

**Bolsover District Council**

**Executive**

**Monday 4<sup>th</sup> January 2016**

**Scrutiny Review of CAN Rangers Service**

**Report of the Chair of the Customer Service and Transformation Scrutiny Committee**

This report is public

**Purpose of the Report**

- To present the report and recommendations of the Customer Service and Transformation Scrutiny Committee following the review of the CAN Rangers Service.

**1 Report Details**

- 1.1 At the Annual Scrutiny Conference which took place on 19<sup>th</sup> May 2015 Members discussed the CAN Rangers Service and the current demands placed upon it. The role of the Rangers had evolved since the service was established to the present role and the job description had changed a number of times over the years. For these reasons Members wanted to understand the current demands on the service and to consider whether the service was prepared to meet future demands.
- 1.2 As a result of the review the Committee has identified seven recommendations which are detailed at section 2 of the report and each recommendation is supported by examples of the evidence heard during the review.

**2 Conclusions and Reasons for Recommendation**

- 2.1 To enable Executive to consider the report and recommendations arising from the Review of CAN Rangers.

**3 Consultation and Equality Impact**

- 3.1 As set out in the report.

**4 Alternative Options and Reasons for Rejection**

- 4.1 This report sets out the recommendations and it is for Executive to decide whether to accept or reject the recommendations set out in the report.

## 5 **Implications (Financial, Legal, HR)**

5.1 As set out in the report.

## 6 **Recommendation**

6.1 The Executive is asked to consider the report of the Customer Service and Transformation Scrutiny Committee.

## 7 **Decision Information**

<b>Is the decision a Key Decision?</b> (A Key Decision is one which results in income or expenditure to the Council of £50,000 or more or which has a significant impact on two or more District wards)	No
<b>District Wards Affected</b>	All
<b>Links to Corporate Plan priorities or Policy Framework</b>	Supporting our Communities to be Healthier, Safer, Cleaner and Greener.

## 8 **Document Information**

<b>Appendix No</b>	<b>Title</b>
A	Review of CAN Rangers Service– Final Report
<b>Background Papers</b> (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet (NEDDC) or Executive (BDC) you must provide copies of the background papers)	
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