

# BOLSOVER DISTRICT COUNCIL Single Equality Scheme

2019 - 2023



#### **Bolsover District Council Equalities Statement**

Bolsover District Council is committed to equalities as an employer and when delivering the services it provides to all sections of the community.

The Council believes that no person should be treated unfairly and is committed to eliminating all forms of discrimination, advancing equality and fostering good relations between all groups in society.



## We speak your language

Polish

Mówimy Twoim językiem

Slovak

Rozprávame Vaším jazykom

Chinese

我们会说你的语言





#### **Foreword**

Welcome to Bolsover District Council's Single Equality Scheme. We are committed to providing good quality services shaped by an understanding of the needs of different people and ensuring that how we deliver services promotes equality and fairness, and challenges inequality and discrimination in all its forms. We are also committed to ensuring equality as an employer.

This scheme builds on the achievements of the previous Single Equality Scheme 2015-2019, and sets out actions we will take to continue to deliver improved equality outcomes for everyone.

The Council welcomes comments from all sections of the community.

(Note: Leader and CEO's signatures to be added once approved)



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#### Introduction

Bolsover District Council is committed to the creation of a fairer Bolsover for everyone.

We are committed to providing good quality services shaped by an understanding of the needs of different people and ensuring that how we deliver services promotes equality and challenges inequality. We will continue to work to understand Bolsover's communities and to work effectively to reduce and eliminate all forms of discrimination, advance equality and foster good relations between all groups in society.

This Scheme recognises our legal responsibilities as set out in the Equality Act 2010 and includes the council's equality objectives. This Scheme applies to all our employees and Councillors and covers all aspects of the Council's activities.

#### Legal requirements

The Equality Act 2010 (the Act) sets out the general equality duty, which in summary requires that those subject to the equality duty must, in the exercise of their functions, have due regard to the need to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.
- Advance equality of opportunity between people who share a protected characteristic and those who do not.
- Foster good relations between people who share a protected characteristic and those who do not.

The Equality and Human Rights Commission states that "having due regard for advancing equality involves:

- Removing or minimising disadvantages suffered by people due to their protected characteristics.
- Taking steps to meet the needs of people from protected groups where these are different from the needs of other people.
- Encouraging people from protected groups to participate in public life or in other activities where their participation is disproportionately low."<sup>1</sup>

The Equality Act 2010 covers the following protected characteristics:

- age
- disability
- gender reassignment
- marriage and civil partnership (only with regard to eliminating unlawful discrimination)
- pregnancy and maternity
- race
- religion or belief

<sup>&</sup>lt;sup>1</sup> The Equality and Human Rights Commission: <a href="http://www.equalityhumanrights.com/private-andpublic-sector-guidance/public-sector-providers/public-sector-equality-duty">http://www.equalityhumanrights.com/private-andpublic-sector-guidance/public-sector-providers/public-sector-equality-duty</a>

- sex
- sexual orientation

Definitions of these protected characteristics can be found in appendix one.

In addition to the general equality duty, the Act's specific duties require the Council to publish information to demonstrate our compliance with the general equality duty, and prepare and publish one or more equality objectives that the Council thinks it needs to achieve in order to meet one or more of the general equality duties, and then at least every four years subsequently. These objectives must be specific, measurable and published in a way that is accessible for the public.<sup>2</sup>

The publication of information includes information relating to people who share protected characteristics that are affected by the Council's policies and practices, and information related to its employees.<sup>3</sup> This information is published on the equality page of our website.

#### A profile of Bolsover District

A range of data to provide insight into our community and inform our equality objectives is contained at appendix two. This data also supports our equality impact assessment process and service planning. The key equality issues for Bolsover District remain disability and long term ill health and age.

Information on the Council's workforce is contained at appendix three. This is also used to inform organisational planning and development needs.

The Council seeks views from its Citizens Panel about being treated fairly and with dignity and respect. This information is contained at appendix four and highlighted below:

What you told us:

93% (197 respondents) advised they have received no discrimination when accessing council services.

88% of respondents advised it is easy to contact the council with 5% stating don't know.

95% of respondents advised they have not experienced discrimination. 3% of residents commented on facing discrimination on the grounds of age and 2% on the grounds of disability, 1% on the grounds of gender, 1% on the grounds of race, 1% on the grounds of sexual orientation and 2% on other grounds.

80% agree that their local area is a place where people from different backgrounds get on well together.

<sup>&</sup>lt;sup>2</sup> 'Objectives and the Equality Duty: A <u>Guide</u> for Public Authorities. England (and non-devolved public authorities in Scotland and Wales)' Equality and Human Rights Commission, p7

<sup>&</sup>lt;sup>3</sup> 'The Essential <u>Guide</u> to the Public Sector Equality Duty England (and Non-Devolved Public Authorities in Scotland and Wales), Equality and Human Rights Commission, 2014 p9 -10

#### Our equality objectives

Under each equality objective we have set out the actions we will take or continue to take to achieve the objective. We have also listed the measures too which will evidence our achievement towards each objective.

#### Objective 1: Everyone can access our services, facilities and information

Our aim is for all services, facilities and information to be accessible to all, and for people to be satisfied with our services and facilities.

- Monitor who is using our services and facilities and their satisfaction with them by collecting, analysing and publishing equality information from our customers.
- ➤ Use the equality information gathered from our customers, and information on our communities, to inform the design and delivery of our services and policies.
- Ensure that the information that the Council produces is accessible by using a range of alternative channels.
- Make reasonable adjustments for disabled people by providing alternative formats for our communications on request and maintaining a register of those requiring alternative formats.
- Seek customer perceptions on fair treatment in relevant surveys.
- Support people to live independently in their own homes by providing disabled adaptations to council properties and Careline alarm systems.
- ➤ Promote independence by providing a 24 hour Careline and Independent Living Service to older vulnerable people of all tenures.
- Deliver the parenting support project.
- Continue to develop online services ensuring equality requirements are met.
- Continue to ensure that all existing and new council buildings are accessible to all
- Promote and monitor our Customer Service Standards.
- > Promote and monitor our Compliments, Comments and Complaints Policy.
- Offer discounted activities within Leisure Services to those who qualify including disability benefits.
- Offer activities for disabled people, young people, gender specific and people with medical conditions that can affect their life.
- Support Locality Working and develop new initiatives to increase resident's use and access of local services and improve performance against the Index Multiple Deprivation.
  - Co-ordinate the Healthy Bolsover Approach to improve the health and wellbeing of local residents by focusing on Building Healthy Communities, Promoting Healthy Lifestyles, Supporting Access to Effective Health & Social Care.
  - Oversee the Financial Inclusion Framework to improve the services and support available to vulnerable people (primarily working with partner agencies to mitigate for the impact of welfare reform, Universal Credit, as well as working with agencies such as the local credit union).
- ➤ Co-ordinate voluntary-community sector grant funding to improve the advice, guidance and support provided to local residents and groups.

Co-ordinate the Council's contribution towards the Armed Forces Covenant including areas including access to services, adaptations and personal support to our Armed Forces Community.

#### Measures – we will:

- > Publish updated equality information annually on our website.
- Undertake Equality Impact Assessments (EIAs) for new and reviewed policies, services and functions and publish relevant ones on our website.
- Ask accessibility and fairness questions in relevant customer satisfaction surveys and publish results on our website.
- Publish information on the website and in council publications on how to access services.
- Publish annually data on disabled adaptations to council properties and Careline alarm systems.
- Provide and annually review Support Plans and Assessments for all customers supported by the Independent Living Service.
- Monitor client satisfaction with the parenting support project.
- Increased customer take-up of online services.
- Undertake consultation and equality impact assessments on new council buildings as required.
- Support people, who require it, to make a suggestion for improvement to our services or make a complaint, in line with our Customer Service Standards and Compliments, Comments and Complaints policy.
- Publish information annually on performance against our Customer Service Standards and Compliments, Comments and Complaints policy.
- Monitor leisure service take up through our performance management system.
- ➤ Report annually the "Healthy Bolsover Approach" through the Sustainable Community Strategy and monitor through the health and well-being group.
- > Publish information on grant awards on the Council's website.
- Monitor progress through the Derbyshire Armed Forces Covenant meeting.

## Objective 2: Decision making and services take into account the needs of residents and communities

Our aim is for all communities to engage in public and civic life, and for information from all communities to be taken into account in decision making, planning and delivery of services.

- ➤ Invite residents, businesses and communities to give us their views through the Citizen Panel, Equality Panel, Bolsover District Young Voice (Youth Council), Business events and forums, and Community events.
- ➤ Co-ordinate the meeting of the Equality Panel on a regular basis to seek their views on equality impacts on changes to services and/or policy shaped by local and national agenda.
- ➤ Encourage voter registration taking into account the needs of different groups of people.

- ➤ Encourage individuals to give feedback by promoting our Compliments, Comments and Complaints policy and other service specific mechanisms for feedback e.g. suggestion schemes at Leisure Centres.
- Review our opportunities for engagement and involving individuals, groups and communities and have an effective communication strategy to support this process.
- Actively review our Statement of Community Involvement to promote opportunities for communities and residents to engage with our plans for managing development across the District and decision making on planning applications.

#### Measures – we will:

- > Publish our Engagement Plan annually on the website.
- ➤ Publish consultation and satisfaction survey reports on our website and share results and planned actions through suitable communication methods.
- > Hold three Equality Panel meetings each year.
- > Run an annual awareness campaign which highlights the different ways you can register for the electoral roll.
- Publish an updated Statement of Community Involvement.

#### Objective 3: Discrimination, harassment and hate crime is not tolerated

Our aim is to encourage everyone to report incidents of harassment, discrimination, victimisation and hate crime, and to be confident that it will be dealt with robustly.

- ➤ Carry out regular surveys to monitor public perceptions of discrimination when accessing our services and in the wider community.
- Record and monitor hate crime and hate incidents reported to the Council. We will take action where appropriate.
- ➤ Maintain access to language translation and interpretation services, including British Sign Language.
- Support communities to foster good relations between people with different backgrounds.
- Record incidents of harassment, discrimination and victimisation in the workforce and take action as appropriate
- Support this objective through our workforce policies and promote our Harassment and Bullying procedure.
- Remove offensive graffiti from council property and in our control within 24 hours of the report being received by the Council.
- Work with land/property owners to influence a speedy removal of offensive graffiti within their control.
- Provide support to those experiencing domestic violence through our dedicated worker.

#### Measures - we will:

- Publish consultation results and reports on public perceptions of discrimination.
- > Run regular features on hate crime reporting to encourage reporting via the website and council publications.
- Publicise targeted events with people of different backgrounds to maximise access and awareness.
- Run regular workforce campaigns to promote supporting workforce policies and procedures.
- Report on the percentage of offensive graffiti removed from council property and in our control within 24 hours of the report being received by the Council.
- Monitor client satisfaction with the domestic violence support service.

#### Objective 4: Our workforce, and workforce policies, support equality

We recognise that our employees are our most valuable asset and are committed to:

- Ensuring that all employees are treated with dignity and respect and that no form of intimidation, bullying or harassment is tolerated.
- Making training, development and progression opportunities available to all staff.
- Ensuring that all of our employment policies and practices reflect our commitments to equality and fairness.
- > Fostering good relations between people of different groups within the workforce.

Our aim is for all employees and Councillors to support equality through their actions and behaviour.

- Provide equality training for staff and Councillors to raise awareness and support our policies.
- Provide Customer Service Standards and Compliments, Comments and Complaints training to all new appointees and those requiring refresher training to ensure staff are aware of their commitments.
- Provide specialist training to support equality where required or identified e.g. deaf awareness, mental health awareness.
- ➤ Gather recruitment and employment equalities information and monitor to ensure our policies are working.
- > Use workforce equality information to inform workforce policies.
- ➤ Ensure our recruitment and employment practices support disabled people by providing reasonable adjustments where appropriate.
- > Run regular staff surveys and gather perceptions on fairness.
- Raise awareness of equality issues and events through communication campaigns internally and externally.
- Promote equality positively within and outside the Council.
- Measure satisfaction with apprenticeships.

#### Measures - we will:

- ➤ Put an equality training programme together each year to support employee/Councillor induction and refresh needs.
- Build in any specialist training identified through our learning and development processes.
- Report recruitment and employment equalities information to Union Consultative Group on a bi-annual basis.
- Retain the Disability Confident Employers standard.
- > Publish the results of staff surveys and the actions to be taken.
- > Run regular workforce campaigns and communications to support equality.
- Publish a workforce profile bi-annually on our website.

#### How we will manage our progress

Progress against the corporate equality objectives will be reviewed on a quarterly basis under the Council's performance monitoring arrangements with information being published annually on our website.

Equality impact assessments for completion, any actions identified from the analysis of equality information and relevant equality targets will be included within Service Plans. Equality actions in Service Plans will be monitored quarterly as part of our Corporate Performance Monitoring process, which is reviewed by the Strategic Alliance Management Team and Cabinet Members.

#### Responsibilities for equality

Bolsover District Council is committed to equalities and has a structure in place for the continued embedding and scrutiny of equalities, from departmental to Cabinet level. The Portfolio Holder for Partnerships & Transformation (including social inclusion) has the equalities portfolio, as does one Head of Service.

#### Senior managers and managers

All Heads of Service and managers have a key role in creating a workplace environment where unlawful discrimination, harassment and bullying are not tolerated. All managers are responsible for ensuring that our equality commitments and the requirements of this Scheme are embedded within their teams and service delivery. All managers support the corporate equality objectives and identify and undertake service level equality actions.

#### **Employees**

Employees have a key role in promoting equality and this Scheme. Employees should understand the relevance and importance of equality to their roles, be committed to delivering good quality services shaped by the needs of different people, and report any equality issues to their managers.

The corporate officer for equalities provides support for equality impact assessment completion, monitors the completion of the corporate equality objectives and equality actions from Service Plans and monitors and updates the Single Equality Scheme. They also support the collection and publication of equality information.

#### Councillors

The support of Councillors in the development of a fairer Bolsover and in the achievement of the corporate equality objectives is essential. Councillors have a vital community leadership role in relation to equality and in engaging with communities and acting as conduits for community information.

#### How we will cascade this information

The updated Single Equality Scheme and corporate equality objectives will be communicated to staff through team meetings, the extranet and equality awareness training. Councillors will receive information about the Single Equality Scheme and the corporate equality objectives as part of their induction programme in 2019 and in Member Briefings. The Scheme and corporate equality objectives will also be published on our website for members of the public to view.



#### Appendix one – definitions of the protected characteristics

Please find below further information about the key terms used in this document.

#### The protected characteristics

These are the grounds upon which discrimination is unlawful. The characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. Definitions of these protected characteristics can be found below:

**Age:** This refers to a person belonging to a particular age group, which can mean people of the same age (e.g. 32 year olds) or range of ages (e.g. 18 - 30 year olds, or people over 50).

**Disability:** A person has a disability if she or he has a physical or mental impairment which has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.

**Gender reassignment:** The process of changing or transitioning from one gender to another.

**Marriage and civil partnership:** Marriage is a union between a man and a woman or between a same-sex couple. Same-sex couples can also have their relationships legally recognised as 'civil partnerships'. Civil partners must not be treated less favourably than married couples (except where permitted by the Equality Act).

**Pregnancy and maternity:** Pregnancy is the condition of being pregnant or expecting a baby. Maternity refers to the period after the birth, and is linked to maternity leave in the employment context. In the non-work context, protection against maternity discrimination is for 26 weeks after giving birth, and this includes treating a woman unfavourably because she is breastfeeding.

**Race:** Refers to a group of people defined by their race, colour, nationality (including citizenship) ethnic or national origins.

**Religion or belief:** Religion refers to any religion, including a lack of religion. Belief refers to any religious or philosophical belief and includes a lack of belief. Generally, a belief should affect your life choices or the way you live for it to be included in the definition.

**Sex**: Refers to whether a person is a man or a woman.

**Sexual orientation:** Whether a person's sexual attraction is towards their own sex, the opposite sex or to both sexes.

This information has been sourced from the Equality and Human Rights Commission website: <a href="http://www.equalityhumanrights.com/private-and-public-sectorguidance/guidance-all/protected-characteristics">http://www.equalityhumanrights.com/private-and-public-sectorguidance/guidance-all/protected-characteristics</a>

#### Appendix two – a profile of Bolsover District

#### **Bolsover District**

#### **People**

With lower birth rates and higher life expectancy, the shape of the UK population is transforming. The proportion of those of working age is shrinking whilst those of pensionable age is increasing. Derbyshire's working age population is projected to fall by 4% (19,629) by 2039. Nationally an increase of 4% is expected. This will mean there are fewer working age residents supporting those aged 65 and over (Derbyshire Local Economic Assessment, 2018).

Our population in Bolsover District is growing and its profile is changing. 17% of our population is aged 65 or over.

<u>Derbyshire: Population estimates by sex, June 2017</u>

	Total	Males	Females
Derbyshire	791,966	389,401	402,565
Amber Valley	125,898	61,965	63,933
Bolsover	79,098	39,099	39,999
Chesterfield	104,579	51,202	53,377
Derbyshire Dales	71,849	35,422	36,427
Erewash	115,314	56,543	58,771
High Peak	92,063	45,414	46,649
North East Derbyshire	100,780	49,277	51,503
South Derbyshire	102,385	50,479	51,906

Source: ONS, Mid-Year Population Estimates, June 2017 © Crown copyright

Bolsover District: Population by sex, 2011 and 2017

	Males		Females	
	2011	2017	2011	2017
Bolsover	37,388	39,099	38,478	39,999

Source: ONS, Census 2011 and Mid-Year Population Estimates, June 2017 Crown copyright

The median average age in Bolsover in 2017 was 43.8 years compared to 39.4 years in 2001.

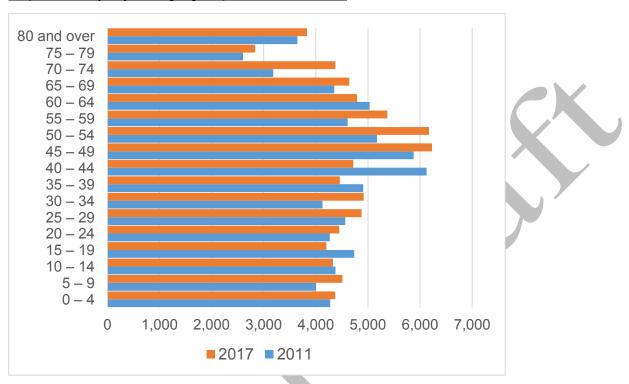
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	2001	2011	2017
Median age	39.4	42.3	43.8

Source: ONS Population estimates 2001 - 2017 © Crown copyright

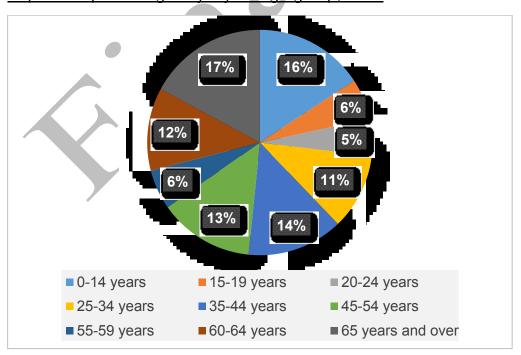
The bar chart below shows the age distribution of the district's population in both 2011 and 2017. This shows that while the number of people aged 5 to 14 years has increased by 4.6%, the population aged 65 years or more has grown to 17% of the total population. 3832 people were aged 80 or over, an increase of 286 since 2011.

#### Population by 5 year age group: 2011 and 2017

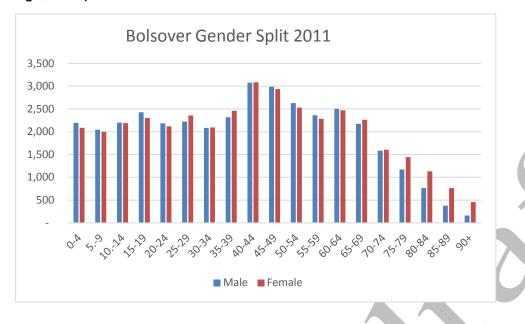


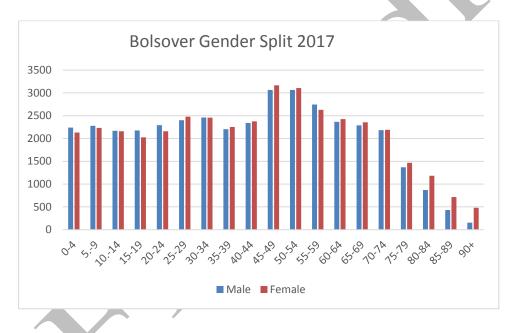
Source: ONS, Census 2011 and Mid-year population estimates 2017 © Crown copyright

#### Population percentages by 5 year age group, 2017



The chart below show the age distribution of the district's population by sex and illustrate the increasing numbers of women in the district who are living into very old age, compared to men.





#### Disability and long term ill health

The health of people in Bolsover is varied compared with the England average. Almost a fifth (2,700) of children live in low income families.

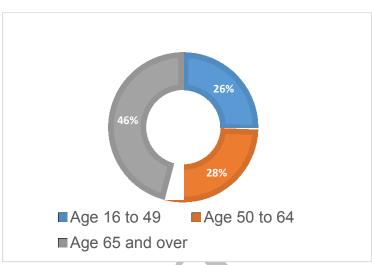
Life expectancy for both men and women is lower than the England average. It is 5.8 years lower for men and 4.8 years lower for women in the most deprived areas of Bolsover than in the least deprived areas (Public Health England, 2016).

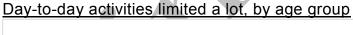
9 in 100 Bolsover residents consider that they have bad or very bad health (Census 2011).

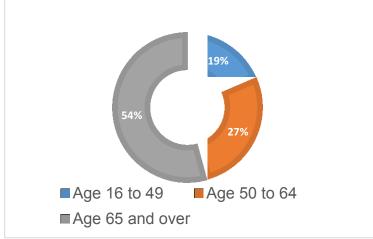
3 in 10 Bolsover residents have some day-to-day activity limitation

The charts and table below show how day-to-day activity limitation can increase with age.

#### Day-to-day activities limited a little, by age group







#### Bolsover District: Day-to-day activity limitation, 2011

Age	Day-to-day activities limited a little	Day-to-day activities limited a lot	Day-to-day activities not limited
Age 16 to 49	2,172	1,790	29,630
Age 50 to 64	2,416	2,645	9,755
Age 65 and over	3,891	5,254	4,639
Total – all ages	8,479	9,689	44,024

Source: ONS, Census 2011 © Crown copyright



#### Derbyshire: Valid Blue Badges issued and held, 2017

	Valid Blue	Valid Blue	Valid Blue	Total valid
	Badges	Badges	Badges held	Blue Badges
	held /	held /	by / issued to	held by /
	issued	issued	organisations	issued to
	without	subject to		organisations
	further	further		and
	assessment	assessment		individuals
Blue Badges	17,377	30,170	467	48,018
held				
Blue Badges	6,119	11,582	186	17,890
issued				

Source: Dept. of Transport, Valid Blue Badges issued and held: England, by Local Authority 2017 © Crown copyright

#### Race

Below is a table highlighting ethnicity in the district. The largest group in the area is White British with 96.3%.

#### Population by ethnic group, Bolsover District

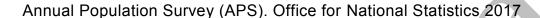
White British	White Other	Mixed / multiple ethnic groups	Asian / Asian British	Black / African / Caribbean / Black British	Other ethnic group
73058	1394	518	612	267	17
96.3%	1.8%	0.7%	0.8%	0.4%	0.0%

Source: ONS, Census 2011 © Crown copyright.

#### **Sexual Orientation**

Sexual orientation monitoring has increased over the past decade. We do not have data analysis to district level however data has been collect at regional level. Below is a table highlighting differences between the period 2012 and 2016 in the East Midlands. There has been no significant changes in sexual preferences.

	2012	2016
Heterosexual	94.5	92.7
Gay or lesbian	1.0	1.0
Bisexual	0.4	0.6
Other	0.3	0.9
Don't know or refuse	3.8	4.9



#### **Gender Reassignment**

There is no robust data on the UK trans population exists. The Government equalities office tentatively estimate that there are approximately 200,000-500,000 trans people in the UK. The Office for National Statistics is researching whether and how to develop a population estimate.

41% of trans men and trans women responding to a Stonewall survey (2017) said they had experienced a hate crime or incident because of their gender identity in the last 12 months. They also found that 25% of trans people had experienced homelessness at some point in their lives. The national LGBT survey found similar results, with 67% of trans respondents saying they had avoided being open about their gender identity for fear of a negative reaction from others.

#### Religion or belief

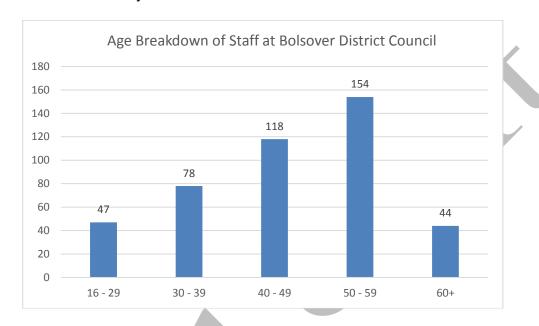
Below is a breakdown of different faiths in the area. The largest faith group is Christianity.

All categories:	75,866
Religion	70,000
Has religion	50,183
Christian	49,447
Buddhist	115
Hindu	81
Jewish	29
Muslim	146
Sikh	104
Other religion	261
No religion	20,507
Religion not stated	5,176

#### Appendix three - a profile of the Council's Workforce

Bolsover District Council employees 441 employees. There are 230 (52.1%) female staff and 211 (47.9%) male staff.

Below is a graph showing the age breakdown of staff. There are 10.7% of staff aged 16-29 years old, 17.7% of staff aged 30-39, 26.8% aged 40-49 years old, 34.9% aged 50-59 years old and 10% over 60 years old



<u>Disability Confident</u> is a government scheme which encourages businesses to recruit and retain disabled people and people with health conditions for their skills and talent. Disability Confident Employers are recognised as going the extra mile to make sure disabled people get a fair chance. Bolsover District Council is a Disability Confident Level 2 Employer, meeting two key criteria:

- Getting the right people for your business
- Keeping and developing your people

At February 2019 the Council had 36 (8.2%) employees of whom declared themselves as disabled.



#### Appendix four – perceptions of fairness (Citizens Panel results)

In November 2018 we asked our citizen panel questions about equality and diversity in the local area. (The full Citizen Panel report will be published on <u>Ask Derbyshire</u> in February 2019). We previously asked these questions in November 2014.

## Q1. Do you believe that in using Council services you have experienced discrimination because of any of the following?

In 2018 - 93% (197 respondents) advised they have received no discrimination when accessing council services. This compares to 86% (415 respondents) in 2014.

#### Q2. It is easy for me to contact the Council using the different ways available

In the 2018 - 88% of respondents advised it is easy to contact the council with 5% stating don't know. This compares to 87% with 6% stating don't know in 2014.

## Q3. There are no physical barriers to me accessing Council premises e.g. steps, blocked ramps, sufficient disabled parking.

In 2018 – 74% of respondents agreed there were no physical barriers to access council premises, 23% of respondents stated don't know and 4% advised there were physical barriers. This compares to 76% of respondents agreed there were no physical barriers in 2014 with 21% of respondents stating don't know and 3% advising there were physical barriers.

## Q4. The Council provides me with information in a suitable format e.g. large print or text message.

In 2018 – 71% of respondents agreed the council provides information in suitable formats, 28% of respondents advising don't know and 1% disagreed. This compares to 72% of respondents agreed the council provides information in suitable formats in 2014 with 26% of respondents advising don't know and 2% disagreeing.

## Q5. Thinking about your experiences living within Bolsover District but NOT including dealing with Bolsover District Council, do you believe that over the past year you have experienced discrimination because of, Gender, Race, Age, Religion and Belief, sexual orientation, disability or other characteristics?

In 2018 – 95% of respondents advised they have not experienced discrimination. 3% of residents commented on facing discrimination on the grounds of age and 2% on the grounds of disability, 1% on the grounds of gender, 1% on the grounds of race, 1% on the grounds of sexual orientation and 2% on other grounds. This compares to 86.5% of respondents advised they have not experienced discrimination in 2014 with 9% of residents commented on facing discrimination with the highest areas being disability and age.

## Q6. To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

In 2018 - 80% agree that their local area is a place where people from different backgrounds get on well together. This compares to 77% in 2014.