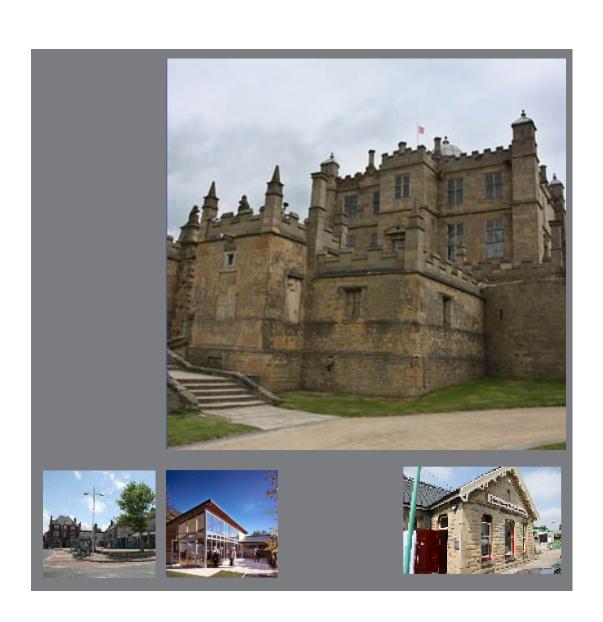




Working Neighbourhoods Fund
January to March Update and
2010-11 End of Year Report



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#### Introduction

The purpose of the Working Neighbourhoods Fund (WNF) is to reduce levels of worklessness and increase enterprise and skills in our most deprived communities. The WNF is about responding to particular challenges and opportunities within local areas by working flexibly with local individuals and communities.

Bolsover district qualifies from WNF in the respect that it has more than 20% of its Lower Super Output Areas (LSOAs) in the most deprived decile on the overall Indices of Multiple Deprivation (IMD) and that it is ranked among the top 40 districts on an equally weighted measure of key benefit claim rate and employment rate

The WNF allocation to Bolsover District Council is just over £7m for the period 2008-2011. The WNF has been allocated in two ways. Bolsover District Council has allocated £1 million WNF per annum to the Bolsover Local Strategic Partnership (LSP) to commission initiatives that are focussed on **preventing worklessness**. The remainder of the WNF is focused on addressing the NI 153 indicator, to **reduce the number of people claiming benefits** in the worst performing areas. A Core Worklessness Group (CWG) consisting of the Leader/Deputy Leader, Officers of Bolsover District Council and relevant partners in relation to worklessness was established in 2008 to move this agenda forward.

In May 2009, the Working Neighbourhood Fund Strategy for Bolsover was published, following a series of consultation events to identify key priorities and potential intervention projects to address worklessness across the district. The LSP and the CWG have five strategic priorities each that reflect the focus for each group, in addition to four cross-cutting priorities. The priorities are interdependent and are detailed below:

Figure 1: WNF Priorities

WNF Pri	orities
CWG	LSP
Apprenticeships, Internships & Placements	6. Financial Inclusion
2. The Newly Unemployed	7. Raising Aspirations
3. The Hard to Reach	8. Healthy Lifestyles
<ol><li>Localised Provision of Business Support</li></ol>	9. Volunteering
5. Raising Aspirations of Businesses	<ol> <li>Increasing Business</li> <li>Competitiveness</li> </ol>

#### **Cross-Cutting Priorities**

- 11. Access to Employment and Training
- 12. Supporting Ethnic Minority Residents
- 13. Supporting Young People
- 14. Supporting those with Disabilities and Mental Health Problems

## **Working Neighbourhoods Fund Financial Allocations and Commitments**

Bolsover District Council's allocation of the Working Neighbourhoods Fund (WNF) for the period 2008-11 is was originally £7,067,897 for the period 2008-2011. As 2008/9 was a transitional year, following the cessation of the Neighbourhood Renewal Fund, and a period of consultation and planning, the Leader of the Council agreed in 2009 to roll forward the WNF to March 2012. This decision has allowed the CWG and LSP to ensure optimisation and maximum impact of the funding can be achieved; this is particularly important since the new Government administration announced that there will be no Area Based Funding in the future.

Of the total WNF allocation, approximately £321K has been ringfenced for management and admin of the scheme over the four year period. To date, £5,887,798 has been assigned to projects through formal contracting arrangements. Details of WNF allocated to individual activities are detailed below, providing a breakdown between the Core Worklessness Group and the LSP. Full details of activities can be found at <a href="https://www.bolsoverpartnership.org.uk">www.bolsoverpartnership.org.uk</a>.

#### **Projects Commissioned by the Core Worklessness Group**

Project Name	WNF 2008/09 Actual	WNF 2009/10 Actual	WNF 2010/11 Actual	WNF 2011/12 Forecast	WNF 2012/13 Forecast	Total Approved
BizFizz - Clowne and Elmton with Creswell	24,927					24,927
LEADER	66,000					66,000
Family Employment Initiative		135,072	138,609			273,681
Grants to Voluntary Organisations – TRUST	4,750	4,750	4,750			14,250
Grants to Voluntary Organisations – DUWC	26,745	27,400	27,950			82,095
Ways to Work		46,051	61,227	49,639		156,917
Public Sector Apprenticeship Phase 1		42,213				42,213
Bolsover Infrastructure Development Officer		15,462	24,808	31,143		71,413
Work for Yourself - Disability Dynamics		65,297	65,656	53,241		184,194
Free Legal Advice		14,416	23,930	16,210		54,556
Bolsover Apprenticeship Programme		932	128,135	653,778	34,730	817,575
Bus to Work			46,138			46,138
Bolsover Intermediate Labour Market Programme			271,442	137,426		408,868
Shirebrook Enterprise Centre			14,236	497,443	385,568	897,247
TOTAL	£122,422	£351,593	£806,881	£1,438,880	£420,298	£3,140,074

## **Projects Commissioned by the Local Strategic Partnership**

Project Name	WNF 2008/09 Actual	WNF 2009/10 Actual	WNF 2010/11 Actual	WNF 2011/12 Forecast	WNF 2012/13 Forecast	Total Approved
Bolsover Volunteering Project	2,000	45,063	51,424	64,019		162,506
Ways to Work			4,245	45,594		49,839
Financial Inclusion - Phase 1		10,300				10,300
Family Employment Initiative (Practice Nurse)		12,222	39,966	22,928		75,116
Raising Aspirations (Strands 1-3 – Young People)		121,586	343,368	421,531		886,485
Hot Prospects		39,500	41,444			80,944
Bolsover Financial Inclusion Project		12,786	160,041	189,598		362,425
Employer Engagement		7,234	75,066	81,904		164,204
Raising Aspirations – Chesterfield College (Strand 4 – Adults)			126,576	173,330		299,906
Raising Aspirations – CVP (Strand 4 – Adults)			44,613	100,087		144,700
Relationships and Self Esteem			47,670	61,496	106,854	216,020
Nacro Pro-Active (contract terminated)			4,824			4,824
Coaching, Leadership and Volunteering Academy			37,977	52,660		90,637
First Steps Farm			19,685	28,520		48,205
Disability Partnership Project			20,753	47,620		68,373
Supporting Enterprise				80,000		80,000
TOTAL	£2,000	£248,691	£1,017,652	£1,369,287	£106,854	£2,744,484
TOTALS (CWG & LSP)	£124,422	£600,284	£1,824,533	£2,808,167	£527,152	£5,884,558

Bolsover District Council and the LSP have taken a strategic approach to the commissioning of activities using WNF, ensuring interventions meet an identified need and genuinely add value to existing services. This has only been possible through continuing the existing good working relationships with all of our key partners. The table below details the interventions already commissioned by the CWG and the LSP and how they impact on the key priorities.

Figure 2: WNF Commissioned Into	ervei	ntior	าร											
	Comn	nissic	ned	Inter	vent	ions								
			CWG	ì				LSP			Cı	oss-(	Cutti	ng
Priority	1	2	3	4	5	6	7	8	9	10	11	12	13	14
	,	wg.	Comn	niccio	nad									
Family Employment Initiative	<del>, `</del>	.vv G	<b>COIIII</b>	IIISSIC	nieu		<b>✓</b>				<b>-</b>			l
Grants to Voluntary Organisations		1	1			<b>/</b>	•				H			
Apprenticeships feasibility study	1	•	•			Ė								
Infrastructure Development Officer	Ė				1					1				
Work for Yourself		1		1	_		1			1				<b>✓</b>
Ways to Work		1	1	-							1			+
Free Legal Advice		1	1			1					Ė			
Bolsover Apprenticeship	1	1	1			Ė	1			1			1	
Programme	ľ													
Tesco - Making the Connection		1	1				1							
Bus to Work		1	1								1			
Bolsover Intermediate Labour		1												1
Market Programme														
Shirebrook Enterprise Centre	1			1						<b>✓</b>				
Raising Aspirations - Connexions (Strands 1-3 – Young People)					one		✓				✓		✓	
FEI Practice Nurse			✓					✓						✓
Financial Inclusion Strategy and						✓								
Action Plan (Phase 1 feasibility)														
Bolsover Volunteering Project		✓	✓				✓	✓	✓					✓
Hot Prospects	✓			✓	✓		✓			✓				
Bolsover Financial Inclusion		✓	✓			✓	✓							
Project  Bolsover Employment & Training		<b>√</b>	1	1	1					1				
Initiative (BETI) – formerly		•		ľ	ľ									
Employer Engagement														<b>_</b>
Raising Aspirations— Chesterfield			<b>✓</b>				✓	✓	✓					✓
College (Strand 4 – Adults)									_					
Raising Aspirations – CVP (Strand 4 – Adults)			<b>✓</b>				<b>✓</b>	<b>/</b>	•					✓
Nacro Pro-Active - Nacro						1	<b>✓</b>	✓						
Relationships and Self-Esteem								✓	<b>✓</b>	✓			✓	
Coaching, Leadership and							✓	✓	1					
Volunteering Academy														
First Farm Steps	1	✓					✓	✓	✓					✓
Supporting Enterprise				1	1		✓			✓				

Interventions that have been highlighted in bold indicate those that have been approved since the 2010/11 Q3 WNF Update report.

## **Working Neighbourhoods Fund - Financial Summary**

The total amount of WNF spend in Quarter 4 covering the period January to March 2011 was £700,456. This was against a forecast spend of £883,812 (79% of Q4 forecast achieved). The total WNF spend in 2010/11 was £1,896,986 against a yearly forecast of £2,460,166 (77% of total forecast spend achieved during the year). A significant proportion of this underspend arose from the Apprenticeship programme (£339,333) which still delivered and achieved its 2010/11 targets but cost less to deliver due to a number of reasons including early leavers and being able to access free training rather than paying for it. As the WNF is not ring-fenced, unlike previous funding regimes, this is a positive outcome as it means that any residual WNF can be utilised for further commissioning of activities to address worklessness within the district.

As a result of project work being undertaken in during 2010/11, an additional £1,230,180 match funding has been levered into the district. This means that for every £1 of WNF spent, an additional 65p was levered into the district through other funding sources. This is a significant amount of leverage and demonstrates the wider impact the WNF is achieving. These funding sources range from the Future Jobs Fund, Coalfields Regeneration Trust, Single Programme, Derbyshire County Council and the Legal Services Commission.

#### **Financial Summary: Core Worklessness Group**

The CWG has an overall allocation of £3,747,013 to spend on initiatives aimed at moving people off benefits and into work. WNF spend in 2010/11 by activities commissioned by the CWG was £806,881. This is substantially lower than the forecast of £1,274,354 (63% target spend achieved) whilst still achieving the majority of projected outcomes. Overall, the WNF underspend resulting from CWG commissioned activities in 2010/11 was £360,618. All projects have also been required to re-visit their budgets for 2011/12 and, in some instances, this has resulted in the amount of WNF required either increasing or decreasing. As a result, the total forecast WNF spend for all CWG activities is £1,859,178, leaving the CWG with £606,939 residual WNF for future commissioning. This is a substantial amount and will make a significant contribution to the district's ongoing aims to address worklessness within the district.

#### Financial Summary: Local Strategic Partnership

The LSP has a total allocation of £3,000,000 to spend on initiatives aimed at preventing worklessness. WNF spend in 2010/11 by activities commissioned by the LSP was £1,017,652 against a forecast of £1,134,076 (90% target spend achieved). Overall, the WNF underspend resulting from LSP commissioned activities in 2010/11 was £116,424, of which £22,949 has been carried forward into 2011/12 and the remainder returned to the WNF programme. In line with the CWG, all LSP commissioned projects have re-visited their budgets for 2011/12. As a result, the total forecast WNF spend for all LSP activities is £1,369,287, leaving the LSP with £255,516 residual WNF for future commissioning.

### **Current Activity**

#### **Independent Review**

In February 2011, Bolsover District Council and the Bolsover Local Strategic Partnership (LSP) commissioned GVA to conduct a review of its WNF interventions to inform how residual WNF should be most appropriately allocated following the decision taken not to commission any new activity but instead to extend project(s) that were demonstrating the most impact.

In order to review the performance of WNF funded projects, they were quantitatively and qualitatively assessed against the following objectives:

- 1. Output performance;
- 2. Contribution to programme outputs;
- 3. Value for Money; and
- 4. Sustainability.

As well as a project's performance against the four objectives, their alignment to the new work and skills priorities for Bolsover District was also an important consideration. (See Work and Skills Priorities on the following page.) The result of this review is that the following projects have been identified as the most appropriate to receive additional WNF funding, based on evidence of success to date and the ability to contribute to a series of identified priorities.

#### **CWG Commissioned**

- The Family Employment Initiative;
- Ways to Work;
- Work for Yourself;
- The Apprenticeship Programme;

#### LSP Commissioned

- Raising Aspirations (Connexions);
- Raising Aspirations (Chesterfield College);
- The Disability Partnership Project.

The following has been extracted from GVA's report titled 'Review of WNF Interventions' which outlines the reasons why projects were selected to receive additional WNF funding.

#### The Family Employment Initiative

The Family Employment Initiative project has supported 437 unemployed people into employment, the biggest contribution of all projects. It also contributes to multiple outputs including individuals gaining an NVQ Level 2.

The project works with a number of different groups including NEETS, the long-term unemployed and people with health problems. Its activity is well aligned to the new priorities for the district, directly addressing six of the 12 priorities. The Family Employment Initiative project also scored 40 out of 40 on the survey, demonstrating the achievement of varied impacts, excellent value for money and its ongoing contribution to meeting the needs of Bolsover's residents.

The Family Employment Initiative project has been exploring its sustainability options and has been reviewing its provision in the East Midlands. Given the strategic fit of the project and its successful track record, it is recommended that the Family Employment Initiative project receives additional WNF funding, provided activity remains focused in Bolsover.

#### **Ways to Work**

Ways to Work is a strategic project which has performed particularly well across several diverse outputs including the number of people gaining employment, businesses assisted to improve performance and employees benefiting from training.

The project plays an important role in enabling individuals to take up employment, education or training by providing transport, removing a key barrier to work within Bolsover. This is achieved through the provision of flexible transport solutions such as mopeds, a community bus, taxis, train season tickets, bus passes and bicycles.

The project remains strategically important, addressing four of the 12 work and skills priorities, including access to services. Therefore, additional funding will ensure that a lack of transport does not prevent residents from accessing work, training and educational opportunities.

#### **Work for Yourself**

The Work for Yourself project has been recommended to receive additional funding because of its strategic fit to identified priorities. It addresses six priorities in total including business start ups, supporting those with physical and mental health problems and returners to the labour market. Bolsover historically has a low business start up rate, a high rate of residents with disabilities and high unemployment. This project targets all these issues through supporting individuals with a disability to start their own business. It has been very successful to date, creating 21 new jobs, (the third most successful project) and supporting 14 new business starts (the second most successful project). Further funding will enable the project to support more residents to start their own business.

#### The Apprenticeship Programme

The Apprenticeship Programme has successfully created jobs and training opportunities for young people. Employment opportunities, particularly for young people, is an identified priority for Bolsover. The project is aligned to five priorities in total demonstrating its fit with current needs for the District. Additional funding will enable more young people to gain vital work experience and new skills.

The Apprenticeship Programme has also performed well against several outputs. It has created the highest number of jobs of all projects, whilst also being a significant contributor to the number of employees benefiting from training. It was also the second most successful project for the number of 16-18 year old NEETs supported into education, training or employment.

#### **Raising Aspirations (Connexions)**

The Raising Aspirations project delivered by Connexions directly addresses the two priorities of raising aspirations and young people. The survey clearly evidenced the impact the project was having on the young people that it worked with, supporting and encouraging young people to take up work and education. It has also benefited parents who reported that the project has given them the confidence to support their children. The project has also supported 107 young people who were previously NEET into education, training or employment.

The project has been successful and there is an existing demand from schools to continue provision, at least until the end of the academic year. It is therefore recommended to use WNF underspend to continue delivery to include a full school year.

#### **Raising Aspirations (Chesterfield College)**

The Raising Aspirations provision by Chesterfield College has worked with adults in receipt of out-of-work-related benefits. As with the provision for young people by Connexions, the project is strategically important. Individuals will struggle to get into work or training if they lack confidence and self-belief. The project scored very highly in the qualitative survey, demonstrating its impact on the people it is supporting. Demand for the project is high - it is currently oversubscribed with a full cohort for June 2011 and 12 people on the waiting list. The project is also able to easily extend its provision beyond its current lifetime with the appropriate infrastructure and staff expertise in place. WNF underspend would therefore be effectively utilised by this project.

#### **Disability Partnership Project**

The Disability Partnership project is a strategic project which has not been designed to deliver against the identified WNF outputs. It has been developed in recognition that those with disabilities account for a significant proportion of worklessness within Bolsover. To address this, the project is working with stakeholders and employment support providers to become more proactive in supporting disabled people. The survey highlighted the initial interest generated by the project. Within the first 10 weeks, the Directory of Support included 22 providers and the first training workshop had 27 attendees.

There is significant further scope for the project to work with the newly identified Work Programme prime contractors to ensure that they are in a position to be able to offer appropriate support to disabled people. For this reason it is recommended that the Disability Partnership project be considered to receive an allocation of the WNF underspend.

#### **Future Commissioning**

Whilst it is encouraging that the CWG and LSP have WNF monies remaining to extend the projects identified above, there are also other funding opportunities which are available and can be levered in to add value to the WNF. Over the next 2-3 months, the Consultant Programme Manager will be working with projects (and others not identified to receive additional WNF but are still making an important contribution to worklessness within the district) to identify additional funding to maximise the impact of WNF. Already, the Family Employment Initiative has secured approximately £125,000 from Bolsover District Council's transitional grant to continue until March 2012, and a bid to the Growth and Innovation Fund is to be submitted to deliver a private sector apprenticeship programme across Bolsover. North East Derbyshire and Chesterfield. Furthermore, Derbyshire County Council has submitted a bid to the Local Sustainable Transport Fund which covers Bolsover, Chesterfield and North East Derbyshire and includes Ways to Work activity. If this bid is successful, the Ways 2 Work project will continue in Bolsover for the next four years. Other possible funding streams include the Coalfields Regeneration Trust Grants Programme, and the European Regional Development Fund Priority Axis 2 that was launched in 11th May 2011.

#### **Work and Skills Priorities**

In April 2010, Bolsover District Council, in conjunction with its partners, developed an interim Work and Skills Plan to inform the work and skills agenda within the Bolsover district. While a Work and Skills Plan was no longer a statutory requirement, the CWG and LSP previously agreed that such a Plan would be strategically beneficial in the face of rapidly changing strategic policy context at national, regional and local levels.

In February 2011, alongside the review of WNF commissioned interventions, GVA was commissioned to facilitate a Priority Setting Event to agree the district's future work and skills priorities. The event took place on 16<sup>th</sup> March 2011 with over 60 stakeholders from the district attending. The agreed priorities below were developed from an initial long list of priorities and represent the consensus of views from stakeholders. In addition to priority themes and groups two cross cutting priorities were also identified.

#### Work and Skills Priorities

Priority Themes	Priority Groups
Business engagement	Young people
Raising aspirations	Adults with low skills
Access to services	Families
Image and branding	Individuals with physical and mental health problems
Health	Returners to the labour market
Direct job creation	Business start-ups
Cross Cuttin	ng Priorities
• Partnersh	nip working
Focus on neighbourh	oods and communities

There is a clear link between some of the priorities, demonstrating that the constraints facing Bolsover are multi-faceted. These agreed priorities will now inform future funding and decision making to ensure resources are efficiently allocated. A copy of the document titled "Bolsover Work and Skills Priorities" can be downloaded from www.bolsoverpartnership.org.uk.

#### **Work Programme**

The new Work Programme, which is expected to become operational from summer 2011, aims to support people back into sustained employment through the delivery of employment related support services. The new Work Programme has greatly moved its focus away from getting people into work, to sustaining people in work and the pricing model published within DWP's Invitation to Tender reflects this. Benefit claimant customers have been categorised into 7 different payment groups depending on their age and benefit. The payment model is skewed so that there is greater financial reward to help the hardest to reach, e.g. there is up to £13,720 to sustain clients on ESA that have migrated from IB in work, compared with £3,810 for JSA clients aged 18-24. There are three main payments:

- attachment fee (ranging between £400 £600)
- job outcome fee (ranging between £1,200 £3,500
- sustainment payments paid every four weeks that an individual remains in employment (ranging from £170 every 4 weeks for 52 weeks to £370 every 4 weeks for 2 years)

In April 2011, it was announced that the two prime contractors selected to deliver the Work Programme within the East Midlands Lot are A4E and Ingeus Deloitte. A4E intend to subcontract all Work Programme end-to-end provision within Bolsover district to Derbyshire and Nottinghamshire Chamber of Commerce (DNCC). It is less clear, however, what Ingeus' intended delivery arrangements are at this stage.

Penny Melville Brown who has been commissioned by the LSP to deliver a partnership project aimed at improving the opportunities available for people with disabilities has been commissioned to lobby the winning contractors for the East Midlands to ensure that Bolsover's benefits claimants needs are fairly represented and, to this end, a presentation from DNCC will be given to partners on 19<sup>th</sup> May 2011.

#### **LSP Website**

The LSP website continues to be re-vamped and updated on a regular basis. Features include:

- A section dedicated to the WNF projects that are being funded providing project information, case studies and press releases
- An events calendar
- Updated news sections
- Meeting schedules

### **Unemployment Statistics**

#### NI 153 Number of People Claiming Out of Work Benefits

National Indicator (NI) 153 measured progress on reducing concentrations of worklessness within local authority areas, particularly those in receipt of the WNF. Specifically, the indicator measured the out-of-work benefits claimant rate in the worst performing neighbourhoods – these were defined as Lower Super Output Areas (LSOA) with a benefit claimant rate of 25% or more as at February 2007 (4 quarter rolling average).

Within Bolsover district, six neighbourhoods fell into the 'worst performing' category:

- LSOA 004A (Bolsover North West)
- LSOA 004D (Bolsover West)
- LSOA 003C (Elmton-with-Creswell)
- LSOA 007D (Shirebrook East)
- LSOA 006B (Shirebrook North West)
- LSOA 003D (Whitwell)

The CWG was established to allocate WNF with the explicit aim of addressing NI153. A local target was negotiated within the LAA to reduce the average claimant rate in the worst performing neighbourhoods from 28.7% to 25.7% by March 2011. To take account of the impact of the economic downturn this target was later revised to an average claimant rate in the NI153 areas that was 1.1 percentage points lower than that of the East Midlands.

Following the change of Government in 2010, NI153 figures ceased to be published centrally and the target is no longer active within the LAA. However, CEPT will continue to calculate and publish the same 'out of work benefit claimant' data for the purpose of monitoring the impact of the WNF programme.

The chart below tracks the claimant rates within the six original NI153 areas between February 2007 and August 2010. Comparing 'like for like' between Aug 2007 and August 2010, despite the economic downturn three of the six areas (003C Creswell, 003D Whitwell, 006B Shirebrook North West) have a claimant rate LOWER than that in August 2007! However, all six areas remain cause for concern as they are still the worst performing areas in the district with claimant rates of above 25% of the working age population.

#### 36.0 34.0 32.0 003C - Creswell 003D - Whitwell 30.0 004A - Bols NW Rate 28.0 004D - Bols W 26.0 006B - Shbk NW 007D - Shbk E 24.0 22.0 20.0 Feb 08 Aug 07 Nov 07 May 08 Aug 08 Feb 09 May 09 Aug 09 May 07 Š Š Feb, May Rolling 4 Qtrs

NI 153 Bolsover District

In total, nine areas within Bolsover district have a claimant rate lower than that in August 2007 (002A Clowne North, 002B Elmton-with Creswell, 003A Hodthorpe and Belph, 003C Creswell, 003D Whitwell, 005B Bolsover South, 006B Shirebrook North West, 006D Shirebrook South West, 008C Tibshelf/Newton) with decreases of between 0.3 and 3.4 percentage points. The main areas of concern are the six NI153 areas (above), all of which have a claimant rate of above 25%, and some areas in the south of the district where the claimant rate has increased most significantly. These areas are highlighted below:

Lower Super Output Area	Aug 2007	Aug 2010	Increase
	_		(% points)
009C (South Normanton East)	18.1	21.7	4.2
009D (South Normanton West)	14.4	17.4	2.7
009E (South Normanton West)	14.0	17.3	2.7
010B (Pinxton)	20.7	23.2	2.2

NI 153: Out of work benefits claim rates in Bolsover LSOAs

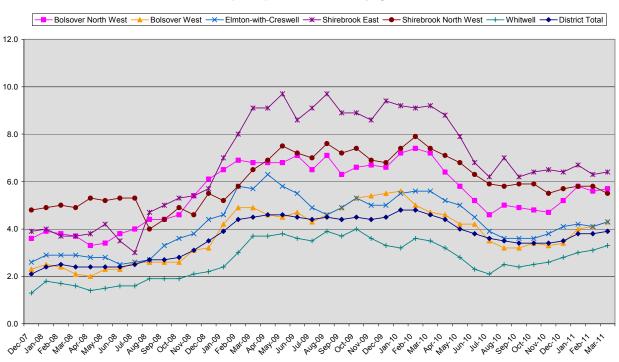
	all out of work benefits claimants as % of working age population																	
LSOA	Ward	Feb 07	May 07	Aug 07	Nov 07	Feb 08	May 08	Aug 08	Nov 08	Feb 09	May 09	Aug 09	Nov 09	Feb 10	May 10	Aug 10	Variance (Aug 07-A	ug 10)
006B	Shirebrook North West	34.8	35.0	34.8	34.4	33.8	33.2	33.0	32.2	30.4	30.8	31.2	32.7	33.4	33.2	33.0	-1.8	<b>1</b>
004D	Bolsover West	29.1	28.7	28.5	28.2	26.7	26.3	26.0	26.3	27.7	28.7	29.8	30.6	30.8	31.1	30.7	2.2	Ψ
007D	Shirebrook East	29.8	29.9	29.8	29.2	29.1	28.0	27.5	28.0	29.1	30.5	31.7	32.1	31.7	30.8	29.8	0.0	<b>+</b>
003D	Whitwell	27.5	28.5	29.6	29.8	29.3	29.0	27.8	27.7	27.7	27.5	28.5	28.8	30.2	30.0	29.1	-0.5	<b>1</b>
003C	Elmton with Creswell	27.3	27.3	27.4	26.8	23.7	23.7	23.4	23.7	24.0	24.6	25.5	26.2	27.4	27.2	26.5	-0.9	<u> </u>
004A	Bolsover North West	25.5	25.1	25.0	24.7	23.9	23.9	24.1	24.6	25.3	25.7	26.0	26.3	26.7	26.2	25.9	0.9	¥
006C	Shirebrook North West	23.5	23.7	23.7	23.9	22.5	21.9	21.9	21.9	22.5	23.0	23.2	23.3	23.8	23.8	24.0	0.3	Ψ
007B	Scarcliffe	22.1	22.0	22.4	22.4	22.6	22.5	22.2	22.4	22.7	23.1	23.5	24.4	23.7	23.2	23.2	8.0	Ψ
007E	Shirebrook South East	23.7	22.7	22.1	22.0	21.8	21.7	22.0	22.4	22.6	23.5	24.0	24.3	24.1	23.6	23.2	1.0	Ψ
006A	Shirebrook Langwith	22.1	21.7	21.5	21.0	20.2	19.9	20.1	20.7	21.9	22.7	23.1	23.9	23.5	23.2	23.0	1.6	Ψ
010B	Pinxton	20.6	20.7	20.7	20.6	20.5	20.4	20.1	20.2	20.5	20.9	21.8	22.2	22.8	23.2	22.9	2.2	Ψ
009C	South Normanton East	18.3	18.3	18.1	17.4	16.4	16.6	17.1	17.8	19.0	19.3	19.5	19.9	20.8	21.7	22.3	4.2	Ψ
003B	Elmton with Creswell	20.3	20.0	20.0	19.5	19.3	19.0	19.1	20.0	21.2	21.9	22.1	21.9	21.2	20.9	20.6	0.6	Ψ
003A	Elmton with Creswell	23.1	23.5	23.7	23.7	20.9	20.2	19.6	19.6	18.8	19.8	20.9	21.4	20.2	20.4	20.4	-3.4	<b>^</b>
008E	Tibshelf	17.4	17.7	17.8	17.7	17.6	17.3	17.0	17.1	17.7	18.8	19.7	20.3	20.0	19.8	19.5	1.7	Ψ
007A	Pleasley	18.0	17.4	16.9	16.8	17.1	17.4	17.7	18.0	18.4	18.7	19.1	19.0	19.3	19.0	18.8	1.9	Ψ
007C	Scarcliffe	18.8	18.3	18.3	17.8	17.7	17.7	17.2	17.5	17.9	18.0	18.5	18.9	19.0	19.0	18.8	0.5	Ψ
002A	Clowne North	21.2	21.2	21.0	20.6	20.5	20.1	19.7	19.6	19.8	19.9	20.0	20.2	19.4	19.1	18.7	-2.3	<b>^</b>
002B	Elmton with Creswell	19.5	19.2	18.8	18.7	18.6	18.1	18.2	18.3	18.8	19.1	19.4	19.1	19.1	19.1	18.6	-0.3	<b>^</b>
005B	Bolsover South	18.7	18.6	18.3	18.4	17.8	17.8	17.8	17.4	17.6	18.0	18.4	18.6	18.7	18.3	17.8	-0.5	<b>^</b>
004B	Bolsover North West	16.4	16.2	16.3	16.4	17.0	17.3	17.4	17.8	18.1	18.7	19.1	19.1	18.2	17.7	17.1	8.0	<b>V</b>
009D	South Normanton West	15.0	15.1	14.4	14.1	13.8	13.8	14.0	14.2	14.6	15.1	16.2	16.7	17.4	17.4	17.1	2.7	<b>V</b>
005F	Scarcliffe	16.6	16.4	16.1	16.1	15.1	14.6	14.5	14.8	15.5	16.2	16.9	17.2	17.4	17.1	16.7	0.6	<b>V</b>
009E	South Normanton West	14.8	14.5	14.0	13.8	13.7	13.7	14.3	14.8	15.5	16.7	17.4	18.2	17.8	17.3	16.7	2.7	<b>V</b>
004C	Bolsover South	15.6	15.8	15.0	15.0	14.3	13.9	14.5	14.5	15.8	16.6	17.2	17.6	18.6	17.5	16.4	1.3	¥
006D	Shirebrook South West	16.9	16.8	16.7	16.9	16.4	16.2	16.2	16.0	15.8	16.1	16.2	16.3	16.3	16.3	16.3	-0.5	<b>^</b>
001C	Barlborough	14.5	14.2	14.1	13.7	13.4	13.5	14.0	14.4	15.0	15.5	15.8	15.9	15.7	15.7	15.8	1.7	<b>V</b>
009A	Blackwell	14.2	14.3	14.0	14.0	14.2	14.0	14.3	15.0	15.8	16.7	17.5	17.5	16.8	16.1	15.8	1.8	¥
002D	Whitwell	16.0	15.7	15.3	14.4	14.5	14.4	14.2	14.4	14.9	15.7	16.4	16.7	16.5	16.1	15.7	0.4	Ψ

008C	Tibshelf	15.5	15.5	15.4	15.2	14.4	13.8	13.6	13.6	13.4	14.0	14.2	14.8	14.9	14.9	15.1	-0.3	<b>^</b>
010A	Pinxton	14.2	14.2	13.9	13.7	13.5	13.2	13.2	13.2	13.2	13.7	14.1	14.8	15.4	15.1	14.8	0.9	Ψ
009B	South Normanton East	11.6	12.0	12.4	12.5	12.6	12.1	11.6	11.4	12.0	12.8	13.9	14.6	14.6	14.1	13.5	1.1	Ψ
010C	Pinxton	12.1	11.7	11.5	11.5	11.3	11.3	11.3	11.5	12.5	12.6	13.1	13.3	13.1	13.5	13.4	1.9	Ψ
005E	Pleasley	12.1	12.3	12.6	12.3	12.5	12.6	12.5	12.6	13.2	13.8	14.6	14.9	15.4	14.3	13.3	0.7	Ψ
008B	Blackwell	12.4	12.4	12.3	12.1	11.7	11.5	11.2	10.9	11.7	12.0	12.5	12.8	13.2	13.2	13.2	0.9	Ψ
001E	Bolsover North West	12.0	12.0	12.3	12.4	12.8	12.9	12.7	12.8	13.2	13.2	13.3	13.3	13.2	13.2	13.1	8.0	Ψ
005D	Bolsover West	12.6	12.4	12.2	12.0	11.9	11.9	11.9	11.9	12.5	12.7	13.1	13.5	13.7	13.5	12.7	0.5	Ψ
A800	Blackwell	11.6	11.6	11.9	11.9	11.6	11.4	11.0	10.9	11.1	11.1	11.4	11.6	11.6	11.8	11.9	0.0	<b>+</b>
005C	Bolsover West	12.0	11.5	11.3	10.8	10.6	10.6	10.2	11.0	11.0	11.5	12.1	12.1	12.6	12.4	11.8	0.5	Ψ
010E	South Normanton West	8.6	8.4	8.6	8.6	8.7	8.8	8.9	9.3	9.6	9.8	10.1	9.8	9.7	9.3	9.1	0.5	Ψ
001B	Barlborough	8.4	8.5	8.4	8.5	8.5	8.4	8.5	8.4	8.5	8.5	8.6	8.7	9.1	9.0	9.0	0.6	Ψ
002C	Whitwell	8.1	8.3	8.3	8.3	8.5	8.1	8.1	8.2	8.4	9.0	9.2	9.0	9.3	9.0	9.0	0.7	Ψ
008D	Tibshelf	8.0	7.8	7.5	7.5	7.4	7.5	7.9	8.2	8.5	8.5	8.6	8.8	9.1	9.1	8.8	1.3	Ψ
001D	Clowne South	7.8	7.4	7.1	6.9	6.7	6.7	6.6	6.8	7.7	8.1	8.4	8.7	8.8	8.3	7.9	0.7	Ψ
010D	South Normanton East	8.0	7.3	6.5	6.1	5.9	6.1	5.9	5.9	6.0	5.8	6.2	6.5	6.9	7.1	7.2	0.7	Ψ
005A	Bolsover South	7.3	7.0	6.4	6.1	5.5	5.6	5.6	5.8	6.6	6.8	7.3	7.7	7.5	7.4	7.0	0.6	Ψ
001A	Barlborough	4.5	4.7	4.4	4.2	4.0	4.0	4.3	4.7	5.1	5.2	5.7	5.9	6.2	6.4	6.3	1.9	Ψ
010F	South Normanton West	4.7	4.7	4.6	4.3	4.3	4.5	4.5	5.1	6.1	6.4	6.8	6.7	6.3	6.1	6.3	1.7	Ψ
-	NI153 Average												·			28.7		

Key	
	Original six NI153 LSOAs
<b>^</b>	Better performance
$\leftrightarrow$	No change
<b>→</b>	Worse performance

#### Job Seekers Allowance

Due to the time lags associated with the release of NI153 data, monthly Jobs Seekers Allowance (JSA) claimant data can be used to provide a clearer picture of the impact of the economic downturn on the district. JSA data is only collected at ward level, not Lower Super Output Area level; however the chart below is useful in highlighting recent trends across the NI153 areas.

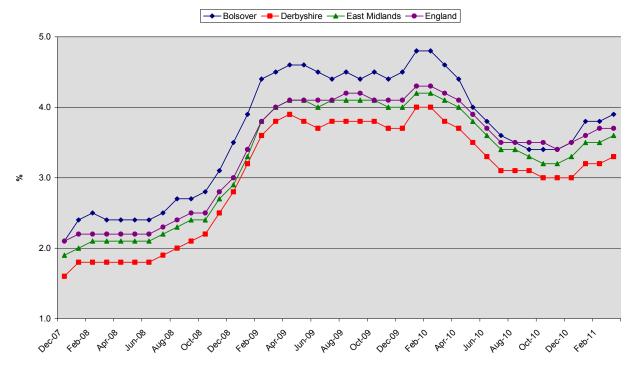


NI153 (wards) - total rate of unemployment

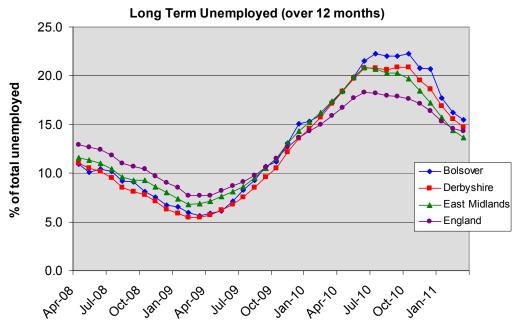
Source: Office for National Statistics (Nomis)

The chart below shows how the unemployment rate for Bolsover district compares with that of Derbyshire, the East Midlands and England. Quarter 4 appears to have brought about an end to the gap closing trend between Bolsover and the national average. Unemployment rates across the board experienced the usual seasonal increase between December 2010 and January 2011, with Bolsover increasing by a typically higher amount. This levelled off between January and February but increased again in March in line with Derbyshire and the East Midlands.

#### Total rate of unemployment across Bolsover district



Long term unemployment at district, county and regional levels continues to improve, and at a much higher rate than that of the national average. The district rate fell by an impressive 5.2 percentage points between December and March from 20.7% to 15.5%! In comparison, the rates for Derbyshire, East Midlands and England fell by 3.9, 3.5 and 2.1 percentage points respectively.

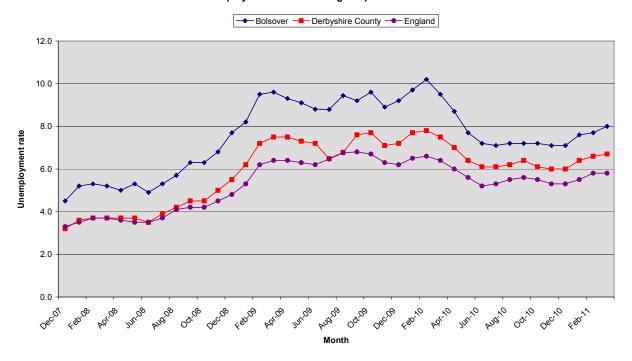


Source: Office for National Statistics (Nomis)

The table below shows the proportion of young people (aged 16-24 years) who are claiming unemployment related benefits.

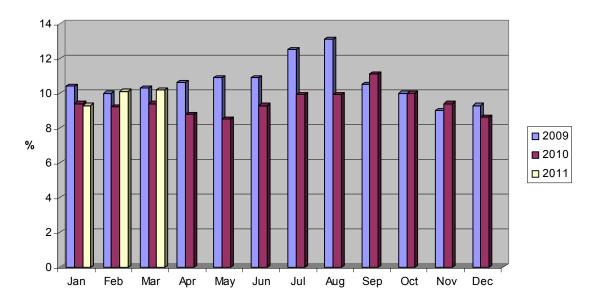
Youth unemployment in Bolsover district has increased month on month since December 2010. This mirrors the seasonal trends for both Derbyshire and England but it should be noted that the gap between Bolsover and the rest has widened during quarter 4.

#### Unemployment Rate of Young People <25 Years



#### Not in Employment, Education or Training (NEET)

#### 16-18 Year Old NEETS



Source: Connexions

Since the excellent progress reported in quarter 3, the NEET rate appears to have worsened quite dramatically, reaching 10.1% and 10.2% in February and March. In fact the **number** of NEETs fell to 135 in March from 147 in December. The recent rate increases can be attributed to the fact that the cohort size has been decreasing since September, so despite the lower number of young people NEET, the rate is higher.

Extract from Quarter 3 Report: "In December 2010 the rate fell below that of 2009 and also didn't experience the December increase that was apparent in 2009. This positive trend has continued into 2011 with the January rate being lower than 2010 **and** 2009!"

Due to the current organisational changes faced by Connexions Derbyshire and the knock on effect on resources, the number of young people whose status is 'unknown' has increased from 93 in November 2010 to **236** in March 2011. The high number of 'unknowns' greatly impacts on the NEET calculation as it not only excludes some young people who may be EET from the figures, it also assumes that approx. 88 of the 236 are NEET. Caution should therefore be used whilst the 'unknown' figure is unusually high during Connexion's transition period. Strategies are currently being developed to reduce the number of 'unknowns'.

#### **Index of Multiple Deprivation 2010**

The Indices of Multiple Deprivation (IMD) is a series of statistics produced to measure multiple forms of deprivation on a Lower Super Output Area (LSOA) level.

There are seven domain indices. These relate to income deprivation, employment deprivation, health deprivation and disability, education skills and training deprivation, barriers to housing and services, living environment deprivation, and crime which reflect the broad range of deprivation that people can experience.

The IMD 2010 updates the IMD for 2007 and 2004, retaining broadly the same methodology, domains and indicators.

Bolsover district contains 48 of England's 32,482 LSOAs.

The following two tables show only the LSOAs that appear in the worst 10% of areas nationally for the Employment domain, and highlight movement between 2007 and 2010. The rankings here are internal district rankings (out of 48) and not official IMD rankings.

2007 Bolso	ver LSOAs in the Wor	st 10% N	lationall	У				
LSOA	Ward	Emp	Edu	Health	Inc	Hsg	Crm	Env
E01019507	Shirebrook East	1 <sup>st</sup>	5 <sup>th</sup>	1 <sup>st</sup>			1 <sup>st</sup>	
E01019509	Shirebrook North West	2 <sup>nd</sup>	1 <sup>st</sup>	2 <sup>nd</sup>	1 <sup>st</sup>			
E01019488	Bolsover West	3 <sup>rd</sup>	3 <sup>rd</sup>	5 <sup>th</sup>				
E01019523	Whitwell	4 <sup>th</sup>		4 <sup>th</sup>				
E01019510	Shirebrook North West	5 <sup>th</sup>	4 <sup>th</sup>	3 <sup>rd</sup>				
E01019498	Elmton with Creswell	6 <sup>th</sup>	2 <sup>nd</sup>	6 <sup>th</sup>				
E01019508	Shirebrook Langwith	7 <sup>th</sup>	7 <sup>th</sup>	12 <sup>th</sup>				
E01019497	Elmton with Creswell	8 <sup>th</sup>	11 <sup>th</sup>	8 <sup>th</sup>				
E01019505	Scarcliffe	9 <sup>th</sup>	8 <sup>th</sup>	14 <sup>th</sup>				
E01019483	Bolsover North West	10 <sup>th</sup>	12 <sup>th</sup>	11 <sup>th</sup>			2 <sup>nd</sup>	
E01019511	Shirebrook South East	11 <sup>th</sup>	10 <sup>th</sup>	9 <sup>th</sup>				
E01019487	Bolsover South	12 <sup>th</sup>		13 <sup>th</sup>				
E01019496	Elmton with Creswell	13 <sup>th</sup>		7 <sup>th</sup>				
E01019506	Scarcliffe	14 <sup>th</sup>						

2010 Bolso	ver LS	OAs in the Worst 10%	Nationally						
LSOA	Code	Ward	Emp	Edu	Health	Inc	Hsg	Crm	Env
E01019509	006B	Shirebrook North West	1 <sup>st (2nd)</sup>	2 <sup>nd (1st)</sup>	2 <sup>nd (2nd)</sup>	1 <sup>st (1st)</sup>			
E01019507	007D	Shirebrook East	2 <sup>nd (1st)</sup>	3 <sup>rd (5th)</sup>	3 <sup>rd (1st)</sup>			1 <sup>st (1st)</sup>	
E01019523	003D	Whitwell	3 <sup>rd (4th)</sup>	1 <sup>st (1/th)</sup>	1 <sup>st (4th)</sup>				
E01019488	004D	Bolsover West	4 <sup>th (3rd)</sup>					4 <sup>th (/th)</sup>	
E01019510	006C	Shirebrook North West	5 <sup>th (5th)</sup>						
E01019505	007B	Scarcliffe	6 <sup>th (9th)</sup>						
E01019483	004A	Bolsover North West	7 <sup>th (10th)</sup>					3 <sup>rd (2nd)</sup>	
E01019508	006A	Shirebrook Langwith	8 <sup>th (7th)</sup>						
E01019511	007E	Shirebrook South East	9 <sup>th (11th)</sup>					2 <sup>nd (13th)</sup>	
E01019498	003C	Elmton with Creswell	10th (6th)					5 <sup>th (10th)</sup>	

Key	
1 <sup>st</sup>	Most deprived
(1 <sup>st</sup> )	2007 rank
Red	Rank worse than 2007
Amber	Rank same as 2007
Green	Rank better than 2007

In 2007, 14 of Bolsover's LSOAs featured in the Employment domain's worst 10%.

In 2010 only 10 LSOAs appeared in the bottom 10% with far fewer areas featuring in the Education and Health domains. However the worst 10% in the Crime domain now contains five Bolsover LSOAs compared with only two in 2007. The 2010 results clearly demonstrate the cross-cutting nature of deprivation, with the worst performing LSOAs in the district ranking 1<sup>st</sup>-3<sup>rd</sup> in four different domains.

More broadly, movement in and out of the worst 10% and 20% of areas (across all seven domains) can be summarised as follows:

- 27 moved out of worst 10%
- 17 remain in worst 10%
- 4 moved into worst 10%
- 25 moved out of worst 20%
- 23 remain in worst 20%
- 5 moved into worst 20%

IMD rankings can provide a useful progress comparison between small areas within the district and also between areas outside of the district, but these comparisons should be used with caution. The ranks are entirely dependent on performance in other areas and may not accurately reflect improvement or otherwise within the district. For example in the 2010 table above, area 004A now appears in the worst 10% in the country under the Crime domain whereas it didn't in 2007 despite scoring better in 2010. This may be because greater improvements were made in other areas.

To monitor actual, as well as comparative changes, the 'scores' should also be considered. Scores are calculated for each domain using a variety of indicators - with a higher score representing worse performance. The tables below highlight variance between 2007 and 2010 with green representing a better score; amber, little or no change; and red, a worse score.

SUMMARY	INC	EMP	HEALTH	EDU	HSG	CRM	ENV	TOTAL
BETTER	22	22	48	48	22	20	30	212
SAME	14	17	0	0	0	1	0	32
WORSE	12	9	0	0	26	27	18	92
TOTAL	48	48	48	48	48	48	48	336

Better scores were achieved in 212 LSOAs (63%) across all domains compared to just 92 areas (27%) scoring worse than in 2007. This demonstrates an impressive level of improvement across the area during the Working Neighbourhoods Fund period.

# Improvements have been made across the board in Health and Education with all LSOAs scoring better in 2010!

The domains in which poorer scores are most prevalent are Housing (Barriers to Housing and Services) and Crime.

In terms of area based changes, better scores were achieved in six out of the seven domains in areas 002C&D (Whitwell), 006C (Shirebrook North West), 006D (Shirebrook South West), 009D (South Normanton West), 010A (Pinxton). Areas experiencing the highest number of worse scores (four domains out of seven) were 002B (Elmton with Creswell), 004B (Bolsover North West), and 005D (Bolsover West).

1								
LSOA code	Ward Name	INCOME SCORE	EMPLMT SCORE	HEALTH SCORE	EDCTN SCORE	HSNG SCORE	CRIME SCORE	ENV SCORE
	Barlborough	Same	Same	Better	Better	Better	Worse	Better
h	Barlborough	Same	Better	Better	Better	Better	Better	Worse
	Barlborough	Worse	Same	Better	Better	Better	Worse	Worse
	Clowne South	Better	Better	Better	Better	Worse	Worse	Better
l	Bolsover North West	Same	Same	Better	Better	Better	Worse	Better
	Clowne North	Same	Same	Better	Better	Worse	Worse	Better
	Elmton with Creswell	Same	Worse	Better	Better	Worse	Worse	Worse
l	Whitwell	Better	Better	Better	Better	Worse	Better	Better
	Whitwell	Better	Better	Better	Better	Worse	Better	Better
	Elmton with Creswell	Better	Better	Better	Better	Worse	Worse	Worse
	Elmton with Creswell	Same	Better	Better	Better	Better	Worse	Worse
h	Elmton with Creswell	Worse	Better	Better	Better	Better	Worse	Worse
	Whitwell	Worse	Worse	Better	Better	Better	Worse	Better
	Bolsover North West	Worse	Same	Better	Better	Better	Better	Worse
<b>-</b>	Bolsover North West	Worse	Same	Better	Better	Worse	Worse	Worse
h	Bolsover South	Worse	Same	Better	Better	Better	Better	Better
	Bolsover West	Better	Same	Better	Better	Worse	Worse	Better
	Bolsover South	Same	Better	Better	Better	Better	Better	Better
h	Bolsover South	Better	Better	Better	Better	Worse	Worse	Better
	Bolsover West	Same	Same	Better	Better	Worse	Better	Better
	Bolsover West	Worse	Worse	Better	Better	Worse	Worse	Better
	Pleasley	Same	Same	Better	Better	Worse	Worse	Worse
	Scarcliffe	Better	Better	Better	Better	Worse	Worse	Better
	Shirebrook Langwith	Better	Better	Better	Better	Worse	Worse	Better
	Shirebrook North West	Better	Worse	Better	Better	Worse	Better	Better
	Shirebrook North West	Better	Same	Better	Better	Better	Better	Better
	Shirebrook South West	Better	Better	Better	Better	Worse	Better	Better
	Pleasley	Worse	Same	Better	Better	Worse	Better	Worse
<b>-</b>	Scarcliffe	Better	Same	Better	Better	Worse	Better	Better
	Scarcliffe	Better	Better	Better	Better	Worse	Better	Worse
	Shirebrook East	Better	Same	Better	Better	Better	Worse	Better
	Shirebrook South East	Better	Better	Better	Better	Worse	Worse	Better
-	Blackwell	Same	Better	Better	Better	Better	Worse	Better
h	Blackwell	Same	Same	Better	Better	Better	Better	Better
	Tibshelf	Same	Better	Better	Better	Better	Better	Worse
<del> </del>	Tibshelf	Better	Worse	Better	Better	Worse	Better	Worse
	Tibshelf	Same	Better	Better	Better	Worse	Better	Better
	Blackwell	Better	Worse	Better	Better	Better	Worse	Better
	South Normanton East	Better	Worse	Better	Better	Better	Worse	Better
	South Normanton East	Better	Same	Better	Better	Worse	Worse	Better
l	South Normanton West	Better	Better	Better	Better	Better	Better	Worse
h	South Normanton West	Worse	Better	Better	Better	Better	Better	Worse
	Pinxton	Better	Better	Better	Better	Better	Worse	Better
	Pinxton	Better	Worse	Better	Better	Better	Worse	Worse
	Pinxton	Worse	Better	Better	Better	Better	Worse	Worse
	South Normanton East	Same	Better	Better	Better	Worse	Better	Worse
	South Normanton West	Worse	Worse	Better	Better	Worse	Same	Better
	South Normanton West	Worse	Same	Better	Better	Worse	Worse	Better

## **Outputs**

The following table identifies the outputs that have been achieved during 2010/11 against the year's forecasts, as well as the cumulative outputs achieved since the WNF programme commenced in 2008/09. During 2010/11, a total of 527 unemployed Bolsover residents gained employment against an expected outcome of 458, meaning that this target was overachieved by 115%. Against a backdrop of an unsteady economic climate, this is a significant collective achievement by projects commissioned by the WNF. Many other programme targets have also been exceeded, although the table below highlights areas that have not been as successful, most notably around the number of people volunteering, and the number of care leavers/people with learning disabilities accessing employment. This highlights that for some people with specific needs the journey to employment is more often than not a very long one.

Output Ref No	Output Description	2010/11 Target	2010/11 Actual	Programme Cumulative Actual
1	No. of unemployed people gaining employment	458	527	1011
2	No. of 16-18 year olds going into education, training or employment (that were previously NEET)	118	126	169
3	No. of adults with learning disabilities moving into employment	11	2	2
4	No. of working age population (16 years+) achieving an NVQ (or equivalent) Level 2	57	29	43
7	No. of new business start ups	16	17	37
8	Jobs created	120	128	187
9	Businesses assisted to improve performance	172	94	165
10	No. of businesses registering for VAT	1	1	11
11	No. of VAT registered businesses showing growth	0	0	2
13	No. of employees benefiting from training	394	366	481
14	No. of transport initiatives to reduce barriers to accessing employment or training	6	6	11
15	No. of people benefiting from debt management advice and guidance	334	367	411
16	No. of low income families taking up formal childcare	0	12	12
18	No. of care leavers moving into employment, education or training	25	10	20
19	No. of adults in contact with secondary mental health services moving into employment	0	2	2
23	No. of pupils increasing attainment at KS4 - with a focus on English/Maths/Science	28	0	6
26	No. of volunteering opportunities created	125	116	128
27	No. of people accessing volunteering opportunities	321	138	194
29	No. of people on out of work benefits supported with their health needs	120	150	195
30	No. of carers receiving a health assessment	13	6	8

## **Project Activities and Achievements (Quarter 4)**

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress	6	
	Lifetime WNF Approved: £348,797 2010/11 WNF Approved: £185,421 Q4 Actual Spend: £65,125	Outputs achieved during 2010/11:  Unemployed people gaining employment  People with learning disabilities gaining employment  Adults in contact with secondary mental health services gaining employment  Benefiting from debt mgt and advice  People supported with their health needs  Carers receiving and health assessment  No. of 16-18 year olds supported  *Whilst the number for achieving an NVQ L2 have undertaken Level 2 training since April  The FEI has been instrumental over the last	Target  191  7  0  0  56  13  57  2 are low, 12010.  year in su	pporting
aims to assist 525 people into employment.		people into employment, often providing the initiatives within the district. During 2010/11 employment against a target of 191 (92% of This is against a backdrop of a very difficult Regeneration Trust due to uncertainly over tas the current economic climate.  Although WNF support has now come to an additional funding through Bolsover District secured for a further year to March 2012. team to align with the new Work Programm transitional period.	link acros 174 peopl target ach time for th future func n end for th ict Counc This will a	s different e gained nieved). e Coalfields ling as well ne FEI team, il has been illow the FEI

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
		During 2010/11 approximately 130 clients were referred to the FEI Nurse. The majority of clients referred have complex needs and as such are a long way from the job market. The launch of the WNF commissioned Disability partnership project has provided an opportunity for the nurse to become involved in building the awareness of disability and link up with the lobbying to ensure future provision for disabled people in the Bolsover district. The Nurse will continue to be supported by WNF during 2011/12 with some additional funding secured through Healthy Bolsover.
Grants to Voluntary Organisations (08-04a), Derbyshire Unemployed Workers Centres DUWCs provide free, confidential and independent welfare rights advice at a variety of times and locations across the district. An informal appointment system will be introduced for drop-in sessions, and where appropriate, telephone advice and home visits will be carried out. Tribunal representation, for users wishing to appeal against decisions made by the Department for Work and Pensions or HM Revenue and Customs regarding benefits and credits will be offered, and where possible, on-site redundancy advice will be offered.		The total number of people assisted with advice during January to March 2011 was 537 against a target of 725 for the quarter (75% achieved against target). The total number of people assisted with advice during the 2010/11 period was 1,715. Although this was significantly lower than the target of 2,897, changes to the welfare benefits system including the introduction of Employment Support Allowance (ESA) and the requirement for individuals on Incapacity Benefit to undertake a work capability assessment have greatly increased the workload on individual cases.  A major issue this quarter was the decision by Derbyshire County Council to withdraw core funding, resulting in DUWC being approximately £40,000 down on previous years. DUWC have reported that the support shown by the local community has been overwhelming with many people dropping into the centre and making donations. Over 300 signatures have also been collected for a petition to keep the service going. Tough times are ahead but DUWV are hoping to be in a position to provide as full a service as possible during 2011/12.  WNF support to this project has now ceased in line with their original funding agreement.

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress	3	
Bolsover Volunteering Project (08-05), CVP This project aims to increase the employability, skills	Lifetime WNF Approved: £178,176	Outputs achieved during 2010/11:	Target	Actual
and confidence of local people through the provision	2010/11 WNF	No. of people gaining employment	7	4
	Approved: £56,438	No. 16-18 year olds going into EET	3	0
The full time post will be responsible for identifying	Q4 Actual Spend: £9,341	NVQ L2 or equivalent achievement	14	14
and developing a range of volunteering opportunities, ensuring that volunteers that are recruited placed	,	Employees benefiting from training	30	34
and supported benefit from appropriate personal and professional development opportunities and best	Total 2010/11 WNF Spend: £51,424	Volunteering opportunities created	10	27
practice models.	,	People accessing volunteering opp's	87	40
The part time post will recruit volunteers to act as		People supported with their health needs	49	87
community health champions who will work with their peers in order to promote and adopt healthier life styles.		New Community Health Champions  Volunteers completing VCI course	15 54	13 37
		Over the 2010/11 period the Bolsover Voperformed well against many of its outposignificance is the underperformance against number of people accessing volunteering. Forthcoming opportunities however which capitalize on and drive up the interest and volunteering. Furthermore, the project has referred to the project often require a significant prior to being ready to commence a volunteering. New developments include liaising with Willed Create an opportunity for those interested in as well as beginning to work closely with Ling This is an important partnership for Bolsove as it will allow the project to offer more opposite in the project to offer more opposite in the project	out targets inst the to the project participat is reported and amoundering oppositions. The project of the project in the proj	s. Of most arget of the a number of ct intends to ion locally in that clients nt of support ortunity.  arm to ing outdoors ourneys.  ring Project a areas such s.
		During Quarter 4 the project recruited six Concentration.	ommunity	Health ————

Project Title and Description of Initiative	£ WNF	Quarter 4 Progre	ss	
Ways to Work (08-06), Derbyshire Rural	Lifetime WNF Approved:	Outputs achieved during 2010/11:	<b>—</b>	
Community Council Ways to Work is a cross-cutting transport project	£199,269		Target	Actual
where many elements of transport provision are	2010/11 WNF	No. people gaining employment	100	197
brought together to remove transport as a barrier to work and training. It aims to provide transport	Approved: £57,985	NEETs going into EET	8	10
opportunities, and/or easy to understand information on available transport options. This enhances	Q4 Actual Spend: £17,334	Businesses assisted to improve performance	20	38
existing Wheels to Work provision in Bolsover, through the provision of additional services including	Total 2010/11 WNF	No. of employees benefiting from trg	34	103
push bike and electric bike loan, taxi/bus vouchers,	Spend: £65,472	No. care leavers moving into empl't	2	1
subsidised driving lessons, personalised travel planning and better access to information about transport. Over the lifetime of the project, 133 people will be assisted into employment.  Project overspent by £7487, mainly due to a significantly greater number of beneficiaries benefiting from the scheme as demonstrated by the outputs achieved, as well as higher than anticipated costs due to the Bus to Work scheme. This overspend has been approved by the Core Worklessness Group	The Ways 2 Work project has been extr 2010/11, storming the majority of output t also been made with other WNF projects for their success also. Transport continu district and the Project Manager has application that Derbyshire County Cour government's Local Sustainable Transp successful, the Ways 2 Work project w Chesterfield and North East Derbyshire Bolsover for the next four years which wo the district. Ways to Work supported 2011/12 with increased funding to enable of the scheme (funded by CRT until March	argets. Magargets. Magargets and acte es to be a been in acil has sure ort. Fund. It is establed as well a wild be except with the mope of 2011) to	Many links have do as a catalys a priority for the avolved in the ubmitted to the If this bid is ended to cove as remaining in cellent news for continues inte do loan element be continued.	
Bolsover Infrastructure Development Officer (08-09), Bolsover District Council Bolsover has a number of key development site opportunities. This project seeks to maximise the opportunities available from these regeneration	Lifetime WNF Approved: £90,318 2010/11 WNF Approved: £40,906	The four sites identified for the Local Brobeen appraised and a final draft report hwork is anticipated to be finalised in the refeedback from the council.	as been ¡	oroduced. The
activities for both local residents seeking sustainable quality employment and to provide infrastructure to attract investors and grow local businesses.	Q4 Actual Spend: £8,315	The project to examine development p West Bolsover (former Coalite site and s final stages of completion.		
Existing masterplans and briefs will be used to inform	Total 2010/11 WNF	The Public House Feasibility Study Pos	t Evaluati	on Report has

Project Title and Description of Initiative	£ WNF	Quarter 4	Progress		
future regeneration activities, promote engagement with local communities, and contribute towards the Council's Local Development Framework. The Projects Officer (Infrastructure) will progress the future development of the town centres and strategic sites and will work with investor/employers locating to strategic sites to help assess skill and employment needs.		now been submitted to emda.  The Project Officer is currently win the district as well as liaising (DCC) to examine various assets	with Derby	shire County	Council
Work for Yourself (08-10), Disability Dynamics The project is seeking to work with disabled residents within Bolsover to encourage them to start their own businesses.  Clients are allocated a Business Adviser who will support them with developing an Action Plan, provide regular on-going mentoring and coaching support through each stage. Support continues during the crucial early trading phase until project end. All clients are provided with information signposting them to other employment support sources.  This is a joint project with Chesterfield Borough Council and aims to assist the creation of 35 new businesses within the Bolsover district by March 2012.	Lifetime WNF Approved: £202,371  2010/11 WNF Approved: £73,505  Q4 Actual Spend: £17,751  Total 2010/11 WNF Spend: £65,656  Approval has been given to carry forward £2,366 underspend into 2011/12 to cover additional client support costs.  Remaining underspend will be re-allocated to other projects.	Outputs achieved in 2010/11:  Contacts Engagements One-to-one meetings Businesses trading Jobs created  This project has performed really achieving the key target of 16 ner people with disabilities.  Since the start of the programme clients have advised that they are gone into training. The programmincluding some from the first year businesses. A comprehensive extremely the LSP website.  This project continues into 2011/2 creation of a further 14 businesses.	in 2009, a fe now in jobs ne currently plus those valuation rep	es created, all further 14 form is and 5 more has 42 active now running port is availab	ner have e clients

# Project Title and Description of Initiative

## Quarter 4 Progress

#### Raising Aspirations (08-11), Connexions

This project aims to raise aspirations in those individuals who are most marginalised and furthest away from employment. In particular, it will provide additional support, engagement activities and training opportunities for pre-16 students and their families, 16–18 year olds who are NEET, teenage parents, care leavers, homeless and vulnerable young people, together with workless adults who have disabilities or mental health issues.

Strand I - The project will seek to raise aspirations and increase the awareness amongst school age young people and their families regarding further educational and employment opportunities and encourage informed choices at Key Stage 4 and beyond. A 0.5 fte Co-ordinator will be recruited to oversee the administration and co-ordination of these events with the Bolsover secondary schools.

Strand 2 - Two Key Workers will be appointed, one to work with Teen Parents and one to work with young people who have drug or alcohol problems (both 1.0 fte). Young people who will potentially become NEET can be identified and given enhanced support through this project as soon as they leave school and before they have the opportunity to become NEET.

Strand 3 - Action For Children will provide an additional specialist worker to offer dedicated support to care leavers who are NEET plus a programme of dedicated learning activities to prepare the young people for re-introduction and reintegration into a learning or employment environment while at the same time addressing their other barriers to economic and social wellbeing.

Lifetime WNF Approved: £795,000

£ WNF

2010/11 WNF

Approved: £371,873

Q4 Actual Spend: £108,538

Total 2010/11 WNF Spend: £343.368

The project's underspend is in response to:

- Delay in the appointment of the additional workers x 2.
- Administrative support being at 0.7
- Some of the initiatives being more cost effective than budgeted for.
- A reduction in the profiled delivery for Princes Trust from 9 to 8 programmes overall and the delayed start resulted in £10K not being utilised.

Outputs achieved by the project during 2010/	Target	Actual
16-18 yr olds going into EET	94	94
Care leavers moving into employ't	8	9
KS4 students attending motivational events	200	307
16-18 NEETs supported	174	196
NEET teenage parents supported	30	60
Teenage parents into EET	12	11
16-18 yr NEET for 6 months + supported	40	56
16-18 yr old NEET for 6 months into EET	17	42
NEETs with drug/alc. issues supported	24	19
NEETs with drug/alc. problems into EET	10	10
Care leavers & children in care supported	27	49
Homeless people supported	33	41
Homeless people progressed into EET	10	7
No 16-24 year olds accessing Prince's Trust programme	20	13

This project has made extremely good progress against its output targets, overachieving on many of them. This achievement is against a backdrop of upheaval that took place in Quarter 4 with the decision made to close Connexions Derbyshire Ltd and novate the contract. The Project Manager would like the LSP to be aware that the difficult circumstances experienced will continue with the move into Derbyshire County Council for the project staff, as different difficulties will be experienced over the forthcoming few months around systems and procedures, however they shall endeavour to deliver to the same high quality as before.

## This quarterly update focuses on the support being received by schools.

All schools are continuing to work with the project to plan new ways to raise the aspirations of their students and work towards a higher proportion of their Yr11 leavers moving into positive post 16 destinations and sustaining the progressions made. The addition

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
		of further team members will increase the capacity to focus on individual support for vulnerable students. During Q4 there has been significant activity taking place within schools and a detailed report in activity follows:
		<ul> <li>Shirebrook Academy: <ul> <li>153 Yr11 Students participated in a College Experience Day held at West Notts College – 1<sup>st</sup> February</li> <li>Yr10 Extended Work placements, Jan – April 2011 (funded by School April onwards)</li> <li>Supporting individual Yr11 students (mid year transfers) to access appropriate alternative provision</li> <li>Post 16 tasters in vocational areas</li> <li>Psychotherapy with Art introduced to support some of the more vulnerable students</li> <li>Pleasley Vale – alternative provision continuing in collaboration with Extended Services –Yr10 and 11 students</li> <li>Mix it up! Confidence building after school activity for a cohort of 5 Yr9 students via DJ skills</li> </ul> </li> </ul>
		<ul> <li>Heritage High:</li> <li>Pleasley Vale – alternative provision continuing in collaboration with Extended Services –Yr10 and 11 students</li> <li>Mix it up! Confidence building after school activity for a cohort of 8 Yr11 vulnerable students via DJ skills</li> <li>Development of an Aiming High engagement for Yr9 + Yr5&amp;6 students and parents with Year 11 mentors to be delivered as part of the closing the gap agenda</li> <li>Intensive support via the substance misuse worker during February and March for an identified group of young people at risk of higher level use</li> </ul>
		Bolsover School:  Pleasley Vale – alternative provision continuing in collaboration with Extended Services –Yr10 and 11 students  Mix it up! Confidence building after school activity for a co-

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
Description of Initiative	£ WNF	hort of 5 Yr9 students via DJ skills Project Gambia – international citizenship project. Funding to allow equality of access to the project for vulnerable students (25 y/p) took place March 2011 Living in a Diverse Society - Cultural exchange work linking with another school took place in February 2011  Tibshelf Community school: Pleasley Vale – continuing alternative provision in collaboration with Extended Services for Yr10 and 11 students Extended work placements for potential NEET yr11 students (13) completed during March 2011 Yr10 Enterprise Super learning day – support with themed discussion groups around substance misuse and teen pregnancy (40 students)  Frederick Gent School Mix it up! Confidence building after school activity for a cohort of 5 Yr10 students via DJ skills + 2 permanently excluded yr11 students Supporting individual Yr11 students to access appropriate alternative provision Development of an employability package for selected Yr10 students to be delivered during the summer term Launch motivational event for Yr9 students options delivered by the Art of Brilliance 1st February for the whole year group  Stubbin Wood School College experience Day run by West Notts college – all yr10 students attended

Project Title and					
Description of Initiative	£ WNF	Quarter 4 Progress			
Hot Prospects (08-12), FMC Online	Lifetime WNF Approved:	Outputs achieved by the project during 2			
This project aims to place 36 Bolsover District graduates into Bolsover District SMEs by March 2011.	£81,800 2010/11 WNF Approved: £42,300		Target	Actual	
		No. people gaining employment	0	11	
		Businesses assisted	50	36	
		Graduates engaged	200	211	
The target groups include graduates that are		No of graduates placed	36	17	
currently not in work or training, or that are currently	Q4 Actual Spend:	No of placements lasting 13 weeks +	22	6	
	£12,100				
employed in non-graduate jobs. The SMEs will be those which have not previously employed	Total 2010/11 WNF Spend: £41,444	The focus of activity in Quarter 4 shifted to managing existing contracts rather than chasing cold data in order to maximise return on investment. This ensured that key accounts were closed of correctly, securing the future sustainability of the graduate placements and potential long term employment as WNF ceased at the end of March 2011. A total of 11 placements were facilitated in Quarter 4 (the start dates of some are April 2011) bringing the total number of graduates placed to 17 in 2010/11 against a target of 36 (47% achieved).  The secondary objective for the quarter was to supplement the evaluation produced in December 2010 with comprehensive recommendations for future activity. The output driven nature of the project has limitations on a restricted geography with a business demographic such as Bolsover district, and lessons learned have revealed opportunities for improving on retention and allowing more long-term focus. The report is available from the LSP website.  Although this project will not continue to be funded through the WNF from April 2011, the Hot Prospects service will still be available across the East Midlands. The longer term benefits of the Bolsover specific Hot Prospects service is that it will have raised an awareness of the service within Bolsover businesses.			

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress		
Free Legal Advice (08-13), Chesterfield Law Centre	Lifetime WNF Approved: £54,556	I: Outputs achieved by the project in 2010/11: Target		
The project will give people living in the District of Bolsover access to Chesterfield Law Centre's specialist free legal services in social welfare law – employment; housing, housing debt (including prevention of homelessness). The service will include	2010/11 WNF Approved: £23,930 Q4 Actual Spend:	No of people benefiting from debt advice People accessing volunteering	164	Actual 133 5
		opportunities  No of clients using the tel. advice line	564	248
representation at Court and Tribunal as required. In addition to taking referrals from other agencies (for example Housing services) the project will provide daily access via telephone, text phone and internet based access when an initial assessment of the issue will be undertaken. In addition, clients with enquiries about their employment, loss of employment, conditions of work and wages will get specialist employment advice via a dedicated telephone service	£5,982  Total 2010/11 WNF Spend: £23,930	Outputs in 2010/11 were down against target. In the main, this due to an underperformance in outputs in 2009/10 which were subsequently added onto this year's targets so that lifetime targe remained the same. Following a recent review of outputs, it unlikely that the target for the number of clients using the telephone advice line will be achieved over the duration of the project. The telephone advice line was a new service, introduced specifically within the Bolsover district with the aid of WNF are monies from the PCT to address employment issues of people work, or at risk of losing their jobs. It is now envisaged the approximately 280 per year will use the telephone service.  A review of outreach work has recently been undertaken and has been decided to continue with the four outreach bases in the district. Stronger links with the Bolsover Financial Inclusion Project area also being forged.		
Bolsover Apprenticeship Programme (08-14), Bolsover District Council	Lifetime WNF Approved: £1,230,924	Outputs achieved by the project in 2010/11:	Target	Actual
The Bolsover Apprenticeship Programme will create 75 apprenticeships places employing Bolsover residents from January 2010 to June 2012 targeting	Approved: £467,468	No. people gaining employment  16-18 yr olds going into EET  No. people gaining NVQ L2 or equivalent  Jobs created	40 8 0 48	40 8 11 48
young people not in employment, education of training (NEETs) and unemployed residents in the most deprived areas of the district.  Working in close collaboration with key partner	Total 2010/11 WNF Spend: £128,135 The programme significantly underspent	No. employees benefiting from training 49 49  The apprenticeship programme has achieved all of its target the year. This means that a total of 60 apprentices aged 18+15 young apprentices aged 16-18 had been recruited to		
organisations, Bolsover District Council (BDC) will recruit 15 x 16 – 18 year old NEETS/potential NEETs	due to a number of reasons including	within BDC or partner organisations since the programme.		

Project Title and Description of Initiative	£ WNF	Quarter 4 Progre	SS	
for up to 18 months to an 'in house' apprenticeship programme. The programme will also create 60 apprenticeship opportunities for 18-24 year olds and 25+ from unemployment 'hotspot' wards. This will enable public and third sector partners to utilise an apprentice to assist their workforce in delivering services to local communities.	accessing free NVQ training rather than paying for it, and some apprentices leaving early.	14 Apprentices have left the programme for a variety of reasons: 3 dismissed; 3 gained employment; 1 started their own business; 1 end of contract – now employed with partner; 1 moved out of the area; 5 resigned. Overall this represents a positive progression route into employment of around 36% to date.  11 Apprentices have completed their NVQ level 2 frameworks and been paid their bonus; 5 of these have since moved onto a level 3 framework. 2 more plan to follow the same route and a further 2 plan to move onto higher education, in the form of foundation degrees. This is as a result of their aspirations increasing through their experience of the programme.  The forward strategy of the programme is now being considered and a feasibility study is being undertaken to explore the potential of rolling the scheme out to the private sector.		
Bolsover Financial Inclusion Project (08-15),	Lifetime WNF Approved:	Outputs achieved during 2010/11:		
Community Voluntary Partners	£368,978	-	Target	Actual
This project will deliver the Bolsover District Financial Inclusion Strategy agreed by the LSP covering the period 2009-2014. It is designed to reduce levels of financial exclusion in the district by:  • Improve the co-ordination of financial inclusion	2010/11 WNF Approved: £186,726 Q4 Actual Spend: £46,731	No of employees benefiting from training	35	29
		No of people benefiting from debt advice	170	161
		New volunteering opportunities created	80	53
		Nos. accessing volunteering opportunities	70	31
activity in the district	Total 2010/11 WNF	Additional funding secured		£43,508
<ul><li>Increase access to free and impartial advice</li><li>Increase access to affordable credit</li></ul>	Spend: £160,041	Community one-stop shops established	7	5
• Increasing the capacity of local people to make		Benefit maximisation schemes	4	4
informed financial decisions		People accessing welfare benefits	600	1157
		Additional welfare benefits recovered	250,000	542,238
		Training for community activists	30	36
		New credit union collection points	6	3
		New members of the credit union	168	141

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress		
Description of militarity	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	Schools providing financial capability courses	2	1
		Community activists trained to provide financial capability support	20	8
		New school saver clubs	2	3
		Workplaces signed up for CU membership	2	1
		Households receiving additional support as a result of a 'be informed' campaign	150	56
		<ul> <li>Key activities in Q4 include:</li> <li>3 'Making Sense of Your Money' car Glapwell and Blackwell with over 56 intense advice during these campaig</li> <li>Joint campaign with BDC Housing to identified as needing specific interve</li> <li>2 new credit union collection points vand South Normanton</li> <li>Continuing to work with colleagues to community champion model and cor</li> <li>In March, worked with ROWA to orgonomunity champions event at Doe by over 50 local volunteers</li> <li>Delivered financial capability training (formerly Route 4), and the Raising Amount of the Polivered training to staff and volunt centres at Shirebrook and Whaley Tomography Discussions taking place with Tescondeduction for employees.</li> <li>Advice and guidance provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> <li>Credit union payroll deduction continuations and the provided to over Sports Direct in Shirebrook</li> </ul>	awer 56 people benefiting from ampaigns using to support tenants interventions points were opened in Glapwell agues to refine and develop the and community one stop shop. It to organise a volunteering/ at Doe Lea which was attended training to the Bridge Project aising Aspirations project. It volunteers in local Childrens haley Thorns.  Tesco distribution re. payroll of to over 250 employees at the continues to be discussed with the lefits advice with a third of all	

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
		<ul> <li>An additional £542,238 in benefits has been recovered in 2010/11.</li> <li>Some movement is now being seen by the Tribunal Service in addressing the backlog of outstanding cases (approx. 150 tribunals outstanding at the moment).</li> <li>47 new members of the credit union with 44 new loans totalling £22,927 (average loan is £521). The savings compared to high interest lenders is over £275 in lower repayments per loan. 37 of these loans have been Smartloans, loans for people who have not been members, totalling £17,507. Without Smartloans, which are funded by the Department of Work and Pensions, these people would be prey to high interest lenders (legal and illegal). The DWP have further extended the smartloan contract for Worksop and District CU.</li> <li>The Bolsover FIS Project has achieved a considerable amount in 2010/11 over achieving on many of its output targets, particularly around debt and benefits advice. Some outputs however have not been achieved and discussions with the project manager will take place to address this. The biggest issue for the FIS project moving forward is the availability of external funding to continue activities. There is a requirement for additional funding to be gained or the outcome will be the project folding by December 2011. The Big Lottery are launching a new fund in June 2008 which may prove to be one source of revenue, as could the Coalfields Regeneration Trust main grants programme which recently secured additional funding through CLG.</li> </ul>

Project Title and Description of Initiative	£ WNF	Quarter 4 Progre	ss	
Bolsover Employment and Training Initiative	Lifetime WNF Approved:	Outputs achieved by the project in 2010/1		
(BETI) (08-16), Derbyshire & Nottinghamshire	£164,257		Target	Actual
Chamber of Commerce	2010/11 WNF	No. people gaining employment	50	19
The overall aim of the Employer Engagement project is to respond to the needs of local employers and	Approved: £75,119  Q4 Actual Spend: £28,098	NEETs going into EET	4	13
inward investors, by matching their recruitment requirements with the skills of local people. The		Adults with learning disabilities moving into employment	4	2
project will also support and identify training opportunities for local unemployed people.	Total 2010/11 WNF	Jobs created	2	2
This will be achieved through the appointment of two posts:	Spend: £75,066	Businesses assisted to improve performance	100	18
1. Training Co-ordinator – this post will respond to		No. of employees benefiting from trg	246	151
the needs of local, unemployed people by coordinating and brokering relevant training Job ready clients will be referred to the:  2. Business Engagement Officer – this post work with inward investors and indigenous businesses to increase opportunities for Bolsover residents to access employment opportunities.	o- bb rk es	It has been agreed that the project targe to take account of a number of factors support:  • many of the clients are referred cannot therefore be counted as BETI team have provided intensive more intensive support that originary provided to businesses.  Proposed outputs will be benchmarked agreement value for money is achieved. In addetailed above, the following has been accented above.  • Number of potential vacancies supported area not claimed businesses.  • Number out of area not claimed businesses that may attract Bolsover.  • Number of Employer Records collated accented and the supported area and the suppo	from the outputs ever support similar interest in the 52 and 6 are liver attention data are defined employs were deligned in the support of t	FEI team and en though the nded is being ar activity to be outputs 0/11: 2 (an average vacancies we (these are abase = 905 yment = 35 vered in Q4

Drainat Title and		
Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
Transport  The project aims to remove transport as a barrier to accessing employment. Chesterfield Community Transport will operate a six month pilot 16-seater mini-bus service to carry workers from the Langwith, Shirebrook and Bolsover areas via the Markham Vale Business Park and Clowne village through to Barlborough Links – specifically Tesco Warehouse.	fetime WNF Approved: 49,823 010/11 WNF pproved: £49,823 4 Actual Spend: 8,032 otal 2010/11 WNF pend: £46,138	The Bus to Work service was scheduled to finish on the 31 <sup>st</sup> March 2011, by which time it was felt that people securing permanent employment at Tesco would be in a better position to develop independent means of getting to and from work.  There was clear evidence from passenger logs that following the Christmas and New Year peak in demand, the number of users was declining quite significantly from 19 regular users at the beginning of January to only 10 by the end of the month. Given the decline in numbers, it was decided that the Bus to Work service should be terminated one month early at the end of February 2011. All reasonable steps were taken to inform passengers of the earlier finish date and to re-assure those who needed it, that further help and advice would be available through the Ways to Work project. Chesterfield CT has reported that they are not aware of any adverse reaction from passengers to this decision and most took the view that an excellent service and support had been provided and that they had been given adequate time to address independent transport solutions of their own – the ideal outcome for any pilot programme.  In all, the service exceeded initial forecast outputs, providing 66 unemployed people from the Bolsover district with transport to jobs they would have otherwise struggled to access.  Derbyshire County Council's bid to the Local Sustainable Transport Fund includes an element of Bus to Work. This means that if there are any large company expansions or inward investment opportunities there may be some funding available to provide transport for an interim period to enable people to access jobs that they would otherwise be unable to do so. The outcome of this bid will be known later this year.

£299,9	<u>_</u>	ess	
delivery of a tailored and personalised employment/skills development programme lasting a maximum of 16 weeks. Individuals will be supported to identify and address perceived and actual barriers to work through the completion of the 5 Steps to Success self assessment tool and a Personal  Approv	Outputs achieved by the project in 2010/ 906  No. people gaining employment Jobs created Nos. receiving debt mgt/advice No of families taking up childcare No. people accessing volunteering	Target  0  3  0  0  90  44  9  6  eally successive the date: iject t workshower Rights ance work for the figure of the separation as opportunite is now in the separation of the separation as opportunite is now in the separation of the separation as opportunite is now in the separation of t	7 3 63 12 3 99 42 15 9 eessful over the tomes but als delivery. Guest delivery. Guest delivery delivery delivery delivery delf supporting and Community for learners tounning monthless delivery

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
Bolsover ILM Programme (08-20), The Shaw Trust  The programme will provide employment for 40 ILM programme participants, for 25 hours per week over a 26 week period allied to a schedule of horticultural and environmental works within the District, as supplied by Bolsover Council.  The Shaw Trust plan for approximately 6/7 starts per month, enabling intensive support to be provided, with participants working 3 days per week and attending training for 1 day per week. It is anticipated that 26 weeks will be the average stay, with the option to extend the 26 week period, subject to the consent of all parties. All recruitment activity for ILM participants (including writing job descriptions, organising recruitment/open days, interviewing etc) will be co-ordinated by the Shaw Trust and all vacancies will be advertised with JCP, Probation Service, Community Mental Health Teams and via local community groups/facilities.  The programme aims to progress 14 individuals (40%) into sustainable employment at the end of the programme.	Lifetime WNF Approved: £412,304  2010/11 WNF Approved: £379,665  Q4 Actual Spend: £36,077  Total 2010/11 WNF Spend: £271,442  The majority of 2010/11 underspend will be carried forward into 2011/12 as this project is paid based on outcomes achieved.	<ul> <li>During 2010/11 the following has been achieved:</li> <li>44 starts on programme (100% male)</li> <li>18 still on programme as at end of March 2011</li> <li>18 have completed the programme  ⇒ 6 into employment (2 confirmed 4 pending receipt of evidence checks)  ⇒ 1 into self employment (pending evidence checks)  ⇒ 1 into voluntary work/further education</li> <li>8 early leavers</li> <li>Additional 4 starts recruited for 18 weeks started in January 2011 using rolled up weeks from early leavers</li> <li>12 employees currently undertaking work placements with host employers</li> <li>37% of employees recruited onto the programme had no formal qualifications. At the end of March 2011, 31 literacy and 29 numeracy qualifications were achieved, of which 18 were at Level 2</li> <li>43 employees achieved Emergency Aid in the Workplace and CIEH Basic Health and Safety Training Certificates</li> <li>160 residential gardens have been assisted</li> <li>A number of allotments have been cleared as well as other sites including Bolsover Methodist Church, New Bolsover Estate, Whaley Thorns Common Community Garden</li> <li>With all ILM participants due to complete the programme by May 2011, the focus now is very much on sustaining activities beyond this date. Discussions are underway between BDC and the Shaw Trust to explore options to set up a social enterprise and deliver grass cutting and other horticultural activities for the Council in 2011.</li> </ul>

Project Title and Description of Initiative	£ WNF	Quarter 4 P	rograss			
Raising Aspirations (08-21), CVP	Lifetime WNF Approved:	Outputs achieved by the project dur		1:		
construction (country)	£148,894		Target	Actual	1	
The objectives of the project are to:  • Undertake community engagement activities in	2010/11 WNF	No of people participating in informal learning	100	59		
order to identify local people's learning needs and interests and obstacles to their engagement in	Approved: £48,807		No. of people participating in OCN accredited learning	50	28	
<ul><li>learning activity</li><li>Build an up to date database of training/learning</li></ul>	Q4 Actual Spend: £23,898	No. of people achieving OCN L2 accreditation	20	17		
provision  • Develop, deliver, commission	Total 2010/11 WNF	No. of people achieving OCN L3 accreditation	5	0		
Develop, deliver and commission NOCN accredited learning packages  Page 11 and author Community Logrania.	Spend: £44,613	No. of people progressing onto NVQ L2	3	0		
<ul> <li>Recruit and support Community Learning Champions who will provide peer mentoring support to local learners</li> </ul>		No. of Community Learning Champions recruited	10	4		
		The project has been busy delive training programmes over the last Food Safety courses as well as set Budgeting, Emailing, Healthy Eating A Share-Clebrate-Learn event at 2011 in conjunction with ROWA Centre's and focused on promoting well as the recruitment and promoting and the presentation of volunteering    12 were interested in becom   12 were interested in further Outputs achieved by the project reboard. Discussions with the patherefore to assess whether output be achieved in future years.	quarter incessions in (g, Fitness, and some g and taking otion of congrawards. Aning a Compensation beloproject ma	cluding First Confidence and Craft/P ook place e of the C g part in lea mmunity ch At this even munity Cha portunities. w target ac mager are	t Aid and Building, ainting.  in March Children's arning as nampions at:  mpion  cross the needed	

Desired Title and		
Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
RAISE (08-22), SNAP Development Project This project is an innovative, education programme for schools, designed to offer a preventative model for teenage pregnancy with a specific focus on relationships, self esteem and personal aspirations. The 14 week programme was successfully piloted in one school last year.  Two co-ordinators from SNaP and Public Health will work with local secondary schools in the roll out of this pilot, to identify and target more young people at risk of social exclusion. Five facilitators will be employed, trained and mentored to deliver at least one programme per school, specifically tailored to meet the needs of the young people.	Lifetime WNF Approved: £117,995  2010/11 WNF Approved: £54,923  Q4 Actual Spend: £27,717  Total 2010/11 WNF Spend: £47,670	During Q4 the RAiSE Facilitators have been working in 3 out of the 5 secondary schools (Heritage, Bolsover and Shirebrook).  After several meetings, Frederick Gent School has also agreed to participate in the project. The RAiSE Facilitators have been delivering the 14 week programme to groups of up to 16 young people. Originally, there were 6 programmes being delivered to 66 young people. Unfortunately, one of the groups had to be terminated after 4 weeks. This was mainly because of an inconsistency of group members attending the sessions.  The RAiSE programme has delivered a variety of activities and tasks to support young people develop a better understanding of:  • communication and listening skills,  • developing a greater respect for others,  • team work,  • assertiveness/aggressiveness/passiveness,  • understanding the needs of girls and understanding the needs of boys,  • healthy and unhealthy relationships,  • personal attributes and qualities,  • making relationships special  The RAiSE Team has delivered 5/14 x 1hour sessions to the groups that they are assigned to. During the first three weeks, individuals within the groups were generally disruptive, rude, unsociable, or not mixing very well. Change is beginning to take place amongst individuals though including:  • Respecting the facilitators and other young people by not talking over them and listening to what they have to say.  • Joining in the activities and having fun.  • Engaging in discussion  • Understanding challenge and accepting points of view.  • Recognising that there are other ways of communicating  • Talking about their personal life and experiences.  • Sharing their views about underage sex.  • Encouraging others to respect their body

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
		The teaching staff have also made comments about the young people enjoying the RAiSE Project. They find it amazing that these 'hard cases' are happy to walk around school wearing a name badge that the facilitators have personally made for them.  The RAiSE Project has proved to be successful because the facilitators:  • affirm young people with positive praise.  • create a relaxed atmosphere and don't flinch at the choice of language that the young people use.  • give individual young people attention.  • remind the young people that they are wonderfully unique.  • are interested in what young people have got to say and value their opinions.  • remember things the young people have told them.  • ask the young people open ended questions and encourage their involvement.  • include everybody in discussions and activities.
Shirebrook Enterprise Centre (08-24), BDC This project will facilitate the development of a flagship Enterprise Centre in Shirebrook providing a mix of office (19 units 19.2m² - 51.5m²) and workshop (16 units 49m² - 71m²) units to small and medium-sized enterprises (SME) – a total of 35 units. When complete, the Centre will be a key development for providing 'graduation space' for businesses looking to progress from start-up accommodation. The vacation of these much needed start-up units will enable the growth and development of further new businesses. Construction is scheduled to start in May 2011 and the physical completion of the building is expected in August 2012.	Lifetime WNF Approved: £870,976  2010/11 WNF Approved: £14,008  Q4 Actual Spend: £14,207  Total 2010/11 WNF Spend: £14,236	Development of the Shirebrook Enterprise Centre continues, although there is little visual impact to date.  14 students from Shirebrook Academy have been involved in a focus group to develop a name and the beginning of a brand/storyboard for the centre. The group came up with over 100 potential names and then shortlisted 9/10 possibilities.  Land acquisition negotiations are ongoing due to access issues over the small parcel owned by the Land Trust and the current lack of electricity supply. The target completion date is 30- April. The main Contractor procurement exercise has commenced and the preparation of the tender document is underway.  More detailed information is available from the Q4 monitoring return if required.

Project Title and Description of Initiative Bolsover Leadership, Coaching and Volunteering Academy (08-25), BDC  The project aims to equip local people with the skills and confidence to access employment (paid or unpaid) in the field of physical activity, sport and leisure. A project manager will be employed to recruit leaders/volunteers to the 'Academy' and will target three distinct groups:  Young people in Years 10/11 in all five of the district's secondary schools  Young people in Years 11-13 within FE establishments who are residents of Bolsover district  Working age individuals that are either unemployed or economically inactive.  Every Academy member is expected to deliver a minimum of 10 volunteering hours through voluntary placement opportunities created within local clubs, societies and partner agencies.	£ WNF Lifetime WNF Approved: £93,776  2010/11 WNF Approved: £49,100  Q4 Actual Spend: £12,040  Total 2010/11 WNF Spend: £37,977	<ul> <li>Quarter 4 Progress</li> <li>This project commenced in Q3 and, despit started to make good progress. To date:</li> <li>Over 16's: <ul> <li>Conference delivered to 24 delegates.</li> <li>6 generic coach education courses were people = 113 accredited qualifications of the secondary service.</li> <li>2 Master Class sessions delivered to 48 and the secondary service.</li> <li>39 people registered with the Academy and 38 training audits &amp; inductions complete.</li> <li>35 candidates have volunteer placement.</li> <li>343 hours have been logged by 28 can and 13 voluntary clubs/groups and 9 statute volunteer placements.</li> <li>30 industry specific qualifications have further 6 are at application stage, with justice confirmed.</li> </ul> </li> <li>Under 16's: <ul> <li>Bespoke FUNdamentals training delive secondary schools to 57 young leaders.</li> <li>SLUK (accredited qualification) 'Women underway at Shirebrook Academy for 1.</li> <li>90 young leaders registered on the Acasecondary schools, including Stubbin Warmeeting is scheduled with Bolsover Statute of the secondary schools, including Stubbin Warmeeting is scheduled with Bolsover Statute.</li> </ul> </li> </ul>	e a delayered gained. By people. Including e. Ints established didates by bodies been book ust 3 remained across Fred across Gred across	d to 113  8 NEET's shed. offering sed, a sining to be a 3  It Go' award eaders. oss 4 sial School.
First Farm Steps (08-26), Rhubarb Farm	Lifetime WNF Approved: £43,205	A meeting is scheduled with Bolsover S their young leaders into the project form  To thours have been logged by 9 candid Outputs achieved during 2010/11:	School in A nally.	
This project, based in Langwith, will provide	2040/44 WNE	No. of people gaining employment	1	5
horticultural-based employment, work placements, training, and volunteering opportunities for a range of	2010/11 WNF Approved: £19,685		•	1
individuals from targeted groups which include:	προίονου. 2 19,000	No. 16-18 year olds going into EET	1	1
Unemployed people	Q4 Actual Spend:	New business start-ups	0	1
<ul><li>Ex-offenders</li><li>Ex-service personnel with Post Traumatic</li></ul>	£17,012	No of businesses registering for VAT	1	1

Project Title and Description of Initiative	£WNF	Quarter 4 Progress		
Stress Disorder	Total 2010/11 WNF	Jobs created	4.2	7
<ul><li>Young people that are NEET</li><li>People with mental ill health</li></ul>	Spend: £19,685	Volunteering opportunities created	20	0
<ul><li>People with physical health problems</li><li>People with a learning disability</li></ul>		People accessing volunteering opportunities	50	13
The Working Neighbourhoods Fund will be used to		People supported with their health needs	15	3
secure the eight acre site with fencing and to cover the costs of skilled and experienced staff to complete the initial stages of operation. Income will be generated through project activity, commissioned placements, training delivery, a Community Supported Agriculture (CSA) scheme, and through philanthropic shares.		A lot of physical set up and development has a Rhubarb Farm over the last quarter including electricity, connection to water and erection of front of the farm. A Horticulturalist has now be on site. Having site supervision has also enalt to take on a further three unemployed people opportunities via the Future Jobs Fund. A Cotteam and staff supervisor from Derbyshire Probeen working at Rhubarb Farm every Sunday the ground as well as litter pick. Rhubarb Farm regular volunteers from Langwith with learning attending once a week each. Raising Aspiration have placed a young man at Rhubarb Farm of and he has become the first paying placement Centre also regularly refers volunteers to Rhusome are not in a position to take up opportunities are not in a position to take up opportunities.  In some cases, RF has over achieved on its of jobs created. However, because the site is stimost of the volunteering opportunities in Quartheavy jobs, RF has not been able to create a of volunteering opportunities as per the target a group of volunteers as originally hoped. Hor facilities go on site and the diversity of opportunities hoped that more volunteers will be attracted site and output targets will be caught up in core	the install a fence a een recru bled Rhut through mmunity bbation Tr to clear a m also ha g difficultie ons (Conr n a week t. Shireb barb Farr ities, eith utputs, pa ill undeve ter 4 have wever, as unities is i	ation of across the ited to work barb Farm  Payback rust have and prepare as two less hexions) y basis, rook Job m, but er through  articularly loped, and le been lough range ract as wide a more increased it mg on the

Project Title and Description of Initiative	£ WNF	Quarter 4 Progress
Disability Partnership Project (08-27), Disability	Lifetime WNF Approved:	The pace of this project continues to be very fast with a large
Dynamics	£44,681	number of partner organisations involved. To take account of the increased scope of the work, this project has been extended in
Disability Dynamics will develop a partnership in	2010/11 WNF	2011-12 and additional funding allocated. This project will act as
Bolsover district that effectively supports disabled	Approved:	the main conduit for influencing the work programme prime
residents into employment and/or training opportunities. This will be delivered through the	£20,753	contractors.
development of core products for clients which will	Q4 Actual Spend:	Activities over Q4 include:
outline the providers and progression routes available, and also through the delivery of specific	£17,517	22 providers included in first version of Directory and around the same number as future possible additions;
activities with three large local employers and	Total 2010/11 WNF	31 places booked for disability workshops;
Stubbin Wood School.	Spend: £20,753	First partner meeting overbooked;
The Partnership will be formalised through a		100 hard copies of directory issued and some 170 electronic versions issued;
Concordat/Memorandum of Understanding which will include specific actions to help effective partnership		Regular information updates (8 this quarter) issued to over
operation, aimed at:		170 contacts and numbers continue to increase plus
Increasing positive outcomes		materials are also being distributed via other networks.
<ul> <li>Reducing client withdrawals through more</li> </ul>		The second state of the Breed control of the Breed
cross-referrals		The original plan to provide the Directory as a simple on- line decompant has been firstly and and it is.
Filling provision gaps		line document has been further developed and it is planned that some basic interactive features will be
Reducing cost-inefficient duplication		included.
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### **Project Case Studies**

Case studies are an effective means of communicating real life successes to demonstrate the actual impact of project delivery to the every day lives of local people. In the following section, there are case studies from 14 WNF initiatives that have been working hard over the last three months to make a real difference to people's lives.

Case Study – Family Employment Initiative

Case Study - Derbyshire Unemployed Workers Centres

Case Study – Bolsover Volunteering Project

Case Study – Ways to Work

Case Study - Work for Yourself

Case Study – Raising Aspirations (Connexions)

**Case Study – Hot Prospects** 

Case Study - Free Legal Advice

Case Study - Bolsover Apprenticeship Programme

**Case Study – Financial Inclusion** 

Case Study - BETI

Case Study – Raising Aspirations (Chesterfield College)

Case Study – Intermediate Labour Market Programme

Case Study – Relationships and Self Esteem (RAiSE)

Case Study – Bolsover Leadership, Coaching & Volunteering Academy

Case Study – Rhubarb Farm

### **Case Study - Family Employment Initiative**

Client A is 18 years old and registered with the Family Employment Initiative (FEI) in July 2010 when he was claiming Job Seekers Allowance. He had been unemployed for three years and was referred by the FEI community nurse to help with his transition into employment. Client A was seeing the FEI community nurse due to on going physical health issues which the nurse had began to address with him.

When the FEI Community Employment Advisor (CEA) first met Client A he had very low self esteem and lacked confidence. For his first four meetings his mother attended with him during which he was encouraged to come on his own.

Slowly over the next three months he became more comfortable coming to see the CEA and opened up to his future plans. On top of his list was to gain employment, preferably in the catering industry, as this is where his passion lay. Together with the CEA a CV and covering letters were compiled. Although he had not undertaken any paid employment he did take part in a 6 month work placement with Derbyshire Chamber in a café to give him hands on experience. Client A ran many job searches, and when he came to see the CEA he always had something to apply for, and through his determination and support with completing application forms from FEI, he started to be invited for interview. As Client A did not have any suitable interview clothes, FEI paid for a pair of shoes, a smart shirt and a pair of trousers. For each interview the CEA ran through what he needed to do in terms of his appearance i.e. wash and iron his interview clothes, bath or shower, make sure his nails were clean etc. which in turn improved his overall self esteem.

Although he was not successful with any of his interviews, he was not deterred and the CEA continued to support Client A to search for a suitable position. The CEA encouraged Client A to look at applying for an apprenticeship and supported him to complete the forms for the Chesterfield College apprenticeship programme. In addition the CEA supported client A with the completion of two applications for an apprentice warehouse position and a catering assistant through the Bolsover Apprenticeship Programme. Whilst this did not result in a suitable apprenticeship, client A could see the advantages to an apprenticeship position.

Finally the CEA supported Client A with the completion of an application form for a six month paid position as a catering assistant at Groundwork Creswell. He was invited to interview with Groundwork and was successful. He was delighted and could not wait to start. He said he could not have got this far and secured a paid position without the support of FEI.

#### Case studies from the FEI Nurse

Female client in her 50's currently doing voluntary work, but has not undertaken paid work for a number of years was referred to me by her FEI CEA. Client was complaining of being extremely breathless and tired most of the time. After some persuasion she reluctantly went to see the practice nurse who asked her to see the GP. Following a chest x-ray she has now been diagnosed with a chronic lung condition and is to be referred to a respiratory consultant for assessment of her sleep pattern as it is likely that she may have obstructive sleep apnoea. The sleep apnoea is treatable, however the other chronic lung condition has therapies that aim to improve her quality of life, which she now knows about and can now access. Had this lady not been referred it is probable that eventually these conditions would have lead her to see her GP, however she can now receive treatment earlier and so improve her current health status. She has since applied to work part-time as a catering assistant at a local school.

Client in his early 20's with learning difficulties who has previously studied at a local college was referred by a FEI CEA for weight loss. Client is now attending the gym on a regular basis and has recently been successful in securing a place at Sheffield Hallam University to study a degree in his chosen subject of Web Design. He will take up his place in September 2011.

Client in her mid 20's referred by Jobcentre Plus in Bolsover due to depression and orthopaedic injury. Client is a qualified PE teacher and was supply teaching prior to her orthopaedic problems. She also has been depressed. After many months of antidepressants, I suggested she have cognitive behaviour therapy and she recently told me that she has attended an interview and is applying for jobs.

Client in his 40's self referred after attending 'Living with Long Term Conditions' course. He has previously been in prison for theft, had poor control of his Diabetes, was depressed and has Bipolar disorder. He hasn't worked for around 5 years. Initially he used to look at the floor rather than me when talking. Again after many months he has attended numerous health information related courses, restarted refereeing football, looks at me when he talks to me, decided what area of work he wants to pursue and has started relevant voluntary work which he arranged himself as his confidence was so much better. I am confident that he will gain employment as he is so determined.

### **Case Study - Derbyshire Unemployed Workers Centre**

A man came to our outreach in Bolsover who was suffering from Post Polio Syndrome. This is a progressive condition affecting those who survived polio in childhood. It involves gradual new weakening in muscles that were previously affected by the polio infection and also in muscles that seemingly were unaffected by the virus. The most common symptoms include slowly progressive muscle weakness, fatigue and a gradual decrease in the size of muscles (muscle atrophy). There is usually pain from joint degeneration and increasing skeletal deformities.

Despite his problems, this man was in the process of being turned down for Disability Living Allowance for a third time. Our adviser accompanied him to a tribunal hearing but the case was unsuccessful. With our adviser's help, the man applied for DLA a fourth time – again this went to appeal. This time the appeal was allowed. He was awarded the benefit at high rate mobility and middle rate care, worth £98 per week – and was also given £5,000 of arrears payments. It had taken him 5 years to obtain this entitlement – he was very grateful for DUWCs' help and said that he wished that he had found us sooner.

### **Case Study - Bolsover Volunteering Project**

Vol 283 was referred from Shirebrook Job Centre Plus in January of this year. She had been unemployed for some time and was looking for a way to return to work. When we met for her interview we discussed the type of career she would like and volunteering opportunities she might be interested in. It was during this discussion she revealed that she had previously suffered from mental illness and would like to use this experience and her desire to help people to work in a care setting.

In order to assist her in her long term goal I called Shirevale Day Centre who upon interviewing her offered her a volunteer placement. This placement has been beneficial not only for the volunteer who has gained confidence and experience of care work but also for the Day Centre who report that the volunteer has an interest in crafts which is beneficial to what they do at the centre and they are very pleased with the contribution the volunteer has made to them.

The volunteer is a great example of how volunteering can improve confidence, skills and employability

### Case Study - Ways to Work

Gareth from Langwith was made redundant in 2010. He was desperate to find work again as quickly as possible, but when he was offered a job in Newark in January, he was worried about finding the money to get there, as he would not receive his first salary payment until 7 weeks after starting.

Gareth heard about Ways to Work Bolsover from his advisor at Shirebrook Jobcentre Plus, and was really thrilled when he heard we could help with a season ticket for him on the train from Langwith all the way through to Newark.

The Project Manager met with Gareth at Mansfield Station in March to top up the season ticket, as he was still waiting for his first pay day. It was great to see him as when asked how his new job was going, he said 'I love it – it's great!'

Gareth takes his bike with him on the train so that he can get to his work on time, and although the travelling makes the days long, he is really happy with his new life. Gareth said that if he had not been able to get help with his travel expenses through Ways to Work Bolsover, he would have had to turn the job down as there was no way he could have funded the train journeys during the first couple of months.

### **Case Study - Work for Yourself**

Local Shirebrook businessman Wayne Garners' passion for trikes has led him to taking over the world famous motor cycle trike company, Phoenix Trikes.

First established in the 1980s, Wayne is giving this popular brand a new lease of life after becoming self-employed with help from the Work for Yourself programme.

Wayne has moved to new business premises at Pleasley and he is delighted that fellow enthusiasts for this original brand have already started to make contact. "The trike brings together the freedom of a bike and the comfort of a car. Depending on the trike design, they can take either two or three people."

Wayne added, "I started building my own trike and saw an advert for a body and frame on EBAY" said Wayne. "Then the original company was advertised for sale so I decided to turn my passion for the trike in to a business. Now I own all the original moulds and machinery so that I can produce both authentic new trikes and spare parts for existing Phoenix owners – they want to maintain the original design and quality of their machines. Trikers from as far afield as America and Australia are coming to me because they want the true Phoenix design."

Trikes can be used on the road by anyone who has a motorcycle or car driving licence and there are trike enthusiasts world-wide who swap information through their own specialist magazines and newsletters.

### **Case Study - Raising Aspirations (Connexions)**

Joe was referred to the project in May 2010 by his Connexions Personal Advisor (PA). He lacked motivation and accepted being Not in Education Employment and Training (NEET). In addition Joe needed support to control his drinking and drug use, issues that had been identified by the Youth Worker.

When John, the project worker, first engaged Joe they met weekly to address his issues and he was kept motivated by talking about where he would like to be and looking ahead and this helped increase his confidence. In August 2010 Joe signed up to do a training programme with the Prince's Trust through which he had the chance to gain City and Guilds qualifications. He was supported through the interview process and Joe secured a place. John attended the end presentation session to recognise the achievement made as Joe was successful in gaining both qualifications and being offered the opportunity to progress, however his home life was becoming chaotic and he was unable to focus on this at the time.

Joe was supported through the chaos at home, which eventually ended up with him being homeless and sofa surfing. This was making it very difficult for Joe to attend any provision as he had other priorities. He was therefore supported by John to find appropriate supported accommodation with the South Yorkshire Housing Project, and Joe is now receiving support from them to cope with the demands of living independently. Stabilising his housing situation provided Joe with the space to revaluate his situation and he was accepted onto a local foundation learning programme and has an offer of employment from a landscaping company.

Due to partnership working and the support of the project, Joe is now holding a tenancy, has significantly decreased his use of substances and is planning a future. The project will continue to support Joe to sustain his progression.

### **Case Study - Hot Prospects**

Krantech Holdings Limited, a Bolsover based manufacturer of specialist sub-sea products for the off-shore oil and gas industries, makes the most of recruitment grant funding thanks to the HotProspects in Bolsover service.

The business, whose products are used all over the world, is no stranger to recruitment, in fact within one year they tripled their workforce. However, in such a technically demanding, highly certified line of work, when Krantech needed to take on someone to ensure that everything they do is up to standard and has the correct documentation they realised they needed someone with a different type of skill set to their usual criteria.

So when HotProspects contacted them to in regards to their completely grant funded graduate recruitment service offering, it seemed like a perfect match. Within a month of this conversation Krantech had their new graduate working for them, Chris Dixon.

Chris graduated from the University of Aberdeen with a BEng in Mechanical Engineering just a month before he started at Krantech, but it wasn't just his relevant degree that made Chris the ideal candidate. Chris had plenty of extra curricular activities and work experience that really set him apart, something that Krantech recognised. So when HotProspects contacted them again asking if they would host a graduate level work placement for a top local graduate they were happy to oblige.

This unique opportunity allowed local Sheffield Hallam graduate, and Bolsover resident, Steve Elliot to further demonstrate his IT skills within a commercial environment which in turn led him to develop his CV even further, in addition to demonstrating Krantech's commitment to higher level skills, and upskilling the district.

### Case Study - Free Legal Advice

Mrs W was referred to us by Framework. She had been diagnosed with cancer and was undergoing treatment to fight this shortly before seeing us. She had a number of priority and non priority debts which she could not afford to pay.

She had reduced her hours as she did not feel well enough to cope with the demands of a full time job as well as fight the cancer. This meant that she had insufficient income to maintain payments to creditors. Some of her creditors had taken court action already and bailiffs were instructed to collect these debts.

Our client was particularly vulnerable due to her fragile health and we took action to ensure that her health problems were not exacerbated by the pressures of dealing with bailiffs and other creditors.

We advised Mrs W that she was eligible to apply to the Insolvency Service for a Debt Relief Order which would protect her from bailiffs and other enforcement action for a period of 12 months. We further informed her that after this time 12 month period all her debts would be written off.

Mrs W attended our offices on 7 March 2011 and we completed the Debt Relief Order Application on her behalf. The application was approved by The Insolvency Service on 16 March 2011 and she is now fully protected by this insolvency procedure.

As all her debts are included in this order she is financially much better off and more importantly she has peace of mind, knowing that all her debts have been addressed.

### **Case Study - Bolsover Apprenticeship Programme**



### From Apprentice to Boss in 12 months

Bolsover District Council is celebrating seeing its first apprentice branch out and set up his own business.

Adam Stokes, 25, started work at the council a year ago as an apprentice communications assistant - now he has become self employed and set up his own video editing and production company.

Council leader, councillor Eion Watts said: "We are delighted for Adam. We invest a lot of time and effort in our apprentices to make sure their time with us is as fruitful as possible and they get the right training and skills that will help them in the future.

"After all this is what the Apprenticeship Programme is all about – giving young people the chance to get that all important on-the-job experience, which will eventually lead to a full time job and that is what we have achieved here."

Adam said: "Having previously been unemployed and lacking confidence, my time at the council has given me a good grounding in the world of work and the confidence to pursue my dream and become self-employed. I cannot thank them enough and would recommend an apprenticeship to anyone who gets the chance."

The council's apprenticeship programme has seen 75 young people aged between 16 to 53 take up positions in a variety of public and third sector organisations.

### Case Study - Financial Inclusion Project

The client is in her mid 60's and suffers from cancer. Her husband is in his 70's and has the likely onset of dementia. When visited late last year the clients had not opened some post for approximately 3 months and any post that had been opened was in a heap. The envelopes were all opened amongst which was a court letter saying the lender, Kensington, had been granted possession of the property (due to mortgage arrears) and the clients had not attended court and made an offer of payment.

Both clients are in receipt of pension and High Rate Mobility and High Rate Care DLA. Whilst in receipt of Pension Credit this is not at the correct amount.

The clients have a large number of non priority debts and were not sure who they were paying, whether they were paying for essentials such as gas, electricity, insurance etc.

Contact was made with the lender who have agreed not to enforce the possession order as long as the clients make payments on a monthly basis (contractual and arrears) and after 6 payments, the arrears will be capitalised. The lender also expressed concern, as one of their staff members had visited, as to the health of the clients and the conditions in which they were living and offered any help they could give.

A referral has been made to Framework so that they can give ongoing support, ensure payments are made and take any other action as appropriate.

Contact has been made with the Pension Service. They are not aware the clients have a mortgage or secured loan and sent out several forms to check receipt of DLA (to qualify for higher rates of benefit) but these have not been returned. A form has been sent about the latter and returned to the Pension Service. As yet the clients say they have not received the forms re mortgage interest so a further form has been requested as I have concerns that they have received the form but done nothing with it.

As the constant contact from non priority creditors is causing the clients extreme distress, token offers are being negotiated whilst the benefit issues are sorted.

### Case Study – Bolsover Employment and Training Initiative (BETI)

### A series of case studies have been provided by BETI's Business Engagement Officer:

## Victory Designs Limited, 41 Creswell Road, Clowne, Chesterfield. S43 4PN Contact: Justin Hines, Sales Director – 01246 570 570

Contact met at the Clowne Business Forum lunch in December 2010, initial request for assistance with filling the position of Business Development Manager. Discussed the role and requirements with Justin, designed a Job Description (JD) and a Person Specification (PS), the client requested that applications were managed by them. JD and PS signed off, BETI advertised vacancy for them through JCP and through the various interagency organisations.

Additionally signposted to the Fully Funded Adult Apprenticeship Scheme being run by Chesterfield College, they have a potential employee that they would like to put through the Telesales Framework.

They received a good response to the job vacancy which was filled satisfactorily and Chesterfield College has engaged with Victory to deliver Telesales Apprenticeship.

Contacted Justin to keep in touch, has requested further support with a Vacancy for Sales Support, advertised on JCP and circulated to all interagency groups.

### **Ongoing**

## Auto-supplies Limited, 2 Riverside Way, Gateway Business Park, Bolsover, Contact: David Clarke, Managing Director – 01246 827 509

Contact met at Clowne Business Forum event at Creswell Craggs, arranged meeting in December 2010 where the BETI Engagement Officer (BEO) presented the BETI project to the team. There were a number of potential vacancies that they would like assistance with i.e. Sales Representative, Saturday Van Driver and a Trade Counter Apprentice.

Sales Representative - Developed the Person Specification, Job Description and updated their application form for them, they managed the application process for this role and the position was filled and the candidate started in Feb '11.

Trade Counter Apprentice, Auto-supplies contact is Mick Lofley – we developed the Person Specification, Job Description and Application Form and it was agreed we managed the application process, this also included liaising with the training provider for this framework (Babcock) and advertising the role through JCP, Connexions and all the other interagency organisations through the Vacancy Alert and Live Vacancy alert system. The vacancy was also advertised on the National Apprenticeship Vacancy Online system (AVOL)

3 candidates were chosen these came through the AVOL system (2) and through the BETI Project (1), the candidate from the BETI project was given some interview coaching from the Training Coordinator. The position was filled by one of the AVOL applicants. In March we were also asked to support a full time van driver vacancy at short notice, we forwarded some applicants from Auto Windscreens. Additionally to this we have been asked to fill an additional trade counter apprentice vacancy

#### Ongoing

Finest Fresh Produce, Unit 1 Shire Court, Red Bridge Close, Brook Park, Shirebrook NG20 8RU

Contact: Faddy Sahloul, General Manager - 01623 708 608

An inward investor to the Shirebrook area referred from the BDC Economic Development Team, initial meeting in Dec '10 with Faddy, Matt Broughton (BDC), David Heathcote (LEO), Dan Holmes (BDC Env Health) and BETI BEO. Discussed their requirements, the timeline and the potential employment opportunities, presented the BETI service and agreed to meet a week later date to discuss specific requirements. Liaised with Lynn Bewley from JCP with regards to the potential job opportunities and arrange for her to attend the meeting with BEO, discussed the Work Trial programme.

From the meeting 4 key roles were identified and Job Descriptions and Person Specifications for each of the roles were produced and signed off by Faddy, these have now been advertised locally initially through FEI and the local Job Centres with expressions of interest currently being managed by BETI (50 plus to date Feb'11).

A Food Manufacturing Gateway has been designed to up-skill local residents to potentially fill any vacancies that will arise - the timescales for this will run parallel to the employers' timeline for taking on employees. We have received an excellent response to these vacancies especially from referrals from JCP Shirebrook. We have begun offering Gateway training for those local residents where there is a skills gap in their application. A food hygiene course has been booked for the 13<sup>th</sup> April

### **Ongoing**

Ansini Limited, Mill 3, Pleasley Vale Business Park, Pleasley, Nottinghamshire. NG19 8RL

**Contact: Brett Smith, Company Accountant** 

After unsuccessfully filling an administration role, to cover maternity leave, they asked BETI to support the re-advertisement. We produced a person specification and job description for the role and advertised the vacancy through the various interagency routes and on the JCP website, we received around 15 applicants from the JCP advert plus many more that were sent directly to Ansini. We spoke to Ansini who have now filled the position and thanked us for the support.

#### Complete.

AStar Leisure, Unit 60a, M1 Commerce Park, Markham Vale, Chesterfield. S44 5HS

**Contact: Daniel Harris, Group Managing Director** 

AStar operated a number of various ventures under this banner; mainly after school leisure activities and 5 a side teams, but they also operate a commercial and domestic cleaning service and are branching out into high end airport transfers in the near future. Required support in finding suitable candidates for a Multisport Coach and Domestic/Commercial Cleaners. Developed the job descriptions and person specifications for the two roles and managed the application process on their behalf. We received 26 applications for the Sports Coach and 14 for the cleaner role; these were passed to Daniel for consideration.

### Ongoing

Bulwell Precision Engineering, Wharf Road Industrial Estate, Pinxton. Nottinghamshire. NG16 6LE

**Contact: Jeanette Dixon, HR Manager** 

Accessed the support to assist with hard to fill vacancies for highly skilled NC Operators and Inspectors, we provided support with producing the Job Description and Person Specifications, the applications were managed directly by Bulwell and the training coordinator supported local residents with their applications. We also forwarded them the Career Chain Website details where they can also access support with hard to fill engineering vacancies. Most of the roles were filled by ex-employees.

Signposted to fully funded Adult Apprenticeship scheme, managed by Chesterfield College, where they can access free apprenticeships for their employees. Forward details of emda H&S Manager who was looking for voluntary industrial work, Jeanette has found a project for her to do and she has since started at Bulwell - both parties very happy with this outcome.

### Complete

## Freedom Care, Mill 3, Unit H2D, Pleasley Vale, NG19 8RL Contact: Glenn Blythe, Managing Director

Interested in us promoting their rolling vacancy programme for domiciliary care roles, these are typically difficult to fill as applicants need to be able to drive; there can also be a high turnover of staff in this sector which compounds the problem. Created a person specification, job description and application form for them, they will manage any applications.

Are looking to branch out into new areas such as Amber Valley and Derby, we have offered to promote the vacancies with a slant towards the south of the Bolsover Ward, especially in the South Normanton area. Have since discussed their requirement to move into Newark also, have arranged a further appointment to discuss what additional support we can offer in this area.

Passed other details which could be of interest to Freedom i.e. Wheels to Work, Business Watch Lone Worker

Glenn also came to present his company at the Care Gateway that we ran at Shirebrook.

Further meeting at the end of March – looking for further support with vacancies over in Southwell (Newark), need contacts at JCP over there and details of local papers

### **Ongoing**

### Case Study – Raising Aspirations (Chesterfield College)

BB enrolled on the Raising Aspirations course after being referred by Job Centre Plus. Previous to the Raising Aspirations course BB had been a carer for his brother for many years until he sadly passed away. BB rarely left the house only going out once or twice a week to collect his groceries. He led an isolated life and began to feel that he needed to make a change but was unsure how to do this. After BB's referral Peter Smith, the Learning Support Officer for Shirebrook, contacted him and asked him to come and meet him for an informal chat. Peter went through what the course entailed with BB and explained why it would benefit him. BB felt quite overwhelmed with the prospect of the course so went away to have think about whether it was right for him. Two days later BB came back and asked to enroll onto the course to "give us a try as long as not a lot of writing or working on them computer things."

On the first day BB was one of the first to arrive and sat at the furthest end of the table away from others. He refused all efforts to come closer and join the rest and would not take his coat or hat off. He even refused refreshments. Everyone in the group tried to involve BB in conversation and include him in activities but he would not get involved. This carried on for a period of about 3 weeks. Peter felt that if BB was ever to make any progress he would need to get more integrated within the group. Peter addressed these issues at BB's fortnightly one to one mentoring session. These sessions are designed so that the tutor and learner can talk about issues specific to the individual and work together to decide how the issues will be resolved or improved upon. They discussed the benefits of mixing with the rest of the group and the positive effects it could have on BB's situation. BB went away to think about what they had discussed.

Over the next few weeks BB changed completely, firstly he attended a course for people who wanted to work in care in Chesterfield which he enjoyed. However, it brought back too many painful memories of caring for his brother and so he decided against a career in care. When attending classes he took his coat and hat off, smartened up his appearance, began to make conversation with everybody, began making refreshments for everyone and took part in team activities taking an active role.

He attended a confidence course run over three weeks and at the end of the last session bought everyone cream cakes to say thank you. BB continued to progress since the end of his Raising Aspirations course. He has enrolled to be a volunteer gardener at one of the local schools, has applied for a part-time post at a local horticultural farm and is currently studying literacy and numeracy at the local Adult Education Centre which will run for the next 30 weeks ending in an extra qualification for him.

### Case Study – Intermediate Labour Market Programme

Dale had the misfortune to be made redundant in May 2009 following 9 years with the same employer working in an accounts processing position, involving data entry. Shortly after he broke his foot and was in plaster. During this period, Dale was still looking for work on the internet at home to try and find work even though he had been told no one would consider him for a position while he was unfit to work.

October 2009 when his foot was almost fully healed Dale was transferred onto JSA and began actively seeking employment, submitting several applications and speculative letters on a weekly basis.

"Despite this I had very little response back, there seemed to be very little work out there and I began to think that nobody would be willing to take me on or give me a chance as I had been out of work for so long and felt like I was losing my skills as I could not keep them up to date. This continued into 2010 and I continued applying but only managed to get one interview during this time that didn't come to anything. Then in the spring of 2010 I was given an application form for the Bolsover ILM Horticulture Programme working for Shaw Trust."

Dale was offered a 6 month contract and joined Shaw Trust as an Assistant Gardener in June 2010.

"During this time I have worked as an Assistant Gardener and have thoroughly enjoyed both working outside doing this type of work and learning new skills including how to use all the various gardening tools and machinery. Shaw Trust supported me well during this period, one day per week was spent on undertaking and gaining maths and English at Level 2 with SLIC training as well as qualifications in Health and Safety, and Emergency First Aid. In addition within my employment Shaw Trust gave me helpful advice on all aspects of job seeking including preparing my CV, letter writing skills and interview tips, which was invaluable. Over the 6 Months I felt that I had developed new skills and knowledge, resulting in the confidence towards the end of the contract to apply for a vacancy within Shaw Trust and was fortunate enough to gain the position of Support Officer." Dale

"I am now supporting others who are in the same situation that I was and feel that my experience means that I can empathise with them and know what will be helpful to them. I have found this new position both enjoyable and rewarding and hope to secure further employment with Shaw Trust at the end of my current contract in order to keep offering support and guidance to people who have also experienced unemployment." Dale

Shaw Trust is delighted to welcome Dale back as a Support Officer. His own on programme experience enables Dale to relate well to the current ILM employees both as a returner to the labour market and the benefits of the provision.

"What better recommendation can a programme have when one of the beneficiaries is so motivated by their experience that it actually promotes a new career direction and the enthusiasm to showcase to other employees – ILM programmes can make a difference!"

### Case Study – Relationships and Self-Esteem (RAiSE)

A series of case studies have been provided by the Faciliators of the RAiSE project.

### Case study 1

AJ has been attending the RAiSE Programme for the last 8 weeks. During the first few weeks the facilitators soon realised that she was ostracised from the group and was lacking in self confidence. They noted that she would walk into the room with her head hung low, she would not talk with her peers or the facilitators, and she would sit away from other group members and would not engage in the activities.

The facilitators have worked hard to ensure that all of the young people feel comfortable and safe working as a group. This was achieved through the development of a group contract. The facilitators have also worked to ensure that the activities that they deliver are inclusive to all young people regardless of their abilities. In addition, the facilitators have made a conscious effort to ensure that they give individual attention to each young person; this is achieved through casual conversations, praise and giving positive comments about their work. For some young people, and especially AJ, this initiative has helped them to feel a greater sense of self worth. Another initiative that the facilitators have been using is the direct questioning approach. The use of this initiative has ensured that each individual young person is given a time to talk and be heard. This initiative has encouraged AJ to speak in front of her peers and for them to take notice of what she is saying.

Having attended the last 8 weeks I am pleased to say that AJ now displays a greater confidence and self worth. She no longer sits away from the group and her body language is more positive with her head held high and her body less slumped. She readily offers answers to questions and her peers offer her a greater respect by not talking over her.

### Case study 2

SW has been attending the RAiSE Project for the last 8 weeks. The facilitators described SW as a rude and disruptive young woman. SW would give the facilitators sharp looks and sigh and tut as they would explain the RAiSE activities. SW would rudely chat and laugh with her friends whilst ignoring the facilitators and other group members as they tried hard to get their voices heard.

The facilitators decided to give SW a lot of praise for every contribution she made to the group. They also honed in on her interests and asked her engaging questions. In addition, they engaged her in discussions by asking her to give examples of real life situations. I am pleased to report that during the midway assessment SW was marked high in the following areas: developing positive relationships; contributing positively and working well in a team; having compassion and care for others; listening to others and establishing a report.

### Case study 3

During the first 3 weeks of the RAiSE project, DS demonstrated that he was a very loud, dominant, rude and disrespectful person. He often displayed a lot of bravado in his body language and in some of the things he would speak about. The whole group of young males were all very difficult however DS noticeably stood out from the group as he asserted his dominance and was often the most vocal of all the young males in our group.

He rarely listened to the facilitators when we addressed the whole group and proceeded to talk over us and often purposefully wound up other members of the group.

In light of this we thought it best to use some of these negative characteristics and channel them in a more positive way. For example DS' dominance and extrovert personality highlighted some strong leadership qualities. We sought to give DS a sense of responsibility by letting him lead activities and games and letting him give instruction to his peers. We also took a keen interest in DS' hobbies and interests and always made a conscious effort to show a genuine interest in what he did by encouraging him with praise and affirmation. He often communicated views and opinions that were misinformed and seemed formulated by the influence of his peers and acceptance of common stereotypes. We made a point of challenging some of these opinions by asking him open questions so that he could explore and maybe break some of the stereotypes he clearly believed. We made a point of asking direct questions to DS even in a group situation; this seemed to focus his attention on the discussion topic instead of beginning his own conversation with another group member. All this was backed up by constant positive affirmation and encouragement of the positive contributions and character traits that he did display.

DS is still a very extroverted and dominant young male, however he has clearly developed more of an understanding of the importance of communication in relationships; he has become more open about his personal life and sharing things that are of importance to him. He has developed a greater respect for the facilitators and has gained the confidence to communicate his own future plans and aspirations.

### Case study 4

KF was the quietest member of a very difficult and loud group of young males. He was the youngest and smallest and was often picked on and bullied by other group members. He retaliated by using very bad language and admitted during the first session, 'I'm a very angry person.' He often instigated some of the conflict by winding up group members. We ensured to really raise KF's confidence by encouraging him at every possible opportunity. He often held different opinions to other group members to which he got a lot of stick – however we encouraged him and supported him in his opinions and values. We made this very obvious by chatting with him after class, by giving him praise and affirmation for having the guts to share his values and having such mature responses to the questions we asked the group. We were very firm when any sort of conflict or bullying arose, making sure KF was not being singled out and encouraged him to work with other group members instead of him choosing to work alone.

KF became calmer in dealing with conflict – he did not retaliate as much or as severely. He learned to communicate his emotion to the facilitators instead of letting it out in anger at his peers. He grew in confidence as he learned to stand up to his peers and hold his own values and beliefs despite sometimes being mocked by others. He moved away from simply conforming to the group to 'fit in' and was clearly mature in developing his own set of values and beliefs.

### Case Study - Bolsover Leadership, Coaching and Volunteering Academy

Rob is 37 years old and lives in Creswell with his wife and 2 young daughters. Rob was one of the first people identified as a possible candidate for the Bolsover Leadership and Coaching Academy (Blaca) as he was known to the Sports Development team due to enrolling on a CSLA course with Bolsover District Council in October 2010. For 20 years Rob had been in the building trade working for a company as well as being self employed for a time. 2010 was a particularly difficult year for business with the recession and he found that he had more and more spare time. When he was advised to stop trading Rob decided it was an ideal opportunity to try something new and venture in a totally different direction. Keeping fit and active had always been enjoyable and a big part of his life.

Rob found out about the Academy through his Course and successfully applied in Dec 2010. Rob realised that the Academy was a great opportunity to develop his skills and qualifications and to develop a new career in Sport and Leisure. Rob has certainly grabbed the opportunity with both hands. Throughout his first 6 months on the Academy Rob has been very keen to take every opportunity open to him. Rob can now put the following on his CV:

- UK Athletics Level Coach Level 1:
- Emergency Aid
- Safeguarding and Protecting Children
- Coaching Disabled Performers
- Coaching in Education
- Leadership in Running Fitness Course

Rob has also attended 3 Coaching Master classes, the Academy Conference and has obtained an enhanced CRB Check. Rob is now working towards the Derbyshire Coachmark Award.

Rob is currently doing Voluntary Hours at Whitwell Primary School. As part of the Academy he is expected to do 10 hours of voluntary work in the local community but he currently does over 4 hours each week in the school both in curriculum and extra curriculum time and is continues to be a key member of the school PE Staff. Rob is now helping to set up a Running Club in his home town of Creswell 'Jog Creswell' will be starting up very shortly and Rob is working hard behind the scenes to ensure that it is a success.

Through Rob's time on the Academy and his attendance on the CSLA course he has developed his confidence and through his hard work and the opportunities given to him via the Academy is developing into a valuable asset throughout the local community. Rob will soon be taking his National Pool Lifeguard Course giving him another string to his bow.

"The Bolsover Leadership and Coaching Academy has made a big difference to me in my quest in changing my career and working in the leisure Industry. The Courses I have been able to take have given me the skills and qualifications necessary to become a coach and I look forward to using these skills to benefit the local community"

### Case Study - Rhubarb Farm

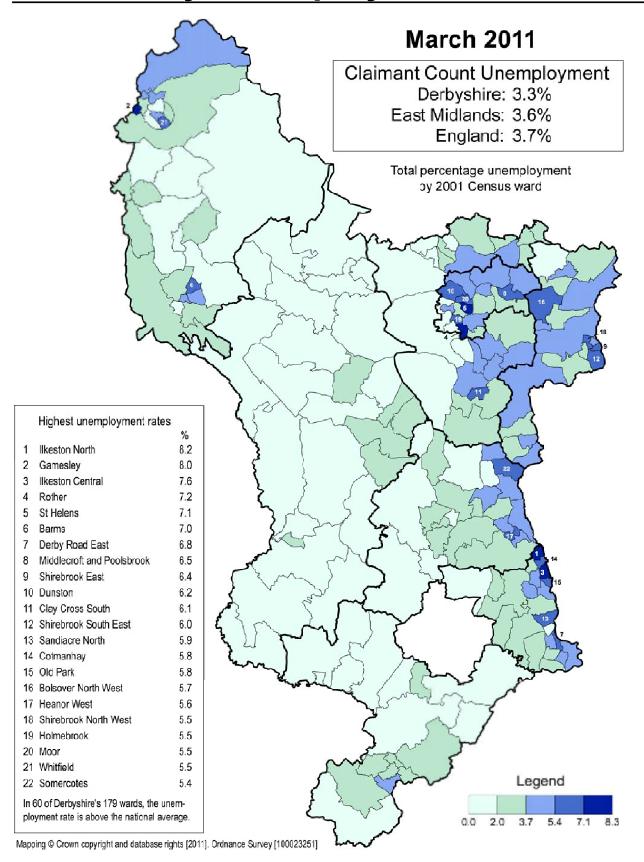
Michael brought himself to Rhubarb Farm, turning up one day to ask to volunteer, saying he likes to grow his own vegetables at home, but wanted to be involved with others. He is in his early 20s, lives in Whaley Thorns village and has both mild learning difficulties and some history of difficulty with anger management and low level crime. He is currently on a work training programme with BTCV. His history of anger management has brought him into difficulties with previous placements. He has also suffered discrimination and hostility in his own community because of his odd behaviour.

Our horticulturist has held meetings with him and his BTCV worker, is preparing a risk assessment on him and meeting him with his mother to discuss how Rhubarb Farm can manage him as a volunteer. We have found that when working with others if he is slightly separate from others he works well and can cope well. He is calmer and more able to manage what he does. He has good knowledge of growing and enjoys quite strenuous work. He is already responding to advice and support guidance from us, and says he feels accepted and comfortable at Rhubarb Farm. We feel that for Michael we are offering him a role and a place that is inclusive, and where he can feel safe, as he has been attacked and tormented elsewhere.

He presents us with problems of admin and support time because of the need to risk assess him and support him more than other volunteers, which we really need placement funding for, but he is not involved with any agencies with budgets to provide this funding. This is a dilemma for Rhubarb Farm, because on the one hand Michael is completely typical of the kind of person for whom work at Rhubarb Farm offers self-respect, a place to feel safe, a chance to grow and a chance to learn new skills in a non-threatening environment. On the other hand, if Rhubarb Farm is to become sustainable and not grant-dependant, we need to be able to contract for funds generally for the support needs of people such as Michael while he comes to Rhubarb Farm. It would be helpful if any agencies could advise us on how to go about this.



# **Monthly Unemployment Statistics**



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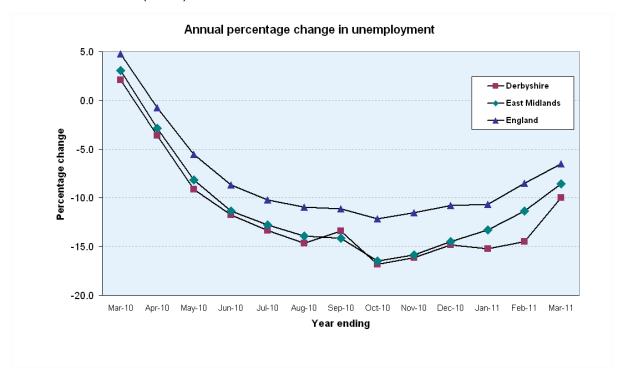
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This bulletin can be downloaded from the county council's web site www.derbyshire.gov.uk/community/about\_your\_county/unemployment\_statistics/default.asp and also from Dnet.

### **SUMMARY**

### Annual change in unemployment

In March 2011 there were 15,999 people in Derbyshire aged 16 to 64 claiming job seekers allowance, 10.0% fewer than at the same time in the previous year (17,768). The annual rate of decrease in Derbyshire was more than the national average (-6.5%) and the figure for the East Midlands as a whole (-8.6%).



Within Derbyshire, the annual percentage change varied considerably between districts, but with the exception of Derbyshire Dales they all experienced a fall in unemployment (see Table 1, page 7). The largest percentage reductions in the number of unemployed occurred in South Derbyshire (-26.0%), Bolsover (-12.1%) and North East Derbyshire (-

11.0%). In Derbyshire Dales the percentage of people claiming job seekers allowance rose 3.1% since the same time in the previous year, which may be a consequence of their having dramatically lower than average unemployment rates a year ago, and the smaller unemployment base being more prone to fluctuations.

### **Unemployment rates**

For a definition of the various unemployment rates referred to below, please see the Notes section.

The county's claimant unemployment rate of 3.3% in March 2011 remained below the England (3.7%) and East Midlands (3.6%) figures (Table 1). At district level, the rates in Chesterfield (4.4%), Erewash (4.1%) and Bolsover (3.9%) exceeded the national average. The lowest rates were in Derbyshire Dales (1.9%) and South Derbyshire (2.1%).

At the very local level, just over a third (60) of the county's 179 wards have

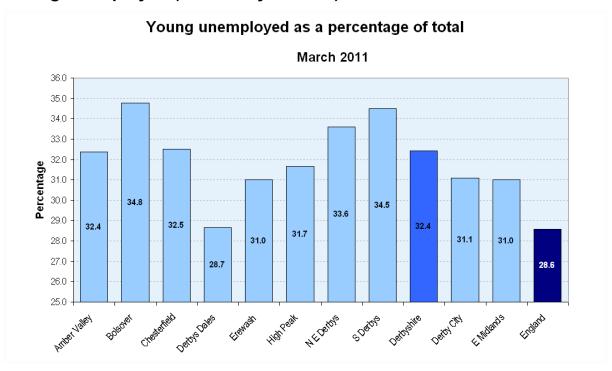
unemployment rates above the national average (see front cover). Of the 22 wards with the most severe unemployment problems, twelve are situated near the eastern border of the county, with six in Erewash, four in Bolsover and two in Amber Valley. Of the remaining nine wards, one is in North East Derbyshire, three are in High Peak and six are in Chesterfield.

#### International rates

In December 2010, the UK unemployment rate was 7.9%. This is below the EU average rate (9.6%) and the US rate (9.4%), but well above the Japanese (4.9%) rate (Table 5). Compared with December 2009, the UK rate has risen slightly faster with a 2.6% increase compared to a 1.1% increase in the EU as a whole. The EU average, however, masks some major differences between individual member states. Germany, for example, experienced a decrease of 12.2%, while Spain suffered a rise of 6.8%. France still has a higher unemployment rate (9.6%) than the UK, while Germany has a lower one (6.5%). In the US, unemployment fell by 5.1%, but the unemployment rate continues to exceed that of the UK.

The ILO definition of unemployment, used in international comparisons, takes more account of jobless women, so the female unemployment rate in the UK is much closer to the male rate on this measure. Nevertheless, there is still a contrast with the rest of Europe where the female rate is on average as high or even higher than the male rate.

### Young unemployed (under 25 year olds)



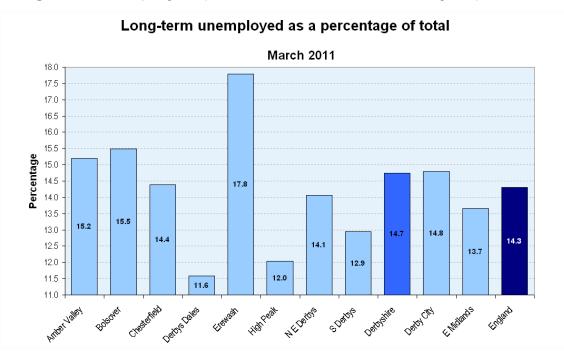
In March 2011 there were 5,180 people aged under 25 who were claiming job seekers allowance in Derbyshire (Table 2). This represents just under a third (32.4%) of all unemployed people in the administrative county, which is above the national average (28.6%). At district level, the proportion was highest in Bolsover (34.8%) and South Derbyshire (34.5%), while in Derbyshire Dales (28.7%) the figure was only just above the

Produced 13/04/2011

national average.

Unemployment is more common among young people. Typically the unemployment rate for under 25 year olds is around twice the working age average. In January 2011 the unemployment rate for under 25 year olds in Derbyshire was 6.7% which is higher than the regional (5.8%) and national (5.8%) averages. At district level, Chesterfield (8.7%), Bolsover (8.0%) and Erewash (7.7%) had rates substantially above the national average, but in South Derbyshire (4.7%) and especially in Derbyshire Dales (3.9%) the rates were below average.

## Long-term unemployed (out of work for more than a year)



In March 2011 there were 2,355 people in Derbyshire who had been out of work for more than a year (Table 2). These long-term unemployed accounted for 14.7% of the county's total unemployment, which is above the national average (14.3%). Derbyshire Dales (11.6%) and High Peak (12.0%) had the smallest proportion of long term unemployed, while Erewash (17.8%), Bolsover (15.5%) and Amber Valley (15.2%) had the highest.

# Unemployment by ethnic group

While claimant count unemployment figures can be analysed by age, gender, and duration of unemployment down to local authority district level, in Derbyshire a detailed ethnic group analysis is not appropriate, given the relatively small number of people who belong to non-white ethnic groups and the fact that the published figures are rounded to the nearest 5. Nevertheless, a broad comparison between white and non-white ethnic groups at county level yields some interesting results (Table 3). Non-white groups represent 1.3% of the county's working age population, and in February 2011 they accounted for 2.0% of those unemployed who revealed their ethnic background. Their unemployment rate was 4.7%, which compares with 3.2% for white claimants. Thus there is a disparity between white and non-white groups in Derbyshire, with non-whites

exhibiting a somewhat greater tendency to be unemployed. However, the disparity is far less marked than at regional and national levels where members of non-white ethnic groups are more than twice as likely to be unemployed as their white counterparts.

A small proportion of unemployment benefit claimants choose not to supply information about their ethnic background. In Derbyshire the proportion is somewhat smaller than that observed at regional and national level. However, a striking feature of the local situation is the size of this group relative to the number of non-white unemployed. Regionally and nationally, the number providing no ethnic information was less than half the number belonging to non-white ethnic groups. In Derbyshire, by contrast, the number of claimants who provided no information was nearly twice the number belonging to non-white ethnic groups. If non-white claimants are more likely than white to withhold information about their ethnicity, the true unemployment rate for this group in Derbyshire could be substantially higher than the published figures suggest.

## Unemployment by sought occupation

In March 2011, 31.6% of Derbyshire's unemployed were seeking employment in elementary occupations. This is lower than the regional proportion (33.3%) but above the national average (29.1%) (Table 4). Those wanting employment in the administrative and secretarial sector accounted for 8.5% of claimants, a smaller proportion than nationally (10.0%).

Compared with March 2010, most occupations showed a decrease in the number of jobseekers, reflecting the fall in overall unemployment levels. The largest percentage reductions were amongst professionals (-30.0%), managers and senior officials (-28.1%) and skilled trades (-25.8%) . By contrast, there was a big increase locally in the demand for jobs in sales and customer services (24.2%), outstripping the increases which occurred nationally and regionally. There was a decrease in the demand for personal services jobs (-4.2%), despite increased demand at regional and national level.

There are distinct differences between men and women in the sort of jobs they want. In March 2011, 14.9% of female claimants were seeking positions in personal services compared with only 2.1% of males; and more than a third (34.7%) of females were seeking positions in sales and customer services compared with 14.4% of males. Conversely, 15.0% of male claimants wanted jobs in the skilled trades compared with just

1.5% of females; and 13.8% of males were seeking employment as process, plant or machine operatives compared with only 1.7% of females.

## Claimant flows

The pool of unemployed labour is not static. New claimants are constantly being added while others move on. The scale of these flows into and out of unemployment is illustrated in Table 6. In Derbyshire in the month preceding March 2011, 3,627 people joined the claimant count while 3,355 left. These figures are each equivalent to more than

20% of all claimants. The proportions in Derbyshire are similar to those observed nationally but while Derbyshire had a slight net increase (1.7%) nationally there was a very slight decrease (-0.4%). At district level the overall proportions were again very similar, with only High Peak and Derbyshire Dales recording a net reduction in claimants.

Comparisons between different months are unreliable because of regular seasonal variations in the labour market, but some idea of the direction of change can be formed by examining the same month in the previous year. Here a big difference between

Produced 13/04/2011

Derbyshire and England as a whole emerges. At the national level, on-flows increased by 5.3% but while off-flows fell by 6.0%. In Derbyshire, by contrast, on-flows rose by a dramatically larger amount (22.4%) while off-flows fell in line with the regional and national average (-6.8% compared to -3.5 regionally and -6.0 nationally).

## **Destinations of claimants leaving the count**

Normally around a quarter to a third of all claimants leaving the unemployment count in England simply fail to sign on again and provide no indication of their destination. It is assumed that many of them will have found employment, although research is required to test this hypothesis.

In March 2011, a total of 3,355 Derbyshire claimants had left the claimant count since the previous month (Table 7), a decrease of 240 (-6.7%) on the March 2010 figure. No clear trend can be drawn from this, as the year-on-year comparison changes substantially each month. Of these leavers, 46.6% definitely found work (1,565 jobs) compared with a national average of 39.9%. A further 22.1% in the county failed to sign on again and may also have found work (up to 740 jobs). This compares with a national figure of 29.6% At district level, the proportion of leavers who definitely obtained employment remained above the national average in every area, with South Derbyshire (53.8%) having the highest proportion.

## **Vacancies**

In March 2011 there were 3,571 unfilled vacancies in Derbyshire which had been notified to Jobcentres (Table 8). The industrial breakdown of these vacancies in Derbyshire was broadly similar to the national pattern. Somewhat surprisingly, more than half of these vacancies (51.4%) were provided by the financial, property and business services sector (57.4% nationally). The public administration, education & health sector contributed 9.9% (12.9% nationally), while distribution, hotels & restaurants accounted for a further 18.5% (13.5% nationally)

The occupational breakdown of vacancies showed more divergence from the national pattern. The greatest difference was in the number of openings for process, plant and machine operatives, which accounted for only 12.2% of vacancies nationally but 19.6% in Derbyshire. Associate professional and technical vacancies represented 11.1% of openings in Derbyshire compared with 16.3% in England as a whole.

# **NOTES & GLOSSARY**

## Current geographies - wards and super output areas

Unemployment figures, including rates, for 2001 Census wards are available from February 2004. For confidentiality reasons figures for earlier dates at have not been released.

Unemployment counts for super output areas (middle and lower layer) are available from October 2005. Figures for earlier dates may be released in due course. There are no official unemployment rates at these geographical levels.

## **Data suppression**

From 15 November 2006, values of 1 or 2 are replaced by the # symbol in the unrounded claimant count tables. Age and duration figures were already rounded to the nearest 5 and are thus unaffected by this change.

## Claimant count unemployment rates

Claimant count unemployment is defined as the number of people claiming unemployment-related benefits (currently Jobseeker's Allowance and National Insurance credits).

Unemployment rates based on this measure are calculated by expressing claimant count unemployment as a percentage of the population aged 16 to 64 as given in the Office for National Statistics mid-year Population Estimates.

### Ward unemployment rates

With the May 2005 claimant count figures, the Office for National Statistics introduced, for the first time, estimates of unemployment rates at ward level. The denominators are currently derived from the latest available mid-year population estimates.

## Age-specific unemployment rates

There are no "official" claimant count unemployment rates for individual age groups. The rates shown in this bulletin for people aged under 25 are our own calculations, using as denominators the latest available mid-year population estimates.

### Ethnic group unemployment rates

There are no "official" claimant count unemployment rates for individual ethnic groups. The rates shown in this bulletin for broad ethnic groups are our own calculations, using as denominators the 2001 Census figures for the number of people of working age in each group. Thus the results are not strictly compatible with the overall unemployment rates and do not reflect any population changes that may have occurred since the Census. The figures are published a month later than other unemployment statistics.

### **ILO** unemployment rates

The ILO (International Labour Organisation) definition of unemployment, which is used in the Labour Force Survey and forms the basis of the international figures in Table 4, is not compatible with the claimant count definition. The unemployed are defined as persons who are without work, are available to start work within the next two weeks, and have actively sought work within the previous four weeks. The ILO unemployment rate is the number of persons who are ILO unemployed expressed as a percentage of the economically active population (employed plus ILO unemployed).

ILO unemployment is now the preferred measure for unemployment at national level, but below regional level the figures are less reliable and less timely than those produced by the claimant count.

## 1. CLAIMANT COUNT UNEMPLOYMENT

## Not seasonally adjusted

5.0

2.4

3.7

-87,105

-6.5

## DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND Unemployment rates based on working age population \*

			March 20	10			March 2011						Change	
		Number		F	Rate (%)			Number			Rate (%)		in Total	
	Male	Female	Total	Male I	Female	Total	Male	Female	Total	Male	Female	Total	No.	%
Amber Valley Borough	2,083	815	2,898	5.4	2.1	3.7	1,719	849	2,568	4.4	2.2	3.3	-330	-11.4
Bolsover District	1,559	532	2,091	6.6	2.2	4.4	1,259	580	1,839	5.3	2.4	3.9	-252	-12.1
Chesterfield Borough	2,198	679	2,877	6.8	2.1	4.5	1,968	855	2,823	6.1	2.6	4.4	-54	-1.9
Derbyshire Dales District	570	227	797	2.6	1.1	1.9	547	275	822	2.5	1.3	1.9	25	3.1
Erewash Borough	2,446	842	3,288	6.9	2.3	4.6	2,056	901	2,957	5.8	2.5	4.1	-331	-10.1
High Peak Borough	1,385	538	1,923	4.6	1.8	3.2	1,232	552	1,784	4.1	1.9	3.0	-139	-7.2
North East Derbyshire District	1,631	534	2,165	5.3	1.7	3.5	1,357	570	1,927	4.4	1.8	3.1	-238	-11.0
South Derbyshire District	1,220	509	1,729	4.1	1.7	2.9	840	439	1,279	2.8	1.5	2.1	-450	-26.0
Derbyshire	13,092	4,676	17,768	5.4	1.9	3.7	10,978	5,021	15,999	4.5	2.1	3.3	-1,769	-10.0
Derby City	5,737	2,080	7,817	7.1	2.6	4.9	5,022	2,241	7,263	6.2	2.8	4.6	-554	-7.1
East Midlands	82,086	30,343	112,429	5.7	2.1	3.9	70,760	32,040	102,800	4.9	2.2	3.6	-9,629	-8.6

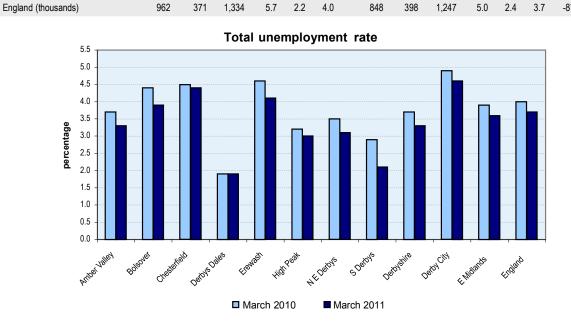
5.7

2.2

4.0

848

398



Source: Office for National Statistics (Nomis) © Crown copyright Data Accessed 13/04/11

962

371

The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment. To avoid seasonal effects, comparisons are best made with the same month in the previous year.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG For further information, contact David Gutteridge on Matlock (01629) 538252.

<sup>\*</sup> The unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the total population aged 16 to 64 as given in the 2009 Mid-Year Population Estimates.

## 2. CLAIMANT COUNT UNEMPLOYMENT

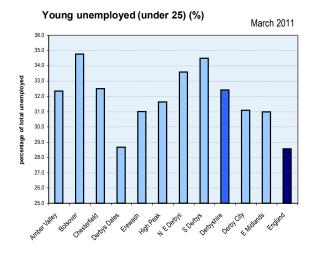
Not seasonally adjusted

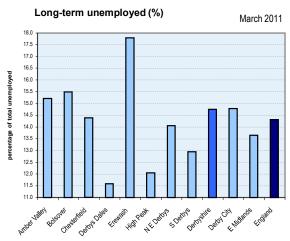
## DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND

Unemployment rates based on working age population \*

March 2011

	All				Young u	inemployed	t	Long-term			
	All unemplo	byea -	Aged < 2	20	Aged 20-2	24	Age	d < 25		unemplo (over 1	•
	Number	Rate	Number	Rate	Number	Rate	Number	Rate	% of All	Number	% of All
Amber Valley Borough	2,568	3.3	290	4.9	535	8.7	830	6.8	32.4	390	15.2
Bolsover District	1,839	3.9	235	6.3	405	9.5	640	8.0	34.8	285	15.5
Chesterfield Borough	2,823	4.4	295	5.9	620	11.2	915	8.7	32.5	405	14.4
Derbyshire Dales District	822	1.9	90	2.8	140	5.0	235	3.9	28.7	95	11.6
Erewash Borough	2,957	4.1	310	5.2	605	10.2	915	7.7	31.0	525	17.8
High Peak Borough	1,784	3.0	190	3.8	380	7.8	565	5.7	31.7	215	12.0
North East Derbyshire District	1,927	3.1	230	4.8	410	8.3	645	6.6	33.6	270	14.1
South Derbyshire District	1,279	2.1	155	3.0	285	6.7	440	4.7	34.5	165	12.9
Derbyshire	15,999	3.3	1,800	4.6	3,380	8.7	5,180	6.7	32.4	2,355	14.7
Derby City	7,263	4.6	705	5.4	1,540	7.8	2,250	6.9	31.1	1,070	14.8
East Midlands	102,800	3.6	10,225	4.3	21,555	7.1	31,785	5.8	31.0	13,995	13.7
England (thousands)	1,247	3.7	110	4.1	246	7.1	355	5.8	28.6	177,875	14.3





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The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment.

Figures for individual age groups and long-term unemployment relate to computerised claims only (about 99% of the total) and are rounded to the nearest 5

The rates for young people are unofficial and have been calculated using population figures from the 2006 Mid-Year Population Estimates.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG For further information, contact David Gutteridge on Matlock (01629) 538252.

<sup>\*</sup> The unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the total population aged 16 to 64 as given in the 2009 Mid-Year Population Estimates.

## 3. CLAIMANT COUNT UNEMPLOYMENT BY BROAD ETHNIC GROUP

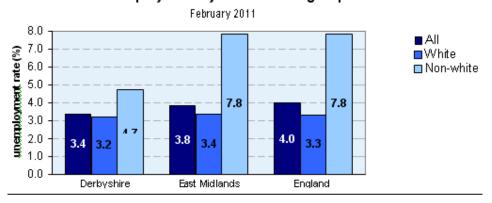
Not seasonally adjusted

DERBYSHIRE, EAST MIDLANDS, ENGLAND

February 2011

	Derbyshire	East Midlands	England
All			
unemployed	15,725	102,105	1,249,725
unemployment rate	3.4	3.8	4.0
White			
% of working age population	98.6	93.4	90.8
unemployed	14,830	83,665	950,785
unemployment rate	3.2	3.4	3.3
% of unemployed with an ethnic group	98.0	86.4	81.3
Non-white			
% of working age population	1.3	6.3	8.9
unemployed	295	13,125	219,400
unemployment rate	4.7	7.8	7.8
% of unemployed with an ethnic group	2.0	13.6	18.7
Prefer not to say			
unemployed	500	4,145	61,360
% of all unemployed	3.2	4.1	4.9
Unknown			
unemployed	95	1,165	18,175
% of all unemployed	0.6	1.1	1.5

## Unemployment by broad ethnic group



Source: Office for National Statistics (Nomis) © Crown copyright Data Accessed 13/04/11

Figures for unemployment by ethnic group are published one month after the main employment figures. All numbers are rounded to the nearest 5 so columns may not sum to totals.

The unemployment rates in this table are not official ones and are not compatible with those shown elsewhere in this document. They have been calculated by expressing the number of unemployed in each broad ethnic group as a percentage of the population aged 16 to 64 in each group, as given in the 2001 Census.

The figures are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of vacancies. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in vacancies. To avoid seasonal effects, comparisons are best made with the same month in the previous year.

The published figures can be broken down by district, gender, more detailed ethnic group, age and duration of unemployment, but the numbers in Derbyshire are not large enough to warrant such an analysis.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

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Produced 13/04/2011 9

# 4. CLAIMANT COUNT UNEMPLOYMENT BY SOUGHT OCCUPATION AND GENDER

Not seasonally adjusted

DERBYSHIRE, EAST MIDLANDS, ENGLAND March 2011

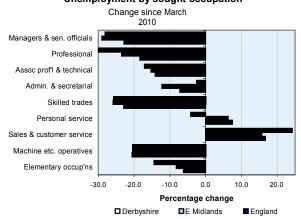
			Derby	shire			East Midlands Eng				ngland	
OCCUPATION	Number		Ç	% of total		%	of total		9/	of total		
•	М	F	All	M	F	All	М	F	All	М	F	All
Managers & senior officials	400	145	545	3.6	2.9	3.4	3.7	2.9	3.5	4.2	3.3	3.9
Professional	290	115	400	2.6	2.3	2.5	2.5	2.0	2.3	2.8	2.8	2.8
Associate professional & technical	575	170	740	5.2	3.4	4.6	5.1	4.0	4.7	6.2	5.1	5.9
Administrative & secretarial	540	805	11,350	4.9	16.1	8.5	5.9	16.2	9.1	6.2	18.0	10.0
Skilled trades	1,645	75	1,720	15.0	1.5	10.8	13.5	1.2	9.6	14.6	1.3	10.3
Personal service	225	745	970	2.1	14.9	6.1	2.1	15.	6.1	2.2	14.7	6.2
Sales & customer service	1,580	1,740	3,320	14.4	34.7	20.8	14.6	32.8	20.3	16.7	32.9	21.9
Process, plant & machine operatives	1,510	85	1,595	13.8	1.7	10.0	12.9	2.2	9.6	12.2	1.8	8.9
Elementary occupations	4,075	960	5,040	37.2	19.2	31.6	38.7	21.	33.3	34.1	18.5	29.1
Unknown	120	165	285	1.1	3.3	1.8	1.1	2.3	1.5	0.8	1.6	1.1
TOTAL	10,960	5,010	15,970	100.0	100.0	100.0	100.0	100.0	100.0	100.0		

		Derby	/shire		East Midland	ls	E	ngland			
OCCUPATION	N	umber	9	6 change	% change	% change			% change		
	M	F All	M	F All	M F	All	М	F	All		
Managers & senior officials	-170	-35 -210	-30.5	-20.3 -28.1	-31.1 -22.1	-29.0	-25.2	-15.6	-22.8		
Professional	-160 0	-170	-36.6	-5.0 -30.0	-27.1 -11.5	-23.5	-24.1	-3.0	-18.4		
Associate professional & technical	-95	-50 -150	-14.5	-25.0 -17.1	-16.6 -11.3	-15.3	-16.3	-7.7	-14.1		
Administrative & secretarial	-15	-10 -30	-3.4	-1.9 -2.5	-18.3 -6.6	-12.2	-9.4	-5.5	-7.2		
Skilled trades	-600 5	-595	-26.9	8.6 -25.8	-26.5 -9.8	-25.9	-23.6	1.4	-22.9		
Personal service	-35 0	-40	-14.3	-0.7 -4.2	0.3 8.3	6.3	-1.4	10.7	7.5		
Sales & customer service	255	390 645	19.2	29.1 24.2	11.6 20.0	15.7	13.2	20.8	16.7		
Process, plant & machi	ne -390	-10 -405	-20.7	-15.7 -20.4	-20.6 -16.4	-20.4	-21.2	-10.2	-20.6		
Elementary occupations	-840 0	-845	-17.2	-0.3 -14.4	-10.8 3.9 -	8.2	-9.5	9.4	-6.2		
Unknown	20	100 125	22.4	153.0 75.0	31.7 111.8 6	61.8	36.3	74.5	52.3		
TOTAL	-2 060	360 -1 700	-15.8	77 -96	-138 56-	8.6	-11 8	7.5	-6 4		

#### Unemployment by sought occupation

## CLAIMANT COUNT Managers & sen. officials Professional Assoc prof'l & technical Admin. & secretarial Skilled trades Personal service Sales & customer service Machine etc. operatives Elementary occup'ns 10.0 15.0 20.0 25.0 30.0 Percentage of total unemployed

#### Unemployment by sought occupation



Source: Office for National Statistics (Nomis) © Crown copyright Data Accessed 13/04/11

■E Midlands

All numbers are rounded to the nearest 5 so rows and columns may not sum to totals.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of vacancies. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in vacancies. To avoid seasonal effects, comparisons are best made with the same month in the previous year.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

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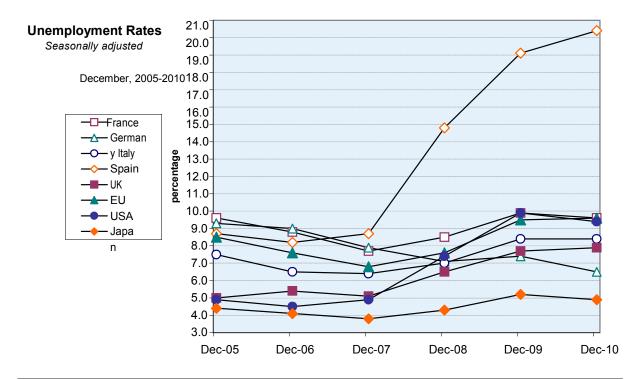
■England

# 5. UNEMPLOYMENT RATES (ILO DEFINITION)

Seasonally adjusted

## SELECTED EU MEMBER STATES, EU \*, USA, JAPAN

	Dec	ember 20	09	Dec	ember 20	10		Change	
	Male	Female	Total	Male	Female	Total	Male	Female	Total
	%	%	%	%	%	%	%	%	%
France	9.8	10.1	9.9	9.0	10.3	9.6	-8.2	2.0	-3.0
Germany	8.0	6.7	7.4	7.1	5.9	6.5	-11.3	-11.9	-12.2
Italy	7.3	9.9	8.4	7.7	9.5	8.4	5.5	-4.0	0.0
Spain	18.9	19.3	19.1	20.0	20.9	20.4	5.8	8.3	6.8
UK	8.8	6.5	7.7	8.5	7.1	7.9	-3.4	9.2	2.6
EU	9.6	9.3	9.5	9.5	9.6	9.6	-1.0	3.2	1.1
USA	10.9	8.8	9.9	10.1	8.7	9.4	-7.3	-1.1	-5.1
Japan	5.4	5.0	5.2	5.3	4.3	4.9	-1.9	-14.0	-5.8



Source: EUROSTAT, Luxembourg; @ European Communities 2010 Data Accessed 05/04/11

The unemployment figures and rates shown in this table differ from those contained elsewhere in Monthly Unemployment Statistics.

- The figures are derived from Labour Force Surveys rather than the monthly claimant count and use the ILO definition of unemployment. Unemployed persons are those persons aged 15 years and over who
  - are without work
  - are available to start work within the next two weeks
  - and have actively sought employment at some time during the previous four weeks.
- The unemployment rate is the number of unemployed as a percentage of the labour force (people living in collective households are excluded). The labour force is the total of the employed and the unemployed.
- The figures are adjusted to remove the effect of regular seasonal variations. Thus figures for any month can be compared with all other months.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG. For further information, contact David <u>Gutteridge</u> on Matlock (01629) 538252.

<sup>\*</sup> EU consists of 27 states as of November 2005.

# 6. CLAIMANT FLOWS Not seasonally adjusted

DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND

March	١
0044	

2011		Flows		Flows as %	of total claimant	s
_	On-flow	Off-flow	Net	On-flow	Off-flow	Net
Amber Valley Borough	596	515	81	24.0	20.7	3.3
Bolsover District	414	367	47	23.1	20.5	2.6
Chesterfield Borough	646	554	92	23.7	20.3	3.4
Derbyshire Dales District	164	187	-23	19.4	22.1	-
Erewash Borough	621	622	-1	21.0	21.0	0.0
High Peak Borough	376	398	-22	20.8	22.0	-
North East Derbyshire District	480	388	92	26.2	21.1	5.0
South Derbyshire District	330	324	6	25.9	25.5	0.5
Derbyshire	3,627	3,355	272	23.1	21.3	1.7
Derby City	1,497	1,499	-2	20.6	20.6	0.0
East Midlands	22,340	21,774	566	21.9	21.3	0.6
England	257,164	261,677	-	20.6	20.9	-

# Change since March

2010	Char	nge in flows		% change in f	lows
<del>-</del>	On-flow	Off-flow	Net	On-flow	Off-flow
Amber Valley Borough	81	-15	96	15.7	-2.8
Bolsover District	92	-42	134	28.6	
Chesterfield Borough	191	16	175	42.0	3.0
Derbyshire Dales District	31	-1	32	23.3	-0.5
Erewash Borough	102	-43	145	19.7	-6.5
High Peak Borough	26	-59	85	7.4	-
North East Derbyshire District	142	-22	164	42.0	-5.4
South Derbyshire District	-1	-78	77	-0.3	
Derbyshire	664	-244	908	22.4	-6.8
Derby City	33	-57	90	2.3	-3.7
East Midlands	2,580	-784	3,36	13.1	-3.5
England	12,940	-16,563	29,50	5.3	-6.0
			-		

Source: Office for National Statistics (Nomis) @ Crown copyright Data Accessed 13/04/11

On-flows are the number of people who started a claim during the preceding month. Off-flows are the number who ended a claim during the preceding month. The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of vacancies. Thus differences

between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in vacancies. To avoid seasonal effects, comparisons are best made with the same month in the previous year.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock,

Derbys DE4 3AG For further information contact David Gutteridge on Matlock (01629) 538252

## **Monthly Unemployment Statistics - March 2011**

 DESTINATIONS OF CLAIMANTS LEAVING THE COUNT DERBYSHIRE LOCAL AUTHORITIES, EAST MIDLANDS, ENGLAND Not seasonally adjusted. Computerised claims only.

March 2011 and change since March 2010

_	F	ailed to sign		Increased work to 16+ k hours/week	Entered	rtered full- time education	Claimed other benefit	Other	Not known	
Amber Valley Borough	Number	110		0	45		15	40	40	515
	% of total	21.4		0.0	8.7		2.9	7.8	7.8	100.0
	Change (no.)	-5	-20	0	25	5 0	10	5	-10	-10
	Change (%)	-4.3		-	125.0	) -	200.0	14.3	-20.0	-1.9
Bolsover District	Number	65	160	0	45	5 0	5	40	50	365
	% of total	17.8	43.8	0.0	12.3	0.0	1.4	11.0	13.7	100.0
	Change (no.)	-50	-15	0	30	0	0	10	-5	-40
	Change (%)	-43.5	-8.6	-	200.0	) -	0.0	33.3	-9.1	-9.9
Chesterfield Borough	Number	125	265	5	65	5 5	15	35	40	55
	% of total	22.5	47.7	0.9	11.7	0.9	2.7	6.3	7.2	100.
	Change (no.)	-10	-5	5	55	5 5	0	-5	-5	15
	Change (%)	-7.4	-1.9	-	550.0	) -	0.0	-12.5	-11.1	2.8
Derbyshire Dales District	Number	45	85	0	10	0	5	15	20	18
	% of total	24.3	45.9	0.0	5.4	0.0	2.7	8.1	10.8	100.
	Change (no.)	-5	0	0	10	0	5	5	5	Õ
	Change (%)	-10.0	0.0	-	-	-	-	50.0	33.3	0.0
Erewash Borough	Number	135	265	0	95	5 0	15	50	55	62
ŭ	% of total	21.8		0.0	15.3	3 0.0	2.4	8.1	8.9	100.
	Change (no.)	-45		0	65		5	0	-35	-4Ô
	Change (%)	-25.0		-	216.7		50.0	0.0	-38.9	_
High Peak Borough	Number	105		0	35		5	35	30	40
g r can zereag	% of total	26.3		0.0	8.8		1.3	8.8	7.5	100.
	Change (no.)	-35		0	25		5	5	-10	-55
	Change (%)	-25.0		-	250.0		-	16.7	-25.0	
North East Derbyshire District	Number	85		5	35		10	25	40	39
North East Bordyonno Biother	% of total	21.8		1.3	9.0		2.6	6.4	10.3	100.
	Change (no.)	0		5	25		5	0.1	0	-20
	Change (%)	0.0		-	250.0		100.0	0.0	0.0	
South Derbyshire District	Number	70		0	15		5	25	25	32
Codin Berbyonic Biotrict	% of total	21.5		0.0	4.6		1.5	7.7	7.7	100.
	Change (no.)	-25		0.0			0	5	-25	-7 <b>5</b>
	Change (%)	-26.3		-	0.0		0.0	25.0	-50.0	-13
Derbyshire	Number	740		15	345		90	275	300	3,35
Derbystilic	% of total	22.1	_	0.4	10.3		2.7	8.2	8.9	100.
	Change (no.)	-205		0.4	240		15	5	-105	100.
	Change (%)	-21.7		0.0	228.6		20.0	1.9	-25.9	
East Midlands		5,740		140			535			21.77
East Wildianus	Number				2,205			1,695	2,190	21,77
	% of total	26.4		0.6	10.1		2.5	7.8	10.1	100.
	Change (no.)	-960		0	1,490		-45	-155	-115	
	Change (%)	-14.3		0.0	208.4		-7.8	-8.4	-5.0	001.5
England	Number	77,475		1,345	23,480		7,345	18,730	27,665	261,67
	% of total	29.6		0.5	9.0		2.8	7.2	10.6	100.
	Change (no.)	-13,615		-265	6,910		305	-1,995	-1,580	
	Change (%)	-14.9	-5.5	-16.5	41.7	-14.6	4.3	-9.6	-5.4	

Source: Office for National Statistics (Nomis) © Crown Copyright Data Accessed 13/04/11

The figures are not seasonally adjusted i.e. they do not take account of regular seasonal variations. Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend. To avoid seasonal effects, comparisons are best made with the same month in previous years.

Derbyshire refers to the administrative county, which excludes Derby City, and is defined in terms of ward boundaries current at April 1991. Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbys DE4 3AG

<sup>- =</sup> percentage change cannot be calculated.

<sup>&</sup>quot;Other benefits" includes income support, sickness benefit and incapacity benefit.

<sup>&</sup>quot;Other" includes people who have ceased claiming, whose claim is defective, or who have died, retired, gone abroad or to prison.

### 8. UNFILLED VACANCIES AT JOBCENTRES

Not seasonally adjusted

DERBYSHIRE, EAST MIDLANDS, ENGLAND

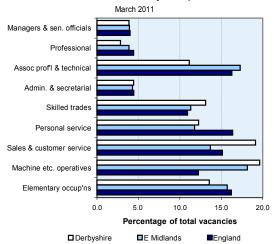
March 2011

	Derbyshi	re	East Midlar	ıds	England	
IND JSTRY	Number	% of total	Number	% of total	Number	% of total
Agriculture & fishing						
Energy & water	53	1.5	182	0.9	3,201	1.5
Manufacturing	169	4.7	951	4.5	6,488	3.0
Construction	162	4.5	1,076	5.1	7,888	3.7
Distribution, hotels & restaurants	660	18.5	2,655	12.6	28,888	13.
Transport & communications	109	3.1	385	1.8	5,027	2.3
Financial, property & business services	1,834	51.4	12,423	59.0	123,100	57.
Public administration, education & health	354	9.9	2,346	11.1	27,625	<u>1</u> 2.
Other services	209	5.9	947	4.5	10,524	4.9
ос						
UPATION	400		242			
Professional	102	2.9	812	3.9	9,439	4.4
Associate professional & technical	398	11.1	3,636	17.3	34,852	16.
Administrative & secretarial	158	4.4	902	4.3	9,512	4.4
Skilled trades	468	13.1	2,380	11.3	23,370	10.
Personal service	438	12.3	2,478	11.8	35,037	<del>1</del> 6.
Sales & customer service	684	19.2	2,883	13.7	32,395	15.
Process, plant & machine operatives	701	19.6	3,822	18.2	26,191	12.
Elementary occupations	484	13.6	3,310	15.7	34,723	16.
TO AL	3,571	100.0	21,049	100.0	214,061	100.

### Unfilled vacancies by industry

### March 2011 Ag. & fishing Energy & water Manufacturing Construction Distrib'n & catering Transport & comms Financial etc. services Public admin. etc Other services 20.0 30.0 40.0 50.0 0.0 Percentage of total vacancies □Derbyshire ■E Midlands ■England

### Unfilled vacancies by occupation



Source: Office for National Statistice (Nomis) © Crown copyright Data Accessed 13/04/11

These statistics relate only to vacancies which are notified to Jobcentres. It is estimated that nationally they represent between 30% and 50% of all vacancies, but the proportion varies geographically, over time, by occupation and by industry.

The main use of these figures is for cross-sectional analysis of vacancies as an indication of the types of jobs currently available by area, industry or occupation, rather than absolute measures of the number of vacancies or of changes in these over time. Since the figures are derived from the administrative records of Jobcentres, they are susceptible to changes in Jobcentre procedures for taking and handling of vacancies.

Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbys DE4 3AG For further information, contact David Gutteridge on Matlock (01629) 538252.

## **Monthly Unemployment Statistics - March 2011**

## 9b. CLAIMANT COUNT UNEMPLOYMENT

Not seasonally adjusted

Long-term

#### BOLSOVER DISTRICT

Unemployment rates based on working age population \* March 2011

		All unemployo Number			Rate (%	)	Aged <	Aged < 20 Young unemployed Aged < 25 Aged < 25				25	unemployed (Over 1yr)		
	Male	Female	Total	Male	Female	Total	Numb er	Rate	Number	Rafe	Number	Rate	% of All	Numb er	% of All
Barlborough	19	17	36	1.7	1.5	1.6	5	3.0	10	9.3	15	5.5	42.9	5	14.3
Blackwell	54	33	87	4.0	2.4	3.2	10	5.0	15	6.8	25	6.0	29.4	15	17.6
Bolsover North West	103	42	145	8.3	3.3	5.7	20	10.0	30	11.0	50	10.6	34.5	20	13.8
Bolsover South	57	22	79	4.7	1.9	3.3	10	5.6	15	7.7	25	6.7	31.3	5	6.3
Bolsover West	70	35	105	5.8	2.8	4.3	15	8.4	30	14.9	40	10.6	38.1	15	14.3
Clowne North	66	27	93	5.1	2.2	3.7	15	7.4	25	11.7	40	9.6	44.4	5	5.6
Clowne South	33	16	49	2.8	1.4	2.1	5	3.2	10	4.3	15	3.9	30.0	5	10.0
Elmton-with-Creswell	117	39	156	6.6	2.1	4.3	15	5.5	40	9.9	55	8.1	35.5	25	16.1
Pinxton	93	44	137	7.0	3.3	5.1	20	8.0	30	12.0	50	10.0	37.0	25	18.5
Pleasley	44	27	71	3.8	2.3	3.1	15	9.2	10	5.5	20	5.8	28.6	15	21.4
Scarcliffe	73	34	107	5.7	2.5	4.1	10	4.3	20	8.5	30	6.4	28.6	15	14.3
Shirebrook East	44	27	71	7.9	5.0	6.4	5	4.9	25	27.8	30	15.6	42.9	20	28.6
Shirebrook Langwith	44	19	63	7.4	3.2	5.3	5	4.0	15	12.4	20	8.1	30.8	10	15.4
Shirebrook North West	55	24	79	7.6	3.3	5.5	10	6.3	15	8.6	25	7.5	31.3	25	31.3
Shirebrook South East	54	20	74	9.0	3.2	6.0	10	8.8	15	10.4	25	9.7	33.3	15	20.0
Shirebrook South West	27	17	44	3.3	2.2	2.8	10	8.8	10	6.7	15	5.7	33.3	10	22.2
South Normanton East	92	33	125	6.4	2.3	4.3	15	6.5	25	9.2	45	9.0	36.0	25	20.0
South Normanton West	85	40	125	4.0	1.9	3.0	15	6.0	25	7.7	40	6.9	32.0	10	8.0
Tibshelf	78	36	114	5.3	2.4	3.9	10	3.9	20	8.2	30	6.0	26.1	10	8.7
Whitwell	53	31	84	4.2	2.4	3.3	15	7.4	20	8.8	35	8.1	41.2	10	11.8
DISTRICT TOTAL	1,259	580	1,839	5.3	2.4	3.9	235	6.3	405	9.5	640	8.0	34.8	285	15.5
Derbyshire	10,978	5,021	15,999	4.5	2.1	3.3	1,800	4.6	3,380	8.7	5,180	6.7	32.4	2,355	14.7
England (thousands)	848	398	1,247	5.0	2.4	3.7	109,515	4.1	246	7.1	355	5.8	28.6	177,875	14.3

Source: Office for National Statistics (Nomis) © Crown copyright Data Accessed 13/04/11

The numbers unemployed are those recorded in the monthly count of people who are claiming unemployment-related benefits.

The figures given are not seasonally adjusted i.e. they do not take account of regular seasonal variations in the number of people out work.

Thus differences between one month and the next may merely reflect normal seasonal changes rather than any underlying trend in unemployment.

Figures for individual age groups and long-term unemployment relate to computerised claims only (about 99% of the total) and are rounded to the nearest 5

The source of these denominators may vary: currently the 2007 Mid-Year Population Estimates are used for wards; the 2009 Estimates are used for districts and above. The rates for young people are unofficial and have been calculated using population figures from the 2006 Mid-Year Population Estimates.

Derbyshire refers to the administrative county as established on 1 April 1997 which excludes the City of Derby
Produced by the Research & Information Team, Chief Executive's Office, Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG For further information,
contact David Gutteridge on Matlock (01629) 538252.

<sup>\*</sup> The unemployment rates have been calculated by expressing the numbers unemployed as a percentage of the total population aged

<sup>16</sup> to 64 as given in the 2009 Mid-Year Population Estimates.