tr> <td>NEETs going into EET</td> <td>2</td> <td>6</td> </tr> <tr> <td>Adults with learning disabilities moving into employment</td> <td>1</td> <td>1</td> </tr> <tr> <td>Jobs created</td> <td>0</td> <td>1</td> </tr> <tr> <td>Businesses assisted to improve performance</td> <td>32</td> <td>6</td> </tr> <tr> <td>No. of employees benefiting from trg</td> <td>78</td> <td>92</td> </tr> </tbody> </table> <p>Ian Bates, Business Engagement Officer joined the team on 13th October 2010 and has supported 6 new businesses in Q3 resulting in the potential to fill 10 vacancies in the next quarter. BETI services have moved from the SNaP office and are now being delivered in the Cyber Cafe in South Normanton every Tuesday from 10 am to 3 pm. The number of clients using this centre is gradually increasing and 12 new clients have been recruited this quarter. In order to extend the delivery boundary new outreach locations will continue to be identified.</p> <p>The Training Co-ordinator has worked with 47 new clients this quarter including 7 NEET clients. Training includes college courses, confidence courses, interview preparation and 1-1 coaching. A total of 107 clients have received training to date and 27 have secured a job. This includes 12 FEI clients that have been claimed through the FEI contract.</p> <p>Outputs are down against profile and discussions have taken place with DNCC regarding this. DNCC has been asked to propose a more realistic set of output targets which will be benchmarked against similar activity to ensure VFM.</p>		Target	Actual	No. people gaining employment	15	6	NEETs going into EET	2	6	Adults with learning disabilities moving into employment	1	1	Jobs created	0	1	Businesses assisted to improve performance	32	6	No. of employees benefiting from trg	78	92
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Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>Bus to Work (08-18), Chesterfield Community Transport</p> <p>The project aims to remove transport as a barrier to accessing employment. Chesterfield Community Transport will operate a six month pilot 16-seater mini-bus service to carry workers from the Langwith, Shirebrook and Bolsover areas via the Markham Vale Business Park and Clowne village through to Barlborough Links – specifically Tesco Warehouse.</p> <p>This service will operate 7 days per week and will be scheduled to meet the typical 3 shift system in response to the recent expansion at the Tesco Distribution Centre in Barlborough.</p>	<p>Lifetime WNF Approved: £49,823</p> <p>2010/11 WNF Approved: £49,823</p> <p>Q3 Target Spend: £9,411</p> <p>Q3 Actual Spend: £8,075</p>	<p>Passenger usage has been good and passenger numbers have grown steadily. At June 30th, there were 37 people registered with the service, at Sept 30th there were 54 and by 31st December there were 66.</p> <p>There have been some difficulties in collecting bus fares from passengers which has resulted in the Bus to Work steering group taking action in Q3 to prevent passengers from accessing the service for free. The difficulty arises from passengers being required to pay the weekly fee by standing order and the time it can take to set this facility up, as the onus is on the individual to take action. Chesterfield Town and County Community Transport and Rural Action Derbyshire (who collect the money) have been working hard to resolve this problem, however, as time goes on, the problem is compounded.</p>
<p>Raising Aspirations (08-19), Chesterfield College</p> <p>The project will engage with 150 hard to reach residents from across Bolsover aged 19+ in the delivery of a tailored and personalised employment/skills development programme lasting a maximum of 16 weeks. Individuals will be supported to identify and address perceived and actual barriers to work through the completion of the 5 Steps to Success self assessment tool and a Personal Progression Plan. Participants will also take part in an accredited Employability and Personal Development course.</p> <p>Completion of the programme will result in a minimum of 75% (113) participants achieving a recognised qualification and a minimum of 30% (45) participants making a positive progression</p>	<p>Lifetime WNF Approved: £299,906</p> <p>2010/11 WNF Approved: £132,488</p> <p>Q3 Target Spend: £0</p> <p>Q3 Actual Spend: £8,526</p>	<p>Activity during Quarter 3 has been mainly focused on the delivery and retention of Cohort 2, and helping the learners towards progression and the achievement of their qualification. Of the 36 learners who completed week one and initial assessments, 29 learners achieved the first 2 units of the qualification, with 26 on course to complete the full qualification. 10 learners have left Cohort 2 since the beginning of the course; this represents a 28% dropout rate, which is consistent with the dropout rate shown in Cohort 1(30%).</p> <p>Cohort 2 was over recruited based on the findings in Cohort 1, this has led to the project exceeding profile targets for Cohort 2 (for completion of week one, 2 units and full qualification) which has made up for the shortfall from Cohort 1 in these areas. However, it has reinforced the need for further cohorts to over recruit by approximately 30% to ensure that targets continue to be met.</p> <p>Engagement activity has included a presence at many events across the district. Due to the lack of referrals received from the South Normanton area of the district which led to the cancellation of the Cohort 2 group much attention has been focussed on this</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
		<p>area to generate referrals. Engagement activity has included attending CVP events, speaking to groups such as Connecting Families, Blackwell Community Centre and Children's Centres. This is in addition to continuing to strengthen relationships with previous contacts. As a result more enquiries about Cohort 3 have been received.</p>
<p>Bolsover ILM Programme (08-20), The Shaw Trust</p> <p>The programme will provide employment for 40 ILM programme participants, for 25 hours per week over a 26 week period allied to a schedule of horticultural and environmental works within the District, as supplied by Bolsover Council.</p> <p>The Shaw Trust plan for approximately 6/7 starts per month, enabling intensive support to be provided, with participants working 3 days per week and attending training for 1 day per week. It is anticipated that 26 weeks will be the average stay, with the option to extend the 26 week period, subject to the consent of all parties. All recruitment activity for ILM participants (including writing job descriptions, organising recruitment/open days, interviewing etc) will be co-ordinated by the Shaw Trust and all vacancies will be advertised with JCP, Probation Service, Community Mental Health Teams and via local community groups/facilities.</p> <p>The programme aims to progress 14 individuals (40%) into sustainable employment at the end of the programme.</p>	<p>Lifetime WNF Approved: £412,304</p> <p>2010/11 WNF Approved: £379,665</p> <p>Q3 Target Spend: £127,128</p> <p>Q3 Actual Spend: £113,387</p>	<p>At the end of December 2010:</p> <ul style="list-style-type: none"> • 39 starts on programme (100% male) • 26 employees on programme • 9 have completed the programme <ul style="list-style-type: none"> ⇒ 4 into employment (2 awaiting satisfactory CRB and reference checks) ⇒ 1 into self employment ⇒ 1 into voluntary work • Additional 5 starts recruited for 18 weeks to start in January 2011 using rolled up weeks from early leavers • 39 employees achieved Emergency Aid in the Workplace accredited First Aid Courses • 38 employees achieved CIEH Basic Health and Safety Training Certificates • 35 employees currently undertaking Skills for Life courses • 13 employees undertaking placement opportunities with host employers • 150 residential gardens have been assisted • A number of allotments have been cleared as well as other sites including Bolsover Methodist Church, New Bolsover Estate, Whaley Thorns Common Community Garden <p>With all ILM participants due to complete the programme by May 2011, the focus now is very much on sustaining activities beyond this date. Discussions are underway between BDC and the Shaw Trust to explore options to set up a social enterprise.</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress																					
<p>Raising Aspirations (08-21), CVP</p> <p>The objectives of the project are to:</p> <ul style="list-style-type: none"> • Undertake community engagement activities in order to identify local people's learning needs and interests and obstacles to their engagement in learning activity • Build an up to date database of training/learning provision • Develop, deliver, commission • Develop, deliver and commission NOCN accredited learning packages • Recruit and support Community Learning Champions who will provide peer mentoring support to local learners 	<p>Lifetime WNF Approved: £148,894</p> <p>2010/11 WNF Approved: £48,807</p> <p>Q3 Target Spend: £24,000</p> <p>Q3 Actual Spend: £10,364</p>	<p>Outputs achieved by the project in Quarter 3 are:</p> <table border="1" data-bbox="1157 277 1862 696"> <thead> <tr> <th></th> <th>Target</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>No of people participating in informal learning</td> <td>40</td> <td>3</td> </tr> <tr> <td>No. of people participating in OCN accredited learning</td> <td>20</td> <td>13</td> </tr> <tr> <td>No. of people achieving OCN L2 accreditation</td> <td></td> <td>5</td> </tr> <tr> <td>No. of people achieving OCN L3 accreditation</td> <td></td> <td></td> </tr> <tr> <td>No. of people progressing onto NVQ L2</td> <td></td> <td></td> </tr> <tr> <td>No. of Community Learning Champions recruited</td> <td>3</td> <td>3</td> </tr> </tbody> </table> <p>Although some outputs are down against target in Q3, plans to catch up by the end of 2010/11 are in place (with the exception of OCN3 and NVQ 2, which will be added to next year's targets).</p> <p>The LSP Technical Group has approved a carry forward of £15K from this financial year into 2011/12, part of which will be used to fund a state of the art training facility within CVP's new premises in the centre of Bolsover.</p>		Target	Actual	No of people participating in informal learning	40	3	No. of people participating in OCN accredited learning	20	13	No. of people achieving OCN L2 accreditation		5	No. of people achieving OCN L3 accreditation			No. of people progressing onto NVQ L2			No. of Community Learning Champions recruited	3	3
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<p>RAiSE (08-22), SNAP Development Project</p> <p>This project is an innovative, education programme for schools, designed to offer a preventative model for teenage pregnancy with a specific focus on relationships, self esteem and personal aspirations. The 14 week programme was successfully piloted in one school last year.</p> <p>Two co-ordinators from SNaP and Public Health will work with local secondary schools in the roll out of this pilot, to identify and target more young people at risk of social exclusion. Five facilitators will be employed, trained and mentored to deliver at least</p>	<p>Lifetime WNF Approved: £117,995</p> <p>2010/11 WNF Approved: £54,923</p> <p>Q3 Target Spend: £21,969</p> <p>Q3 Actual Spend: £19,953</p>	<p>Having successfully interviewed candidates on October 19th 2010, the RAiSE Project commenced with the newly employed facilitators on 1st November 2010.</p> <p>The timetabled induction and training period (November – December) began with the lead coordinators facilitating 'getting to know' sessions. These sessions included getting to know the team, getting to know SNAP Development Project and getting to know the RAiSE Project resource.</p> <p>During the induction and training programme the facilitators were given tasks to help them become more familiar with the RAiSE Project programme. Towards the end of the training and induction</p>																					

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>one programme per school, specifically tailored to meet the needs of the young people.</p>		<p>period the facilitators were taken to meet the key staff members at some of the schools they will be working at. These meetings gave the facilitators time to ask teachers questions and gain information about school policies and procedures.</p> <p>The RAiSE Programme will be delivered in 3 of the 5 schools in the district of Bolsover. The programme will be delivered on the following days:</p> <ul style="list-style-type: none"> • Heritage School : Monday am, Monday pm, Wednesday am, Wednesday pm • Shirebrook School: Wednesday pm • Bolsover School: Monday am
<p>Shirebrook Enterprise Centre (08-24), BDC This project will facilitate the development of a flagship Enterprise Centre in Shirebrook providing a mix of office (19 units 19.2m² - 51.5m²) and workshop (16 units 49m² - 71m²) units to small and medium-sized enterprises (SME) – a total of 35 units. There will also be two meeting rooms and a management suite.</p> <p>When complete, the Centre will be a key development for providing 'graduation space' for businesses looking to progress from start-up accommodation. The vacation of these much needed start-up units will enable the growth and development of further new businesses.</p> <p>Construction is scheduled to start in May 2011 and the physical completion of the building is expected in August 2012.</p>	<p>Lifetime WNF Approved: £870,977</p> <p>2010/11 WNF Approved: £82,283</p> <p>Q3 Target Spend: £0</p> <p>Q3 Actual Spend: £29</p>	<p>The project is progressing through the early stages of legal requirements to support the funding agreement (undertaken by the local authority's legal representative) as well as searches with regard to land acquisition. As a result of this work there has been little impact from the project to date.</p> <p>The project is developing as anticipated, with a full procurement process undertaken by Bolsover District Council. This was done at risk by the Authority to ensure from the point of signing the funding agreement for the project; an Employers Agent would be in place to commence delivery. This in turn has resulted in the full design team being in place for appointment immediately after the signing of the Funding Agreement. Activities will commence on 4 January 2011 in line with the project plan.</p>

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<p>Bolsover Leadership, Coaching and Volunteering Academy (08-25), BDC</p> <p>The project aims to equip local people with the skills and confidence to access employment (paid or unpaid) in the field of physical activity, sport and leisure. A project manager will be employed to recruit leaders/volunteers to the 'Academy' and will target three distinct groups:</p> <ul style="list-style-type: none"> • Young people in Years 10/11 in all five of the district's secondary schools • Young people in Years 11-13 within FE establishments who are residents of Bolsover district • Working age individuals that are either unemployed or economically inactive. <p>Every Academy member is expected to deliver a minimum of 10 volunteering hours through voluntary placement opportunities created within local clubs, societies and partner agencies.</p>	<p>Lifetime WNF Approved: £93,776</p> <p>2010/11 WNF Approved: £49,100</p> <p>Q3 Target Spend: £27,850</p> <p>Q3 Actual Spend: £25,937</p>	<p>This project commenced in Q3 and has made the following progress:</p> <ul style="list-style-type: none"> • 49 candidates applied to be part of the project • 42 were offered a place in the Academy (agreement returns are awaited from the other candidates) • 22 inductions have been completed i.e. personal profile and training plans created) • 4 community clubs are engaged to provide volunteering opportunities (to be formalised in Q4) • Leadership Conference delivered to 80 young people from the district's six secondary schools • 54 young people (schools based) have registered on the Academy website • Frederick Gent School has created a volunteer opportunity • 2 Leaders (<16's) have accessed volunteering opportunities • A total of 5 hours have been delivered by the Leaders (<16's) <p>Good progress overall is being made but a delay in the start date of the Project Co-ordinator and adverse weather conditions at the end of the Quarter has impacted on the timetable, resulting in some of the training running into 2011/12.</p>
<p>First Farm Steps (08-26), Rhubarb Farm</p> <p>This project, based in Langwith, will provide horticultural-based employment, work placements, training, and volunteering opportunities for a range of individuals from targeted groups which include:</p> <ul style="list-style-type: none"> • Unemployed people • Ex-offenders • Ex-service personnel with Post Traumatic Stress Disorder • Young people that are NEET • People with mental ill health • People with physical health problems 	<p>Lifetime WNF Approved: £43,205</p> <p>2010/11 WNF Approved: £19,685</p> <p>Q3 Target Spend: £9,725</p> <p>Q3 Actual Spend: £2,673</p>	<p>During Q3 the following activities have taken place:</p> <ul style="list-style-type: none"> • Electrical connection has been commissioned from Eon • Horticulturist and Admin/Finance Worker posts advertised in November and interviews were held in December and January respectively • Admin/Finance worker appointed and commenced on 5th January. The lady is from Langwith and was made redundant recently. • The search continues for a Horticulturist, so a suitable interim worker has been appointed. • "Soup on Site" event was held on site to publicise the enterprise to local residents. About 60 people attended.

Project Title and Description of Initiative	£ WNF	Quarter 3 Progress
<ul style="list-style-type: none"> • People with a learning disability <p>The Working Neighbourhoods Fund will be used to secure the eight acre site with fencing and to cover the costs of skilled and experienced staff to complete the initial stages of operation. Income will be generated through project activity, commissioned placements, training delivery, a Community Supported Agriculture (CSA) scheme, and through philanthropic shares.</p>		<ul style="list-style-type: none"> • Rhubarb Farm registered for VAT. • Rhubarb Farm contracted to have the car park, foundations for the containers and ducting for electricity and water on site carried out by a Palterton contractor. Because of snow on due date of start, this work will now start on 20th January. • A Community Payback team and staff supervisor from Derbyshire Probation Trust started clearing the site from 9th October, and came on site every week from then until the heavy snow and frosts started on 30th November. • Androo Thornton resigned his Directorship on 29th November. • Two new directors then joined Rhubarb Farm: John Beazer was CEO of a social firm providing employment for disabled people, and Kath Sharpe, Secretary of the Langwith Society. • Rhubarb Farm's first newsletter was produced
<p>Disability Partnership Project (08-27), Disability Dynamics</p> <p>Disability Dynamics will develop a partnership in Bolsover district that effectively supports disabled residents into employment and/or training opportunities. This will be delivered through the development of core products for clients which will outline the providers and progression routes available, and also through the delivery of specific activities with three large local employers and Stubbin Wood School.</p> <p>The Partnership will be formalised through a Concordat/Memorandum of Understanding which will include specific actions to help effective partnership operation, aimed at:</p> <ul style="list-style-type: none"> • Increasing positive outcomes • Reducing client withdrawals through more cross-referrals • Filling provision gaps • Reducing cost-inefficient duplication 	<p>Lifetime WNF Approved: £44,681</p> <p>2010/11 WNF Approved: £16,411</p> <p>Q3 Target Spend: £5,183</p> <p>Q3 Actual Spend: £3,236</p>	<p>The first four weeks of the project were intensely active. It was anticipated that interest from potential partners would emerge in January 2011 however awareness raising of the project has generated significant interest.</p> <p>Emerging Findings</p> <p>There is good interest in the concept of a partnership. While there is a range of organisations offering well recognised support for disabled people, it is seen that clients' basic needs around housing, finances, personal circumstances and condition management need to be addressed if progress is to succeed. Providing practical tools (such as CV writing/job search etc) may be insufficient if clients' psychological needs are not also considered.</p> <p>Mental health issues have quickly emerged as a significant factor for many unemployed people – sometimes due to their isolation or unemployment. The project has already been able to link the FEI Community Nurse with the co-ordinator of local self help groups across the district where people with mental health difficulties can support each other.</p>

Project Case Studies

Case studies are an effective means of communicating real life successes to demonstrate the actual impact of project delivery to the every day lives of local people. In the following section, there are case studies from 13 WNF initiatives that have been working hard over the last three months to make a real difference to people's lives.

Case Study – Family Employment Initiative

Case Study – Derbyshire Unemployed Workers Centres

Case Study – Bolsover Volunteering Project

Case Study – Ways to Work

Case Study – Work for Yourself

Case Study – Raising Aspirations (Connexions)

Case Study – Hot Prospects

Case Study – Free Legal Advice

Case Study – Bolsover Apprenticeship Programme

Case Study – Financial Inclusion

Case Study - BETI

Case Study – Raising Aspirations (Chesterfield College)

Case Study – Intermediate Labour Market Programme

Case Study – Relationships and Self Esteem (RAiSE)

Case Study - Family Employment Initiative

Three clients all looking for care work registered with FEI in November 2010. All had been on Job Seekers Allowance for more than 12 months and were referred to the FEI Team by Job Centre Plus.

Client A is a lone parent with two children and as her youngest daughter had started full time school, she had decided the time was right for her to go back to work. She had previously had a bad experience with an employer and was anxious about finding another job.

Client B had formerly been employed as a miner, then in the construction industry. He was at the end of his tether after being made redundant time after time. One of the FEI advisors met him in the job centre and told him about FEI. He registered with FEI and discussed where he wanted his career to go; he explained that he had always wanted to work in care. We created his CV and did a mail shot to selected care homes and he immediately began to get phone calls from care homes saying they would keep his details on file. After job searching, it became apparent that it would benefit Client B to gain his food hygiene certificate which we funded at a cost of approximately £50. He was invited to interview at a care home in North Wingfield and was offered the job! Sadly the employer was very slow in sending off his CRB and for references and the client began to lose hope.

Client C had been out of work for a considerable length of time running into several years. She too wanted to work in care. We created her CV together and she went away with a list of care homes that she would like to work in. A big factor to take into account was the public transport network around Shirebrook as, ideally, she wanted to stay locally.

In the meantime, one of the Community Employment Advisors for the Bolsover FEI came to the office and told me about 3 openings at a local care home which she had heard of from a family member. They were looking for good quality care staff and suggested any suitable clients phone up. I contacted Clients A, B & C who rang the care home up straight away and I offered support in relation to interview techniques. After a few days, all 3 had been offered jobs!

FEI were able to pay for CRB checks for 2 of the clients, one of them was reluctant to access the Back to Work fund although eligible and paid £45 for the CRB out of their own funds.

The employer was very happy and expressed that they would come to FEI every time for their future recruitment needs.

Case Study - Derbyshire Unemployed Workers Centre

A recent visit to our Bolsover outreach by a disabled woman proved to be a good move in terms of her financial wellbeing. She had been advised by a friend who had used our service previously to seek our help and request a benefits check. She had been in receipt of Disability Living Allowance for some time because her medical conditions prevented her from being able to look after herself without help from others. She had also been in receipt of Income Support for a number of years on the basis that she was incapable of work.

In June 2010, following a review of her Disability Living Allowance, she was awarded the middle rate of the care component, because her care needs had greatly increased over time; she had been in receipt of the lowest rate for a number of years. She lived alone and her family cared for her on a daily basis, all providing care at different times; but none of them could in fact claim Carer's Allowance due to earnings levels. Therefore, a severe disability premium should have been added to her Income Support claim from the date she was awarded the middle rate of care of DLA, this was worth an extra £53.65 a week and payable from June 2010.

When we checked her Income Support award it soon became clear that the severe disability premium had not been added to her claim from the start. We quickly contacted the Department for Work and Pensions, and informed them of the error. To their credit they promised to correct the award and add the premium, which they did within a week and a half, paying the woman a substantial amount of arrears. She was so pleased that she had a little extra money to be able to meet the extra costs incurred due to her disabilities.

This case proved that having your entitlements periodically checked can be a good idea.

Our Shirebrook volunteer Gill King has been giving ongoing help and support to an elderly couple living in the town. They asked for help because, after their weekly outgoings, they were living on just £14 per week and were struggling to manage. They had taken out loans with the Provident to meet their living needs. Gill went and reviewed their income. She found that they were entitled to, and not claiming, Pension Credit, Savings Credit, Housing Benefit, Council Tax Benefit and Attendance Allowance. Gill helped them to make these claims and they are now £497 per week better off. Gill has since referred the man onto TRUST to look into possible industrial sickness claims.

Case Study - Bolsover Volunteering Project

Client 275 decided to volunteer as she was low on confidence but wanted to gain employment. She discussed the options and decided to join "Connecting Families" in a voluntary capacity. Not only did this help to improve her skills in areas like ICT and interpersonal skills it also vastly improved her confidence. She especially enjoyed the administration side of the volunteer opportunity and decided that this was an area that she would like to pursue.

Whilst volunteering she heard about an Apprenticeship in Administration. She applied and was successful in her application and now works 27 hours per week. She feels that had she not undertaken volunteering work she would not have gained the confidence to be able to apply for the Apprenticeship let alone be accepted.

She is now looking forward to commencing her NVQ in Administration and pursuing a successful career in paid employment.

Case Study - Ways to Work

Ben was referred to the project when he joined the Apprenticeship Programme hosted by Bolsover District Council. He was offered a placement at Hardwick Hall as an apprentice Countryside Ranger and Warden. Ben was really keen to accept the placement but was unable to get there. There was no public transport to get him to work on time, or home at the end of the day, and so Ben feared he may have to turn the opportunity down. Ben heard that Ways to Work Bolsover was able to offer him a moped loan for 6 months as part of the Wheels to Work Derbyshire scheme, and so he applied and was accepted because of the rural location of his work placement.

Ben was sent a CBT voucher to take his Compulsory Basic Training for motorcycles, which he did at Triskelion Motorcycle Training in Hollingwood. He passed this with no problems, and his moped was delivered to him a couple of days before his job was due to start in October 2010.

Ben will shortly take his CBT Plus, an extra half day training to make sure he is looking after the moped and riding it safely. This extra training is something that was introduced to everyone loaning a moped through Wheels to Work Derbyshire, in collaboration with Derbyshire County Council's Road Safety Team. Derbyshire County Council have since rolled the CBT Plus out to all new riders, and it was recently reported that motorcycle injuries and deaths on Derbyshire roads decreased last year, so the project is proud to have been part of this safety initiative.

Ben has said that without the moped he would never have been able to get to Hardwick Hall to do his training, and that the moped loan has also saved his relationship as he no longer has to rely on his girlfriend for lifts everywhere!

Case Study - Work for Yourself

Local Clairvoyant Kathleen Quinlan has clients as far afield as Australia and New Zealand within just a few weeks of launching her new psychic services. With the help of the Work for Yourself programme, funded by Bolsover District Council, her life has changed from relying on benefits to fulfilling her dreams.

She explained, “I was just 26 when I dreamt of cards - they had strange pictures and I didn’t understand what they meant at the time. I later learned that they were Tarot cards and felt utterly compelled to have a set. Almost immediately, I was able to read the cards instinctively. At the time, I was a Youth Development Worker helping local volunteers to set up self-help groups. I realised that helping other people get through problems was really important for me. But, when that neighbourhood renewal funding came to an end, I was unemployed. Life was even more difficult for me because I have Post Traumatic Stress Disorder after being abused as a child - and I became more depressed and anxious from being out of work.”

Kathleen was impressed by the support she receives from her Work for Yourself Business Adviser, “She was wonderful – we worked together on my business plan which turned my idea in to reality. Then she took me through each step of my business launch at the start of November and she is always on the end of the phone if I need to ring her. Becoming self-employed works for me – I have the choice and control so that I can manage work alongside my health condition if I’m having a bad day. Within a couple of weeks, I have become a consultant for an Australian company, ‘Absolute Soul Secrets’, and give phone readings to their clients there and in New Zealand. Due to the time difference, I provide readings for their customers in their evenings. I had to do some test readings to show that my work is high quality and accurate. Just four weeks later clients are asking for me by name and I have had fabulous feedback on the company website.”

“Even though lots of people can be very wary at the start of a reading, by the end, many find it a deep spiritual experience – often it is the first time that someone has listened to them and taken time to work through the situation together. I give them ideas for the future – perhaps a book to read or some creative visualisation exercises. If they can picture themselves succeeding and overcoming a problem, they are much more likely to do so in real life. Meditation exercises can also be a great help because just being more aware of how you breathe can reduce stress levels and anxiety.”

Case Study - Raising Aspirations (Connexions)

A young family, who attended an event organised by the **Raising Aspirations in Bolsover** project, is reaping the benefits of some of the opportunities presented to them during the day.

Young parents, Tom Munks and Nikita Greatorex, came along to the event at the Making it! Discovery Centre in Mansfield, with their baby son, David. Children were encouraged to 'get creative' – making hand prints, greetings cards and wind chimes – while their teenage parents could find out more about courses, facilities and services available to them from local colleges.

Organised by the **Raising Aspirations in Bolsover** project, in partnership with Children's Centres from the district, Bolsover District's Dads worker, Mark Rigby, was also on hand to support young fathers. Tom found Mark's help and advice invaluable, and he's stayed in touch, attending 'Dads workshops' on a regular basis.

"Young mums, quite rightly, receive a lot of help and support from a wide variety of agencies, but it's important to recognise young dads need help too," says project manager, Clare Talati. "Mark has really supported Tom – reassuring him that he's being a good dad to David – and encouraging him to make plans for his future. As a result, Tom has decided that he'd like to pursue a career in childcare, and he's now managed to get a place at Chesterfield College on a Childcare course, starting in January 2011."

Nikita has also benefited from attending the Making it! event. She is now part of Creswell Children's Centre's young mums group – making friends and sharing experiences with other young people like her – and is making plans to return to college in 2011, when David is a little older.

"It's fantastic to see how Tom and Nikita have embraced the help and opportunities we presented to them," says Fearn Barnett, Raising Aspirations Project Worker for Teenage Parents. "With our ongoing support, the future is looking positive for both them, and their little boy, and we look forward to seeing the progress they make."

Case Study - Hot Prospects

Bolsover based Dynament, a high quality gas sensor manufacturer, is just one of the companies to have used the service, which matches available positions to graduates with the right skills. Delivered by HotProspects and funded by Bolsover District Council, it provides businesses with up to £1,000 towards recruiting graduates in both permanent and temporary positions.

Dynament's innovative approach to design of gas sensors has secured them a worldwide customer base from their South Normanton headquarters, and as the business has changed and developed they have had to grow their workforce to stay ahead. So when the decision was made in 2011 to take on another qualified electronics engineer to meet the growing demand the firm turned to HotProspects to help find the right person. Having used the HotProspects in Bolsover service to fill the role before in 2010, Dynament were confident their requirements, no matter how specific, would be met.

Mo Shiran is an MSc Electronic and IT graduate who fitted the criteria so perfectly. A graduate from Sheffield Hallam University, who moved to Manchester following his MSc he relocated to Bolsover to take the job. He said, "Having been to university not that far from Bolsover I knew the area was a lovely place to live, but I didn't think there was much available there for someone with my skill set so I moved away following my graduation. So when HotProspects called me and said they had a position in the area I didn't think twice about applying."

Having started mid January Mo has already had an impact and is putting those skills developed throughout his degree to good use. "Currently I'm working at circuit level to develop prototypes for clients, which is ideal as it puts the skills I'd developed on a previous placement as well as on my degree to the test."

Case Study – Free Legal Advice

Mr and Mrs D from Doe Lea were referred to us by Bolsover District Council as they had a large amount of arrears in relation to their mortgage and secured loan. Their mortgage company had taken possession proceedings and there was a hearing scheduled for 13 December 2010.

Dan Staniland saw Mr D initially and discussed the family income situation in great detail. The position was not good. Mr D had just left work to care for his wife full time who suffers from depression and anxiety. The couple had made a claim for Carers Allowance and Disability Allowance, however the claims had not been processed and the only income the couple were receiving was Income Support, Child Tax Credits and Child Benefit.

Dan Staniland advised Mr D that unless he could pay his current monthly installment and an additional contribution towards the arrears a possession order would be made. Mr D was resigned to the fact that they could not afford to keep the house. Due to the large amount of negative equity in the property the couple were also not eligible for Mortgage rescue.

The client was advised that he should go back to the council and make a homeless application. The situation was made even more difficult by the fact the couple have a disabled child who has autism and any disruption to her routine sets her back. This meant the family could not move too far and have her changing schools etc.

The council showed the couple some properties that the couple felt were unsuitable, however the couple found a private rented property but they could not afford the bond or the first months rent. We advised the couple about the council's paper bond scheme and spoke to the council on the couple's behalf about this. Unfortunately the landlord wouldn't accept a paper bond.

With the family looking like they were to be made homeless we advised them about making a community care grant and a crisis loan application. They got these approved and had enough for the first months rent in advance. We then negotiated with the landlord to allow the couple to pay £50 per month for their bond so that they could move into the property before they were evicted.

We have also made an application to a charity for a grant of £250.00 which is yet to be approved, to assist the couple further.

The couple are now living happily in their new property, receiving full housing benefit and paying their additional £50 contribution. Long-term they are considering bankruptcy to address their debts as a whole and our adviser has provided them with full advice about this.

The family report that their overall sense of well being is greatly improved and now can manage their own affairs and finances.

Case Study - Bolsover Apprenticeship Programme

Lauren Barke was employed by Bolsover District Council, on the Apprenticeship Programme in July 2010, after been on benefits for around 6 months.

Lauren was placed at The Meadows Community School to complete her level 2 apprenticeship in business and administration. Her apprenticeship framework consists of a level 2 NVQ in business and administration, a technical certificate and functional skills (English and maths).

She now aims to complete a level 3 apprenticeship before moving on to a degree.

Lauren says “The apprenticeship is brilliant, I love it, it’s the best thing I have ever done. It’s been an opportunity to gain qualifications I didn’t think I was capable of achieving. I would have never considered a degree prior to the apprenticeship because I didn’t think I was clever enough”.



Lauren is pictured with the award the school received for it’s involvement in the Apprenticeship Programme.

Case Study – Financial Inclusion Project

The client is in her mid 60's and suffers from cancer. Her husband is in his 70's and has the likely onset of dementia. When visited late last year the clients had not opened some post for approximately 3 months and any post that had been opened was in a heap. The envelopes were all opened amongst which was a court letter saying the lender, Kensington had been granted possession of the property (due to mortgage arrears) and the clients had not attended court and made an offer of payment.

Both clients are in receipt of pension and High Rate Mobility and High Rate Care DLA. Whilst in receipt of Pension Credit this is not at the correct amount.

The clients have a large number of non priority debts and were not sure who they were paying, whether they were paying for essentials such as gas, electricity, insurance etc.

Contact was made with the lender who have agreed not to enforce the possession order as long as the clients make payments on a monthly basis (contractual and arrears) and after 6 payments, the arrears will be capitalised. The lender also expressed concern, as one of their staff members had visited, as to the health of the clients and the conditions in which they were living and offered any help they could give.

A referral has been made to Framework so that they can give ongoing support, ensure payments are made and take any other action as appropriate.

Contact has been made with the Pension Service. They are not aware the clients have a mortgage or secured loan and sent out several forms to check receipt of DLA (to qualify for higher rates of benefit) but these have not been returned. A form has been sent about the latter and returned to the Pension Service. As yet the clients say they have not received the forms re mortgage interest so a further form has been requested as I have concerns that they have received the form but done nothing with it.

As the constant contact from non priority creditors is causing the clients extreme distress, token offers are being negotiated whilst the benefit issues are sorted.

Case Study – Bolsover Employment and Training Initiative (BETI)

Peter was first referred to the BETI Training Co-ordinator in September by the Job Centre. Peter had been out of work for over 6 months and was keen to find a job as an Administrator. He had received an application form to complete for a potential Future Jobs Fund vacancy and was extremely nervous and lacked confidence. Peter worked with the BETI Training Co-ordinator and took part in three hours of intense support where he went through the benefits of a good CV and a thorough application form and then felt confident to complete the application forms himself.

Peter was invited to interview at Disability Nottinghamshire in Mansfield and then participated in some interview preparation training on a one-to-one basis with the Training Co-ordinator. Peter was successful at interview and started work on the 1st November 2010. He contacted the Training Co-ordinator to thank her for the support and encouragement.

Below are two examples of how the Business Engagement Officer is working with clients.

Employer Case Study 1

From telecanvassing, BETI received a request from an employer for assistance with a hard to fill vacancy. A meeting was agreed to go through the client's requirements and new job descriptions and person specifications were produced on behalf of the business. These were promoted through the BETI vacancy alert system and advertised on the JCP website. Management of the applications and the CVs was included in the service delivered by BETI. At a later stage the client requested support for two additional vacancies. The closing date for all the vacancies is 7th January. Several BETI clients have been identified suitable for the vacancies and support is being provided to help with the application process.

Employer Case Study 2

After networking at the Clowne Enterprise members meeting a client requested support with a vacancy for a Business Development Manager. BETI support the business to create a person specification and job description and the vacancy was promoted through the BETI vacancy alert system and JCP. The closing date for applications is the 14th January. The Business Engagement officer also promoted the adult apprenticeship and referred this business to Chesterfield College to access the fully funded apprenticeship programme.

Case Study – Raising Aspirations (Chesterfield College)

JS had relocated from Surrey to Derbyshire in April 2010. She is a very active member of the community, and a very compassionate and caring person. Through initial one to one sessions Lindsey, her tutor, discovered that JS is a talented artist, and is skilled in arts and crafts. She also has a talent for writing, and her tales of travelling around Israel and Bethlehem are inspiring.

JS has been encouraged through the Raising Aspirations course to follow a career that combines her artistic skills and her ability to relate to people in an engaging and sympathetic way.

JS has engaged with LEO Coaching to help set up her own arts and crafts business; she was initially referred to them when they came to speak to the learners on the Raising Aspirations course. She is looking at possible arts and crafts in schools, old people's homes, and perhaps even setting up a weekly class in her home town of Shirebrook. She has also been encouraged to sell her crafts online and at local craft fairs through her Raising Aspirations tutor.

She has also been set up with Word Press account so that she can share her stories on the internet for other people to see and draw inspiration from.

On top of this she has also been successful in securing part time work as a Training Assistant at Groundwork in Clowne which will commence mid January 2011. This work is perfect for JS, as she will help encourage and motivate the learners in a creative and inspiring way. Raising Aspirations staff have no doubt that JS will flourish in this role.

Case Study – Intermediate Labour Market Programme

David is a 50 year old gentleman from Bolsover who had previously been self employed for 20 years undertaking painting and decorating contracts nationwide. He became unemployed in June 2009 due to the recession when many business sites closed or work contracts were put on hold.

As a result of being unemployed for 12 months David decided to review his career prospects to consider new opportunities in handyman, maintenance type work areas as branching out into general maintenance work proved more difficult than he expected. “I had my own business for 20 years but when all my contracts got put on hold or cancelled a year ago I had to go out and find a job and I’ve never been in that situation before. No one would take me without horticultural experience and I just couldn’t get on the first step of the ladder,” he added. This identified a skills gap in horticulture knowledge and experience which led him to apply for the position of Assistant Gardener with Shaw Trust. David was successful with his application and commenced employment with Shaw Trust on the Bolsover ILM Programme in June 2010. “So when I was offered Gardening Assistant with Shaw Trust I thought this was an excellent opportunity to gain 6 months gardening experience under my belt. Now with this course behind me I’ll have a lot more to offer employers and although it doesn’t guarantee me a job at the end, with the help of Shaw Trust I am doing something positive to improve my chances,” said David.

Shaw Trust which helps people achieve work and independence has helped hundreds of local people into training and work in a number of projects over the past 8 years of working in Derbyshire

On the programme David attended various training activities providing hands on experience in real life work situations with on going assessments which included the safe maintenance and operation of a selection of petrol powered tools, undertaking risk assessments, area and site preparation together with general garden clearing and maintenance tasks. In addition David undertook a range of training courses and achieved several qualifications:

- Manual Handling Awareness Training
- Emergency First Aid at Work Certificate
- Health & Safety in the Workplace CIEH Level 2
- Adult Numeracy Level 2 Certificate
- Adult Literacy Level 2 Certificate

Whilst on the programme David was supported with weekly job search activities to look at progression and sustainable employment opportunities. Within David’s last month on the programme he was invited to attend an interview for the position of General Maintenance Person with an employer who had several properties which needed to be maintained.

Following the interview David was approached and offered the position by the employer and successfully started work with them on Monday 29th November 2010.

Congratulations David!

Case Study – Relationships and Self-Esteem (RAiSE)

(This case study has been provided by the group of newly employed RAiSE Facilitators)

In the very first week of the project we had a limited knowledge of the RAiSE material and how to deliver it. We had very little understanding of structure and resources. We were unaware of others past experiences and abilities and were unsure of how, as individuals, we would fit into the team.

During the last two months we have been involved in training for the delivery of the RAiSE project and have also participated in group activities which have enabled us to get to know each other as a team, to see where we fit in and how our individual skills and abilities can be used.

During the first sessions we spent time creating a good group dynamic. We quickly felt at ease with each other and became aware of each other's experiences and skills; there was a noticeable openness in people sharing personal experiences. This was facilitated through various ice breakers, discussions, group work with visiting speakers and practicing scenarios. We then concentrated on learning and discussing the content of the RAiSE programme which was initially a new concept to us all.

We facilitated the RAiSE programme between each other as it would be delivered to young people in schools. This enabled us to know how to deliver the project in a creative and effective way. During this time we have become confident in knowing the methods of delivery and have gained experience of coordinating a vast range of needs led activities. This includes planning, developing and evaluating each session. Recent sessions have been used to visit schools and make resources that will be used in the delivery of the programme. The project training has helped contextualise many of the issues that we will encounter with young people. We feel equipped to go into the schools and deliver the programme with knowledge and confidence with understanding of the team dynamics and our individual responsibilities within the group.

(This case study has been provided by one of the newly employed RAiSE Facilitators)

I have found this programme extremely helpful, the Induction was held at Hartington Hall and was a fantastic environment to meet my new manager and colleagues. Although the agenda for the induction day required a certain level of concentration I felt by being in such a beautiful environment enabled me to be relaxed and enjoy getting to know the people that I will be working very closely with. The day consisted of getting to know each other and share our experiences, producing a group contract, discussing our hopes and fears, taking part in ice breakers and discussing the history of the Raise Programme and what the programmes aims are.

The training programme was a fantastic opportunity to get to know each other as a team. We worked together on the RAiSE Programme Activities that we will be using to work with the young people. This enabled us to practice the activities, discuss them as a team and evaluate them.

Now this training programme is about to end I now feel confident and equipped to facilitate the RAiSE programme. The induction and training programme has enabled me to overcome my anxieties and I am now looking forward and am excited about working with young people.

