

Appendix B –Complaints Decided

	Reference	Authority	Category	Decision D	Decision	Remedy
1	15014152	Bolsover District Council	Corporate & Other Services	07-Apr-16	Upheld	Financial Redress
2	15018144	Bolsover District Council	Planning & Development	25-Apr-16	Closed after initial enquiries	Null
3	15019627	Bolsover District Council	Benefits & Tax	05-Jul-16	Upheld	Satisfactory BinJ remedy
4	16005176	Bolsover District Council	Corporate & Other Services	15-Aug-16	Closed after initial enquiries	Null
5	16005937	Bolsover District Council	Benefits & Tax	27-Oct-16	Upheld	Financial Redress,New appeal/review,Reimbursement/unquantified payment
6	16007085	Bolsover District Council	Housing	16-Aug-16	Referred back for local resolution	Null
7	16008086	Bolsover District Council	Planning & Development	25-Oct-16	Closed after initial enquiries	Null
8	16015708	Bolsover District Council	Benefits & Tax	14-Feb-17	Closed after initial enquiries	Null
9	16015978	Bolsover District Council	Planning & Development	02-Feb-17	Referred back for local resolution	Null