



# Partnership Funding and Performance Monitoring April to September 2014



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# **Bolsover Partnership – Overview**

#### **Our Vision**

"Our Sustainable Community Strategy has a vision of a diverse, healthy, fair and prosperous district, building on the strengths of our industrial past to become a vibrant, thriving community capable of meeting the challenges and the opportunities of the future"

Welcome to Bolsover Partnership's first six monthly report in 2014/15, which sees a move away from reporting mainly on activities in relation to the Working Neighbourhoods Fund, to include all funding streams/activities that are directly managed by the Chief Executives and Partnership Team (CEPT). These are:



## This new reporting format aims to:

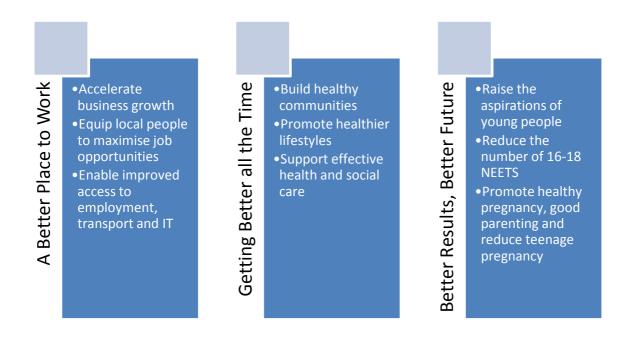
- Report on key activities that the Partnership Team has been working on over the past six months
- Highlight key statistics/trends for the district in relation to three of the Partnership's thematic action groups – Business and Employment, Health and Well-Being, and Raising Aspirations
- Provide an overview of the Council's Grants to Voluntary Organisations programme and the impact of the investment
- Provide case studies highlighting the impact of project activity to local people
- Provide an update on progress against the Work and Skills Plan for the period ending September 2014

# **Partnership Activities**

The Chief Executives and Partnership Team (CEPT) manages a suite of funding streams, including:

- Residual WNF
- Partnership Funding for Health Priorities
- Health and Well-Being funding
- BDC Partnership Funding
- Grants for Voluntary Organisations

These are overseen either by Bolsover Partnership's Executive Board or Council Executive and, alongside other initiatives that the Partnership is involved with, contribute to the following strategic aims and objectives of the Bolsover Sustainable Community Strategy:



During the period April to September 2014, the following funding streams and amounts were used to deliver the initiatives managed by the CEPT. This demonstrates how the Partnership uses a wide range of funding opportunities to achieve wide reaching and impact.

WNF	Ptnrship Funding	BDC	EU	Health and Well-Being	Lottery	Other	TOTAL
86,775	5,212	93,149	44,274	8,959	15,768	24,685	278,822

#### A BETTER PLACE TO WORK

## WHAT ARE WE DOING?

Bolsover Partnership and Bolsover District Council are directly funding a number of projects that contribute to this priority:

# Traineeship and Apprenticeship Programme

The Council's Traineeship and Apprenticeship programme commenced in April this year. 10 Trainees were recruited to undertake a 2 day per week work placement, alongside gaining English, Maths and Employability skills training via Babington Business College for 3 days per week, over a six month period. 7 Trainees completed their work placement and were given the opportunity to apply for one of 5 Apprenticeship positions within the Council. Traineeships are at no cost to the Council, and the Apprenticeships are funded through residual Working Neighbourhoods Fund.

## **Case Study**

Seven young people have been celebrating becoming 'work ready' after completing their Traineeships with the Council. The scheme was established in January 2014 and provides young people with meaningful work experience and an insight into the world of work. It is supported by Babbington College who help provide essential work preparation training covering a variety of areas including maths and English. The young people spent 6-months at the Council, with two days a week in a specific service area.



Council Leader, Councillor Eion Watts said, "We have always placed a great deal of emphasis on helping young people get ready for and back into work. Providing them with the right experience

to start with will prepare them for the working world a lot better than just throwing them into a job and expecting them to cope."

The trainees, all aged between 16-18 years old, were also given the opportunity to apply for Apprenticeships at the Council in specific areas such as ICT, leisure, and street scene services. Councillor Watts added, "We aim to recruit around forty trainees and twenty apprentices over a four year period which will allow young people to earn while they learn a job, gain a real qualification and in turn have a real future." Trainee, Connor McCrossan said, "Gives you a chance to gain your qualification and experience with possibly a chance of an Apprenticeship or employment with the district council". "I think it is very good and it gives us a chance to get an Apprenticeship with the Council, to work as a team and meet new people," said trainee Luke Chapman.

# **Budget Buddies**

A contract has been awarded to Release, a small charity based in South Normanton providing debt advice and financial capability work, to deliver a 12 month 'budget buddies' pilot project in (a) Clowne, and (b) South Normanton/Pinxton. The project will recruit and develop active buddies (approximately 4-5 in each area) that will work in a voluntary capacity to support people to manage their finances more effectively either through face-to-face, telephone or email contact. The buddies will signpost to other services that are available locally, and will be quality assured through the support of a co-ordinator.

During Quarter 2, Release have been busy raising awareness of the programme and developing a quality framework ready for implementation in Quarter 3, which will see training in Clowne and South Normanton/Pinxton for frontline staff and community volunteers interested in becoming Budget Buddies.

This contract uses a combination of residual WNF and Council funding. Depending on the outcome of the pilot project and availability of funding, it is envisaged that the programme will be rolled out across the district

# **Volunteering**

A contract has been awarded to the Volunteer Centre Chesterfield and North East Derbyshire with the aim of increasing volunteering activity within the district by providing a minimum of 2 days per week outreach support for volunteers on a 1-2-1 basis which will include signposting/matching to volunteering opportunities. The project will also identify and promote new volunteering opportunities, and provide training and 1-2-1 support to groups/VCS organisations to drive up the quality of volunteering placements within the district.

During Quarter 2, the following outputs were achieved:

- 26 engagements
- 5 new volunteers recruited
- 9 VCS groups supported
- 7 new volunteering opportunities created

This contract has been awarded over an 18-month period and uses a combination of residual WNF and Council funding. Additional funding will be sought to extend the lifetime of the project beyond 18-months.

# **Case Study**

Scarcliffe graduate David Norman has used voluntary work to develop his skills and discover a new career direction. He said, "Without work experience, you can be in a vicious cycle when employers won't take you on without it and you can't get it without a job. Volunteering can break the cycle and more."

While he was looking for work over recent months, David volunteered with the Chesterfield Volunteer Centre and Community Voluntary Partners. He said, "I didn't like being on benefits as people claiming tend to be stereotyped as lazy and just sitting at home doing nothing. I wasn't like that and lots of other people aren't either. I went out to do volunteering to get new skills and experience. It opened up doors for me and helped me get my job. Now I enjoy going to work and it's rewarding so, when I come home, I feel that I've done a good job today and earned my pay."

David explained how much he had changed: "I tended to be rather quiet when I started, asking advice and relying on others rather than using my own initiative. Now I'm much more confident, work more independently and am a better communicator whether face-to-face or by e-mail. I've found that the voluntary third sector isn't just about helping our clients but also about supporting each other."

Now he is employed at the Chesterfield head office of charity Association for Real Change - the umbrella body for organisations and businesses that support people with learning disabilities. As the assistant to the Business Manager, David is part of the team providing information and organising conferences to share best practice across the membership. He is using his marketing background and IT skills to design promotional material, create financial management records and keep in touch with members. David is already looking to take on more responsibilities handling the checks needed for those supporting children and vulnerable adults. In the longer term, he is working towards promotion into marketing management within the voluntary sector.

Explaining his motivation, David said, "When you need to earn a living, it's more rewarding doing it by helping other people and making their lives better. I had worked in the private sector in the past where people were more concerned about making money than how they treated the people working there or their customers. Now my voluntary sector colleagues are just as professional as elsewhere and even more focussed on getting the job right as we rely on funding which can be precarious if targets aren't being met."

If you want to use volunteering as a stepping stone towards paid work, contact: Carmen Yates on 01246 276777 or check out www.helptowork.org.uk .

# Ways to Work

Ways to Work (W2W) is a project that loans mopeds and provides financial support to remove transport barriers to employment and has been successfully managed by Rural Action Derbyshire (RAD) for many years. Bolsover Partnership and the Council have supported the project financially in recognition of the barriers faced by people in gaining employment due to the poor transport links across the district.

During April to September, the project has:

- Assisted 27 unemployed people into employment
- Assisted 5 NEETs (Not in Employment, Education or Training) into employment

## **Case Study**

Sophie Mellars lives in Clowne and approached Ways to Work Bolsover for help with transport to her work. Sophie had secured work with Generations Care Agency Ltd based in Hollingwood, Chesterfield, and was to care for the elderly within the community.

The letter sent by her new employer supported her application for the loan of a moped, as she would be travelling to elderly residents' homes to help care for them. Once the letter to prove Sophie had a job offer was received, a voucher was sent to her so that she could take her CBT (Compulsory Basic Training for motorcycles).

One of the W2W team then went to meet with Sophie at her home, and took over her safety equipment – helmet, armoured jacket, over-trousers, hi-viz vest, gloves and a chain to secure the moped. Sophie paid the project the initial 4 week loan payment for the moped and then she had a 50cc moped delivered to her home.

After one month, Sophie took her CBT Plus. This is additional safety training W2W clients are asked to do when they've had the moped a few weeks, to ensure they remembered everything they learned at the CBT and haven't picked up any bad riding habits. This additional training is funded by Derbyshire County Council who work with RAD to maintain the safety of the scheme.

Sophie was really grateful for the help she received and a couple of months later requested a 125cc as she had been offered more hours with her employer which of course meant more travelling to do. She felt a bigger and more powerful moped would be more appropriate for her and has joined 2 Shires Credit Union so that she can save with them and later get a loan to buy the moped from the project at the end of her 6 month loan period.

# Work for Yourself

Work for Yourself is a business start-up programme for people with disabilities living in the district. The project has been running for a number of years and is due to finish in June 2015. During April to September 2014, the project has achieved the following outputs:

- 18 new business start-ups
- 10.5 jobs created
- 3 businesses assisted to improve performance

## **Case Study**

Recovering enough to work again has been a team effort for Bolsover's David Harding. After years of sickness and unemployment, he now has two business ventures thanks to the support of his family, the Blackwell Care Home and the Work for Yourself programme. David's DEK Gardening venture is based on his life-time hobby and, with over 25 years' experience, his Gladstone Upholstery business fits in during wet weather.

"Reading the Work for Yourself advert in the local paper was the very start of my healing process", David said, "From a three year downward spiral of depression and overdoses, I decided that I couldn't get any lower but had to bounce back. I wanted to be the person I used to be. Depression is an illness but it can be beaten with determination, support from friends and family and the right treatment. Now I can work and I've got a purpose in life. It's good to know there's a light at the end of the tunnel for people with depression and other conditions."

David praised his Business Adviser saying, "I think of him as more of a friend than just a mentor. He showed me how to set up the businesses, how to talk to people and deal with problems. Most importantly, he boosted my confidence. Now my life and health are much better – just being outside makes me feel good and there's always someone who wants to stop and chat. With the upholstery, it's really satisfying to still be using the skills from a whole career." David was so grateful to his family for standing by him over the difficult years that he named his gardening business to celebrate his daughters. "I'd been run over when I was 16 and my leg was smashed from top to bottom" he explained, "I'd been doing upholstery for my whole career until I took redundancy when I had to have my damaged knee replaced plus other operations on my hands and shoulders. I'm in constant pain from the silent illness, fibro-myalgia."

David was emphatic that giving up work because of his health was the wrong decision and said, "taking 'medical retirement' is the worst thing you can do and the greatest mistake of my life. You just feel worthless and end up watching day-time television. My marriage went through a rocky period and I was losing friends by being so self-absorbed. I hated the life I had and couldn't stand it any longer."

The support of the Blackwell Care Home was also crucial to David: "They knew of me through my wife who works there – they saw someone who wasn't doing too well and they gave me a chance. Now I have re-covered about 30 of the chairs used by their residents and I'm also their groundskeeper. I'm proud that my work in the garden and the entrance hall seating sets the tone for the whole establishment. But they have done much more: helping me with business promotion, giving me advice and helping me succeed."

David undertakes all aspects of gardening and grounds maintenance from routine mowing and pruning to soft landscape design and he can turn his hand to most jobs around the garden. He covers the area from Matlock to South Normanton and Blackwell. As a skilled upholsterer, he will strip chairs and sofas back to their frames, replace webbing and padding before cutting, sewing and piping the covering fabric to give new life to favourite furniture. He plans to extend this in to reupholstery of caravan interiors.

# Help to Work

A contract has been awarded to Disability Dynamics to drive forward the cross-cutting theme 'Communication' within the Work and Skills Plan, with support from the Chief Executives and Partnership Team (CEPT), by developing and implementing a Bolsover Business and Employment Partnership Communication Plan, which will align with the Council's Growth Strategy.

This contract has been awarded over a two year period and uses a combination of residual WNF, BDC funding and Partnership Funding for Health Priorities.

Other initiatives/areas of work that the Partnership Team are involved with include:

## **Talent Match**

Bolsover District Council is the lead co-ordinator for the BIG Lottery Sheffield City Region Talent Match programme across Bolsover, Chesterfield, North East Derbyshire and Bassetlaw. The programme delivers creative ways to help young people find work or start their own enterprising business and is targeted at young people, aged 18-24, who have been unemployed for 12 months and fall into one of the following categories:

- With mild to moderate learning difficulties
- Lone parents before they sign onto Job Seekers Allowance
- Young people with mental health issues
- Homeless young people
- Care leavers

Key elements of the Talent Match programme include:

**Talent Match Coaches:** Four Coaches, employed by Derbyshire County Council, work across Bolsover, Bassetlaw, Chesterfield and North East Derbyshire and help young people through one-to-one support. The TM Coaches have access to a 'barrier busting' budget to address some of the obstacles to young people securing employment such as transport and financial exclusion. The TM Coach for Bolsover is Jenny Hallam and her number is 07812 666484.

**Peer Mentoring**: Young people across the SCR will be recruited as volunteers to act as Peer Mentors, Young Commissioners and Inspectors.

**Enterprise Creation**: 2 specialist coaches have been employed to work across the SCR and support young people to either set up a social enterprise/business or to secure work experience in a social enterprise.

**Work Fund**: A minimum of 55 new jobs will be created within the voluntary/community sector across Bolsover, Bassetlaw, Chesterfield and North East Derbyshire, with funding to provide a minimum of 6 months paid employment for TM beneficiaries.

**Current Position**: At the end of October 2014, 15 young people in Bolsover district were on programme (4 of these were 'hidden'), and two young people had secured paid employment through the Talent Match Work Fund.

# **Case Study**

D-Jay has been supported by Talent Match since July 2014. He has never completed paid work and didn't carry on with his studies after school. He enjoys practical work and being outdoors and has been volunteering at Rhubarb Farm for about 8 months which he loves. Prior to helping out at Rhubarb Farm, he got involved with the wrong crowd and was being supported by REACH. He has said that Talent Match; "has been good, given me something to do and has kept me out of trouble".

D-Jay was referred to a 4 week Construction placement by his TM Coach run by the Prince's Trust

and based with Costain where he participated in daily construction tasks and activities and achieved his CSCS card.

As part of Talent Match D-Jay applied for a Gardener role at Rhubarb Farm which is covered by the Wage Fund. After applying for the role his coach referred him to a short interview skills workshop to prepare for the forthcoming interview. D-Jay was offered the Gardener post which he was over the moon with and is due to start on 13<sup>th</sup> October and he "can't wait to start paying his way".

To prepare D-Jay for the workplace his coach took him to Sports Direct and kitted him out with work boots, waterproof trousers and cold weather clothing to prepare for a cold winter working at the Farm.



# **Ambition SCR**

Ambition SCR is a new programme that will work with 18-24 year olds with the aim of moving them into sustainable work. North East Derbyshire District Council (NEDDC) is leading delivery locally across Bassetlaw, Bolsover, Chesterfield, Derbyshire Dales and North East Derbyshire. Programme activity is planned to commence December/January for a period of two years. The Team Leader starts November and will recruit four Key Workers, and two specialist Key Workers for Debt/Advice and Mental Health.

The programme is aimed at young people who have been on Jobs Seekers Allowance (JSA) for three months and will provide intensive support including work placements over a period of between 12-18 weeks. The programme involves in work support for a further 26 weeks to secure progression opportunities and sustainable employment for participants.

# **Skills Made Easy**

The SCR Skills Made Easy programme aims to create 4,000+ additional apprenticeships and 2,000 additional opportunities for the upskilling of the existing adult workforce to Level 3 (equivalent to A level). The programme is delivered via procured intermediaries who play a key role in supporting businesses to diagnose their skills needs. Intermediaries also assist with recruiting apprentices, selecting appropriate training and providing ongoing advice and guidance throughout. Outcomes to the end of September 2014 in Bolsover are as follows:

Employers engaged	70
Training plans agreed (apprenticeships)	34
Apprentice starts	15
Training plans agreed (upskillings)	80
Upskilling starts	49

The distribution of SMEs in Bolsover as a percentage of the SCR is 4%. The actual percentage of businesses engaged in the programme is only 3%. However the number of training plans agreed and number of starts represents 5% across the SCR. This means that we have a smaller number of companies engaged but they are upskilling a greater number of staff and taking on more apprentices. In Bolsover, the conversion rate from businesses engaged and training plans agreed is the highest across the SCR.

# **Economic Development and Housing Assessment**

Following the Council's agreement to develop a Joint Economic Development and Housing Strategy, the partnership team has been involved in developing the economic and housing assessment, identifying areas of focus and supporting the consultation process both internally and with wider partners.

Bolsover Partnership will be hosting a series of consultation sessions throughout November and December to capture input into the strategy's development.

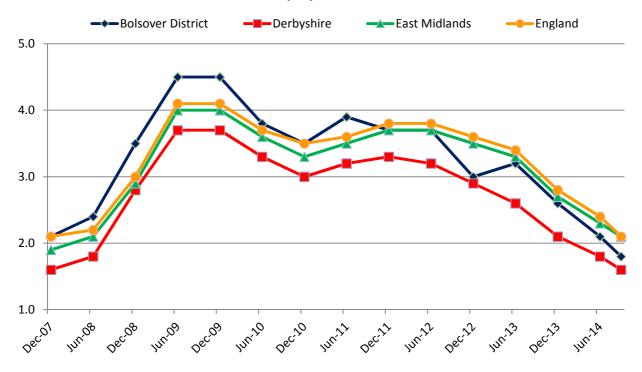
#### **HOW ARE WE DOING?**

## **Job Seekers Allowance**

# **Total Rate of Unemployment**

Job Seekers Allowance (JSA) claimant data is published monthly by government and provides an overview of the current unemployment rate. The chart below shows how the unemployment rate for Bolsover District compares with Derbyshire, the East Midlands and England from December 2007 to September 2014. District level unemployment rose during January, February and March 2013 (largely due to seasonal fluctuations), however from June 2013 the unemployment rate has steadily declined. At 1.8% (880 claimants), the Bolsover total rate of unemployment remains lower than East Midlands and England, and is at the same rate pre-recession.

# **Total rate of unemployment across Bolsover District**

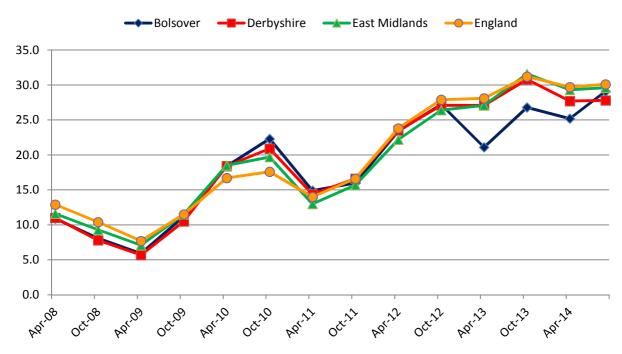


# **Long Term Unemployment**

The chart below shows long term unemployment rates from April 2008 to September 2014 in Bolsover District, Derbyshire, the East Midlands and England. The chart shows that Bolsover had a significantly lower long term unemployment rate from April 2013 to April 2014, however the gap with county, regional and national averages has closed during the last six months.

However, despite the increasing long term unemployment rate, the number of people unemployed for 12 months+ at the end of September 2014 was 255 compared with 300 in April 2014. What this tells us that that the number of people who are unemployed for 12 months or more as a percentage of the total number of people that are unemployed is increasing – this means that there are a greater number of people finding employment more quickly and those that are furthest from the labour market are more likely to remain long term unemployed.

# Long Term Unemployed (over 12 months)

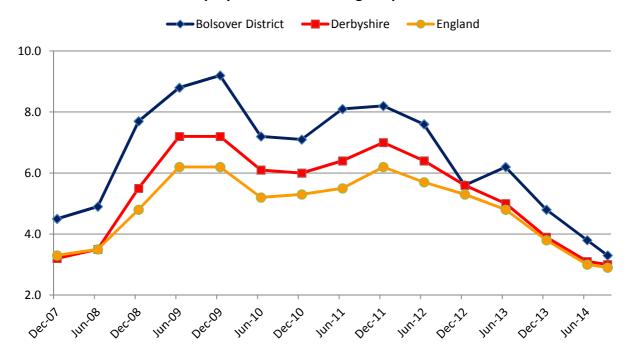


# **Youth Unemployment**

The graph below shows the proportion of young people (aged under 25 years) who are claiming unemployment related benefits. Since December 2007 Bolsover District has consistently experienced higher youth unemployment rates than County and National averages, however over the past 6 months that gap has closed significantly and Bolsover now remains only slightly higher.

At the end of September 2014 the number of unemployed young people (aged <25) was 275, compared with 355 in April 2014. Two new programmes aimed at moving 18-24 year olds into work, Talent Match and Ambition (details provided on pages 10-11) should further impact on the reducing levels of youth unemployment within the district.

# **Unemployment Rate of Young People <25 Years**

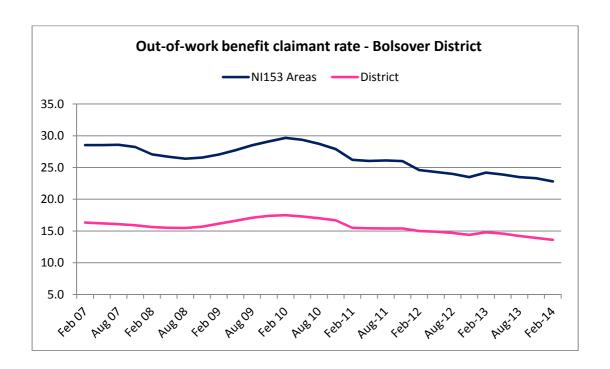


# **Number of People Claiming Out of Work Benefits**

The number of people claiming out of work benefits gives a truer picture of the rate of unemployment within the district, as it counts all out of work benefits, not just JSA. There is a significant time lag with this data set and it is only released twice a year.

The charts below tracks the out-of-work benefit claimant rates for Bolsover District between February 2007 and February 2014. These figures have been consistently tracked since the award of Working Neighbourhoods Fund. The average of out-of-work benefit claimant rate across the whole of the Bolsover District was 13.6% in February 2014. This is a 3.9 percentage points reduction since February 2010.

There are some significant differences in claimant rates across the district, ranging from 5.5 in Barlborough and South Normanton West, to 27.0 in Bolsover West. Whilst Barlborough and South Normanton West have the lowest levels of unemployment they are, interestingly, two of only three LSOAs in the district that have a higher out of work benefits claimant rate in February 2014 than in 2007. There are three areas with persistently high out of work benefit rates; these are Shirebrook North West, Whitwell and Bolsover West.



NI 153: Out of work benefits claim rates in Bolsover LSOAs

LSOA	LSOA/Ward	Feb 07	Feb 08	Feb 09	Feb 10	Feb 11	Feb 12	Feb 13 *	Feb 14	Variance Feb 2007 –	Feb 2014
001A	Barlborough	4.5	4.0	5.1	6.2	5.8	5.8	4.8	5.5	1.0	Ψ
001B	Barlborough	8.4	8.5	8.5	9.1	8.0	8.5	8.6	7.1	-1.3	<b>1</b>
001C	Barlborough	14.5	13.4	15.0	15.7	15.3	15.4	15.1	14.2	-0.3	<b>1</b>
001D	Clowne South	7.8	6.7	7.7	8.8	6.2	6.5	7.1	7.2	-0.6	<b>1</b>
001E	Bolsover North West	12.0	12.8	13.2	13.2	12.2	12.7	13.0	11.8	-0.2	<b>1</b>
002A	Clowne North	21.2	20.5	19.8	19.4	17.0	17.3	16.9	16.2	-5.0	<b>1</b>
002B	Elmton and Creswell	19.5	18.6	18.8	19.1	15.9	16.0	16.1	14.9	-4.6	<b>1</b>
002C	Whitwell	8.1	8.5	8.4	9.3	8.2	9.5	10.8	9.3	1.2	Ψ
002D	Whitwell	16.0	14.5	14.9	16.5	14.7	13.6	13.4	12.0	-4.0	<b>1</b>
003A	Elmton and Creswell	23.1	20.9	18.8	20.2	18.7	17.1	16.5	14.8	-8.3	<b>1</b>
003B	Elmton and Creswell	20.3	19.3	21.2	21.2	18.8	19.8	20.4	19.1	-1.2	<b>↑</b>
003C	Elmton and Creswell	27.3	23.7	24.0	27.4	23.9	20.6	21.4	19.6	-7.7	<b>1</b>
003D	Whitwell	27.5	29.3	27.7	30.2	26.3	26.8	25.9	26.0	-1.5	<b>1</b>
004A	Bolsover North West	25.5	23.9	25.3	26.7	24.3	21.9	20.7	20.8	-4.7	<b>1</b>
004B	Bolsover North West	16.4	17.0	18.1	18.2	14.8	15.1	16.4	14.9	-1.5	<b>↑</b>
004C	Bolsover South	15.6	14.3	15.8	18.6	14.2	12.9	14.0	14.6	-1.0	<b>1</b>
004D	Bolsover West	29.1	26.7	27.7	30.8	28.4	28.8	29.9	27.0	-2.1	<b>1</b>
005A	Bolsover South	7.3	5.5	6.6	7.5	6.2	6.7	6.3	6.3	-1.0	<b>↑</b>
005B	Bolsover South	18.7	17.8	17.6	18.7	17.4	18.5	19.3	17.4	-1.3	<b>^</b>
005C	Bolsover West	12.0	10.6	11.0	12.6	10.3	11.0	12.8	11.8	-0.2	<b>^</b>
005D	Bolsover West	12.6	11.9	12.5	13.7	10.9	10.6	11.6	10.9	-1.7	<b>^</b>
005E	Pleasley	12.1	12.5	13.2	15.4	12.4	11.9	11.9	11.6	-0.5	<b>^</b>
005F	Scarcliffe	16.6	15.1	15.5	17.4	14.8	15.3	15.1	14.0	-2.6	<b>^</b>
006A	Shirebrook Langwith	22.1	20.2	21.9	23.5	21.1	20.2	19.8	18.1	-4.0	<b>1</b>

	Bolsover District Average				17.5	15.5	15.0	14.8	13.6		
	NI 153 Average	28.5	27.1	27.0	29.7	26.2	24.6	24.2	22.8		
010F	South Normanton West	4.7	4.3	6.1	6.3	5.8	5.2	5.1	5.5	0.8	¥
010E	South Normanton West	8.6	8.7	9.6	9.7	8.5	8.2	7.9	6.5	-2.1	<b>^</b>
010D	South Normanton East	8.0	5.9	6.0	6.9	6.9	6.4	6.6	6.0	-2.0	<b>^</b>
010C	Pinxton	12.1	11.3	12.5	13.1	11.9	11.9	10.7	10.1	-2.0	<b>^</b>
010B	Pinxton	20.6	20.5	20.5	22.8	21.0	20.4	20.3	17.6	-3.0	<b>^</b>
010A	Pinxton	14.2	13.5	13.2	15.4	13.2	12.3	12.9	9.7	-4.5	<b>^</b>
009E	South Normanton West	14.8	13.7	15.5	17.8	14.9	13.8	13.1	12.0	-2.8	<b>^</b>
009D	South Normanton West	15.0	13.8	14.6	17.4	16.0	14.2	13.2	11.6	-3.4	<b>^</b>
009C	South Normanton East	18.3	16.4	19.0	20.8	19.7	18.2	17.1	16.4	-1.9	<b>^</b>
009B	South Normanton East	11.6	12.6	12.0	14.6	12.5	11.8	11.6	9.7	-1.9	<b>↑</b>
009A	Blackwell	14.2	14.2	15.8	16.8	13.9	13.4	14.4	12.8	-1.4	<b>^</b>
008E	Tibshelf	17.4	17.6	17.7	20.0	18.2	16.9	14.6	13.5	-3.9	<b>^</b>
008D	Tibshelf	8.0	7.4	8.5	9.1	8.0	9.4	8.9	7.7	-0.3	<b>^</b>
008C	Tibshelf	15.5	14.4	13.4	14.9	13.3	12.1	10.5	9.0	-6.5	<b>↑</b>
008B	Blackwell	12.4	11.7	11.7	13.2	12.1	11.7	11.3	9.8	-2.6	<b>^</b>
008A	Blackwell	11.6	11.6	11.1	11.6	11.4	10.4	8.8	8.0	-3.6	<b>^</b>
007E	Shirebrook South East	23.7	21.8	22.6	24.1	21.3	18.0	17.2	14.8	-8.9	<b>^</b>
007D	Shirebrook East	29.8	29.1	29.1	31.7	27.0	24.9	23.1	20.7	-9.1	<b>^</b>
007C	Scarcliffe	18.8	17.7	17.9	19.0	16.9	15.2	15.3	14.1	-4.7	<u> </u>
007B	Scarcliffe	22.1	22.6	22.7	23.7	21.9	22.0	22.0	20.6	-1.5	<u> </u>
007A	Pleasley	18.0	17.1	18.4	19.3	17.2	15.6	15.9	15.1	-2.9	<u> </u>
006D	Shirebrook South West	16.9	16.4	15.8	16.3	15.2	14.2	12.6	11.0	-5.9	<u> </u>
006B 006C	Shirebrook North West Shirebrook North West	34.8 23.5	33.8 22.5	30.4 22.5	33.4 23.8	29.1 22.4	28.1 22.9	27.5 22.8	26.4 20.5	-8.4 -3.0	<u>↑</u>

<sup>\*</sup> February 2013 data amended based on 2012 Lower Super Output Area Population Estimates Compiled by CEPT. Data Source Nomis

# **Employment Change**

The tables below show the employment changes that have taken place within Bolsover district over the period 1998 – 2012. These tables highlight the district's huge employment growth compared to county, regional and national averages over the past 14 years, whilst also showing that there is good private sector growth within Bolsover. Education, retail trade and wholesale sectors account for 29% of total employment.

Total Employment 1998-2008							
	1998	2012	Net Change	% Change			
Bolsover	17,182	27,149	9,967	58%			
Derbyshire	272,859	286,780	13,921	5%			
East Midlands	1,752,392	1,894,744	142,352	8%			
England 21,155,003 23,225,433 2,070,430 10%							
Source: Annual Business Inquiry (1998 – 2008) and Business Register and Employment Survey (2009 – 2012)							

Private Sector Employment 1998-2008							
	1998	2012	Net change	% change			
Bolsover	13,452	21,608	8,156	60%			
Derbyshire	213,809	215,145	1,336	1%			
East Midlands	1,346,604	1,531,668	185,064	14%			
England	16,266,487	18,748,799	2,482,312	15%			

## **GVA Growth**

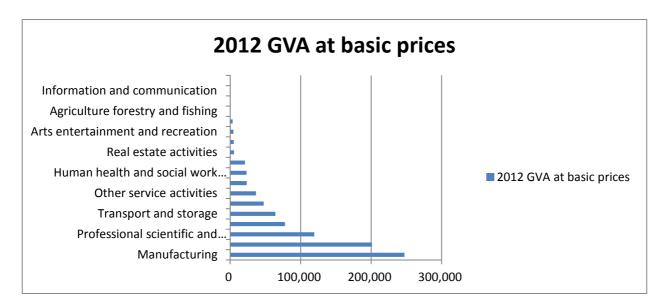
Increases in GVA growth have also been significant at 68% compared with 9% across Derbyshire for the period 2002-12, with a further 62% growth forecasted between 2013-30.

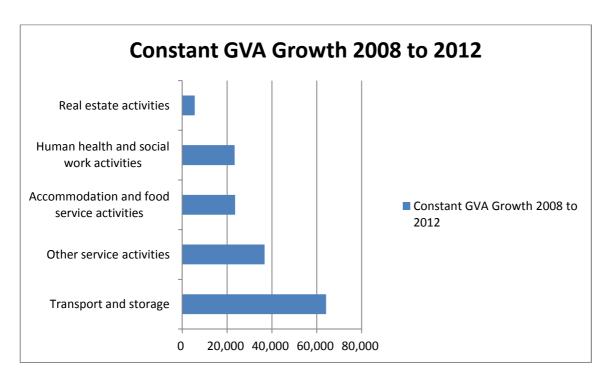
GVA 2002-2012 (£m)							
	2002	2012	Net Change	% Change			
Bolsover	625	1049	424	68%			
Derbyshire	10247	11210	963	9%			
East Midlands	70502	79600	9098	13%			
UK	1105086	1284351	179265	16%			
Source: Oxford Economics							

GVA Projection	s 2013-2030 (£m)								
	2013	2018	2030	Change 2013-2018		Change 20		Change 203	
				Net	%	Net	%	Net	%
Bolsover	1060	1236	1713	177	17%	476	39%	653	62%
Derbyshire	11266	12687	16597	1421	13%	3910	31%	5331	47%
East Midlands	80317	91870	124847	11552	14%	32978	36%	44530	55%
UK	1298685	1494799	2035315	196114	15%	540516	36%	736630	57%
Source: Oxford Economics									

The graphs below show that whilst Manufacturing is the largest sector within the district, the top three sectors showing consistent growth are:

- Transport and storage
- Other service activities
- Accommodation and food activities
- Human health and social work activities





#### **GETTING BETTER ALL THE TIME**

## WHAT ARE WE DOING?

# **Community Health Checks**

A contract has been awarded to Derbyshire Community Health Services (DCHS) to develop a pilot Health Check Programme for Bolsover and North East Derbyshire in a community or workplace setting, to extend and add value to the current programme offered through primary care. This project only commenced in September this year and is funded through Health and Well-Being; more details to be provided in the next update report.

# **Healthy Weight Project**

A contract has been awarded to Derbyshire Community Health Services (DCHS) to develop a collaborative and consistent approach to promote healthy weight amongst 11-17 year olds in Bolsover. Pilot projects are being implemented that will involve developing toolkits for professionals, identifying a range of interventions for both young people and their families to address the issue of healthy weight and creating suitable pathways for target groups to access the most appropriate pathways for their needs.

This project is being funded through Health and Well-Being and started in Quarter 2. Further details and a progress update will be provided in the next report.

# **Clinical Commissioning Groups (CCGs)**

North Derbyshire and Hardwick CCG became the responsible bodies in 2013/14 for commissioning certain specified health services including emergency care, elective hospital care, maternity services, and community and mental health services across the Bolsover district. Bolsover District Council developed a joint CCG Liaison Group to include North East Derbyshire District Council in 2013 to begin a closer working relationship with both CCGs. Consequently two task and finish groups have been established to look at two emerging issues: reducing hospital admissions for the over 65's, and issues facing our Armed Forces Community, with a particular focus on Mental Health.

# Slips, Trips and Falls

Following a successful workshop session in February 2014, a number of partners, agencies and front line services are now developing a clearer understanding of the services each deliver and are continuing to explore how they can work closer together to support reducing hospital admissions for the over 65's. A further event is scheduled in the New Year (23 January 2015).

# **Armed Forces**

The purpose of the Armed Forces Task and Finish Group is to champion support for current and veteran armed forces personnel in the Bolsover and North East Derbyshire District areas by identifying where more could be done to better co-ordinate and promote the services available in the area.

Subsequently the group developed and worked to an Action Plan which identifies a number of actions that broadly cover the following areas:

- Communication and promotion of available services and support
- Capturing data to identify the armed forces population and to better inform services
- Encourage closer working within internal departments and with partner agencies

#### **HOW ARE WE DOING?**

Bolsover Health Profile gives a picture of peoples' health in Bolsover and assists in understanding the community's needs in order to improve peoples' health and reduce health inequalities.

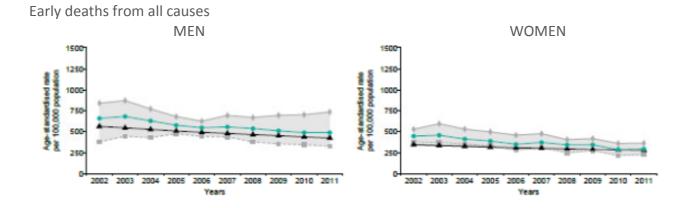
A summary of the Health Profile 2014 shows Bolsover is significantly worst on 14 of the indicators across five domains. This highlights that the health of Bolsover's residents vary when compared with the England average. Deprivation is higher than average and 23.2% (3,200) children live in poverty. Life expectancy for both men and women is lower than the England average.

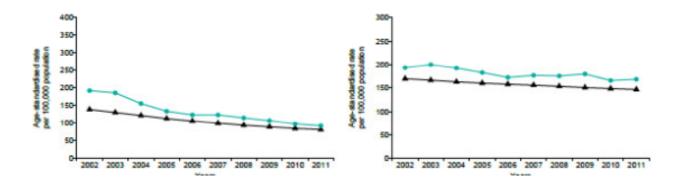
Having compared Health Profiles from 2013 to 2014 it is evident that the health of Bolsover's residents is improving. The table below provides a summary of the indicators that have shown an improvement during this period, where the gap is beginning to narrow against England averages, where the gap is beginning to widen against England's averages and where an indicator had worsened from 2013.

Improved	Narrowed the Gap	Widened the Gap	Worsened
Long-term unemployment	Teenage pregnancy	Smoking in pregnancy	GCSE Achieved
Alcohol specific hospital stays	Adults smoking		Hip fractures in 65s and over
Hospital stays for self harm	Incidents of malignant melanoma		Obese adults
Hospital stays for alcohol related harm	Early Deaths: heart disease and stroke		

## **Health Changes over time**

The charts below provide a comparison of the changes in early death rates (in people under 75) between this area and all of England. Early deaths from all causes also show the difference between the most and least deprived quintile in this area. (Data points are the midpoints of 3 year averages of annual rates, for example 2005 represents the period 2004 to 2006).





# Disability

The Office of National Statistics 2013 assessment of Local Authority Variations in Activity Limitations (disability) for males and females shows Bolsover ranked 4<sup>th</sup> out of the top 10 local authorities of age standardised activity limitation in the male category. The value of this rating equates to 25.4 of the male population in Bolsover being classified as living with an activity limiting condition.

# **BETTER RESULTS, BETTER FUTURE**

## WHAT ARE WE DOING?

# **Raising Aspirations**

Raising Aspirations (for young people) has been Bolsover Partnership's flagship project. Commissioned in 2009, the project has had huge successes in turning around the lives of young people. During April to September 2014, the project achieved the following:

- 6 NEETS (not in employment, education or training) going into EET
- 366 young people supported
- 69 children participating with attendance issues
- 169 participants identifying a change in their future goals

Although the project in terms of its funding through residual WNF ceases at the end of October 2014, a legacy report has been produced which outlines how the project will continue beyond the lifetime of direct funding. Much of this will be through the schools continuing to self fund certain initiatives. Plans are also underway to consider how the Namibia Expedition initiative 2016 proceeds, together with further Raising Aspirations work with schools in the district. The approach of one to one direct support for young people and the model successfully developed through Raising Aspirations has also been replicated for the Talent Match programme.

# **Case Study**

For some time Stephen had been unsure what skills he had to offer but felt certain that he was not good at talking to people. However when the Raising Aspirations Manager met with him, he committed to being involved in the development of the Sheffield City Region Talent Match Programme and not only became a key member of the Local Advisory Group (LAG), but trained as a Young Commissioner with Sheffield Futures and started to realise he had lots to offer; his knowledge and experience of what it takes to successfully support young adults such as himself.

Stephen challenged himself further by agreeing to play a central role in the selection and recruitment for the much anticipated Talent Match Coaches and found himself a panel member alongside another LAG representative Samantha Doyle, Dan White Information Advice and Guidance (IAG) Manager for Derbyshire County Council and Clare Talati, Raising Aspirations Manager. Stephen attended training for his role and fully committed to the challenge set.

Nerves were evident on the interview day and he expressed his fear at getting the questions wrong and making the interviewees anxious, rather than being able to put them as ease. He faced the fear, however, and performed his role with professionalism and soon relaxed; the nerves went and he started to enjoy the experience.

The selection process, including the panel interview and a task, was scored and Stephen proved to be a tough panel member, making candidates work hard for their achievements. The final selection of appointments was made and Stephen was able then to recognise his fundamental role in getting the project to this point.

He is now a Talent Match beneficiary and is being supported by Talent Match Coach for North East Derbyshire, Jaime-Lee Hosie who when asked about Stephen explained:

'Stephen's willingness to talk about his experiences and to challenge himself, demonstrates how he can move forward and will continue to do so with the support of Talent Match; after all he supported me to get this role and now it is my turn to support him!'

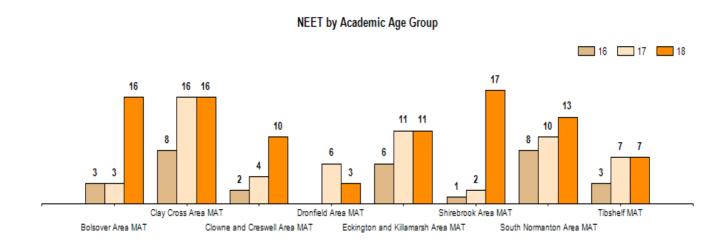
## **HOW ARE WE DOING?**

# Not in Employment, Education or Training (NEET)

The table below shows the number of 16-18 year olds that are NEET by MAT (multi agency team) area, and identifies that Shirebrook and South Normanton MAT areas have the highest rate of young people that are NEET in Bolsover district.

	<u>Bolsover</u>	<u>Bolsover</u>	<b>Clay Cross</b>	<u>Clowne</u>	<b>Dronfield</b>	<b>Eckington</b>	<u>Shirebrook</u>	<u>South</u>	<u>Tibshelf</u>
	and NED	Area MAT	Area MAT	<u>and</u>	Area MAT	<u>and</u>	Area MAT	<b>Norman</b>	MAT
	<b>Locality</b>			Creswell		<u>Killamarsh</u>		ton Area	
				<b>Area MAT</b>		Area MAT		MAT	
Total 16-18 Cohort	<u>5456</u>	<u>621</u>	<u>1095</u>	<u>675</u>	<u>788</u>	<u>732</u>	<u>494</u>	<u>537</u>	<u>505</u>
Adjusted NEET	209	23	42	18	10	29	21	33	20
Total									
Dfe Adjusted	4.60%	4.64%	4.34%	3.11%	1.49%	4.30%	7.05%	8.07%	4.64%
<b>NEET Calculation</b>									
Percentage in	73.41%	71.18%	79.73%	76.89%	80.08%	81.42%	50.81%	61.27%	72.28%
Learning									

The chart below identifies the ages of young people that are NEET by MAT area. As the graph shows, there are a higher proportion of 18 year olds that are NEET. These young people are being targeted via the Talent Match programme as many will be eligible for support.



#### GRANTS TO VOLUNTARY ORGANISATIONS PROGRAMME

Bolsover District Council has awarded grants to third sector/voluntary organisations over a number of years, each receiving an agreed amount annually to support the objectives of that organisation.

Since April 2014, the CEPT has implemented a new system of managing the grants awarded; each organisation has a Service Level Agreement which outlines the purpose and intent of the grant, together with an appropriate monitoring framework.

The table below identifies the annual financial contribution agreed by the Council.

Organisation	Total Grant 2014-15
Community Voluntary Partners (CVP)	£23,000
Groundwork Creswell	£13,600
Derbyshire Law Centre (DLC)	£18,000
Derbyshire Unemployed Workers Centre (DUWC)	£19,900
Junction Arts	£16,000
North East Derbyshire Citizens Advice Bureau (NEDCAB)	£19,000
Rural Action Derbyshire (RAD)	£2,265
Trade Union Safety Team (TRUST)	£3,650
TOTAL	£115,415

With the exception of RAD and TRUST each organisation is required to undertake bi-annual monitoring of expenditure, outputs and milestones. RAD and TRUST report annually due to the lower levels of funding they receive.

# **Impact Assessment Value**

In 2013, an impact assessment of the 'Grants to Voluntary Organisations' programme was completed by the CEPT. This review aimed to value outcomes to show how projects that do not generate income to the Exchequer, can still produce outcomes of quantifiable value. This review helped to identify how effectively those organisations funded through the programme were using funding to create further value for the benefit of the district. The method used to assess impact and place a monetary value on the work undertaken and the outputs/outcomes achieved, is by no means an exact science, and it is only possible to value outcomes where robust data exists. This is not always available, either because organisations have not recorded certain outcomes systematically or because a 'proxy' value does not exist. This can result in estimated values understating the 'true' underlying economic impact of services.

As part of the new performance monitoring framework that has been implemented in 2014/15, outputs and outcomes are recorded and reported on a bi-annual basis. These are then used to assess wider impact by using estimated calculations for deadweight (discounting activities that would have happened anyway).

The table below summarises the impact of outputs/outcomes achieved during the first six months of 2014/14. It should be noted that the value of these outcomes are not achieved solely through the investment made by the Council; they are the value of outcomes achieved by each organisation within the district which includes funding from other sources too.

ORGANISATION	Total Grant	Value of Outcomes
	Apr –Sept 2014	Apr – Sep 2014
DLC	£9,000	£434,911
DUWC	£9,950	£253,449
Groundwork Creswell	£6,800	£183,000
Junction Arts	£8,000	£67,874
NEDCAB	£9,500	£593,544
TOTAL	£43,250	£1,532,778

It is difficult to determine an impact assessment value for the work that CVP does because, unlike all other funded organisations, CVP is an infrastructure organisation and therefore does not work directly with end beneficiaries. However, a recent Independent Evaluation of CVP completed by "Ideas to Impact" presented to Council, found that the supporting work that CVP undertakes with local volunteers and voluntary and community groups ultimately leads to four wider social outcomes. These were:

- Improvements in health and well-being
- Supporting young people towards employment
- Improved support for people in poverty
- Improvements to local neighbourhoods

The evaluation also involved Social Return on Investment analysis of representative pieces of work and it was concluded that BDC gets out more than in puts in as a result of its investment in CVP.

# **Community Voluntary Partners (CVP)**

CVP is the umbrella organisation for the voluntary/community sector in Bolsover district. During April to September 2014:

- 9 Bolsover Partnership meetings attended
- 2 Voluntary Sector Forum meetings planned & facilitated
- 16 email bulletins distributed
- 10 signposting/support services provided
- 1 policy/strategy consultation and feed-in

## **Case Study**

CVP have been the Local Trusted Organisation for Elmton and Creswell Big Local since January 2014 and has been involved in the Big Local Action Group meetings since 2013. They supported the first step in the pathway, the getting started budget and in May 2014 produced the Community Profile, the second step in the Pathway to accessing one million pounds.

In Spring 2014 the Big Local Action Group decided that they needed a paid worker to take forward their action plan. In May 2014 the group requested support regarding options to recruit a worker. CVP

produced a detailed paper describing the options available to recruit a worker and options around employers.

Tina Glover, Acting Chair of the Group met with CVPs Development Worker, to discuss the role that CVP had had in supporting the group and to find out what difference CVP had made by being involved in the Action Group and acting as the Locally Trusted Organisation. Her review concluded:

- CVP is a credible, well respected, efficient delivery organisation, a knowledgeable organisation with great connections.
- Big Local Action group can be confident in the ability that CVP is the key organisation that the group can refer back to and use for information advice and guidance.
- As the Big Local Action Group have had limited contact with other Big Local areas it's
  particularly important to have a representative organisation who have knowledge concerning
  wider issues that are facing the community and the voluntary sector at grassroots and at a
  strategic level.
- Having support from an Infrastructure Organisation is a marker point to show what's happening regionally and nationally.
- Whilst the Big Local Action Group has been in its early stages it's been important to have support from the Big Local representative and an external organisation in writing the profile.

# **Derbyshire Law Centre (DLC)**

DLC offers free, confidential help, advice and representation to residents of Derbyshire in social welfare matters. During April to September 2014:

- 331 enquiries were received from residents in the district
- 71 cases have been initiated by the DLC supporting residents from the district

#### Case Study

"Tim State, a Bolsover resident, came to Derbyshire Law Centre as he and his wife was due to be evicted from their mortgaged property in less than 2 week time. The balance outstanding on their loan was £18,000. The pressure of facing eviction was having an effect on Mr State's mental health. In 2011 the family had mortgage arrears and Blemain quickly took the family to court to seek possession of the property. The court granted a suspended possession order upon payment of current monthly instalment plus £100. The family tried to maintain the mortgage, but due to missed payments Blemain had now sought a date for eviction which was on 8 May 2014.

On meeting with Mr State DLC's legal adviser realised that Mr State had been in the military services and made a referral to SAFFA and the Royal British Legion. An application to the court was made that suspended the warrant for eviction to enable DLC to work with the family to obtain funds to maintain their mortgage. Following the referral to SAFFA and British Legion they both were able to provide some finances to assist in maintaining payments and paying off the mortgage arrears. A Payment Protection Claim was also made against Blemain and a lump sum of £11,600 was received.

Now, with the help of the Law Centre having attended court 3 times to prevent the eviction, Mr and Mrs State have, with the benefit of payments from Royal British Legion, SAFFA and the PPI lump sum, cleared their mortgage in full. They now have a home that is mortgage free and are now working."

# **Derbyshire Unemployed Workers Centre (DUWC)**

DUWC provide free and independent welfare rights advice and representation, as well as campaigning for the rights of those who are unemployed, on a low income or sick, injured or disabled by their work.

From April to September 2014:

- £266,387 has been recovered for Bolsover residents undergoing appeal tribunals
- A total of £181,424 additional welfare benefits have been claimed
- 520 volunteer hours have been delivered

# **Case Study**

DUWC helped a Shirebrook lady earlier this year who was claiming Disability Living Allowance (DLA). The lady had received a renewal claim form and help was provided to complete it. A letter was received from the DLA Unit stating that her claim was being treated as a new Personal Independence Payment (PIP) claim. She waited for the PIP questionnaire to be sent out and in April 2014 her provisional DLA award ended. DLC requested that her DLA payments be extended (as directed in legislation) but without success; a while later the lady was informed that she should not have been invited to claim PIP and that her claim would be again treated as a DLA renewal. In May 2014 the lady was informed that her DLA claim was with a Decision Maker as an urgent case for determination.

Time went by without any communication from DWP, or payments of DLA, despite numerous phone calls being made. Finally, contact was made with the lady's local MP, who made representations to DWP. In August 2014, after months of stress and financial hardship, she received a written apology from a senior DWP official. Her DLA payments would be backdated to April and extended to October 2015. Her claim would now be treated as a new PIP and assistance was provided to help her complete the PIP2 questionnaire. A special compensatory payment for departmental maladministration, causing unnecessary stress on the woman and her family, has been requested.

## Groundwork

Groundwork works and supports local people to help restore and safeguard local natural environments for future generations.

From April to September 2014:

- 1 open space for recreation in the district has been developed
- 11 young people from the district who are excluded from school have engaged with Groundwork's programmes to re-engage back into education
- 27 young people aged 16-18 who are NEET and have 1 or less GCSE's at A-C have received mentor support
- 3 accredited qualifications have been delivered to pupils who are on the verge of exclusion
- 6 empty homes in private sector have been brought back to use in the district with a minimum of one homeless person benefitting from this
- 360,000 sqm of land at Brook Park has been maintained

## **Case Study**

Towards the end of 2011 Bolsover District Council was successful in securing funding to finance the wages of 9 Apprentices who resided in the district of Bolsover. Groundwork Creswell, Ashfield & Mansfield were selected as the employer and the provider to deliver the Accredited Training to the 9

Apprentices. One of the candidates selected was Josh Hope. Josh attended Groundwork Creswell's Training Centre one full day a week to underpin his knowledge and work through his portfolio of evidence. The other 4 days a week Josh worked with Crestra Ltd on site (part of Groundwork Creswell).

For the first year Bolsover District Council paid the Apprentices wages; when the funding ended in March 2013, Groundwork funded the Apprentices for a further 12 months so they could complete their full Apprenticeship framework.

Josh showed excellent skills in all the practical tasks he was taught and quickly proved himself a valuable member of the Crestra Ltd team. Josh will admit that the theory side was sometimes a challenge, but he asked for support when he needed it and due to his determination managed to keep on track with the other Apprentices. Josh quickly showed himself to be a hard working, enthusiastic and willing learner; his attendance and time keeping were excellent and he went on to fully achieve his full Apprenticeship Framework in March 2014.

Due to his new found skills, commitment, attendance record and his high quality workmanship, Josh has now secured full time employment with Crestra Ltd.

#### **Junction Arts**

Junction Arts provides rurally based participatory arts work that aims to change peoples' lives, build confidence and skills, increase communication and support community and personal empowerment.

From April to September 2014:

- 645 residents in the district have participated in arts and cultural activity
- 15,853 people have attended events and exhibitions in the district
- £122,500 of additional funding has been has been levered into the district
- 70 volunteer hours have been delivered

## **Case Study**

'Make It Mend It' is part of the Limestone Journeys Rural Programme and aims to support community groups to develop traditional environmental craft and heritage skills whilst encouraging them to skill-share sustainably. In 2014 Junction Arts supported Pleasley Vale Resident's Association and worked with members from Shirebrook Christian Centre to create a large mosaic sign for the Coffeebrook Café garden space. The mosaic installation is part of the Centre's renovation to create a peaceful space for the community to enjoy.

Junction Arts contracted Derbyshire artist Lesley Robinson to work on the project including delivering community consultation, design, workshops and installation of the mosaic. The project started with a family taster session on Saturday 3<sup>rd</sup> May at the Christian Centre's Open Day, where Lesley worked with visitors to make mosaic coasters for them to take away. Participants were invited to contribute ideas for the mosaic, which Lesley later developed into a colourful design with an environmental focus. On 15<sup>th</sup> & 16<sup>th</sup> July, mosaic workshops were held for members to see the results and get underway.

"There was total enthusiasm, commitment and interest in mosaic work from the participants and the desire to create and complete a mosaic for the centre; and make it look good. It was very encouraging for me to work with these people as they were very positive and wanted it to succeed. People learnt new skills and understood the needs for successful mosaic making and design. It was a good

opportunity for social bonding and interaction; as people learnt what to do, they in turn taught and helped others in the group." Lesley Robinson, Artist.

"It was relaxing and I learnt a new skill. I want to take it further and do some more as I've always liked doing anything creative, but I don't get the chance much normally. It's nice to do things with your friends. It's therapeutic, as you can focus on something positive and put your problems to the back of your mind." Anita Street, Shirebrook: Make It Mend It attendee

As well as raising skill level and interest in the development of the garden space, the project inspired confidence and aspiration to hold art activities to sustain the Christian Centre. "Some of the participants would like to continue with a mosaic group to make things to support the food bank. It was great to achieve the garden mosaic, but an added bonus to form a small craft group out of it." Amanda Pell, Shirebrook Christian Centre Manager

# North East Derbyshire Citizens Advice Bureau (NEDCAB)

NEDCAB provides free, confidential, impartial and independent advice and information on a wider range of subjects including benefits, housing and employment problems, consumer and tax issues.

From April to September 2014:

- 2,266 debt/benefits enquiries have been received from residents in the district
- 199 housing specific (including homelessness) enquiries have been received
- 208 volunteer hours has been achieved

## **Case Study**

Adele has learning difficulties, is long term unemployed and in receipt of Job Seekers Allowance (£71.70). This is her only income and she had two deductions for a social fund loan and a fine for non-payment of a TV licence leaving her with only £58.05 per week. Her husband died two years ago and she has been struggling to manage since. She lives in a three bedroomed local authority property. She has rent arrears due to a previous issue with benefits and there was a court order in place to pay £3.65 per week towards the arrears. She also had an overpayment in housing benefit and so received a deduction from her on-going housing benefit entitlement of £10.50 per week meaning that she had to pay rent of £41.15 per week from her £58.05 JSA as well as other essential bills and buy foods etc. She lived alone after her adult children left the property.

In April 2013 the introduction of the under occupation reduction ('bedroom tax') resulting in Adele losing an additional 25% of her housing benefit leaving her with another £21.25 per week rent to pay from her £43.90 disposable income. This left her with only £26.90 to pay for council tax, gas/electricity, water, food, travel, clothes etc. which is an impossible amount to live on. As she already had suspended possession in place due to rent arrears the Local Authority threatened to apply for eviction.

CAB we were able to obtain a discretionary payment from the local authority of £20 per week to help her pay the shortfall in her rent. They also negotiated a lowered deduction for the overpayment of housing benefit and the social fund loan she had, giving her an extra £13.20 per week in money to pay her bills. We assisted her with the support of her GP to claim Employment and Support Allowance instead of JSA. This gives her an extra £28.45 per week in income. Adele is currently managing to stay in the property without accruing further debt due to CAB intervention however it is unlikely that the Local Authority will agree to pay the Discretionary Payment on a permanent basis and so are currently

working with Adele in an attempt to find a solution to her problem; this could be finding a lodger to take one of her spare rooms or finding alternative affordable accommodation to live in.

As part of NEDCAB's social policy work, they recorded evidence from this case to submit to their National body to assist with social policy influence in respect of the Bedroom Tax on a large scale.

Outcome: £61.65 per week benefit gained. Eviction avoided.

# Rural Action Derbyshire (RAD)

RAD supports people in rural communities, villages and market towns on community, green and access issues. Please see page 8 for a case study from the Ways to Work project.

# **Trade Union Safety Team (TRUST)**

TRUST offers advice and advocacy on a range of workplace health and safety issues.

## **Case Study**

Mr M has been diagnosed with terminal cancer Mesothelioma caused by exposure to asbestos. Mr M worked as a pipefitter at various local firms including Coalite. Mr M was visited at home and helped to apply for Industrial Injuries Disablement Benefit, Workers' Compensation Scheme (which is a lump sum from the Government due to the fact that he has been diagnosed with an Industrial Disease). Mr M was very poorly at the time of visit and so both Attendance Allowance and Constant Attendance Allowance were applied for. Although Mr M could not receive both benefits, Constant Attendance Allowance can be paid at a higher rate. Mr M was paid the highest rate of Constant Attendance Allowance. In one quarter (April – June) Mr M received £5080 in benefits. He also received a lump sum from the Government of £13,295. Mr M has used some of his money to buy a comfortable chair which reclines. As Mr M was very poorly and needed help and support getting to hospital appointments a Blue Badge was applied for, which can be used in his son's car. He has said this has been very useful as trying to park near to the hospital or the bank had been causing him great difficulties. A Carer's Allowance form for Mr M's Son was also completed as he had to give up work to care for his Dad, as well as his Mum who has Alzheimer's. Mr M was a member of a Trade Union during his working life and therefore, we advised him to make a claim through his Trade Union Solicitors. The Union have taken Mr M back into membership and the union are currently pursuing a claim for Mr M.

## **BOLSOVER WORK AND SKILLS PLAN 2014-17**

## Introduction

This Work and Skills Plan for 2014-17 sets out the priorities and actions for accelerating sustainable business growth and equipping local people with the right skills and experience to maximise job opportunities.

Latest unemployment figures show that, over the past few years, good progress has been made in reducing levels of unemployment, despite the national economic downturn. Cross-cutting targets for the Work and Skills Plan covering the period 2011-14 have all been exceeded, however, activity needs to be sustained in order to continue moving in the right direction and further reduce unemployment levels within the district.

Partnership working is critical to achieving greater improvements in the employment and skills potential for people living in the district. Working together to identify priorities which are aligned with each other's strategies and plans is key for ownership of the Plan. The priorities and actions contained within this plan have been developed following workshops with partners of the Bolsover Business and Employment Partnership and represent a working document with a number of areas requiring further development for the duration of the Plan.

The Plan draws on a number of current and emerging funding opportunities and will continue to be developed as wider initiatives and plans, particularly through the Local Enterprise Partnerships (LEPs) are expanded. In addition, the Bolsover Business and Employment Partnership is expected to capitalise on a number of local funding streams to lever in additional resources and achieve added value including residual Working Neighbourhoods Fund together with Council and Partnership funding.

Partnership working is not confined to delivery within the district and engagement and delivery with partners from across the Sheffield City Region and D2N2 is expected to grow over the next few years. This aspiration is in line with the Council's Growth Strategy which is based on the principles of aligning with the growth plans of the LEPs and ensuring strategies take advantage of current/future funding.

## **Cross –Cutting Targets**

Central to the delivery of the Work and Skills priorities are the following cross-cutting targets:

- To reduce the worklessness rate in the NI 153 areas (Bolsover North West, Bolsover West, Elmton-with-Creswell, Shirebrook East, Shirebrook North West, Whitwell) from 23.5% (August 2013) to 18.8% by August 2016
- To reduce the worklessness rate across the Bolsover district from 14.2% (August 2013) to 11.9% by August 2016
- To reduce the gap between district and Derbyshire JSA (Job Seekers Allowance) claimant rates from 0.5 percentage points (January 2014) to 0.4 percentage points by January 2017 (baseline January 2014: Bolsover 2.8%; Derbyshire 2.3%)
- For Bolsover district JSA claimant rates to **remain lower** than national averages (baseline January 2014: Bolsover 2.8%; England 2.9%)
- To reflect equality objectives and underpinning data within the Work and Skills Plan

#### **Priorities**

The Plan is divided into three main priorities with an over-arching theme around communication.

# **Cross Cutting Theme: Communication**

A key theme cutting across all priorities is Communication. We need to get better at promoting activities, sharing successes and joining together services. A Bolsover Employment and Enterprise Partnership Communication Plan will developed with the aim of bringing all this together and changing the hearts and minds of local people by:

- ⇒ Highlighting provision to relevant client groups
- □ Busting myths
- ⇒ Promoting the benefits of employment and opportunities
- ⇒ Promoting funding opportunities
- ⇒ Exploring social media benefits and opportunities
- ⇒ Ensuring front line staff are kept informed of services
- ⇒ Raising awareness amongst partners e.g. speed dating event

# **Priority 1: Business Growth**

Accelerating sustainable business growth is seen as critical to the future prosperity of the district. We will contribute to this wide agenda by:

- □ Increasing the number of business start-ups
- ⇒ Supporting existing businesses to grow
- □ Leveraging opportunities through procurement activity
- ⇒ Promoting the district positively

## **Priority 2: Employment and Skills**

This priority focuses on equipping local people with the right skills and experience to maximise job opportunities. We will do this by:

- Increasing the number of apprenticeship and work experience opportunities
- ⇒ Promoting local employment opportunities
- ⇒ Gaining a better understanding of the labour market
- ⇒ Working in partnership to remove barriers to employment
- ⇒ Reducing unemployment amongst young people
- □ Identifying opportunities to help those furthest from the labour market

## **Priority 3: Access**

□ Enable improved access to employment, transport and computers

## **COMMUNICATION**

Objectives	Lead	Actions	Targets/Outcomes			Progress	Status
Promotion of	Disability	Update HTW	2014/15	2015/16	2016/17	April – October 2014:	Ongoing to May
employment	Dynamics	directory.				Project started June 2014 and	2016
support to residents,		Promote to	3 press	4 press	1 press	on track.	
particularly disabled	Penny	residents.	releases	releases	release	1 press release issued	
people	Melville-Brown	Increase partners'				11,000 leaflets and 500	
	Tel: 01329	disability awareness	10k leaflets	6k leaflets	1k leaflets	posters distributed	
	841814	and collaboration	issued	issued	issued	13 partner updates	
						I case study produced	
			14 partner	21 partner	5 partner	(WNF, Partnership funding and	
			updates	updates	updates	BDC funded)	
			3 disability	4 disability	1 disability		
			workshops	workshops	workshops		
			1 speed	1 speed			
			dating event	dating event			

## **PRIORITY 1: GROWTH**

Objectives	Lead	Actions	7	Targets/Outcom	es	Progress	Status
1.1 Business start-up	Disability	Intensive marketing	2014/15	2015/16	2016/17	April – September 14:	Ongoing to
support for people with	Dynamics	to increase referrals				18 business start-ups	June 2015
disabilities			28 business	2 business		10.5 jobs created	
	Penny	Secure funding to	start ups	start ups		(ERDF and WNF funded)	
	Melville-	continue					
	Brown	programme beyond	14 new jobs	2 new jobs			
	Tel: 01329	June 2015	created	created			
	841814						
1.2 Transform business	DNCC		2014/15	2015/16	2016/17	April to September 14:	Ongoing to
through IT						38 businesses supported	June 2015
developments	Diane		24	6 businesses			
	Simpson		businesses	supported			
	Tel: 01246		supported				
	207207						
1.3 Support business	Prince's Trust		2014/15	2015/16	2016/17	April – September 14:	Ongoing to
start up's amongst 18-						2 business start –ups	December
30 year olds	Linny		10 business			(ERDF funded)	2015
	Beaumont		start-ups				
	Tel: 0116 255						
	0400						
1.4 Support for	NBV		2014/15	2015/16	2016/17	April – September 14	Ongoing to
business start-ups and						7 people assisted to start a	December
existing businesses	Joanna		35 people	20 people		business	2015
	Clarke		assisted to	assisted to		9 new businesses created	
	Tel: 0115 970		start a	start a		12 businesses assisted	
	5550		business	business		13 jobs created	

Objectives	Lead	Actions	Т	argets/Outcome	es	Progress	Status
			20 new	10 new		7 grants totalling £24,370	
			businesses	businesses		(ERDF funded)	
			created	created			
			15	8 businesses			
			businesses	assisted			
			assisted	15 jobs			
			30 jobs	created			
			created	8 businesses			
			15	improving			
			businesses	performance			
			improving	12			
			performance	businesses			
			12	surviving 12			
			businesses	months			
			surviving 12				
			months				
1.5 Influencing the	BDC	Keeping abreast of	2014/15	2015/16	2016/17	April to September 14:	Ongoing to
shape of business		existing and new				2 enterprise co-ordination	March 2017
support provision and	Laura Khella	provision i.e. Global	2 Enterprise			meetings held with business	
promoting	Tel: 01246	Derbyshire, Growth	Co-			support providers. Ongoing	
collaborative working	242302	Vouchers, Growth	ordination			need for collaboration identified	
		hubs and LEP	meetings				
		priorities (enterprise					
		co-ordination)					
		Task and finish					
		group for micro-					

Objectives	Lead	Actions	Т	argets/Outcome	es	Progress	Status
		grants					
1.6 Ensure	BDC	Ensure funding	2014/15	2015/16	2016/17	April to September 14:	Ongoing to
opportunities to access		database is updated				3 BB bulletins issued	March 2017
funding for business	Helen Jenkins	regularly. Funding	4 Business	4 Business	4 Business	BB website was hacked during	
support/growth are	Tel: 01246	updates/news is	Bolsover	Bolsover	Bolsover	summer. New pages can be	
maximised	242334	promoted on LSP	bulletins per	bulletins per	bulletins per	found at	
		bulletins, Business	annum	annum	annum	www.bolsover.gov.uk/business-	
		Bolsover and DNCC				licensing/business-advice	
		Business Advice				Tractivity will be the new means	
		Service website				of sending e-shots to businesses	
1.7 Improve two-way	Groundwork	Deputy Leader	2014/15	2015/16	2016/17		
communication with		conduit between					
the LEPS	Trevor Witts	LEPs and BEEP to					
	Tel: 01246	improve information					
	570977	share					
1.8 Undertake positive	BDC		2014/15	2015/16	2016/17	April to September 14:	
changes to Bolsover						1 new business created	
Town through	Therasa		5 new			(ERDF funded)	
infrastructure	Garrod		businesses				
improvements,	Tel: 01246		created				
marketing and	242324		3 businesses				
promotion			expand in the				
			town				
			15 new jobs				
1.9 Maximise	BDC	Procurement	2014/15	2015/16	2016/17		
opportunities through		workplan					
procurement activity	Laura Khella/		Establish new				

Objectives	Lead	Actions	Т	argets/Outcome	es	Progress	Status
	Richard	Social value Act	working				
	Henderson	opportunities	arrangement				
			with				
		Liaise with DCC	Chesterfield				
		procurement	Royal				
			Hospital				
			Feedback to				
			BBEP				
1.10 Identify business	BDC	Support the	2014/15	2015/16	2016/17	April – September 14:	
skills shortages and		implementation of				15 apprentice starts	
develop programmes	Laura Khella/	the Skills Made Easy	47	47		49 upskilling starts	
to meet employer	Richard	programme and ESF	apprentice	apprentice			
needs	Henderson	Skills for the	starts	starts			
		Workforce					
			24 Upskill	24 Upskill			
			starts	starts			
1.11 Work with existing	BDC	Develop a USP –	2014/15	2015/16	2016/17		Ongoing to
businesses and attract		partnerships?					March 2017
new major employers	New member						
to the district	of Economic	Develop a welcome					
	Development	to the district					
	being	promotional pack					
	recruited and						
	will lead on	To include					
	this area of	infrastructure,					
	work	housing, local labour					
		clauses and S106,					

Objectives	Lead	Actions	Targets/Outcomes			Progress	Status
		partnership					
		activities e.g. sector					
		based work					
		academies,					
		recruitment,					
		transport etc					
		Planning					
		representation on					
		BEEP					

## PRIORITY THEME 2: EMPLOYMENT AND SKILLS

Objectives	Lead	Actions	Targets			Progress	Status
2.1 Increase the	BDC	Develop a BDC	2014/15	2015/16	2016/17	April to September 14:	Ongoing to
number of		Traineeship and				9 Trainees commenced	March 2017
apprenticeships	Laura Khella	Apprenticeship	8 trainees	8 trainees	8 trainees	6 Trainees completed	
	Tel: 01246	programme to	5 apprentices	5 apprentices	5	5 Apprenticeship starts	
	242242	commence 2014			apprentices		
				Increase			
		Identify sector(s)		market share	Increase		
		and explore funding		of Skills Made	market		
		opportunities to		Easy	share of		
		develop a district		Programme to	Skills Made		
		wide apprenticeship		2%	Easy		
		programme – link to			Programme		
		LEP priorities			by 3%		

Objectives	Lead	Actions	Targets			Progress	Status
2.2 Gain a better	JCP	Share labour market	2014/15	2015/16	2016/17	April to September 14:	
understanding of the		intelligence and				Presentation to BBEP in	
labour market	Bev Weston	customer insight.				September 14 on the following	
	Tel: 07855	Identify gaps and				sectors – Care, Construction,	
	319131	develop provision to address				Warehousing and Hospitality	
		Understand what					
		skills employers					
		require					
		Map LEPs key					
		growth sectors					
		against the district					
		and prepare people					
		through training to					
		take up those jobs					
2.3 Increase the	JCP	Develop a	2014/15	2015/16	2016/17		
number of work		framework based on					
experience	Bev Weston	best practice to help	10 wage	10 wage	10 wage		
opportunities available	Tel: 07855	businesses host	incentive job	incentive job	incentive		
Increase the number of	319131	placements	outcomes	outcomes	job		
businesses signing up					outcomes		
to offer work		Increase number of	50 work	60 work			
experience		partners offering	placements	placements	70 work		
		work experience			placements		

Objectives	Lead	Actions	Targets			Progress	Status
Increase take-up of			6 new	6 new			
wage incentive			companies	companies	6 new		
			offering work	offering work	companies		
			experience	experience	offering		
					work		
					experience		
2.4 Reduce the number	BDC	Implement Talent	2014/15	2015/16	2016/17	April to September 14:	
of 18-24 hidden NEETs		Match programme				11 young people engaged (4	
	Laura Khella		14 young	30 young	30 young	hidden)	
	Tel: 01246	Ensure alignment	people	people	people	2 on work placement	
	242302	with other	engaged	engaged	engaged	2 into formal education	
		employment support				4 undertaking basic skills	
		programmes	3 job	4 job	6 job	(BIG Lottery funded)	
			outcomes	outcomes	outcomes		
		Prepare young					
		people for jobs and	76% 26 week	76% 26 week	76% 26		
		provision of in-work	off-flow target	off-flow target	week off-		
		support			flow target		
2.5 Reduce	JCP	Implement Ambition	2014/15	2015/16	2016/17	April to September 14:	
unemployment		SCR				Ongoing involvement with	
amongst 18-24 year	Bev Weston		22 young	30 young		Ambition which is due to	
olds	Tel: 07855	Ensure alignment	people	people		commence Dec 14. Targets for	
	319131	with other	engaged	engaged		2014 will need revisiting due to	
		employment support				project delays.	
		programmes	5 job	15 job			
			outcomes	outcomes			

Objectives	Lead	Actions	Targets			Progress	Status
		Prepare young people for jobs and provision of in-work support	6 progressions	10 progressions			
2.6 Removing barriers to work for individuals (one – to one support around life skills coaching, mentoring, IT and financial inclusion)	Release  Paul Stears Tel: 01773 306289	Pilot a Budget Buddy scheme in Clowne and South Normanton Increase access to Get Connected courses	Programme framework implemented 45 People trained 8 Budget Buddies recruited 15 residents supported SROI model implemented	2015/16  5 residents supported  Impact report produced  Roll out programme to other parts of the district if pilot successful	2016/17	April to September 14: Progress focused on getting in place project infrastructure. Recruitment of buddies to take place in Q3. (WNF and Council funded)	Funding identified for a 12 month pilot. Potential funding avenue thereafter through Partnership Funding for Health Priorities
2.7 Job search	JCP  Bev Weston Tel: 07855 319131	FEI and Help to Work ending – plan for future Continue Job club provision	2014/15  South  Normanton  Job and  Clowne Job  Clubs  continue	2015/16	2016/17	April to September 14: Job club provision in district is now limited. Need to re-visit to assess if there is a need for job clubs going forward	

Objectives	Lead	Actions	Targets			Progress	Status
2.8 Increase literacy and numeracy amongst residents, making it more relevant to everyday situations 2.9 Develop a volunteer brokerage service within the district and provide training to organisations hosting volunteers	Elmton Village Co.  Julie Holling Tel: BDC/SNAP  Laura Khella Tel: 01246 242302 Steve Maxwell Tel: 01773 510882	Baseline data for L1 & L2 (how and how often can this be captured)  Explore links with Limestone Journeys  Secure match funding to BDC contribution	2014/15  2014/15  40 volunteers supported 4 groups supported 10 new volunteering opportunities 400 volunteering hours	2015/16  2015/16  80 volunteers supported 6 groups supported 20 new volunteering opportunities 800 volunteering hours  Funding	2016/17	April to September 14: New project commenced in Q2. 26 engagements 5 volunteers recruited 9 groups supported 7 new volunteering opportunities (WNF and Council funded)	Funding identified for an 18 month project. Other funding opportunities to be explored to deliver a min. 3 year project
2.10 Reduce unemployment amongst 16-18 year olds	Groundwork Trevor Witts Tel: 01246 570977	Deliver the Youth Contract	2014/15  26 young people engaged	2015/16  26 young people engaged	2016/17	April to September 14: 15 young people engaged 60% progressions	Ongoing to March 2016

Objectives	Lead	Actions	Targets			Progress	Status
			40%	40%			
			progressions	progressions			
	SNAP	Deliver the Link					Ongoing to
	Steve	project aimed at 16-					Nov 2016
	Maxwell	25 year NEETs					
	Tel: 01773						
	510882						
2.11 Deliver the Raising	RA Project	Embed approach	2014/15	2015/16	2016/17	April to September 14:	Completed
Aspirations	Manager,	within Multi Agency				6 NEETS going into EET	
Programme to school	Clare Talati	Teams (MATs) and	5 NEETS going			366 young people supported	
aged young people	Tel: 07800	leave a legacy for	into EET			69 children participating with	
	955252	the programme	350 young			attendance issues	
			people			169 participants identifying a	
	Multi agency		supported			change in their future goals	
	teams,		67 children			Legacy report available	
	Brenda		participating			(WNF funded)	
	Towse		with				
	Tel: 01629		attendance			Discussions are taking place	
	533190		issues			with Public Health to	
			163			commission further RA work	
			participants			with schools	
			identifying a				
			change in				
			their future				
			goals				

## **PRIORITY THEME 3: ACCESS**

Objectives	Lead	Actions	Targets			Progress	Status
3.1 Provision of	Rural Action	Secure ongoing funding	2014/15	2015/16	2016/17	April to September 14:	Ongoing to
alternative transport	Derbyshire	to delivery Ways to				27 people gaining employment	March 2017
solutions	Sandie	Work				5 NEETs going into EET	
	Abberley					(WNF and DCC funded)	
	Tel : 01629						
	821923	Community Transport					
		options.					
		DCC options such as taxi					
	Rebecca	vouchers					
	Pennyfather						
	Tel: 01629						
	536721						
3.2 Improve access to	Rebecca	Implement 'Smarter					Ongoing to
transport for people	Pennyfather	Travel' initiative					March 2017
with disabilities							
	Tel: 01629	Education work with					
	536721	providers of mobility					
		scooters to improve					
		access on buses					
	100						
3.3 Improve take-up of	JCP	Promote bus use	Increase	Increase	Increase	April to September 14:	Ongoing to
Sports Direct bus route			usage by	usage by	usage by	Bus usage has increased to at	March 2017
hosted by McEwen's	Bev Weston		100% on	50% from	30% from	least 20 – an increase of 500%	

Objectives	Lead	Actions	Targets			Progress	Status
	Tel: 01246 344524		baseline of 4 (March 2014)	March 2015	March 2016		
3.4 Improve transport links to major employment sites	Rebecca Pennyfather Tel: 01629 536721	Castlewood  Brook Park - Increase take-up of the Sports Direct work bus  DCC to provide details of routes tendered for/commercial	2014/15	2015/16	2016/17	April to September 14: Usage of Sports Direct work bus has increased significantly and work ongoing to further promote McEwen's bus routes	Ongoing to March 2017
3.5 Increase access to computers	JCP		2014/15	2015/16	2016/17		Ongoing to March 2017
3.6 Welfare Reforms	Michelle Whetton Tel: 01246 242449	Analyse data to understand ESA/JSA split of claimants.  Implement the Local Support Services Framework employment strand via the BBEP	2014/15	2015/16	2016/17		Ongoing to March 2017