

EXECUTIVE AGENDA

Monday 7th November 2011 at 1000 hours
Committee Room One

Item No.		Page No.(s)
	PART 1 – OPEN ITEMS	
1.	To receive apologies for absence, if any.	
2.	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4 (b) of the Local Government Act 1972.	
3.	Members should declare the existence and nature of any personal and prejudicial interests in respect of: a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	To approve the Minutes of a meeting of the Executive held on 3 rd October 2011.	Previously circulated
5.	Recommended Item from Sustainable Scrutiny Committee - Patch Management Policies – Fly Tipping Policy And Flood Protection Policy Recommendation on Page 4	3 to 31
6.	Compliments, Comments, Complaints and Freedom of Information Requests Recommendation on Page 35	32 to 64
7.	Contact Centre Review 2011 Recommendation on Page 68	65 to 68
8.*	Renewal and Tendering of Insurance Policies 2011 Recommendation on Page 76	69 to 76
	PART 2 – EXEMPT ITEMS <i>The Local Government (Access to Information) Act 1985, Local Government Act 1972, Part 1, Schedule 12a.</i> <u>Exempt – Paragraph 3</u>	
9.*	Tender Evaluation Outcome – Facilities Management Recommendation on Page 78	77 and 78

***Denotes Key Decision on Forward Plan**