



The Chair and Members of Joint Board Please ask for

Joel Hammond-Gant

Direct Line Fax 01246 34 5273 01246 345252

4 September 2017

Dear Councillor,

Please attend a meeting of the JOINT BOARD to be held on TUESDAY, 12 SEPTEMBER 2017 at 3.00 pm in the **Council Chamber, Bolsover District Council, The Arc, High Street, Clowne, S43 4JY**, the agenda for which is set out below.

# AGENDA

# Part 1(Public Information)

- 1. Declarations of Members' and Officers' Interests relating to items on the Agenda
- 2. Apologies for Absence
- 3. Minutes (Pages 3 12)
  - Record of decisions of the Joint Board held on 3 March, 2017.
  - Notes of the meeting of the Joint Board held on 3 March, 2017.
- 4. Internal Audit Consortium Annual Report 2016/17 (Pages 13 38)

Yours sincerely,

Local Government and Regulatory Law Manager and Monitoring Officer (Chesterfield Borough Council)

Chesterfield Borough Council, Town Hall, Rose Hill, Chesterfield S40 1LP Telephone: 01246 345 345, Text: 07960 910 264, Email: info@chesterfield.gov.uk

www.chesterfield.gov.uk

# Agenda Item 3

CBC:LEAD	CBC:LEADER Date of Decision						te of Decision .03.2017		
BDC: LEAI	DER							13.	.03.2017
NEDDC:LE	ADER								
Title Refere 2016 – 201	ence: Chesterfield and	North	East	t D	erbyshir	e Cr	edit Uni	ion	– Business Plan
Key Decisi	on References (if app CBC: N/A BDC: N/A NEDDC: N/A	licable)	):		elegatio eference			BD	C: R080L C: DDC:
Report and	l background papers	Yes	Put	olic		Exe	empt 🗌	]	Confidential
Decision	sion Notice of Key or Private Decision						<u> </u>		
Status						ed By: N/A			
	Special Urgency N/A								
	Exempt Urgency N/A								
Record of I	Decision:								
That the re	port be noted								
Reasons for	or Decision:								
To note the	e progress on the Ches	sterfield	d and	N k	orth Eas	st De	erbyshir	e C	redit Union.
Alternative	options considered an	nd rejec	cted (	(if a	any): N//	Ą			
Declarations of interests: None									
Decision subject to call-in: Yes Date of implementation if not called in: 20 March 2017									
Contact Of	Date Record Issued 13.03.2017 Contact Officer: Rachel Lenthall, Chesterfield Borough Council rachel.lenthall@chesterfield.gov.uk								

CBC:LEAD								te of [ 03.20		ion
BDC: LEAI	DER									
NEDDC:LE	ADER									
	rence: Internal Audit Plan 2017/18	Conso	ortium	Progree	ss F	Report 2	201	6/17	and	Draft
Key Decisi	on References (if app CBC: N/A BDC: N/A NEDDC: N/A	licable)		)elegatio Reference			BD	C: R0 C: DDC:	80L	
Report and	background papers	Yes	Publi	c 🖂	Exe	empt 🗌		Conf	ïdenti	al 🗌
Decision	Notice of Key or Priva	ate Dec	ision							
Status	General Urgency			N/A		Author	rise	d By:	N/A	
Special Urgency N/A										
	Exempt Urgency N/A									
<ol> <li>2. That Cons</li> <li>3. That 2017 partn</li> <li>4. That Cons</li> </ol>	the progress made by the revised Business I cortium Business Plan the accumulated surpl (less £20,000 to be he er authorities. an annual report on cortium for 2016/17 be	Plan (bi (and as lus of th eld as a the ou	udget) ssociat ne Inte a work itcome	for 2016 ed charg rnal Aud ing balar e of the	6/17 a ges) i it Co nce) l oper	and the for 2017 nsortiur be distri	dra 7/18 n at but f th	ft Inte be a t the 3 ed to e Inte	pprov 31 Ma the ernal	red. Irch, Audit
Reasons for Decision: 1. To enable members to be aware of the progress made by the Internal Audit						t				
2. To er 3. To e	<ol> <li>To enable members to be aware of the progress made by the Internal Audit Consortium.</li> <li>To enable the Consortium resource availability to be kept under review.</li> <li>To enable the partner authorities to budget for the Consortium charges for 2017/18.</li> </ol>						es for			
Alternative	options considered ar	nd rejec	ted (if	any): N/	A					
Declaration	ns of interests: None			Page 4	4					

Decision subject to call-in: Yes Date of implementation if not called in: 20 March 2017

Date Record Issued 13.03.2017 Contact Officer: Rachel Lenthall, Chesterfield Borough Council rachel.lenthall@chesterfield.gov.uk

CBC:LEAD	DER								te of Decision
BDC: LEAI	DER							13.	.03.2017
NEDDC:LE									
	ence: External Review	of Into	rnol	۸.,	dit				
	ence. External Review	or mer	nai .	Au	uit				
Key Decisi	on References (if app	licable)	:	D	elegatio	n		CB	C: R080L
	CBC: N/A			R	eference	e:		BD	•••
	BDC: N/A							NE	DDC:
	NEDDC: N/A		Dul	. 1: -	5-7	<b>_</b>			
Report and	l background papers	Yes	Pu	OIIC		EXE	empt 🗌		Confidential
Decision	Notice of Key or Priva	ate Dec	isior	า					
Status	General Urgency				N/A		Autho	rise	ed By: N/A
Special Urgency N/A									
Exempt Urgency N/A									
Record of I	Decision:								
1. That	the results of the exter	nal rev	iew	of	internal	audit	t be not	ed.	
	the action plan that ha ig out of the review be		-	in	place to	add	ress the	e re	commendations
Reasons fo	or Decision:								
							<u>.</u>		
	that Members are awa s required by the Publi								w of internal
Alternative options considered and rejected (if any): N/A									
Declarations of interests: None									
Decision subject to call-in: Yes Date of implementation if not called in: 20 March 2017									
Contact Of	rd Issued 13.03.2017 ficer: Rachel Lenthall, nall@chesterfield.gov.u		rfiel	d E	Borough	Cou	ncil		

# Notes to Record of Decisions (Joint Working):

# **CBC - CALL-IN REQUESTS**

The implementation of certain decisions is suspended until the call-in period has expired without a call-in being validly invoked. Any Member of the Council shall be entitled to call for a decision to be suspended by giving notice to the Monitoring Officer either by telephone, fax, email or in writing **not later than 5.00 pm on the day following the date of the Joint Board meeting.** Any decisions so suspended shall not be capable of implementation for a period of <u>five calendar days</u> from the date of the Joint Board meeting. During the call-in period a request may be made in respect of any decision so suspended by not less than one quarter of the total membership of the Overview and Performance Scrutiny Committee. To do this you will need to notify the Monitoring Officer in writing, by fax or by email by 5.00 pm on the date being five days following the day of the Joint Board meeting.

# **BDC - CALL-IN REQUESTS**

All Key Decisions come into effect <u>five working days</u> after the meeting unless three members give notice in writing to the Governance Manager requesting to call in the decision. The call-in request should be on a **completed 'call-in' request form and include the names and signatures of the three signatories**, the decision making principles it is believed have been breached and also the reasons for this. Non Key Decisions may not be called in.

# **NEDDC - CALL-IN REQUESTS**

The implementation of key decisions is suspended until the call-in period has expired without a call-in being validly invoked. The call-in period is <u>five working</u> <u>days</u> after the publication of this decision. During the call-in period the <u>Chair or</u> <u>Vice Chair together with three other members of any Overview and Scrutiny</u> <u>committee</u> may object to a key decision and call it in. Non-Key decisions cannot be called in at North East Derbyshire District Council. This page is intentionally left blank

#### JOINT BOARD

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#### Monday, 13th March, 2017

Present:-

#### **Bolsover District Council**

Councillor Mary Dooley Councillor Ann Syrett Dan Swaine (BDC/NEDDC)

#### **Chesterfield Borough Council**

Councillor John Burrows Councillor Terry Gilby Jenny Williams

#### North East Derbyshire District Council

Councillor Graham Baxter (Chair) Councillor Betty Hill

#### Chesterfield and North East Derbyshire Credit Union

Bill Furness

#### 17 <u>DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS</u> <u>RELATING TO ITEMS ON THE AGENDA</u>

No declarations of interest were received.

#### 18 APOLOGIES FOR ABSENCE

Apologies were received from Huw Bowen.

#### 19 <u>MINUTES</u>

The notes and the Record of Decisions of the Joint Board meeting held on 12 September, 2016 were noted.

#### 20 CHESTERFIELD AND NORTH EAST DERBYSHIRE CREDIT UNION -

The Joint Board considered the Business Plan of Chesterfield and North East Derbyshire Credit Union (CNEDCU) for October 2016 to September 2019.

The Business Plan noted that the financial and professional support from partner agencies had been fundamental in putting the CNEDCU in a position where it could continue to grow in order to achieve its mission, address its vision and meet its aims and objectives whilst maintaining its core values. Growth had been seen through the increase in the number of paid staff, move to high street premises and Junior Savers Scheme and Family Loan Scheme.

The plan outlined the credit unions' mission, aims and objectives and the ways in which the business plan would be delivered. Details were also provided on the three year financial plan and the associated risks, mitigation and contingency plans.

# AGREED -

That the report be noted.

# 21 INTERNAL AUDIT CONSORTIUM 2017/18 BUSINESS PLAN

The Internal Audit Consortium Manager attended to present a report to update the Joint Board on the progress made by the Internal Audit Consortium during 2016/17 and to seek approval for the business plan (budget) for the Consortium for 2017/18.

The report included a progress summary on:

- the external review of internal audit;
- the current staffing and training situation;
- the update of working procedures;
- the internal audit plans for the 3 authorities.

It was noted that the revised business plan for 2016/17 now predicted a surplus of  $\pounds40,730$  mainly due to salary savings from not filling a 0.5FTE vacant post and the external review of internal audit costing less than expected. The estimated accumulated surplus at the end of 2016/17 was  $\pounds60,730$ ; it was proposed that  $\pounds20,000$  would be retained as a working

balance with the remainder (£40,730) distributed to the partner authorities.

The Internal Audit Consortium Manager advised that the draft business plan for 2017/18 had been prepared based on retaining 9.1 FTE posts and the draft budget had reflected provision for pay awards.

## AGREED -

- 1. That the progress made by Internal Audit Consortium be noted.
- 2. That the revised Business Plan (budget) for 2016/17 and the draft Internal Audit Consortium Business Plan (and associated charges) for 2017/18 be approved.
- 3. That the accumulated surplus of the Internal Audit Consortium at the 31 March, 2017 (less £20,000 to be held as a working balance) be distributed to the partner authorities.
- 4. That an annual report on the outcome of the operation of the Internal Audit Consortium for 2016/17 be submitted to the Joint Board following the year-end.

## 22 EXTERNAL REVIEW OF INTERNAL AUDIT

The Internal Audit Consortium Manager presented a report to inform the Joint Board of the results of the external review of internal audit that took place at the beginning of October 2016.

Internal Audit had been working to the Public Sector Internal Audit Standards (PSIAS) since their introduction in April 2013; the PSIAS require that an external assessment of internal audit be carried out at least once every 5 years by a qualified, independent assessor or team. Following a tender exercise, Robin Pritchard, a CIPFA qualified assessor with 39 years internal audit experience, was procured to undertake the external assessment.

The key points arising from the review included:

- the Internal Audit Consortium (IAC) complied with and in places exceeded the requirements of the PSIAS;
- the IAC benchmarked favourably compared with its peers;

The key theme throughout the report and recommendations was in relation to enhancing and developing the use of risk based auditing.

An action plan addressing the recommendations would be implemented to ensure that the Councils continued to receive an effective internal audit service that was compliant with the PSIAS.

# AGREED -

- 1. That the results of the external review of internal audit be noted.
- 2. That the action plan that had been put in place to address the recommendations arising out of the review be approved.

# Agenda Item 4

# For publication

# **INTERNAL AUDIT CONSORTIUM – ANNUAL REPORT 2016/17**

Meeting:	Joint Board
Date:	12th September 2017
Cabinet portfolio:	Governance
Report by:	Internal Audit Consortium Manager

### **For publication**

#### 1.0 **Purpose of report**

1.1 To report on the performance of the Internal Audit Consortium during 2016/17.

#### 2.0 **Recommendations**

2.1 That the annual report of the Internal Audit Consortium be approved.

### 3.0 **Report details**

### BACKGROUND

- 3.1 The Internal Audit Consortium came into operation on 1 April 2007. Chesterfield Borough Council, Bolsover District Council and North East Derbyshire District Council are full members of the Internal Audit Consortium. In addition to this the Internal Audit Consortium provides a management role in respect of Derbyshire Dales District Council's internal audit function.
- 3.2 The Public Sector Internal Audit Standards, require that a detailed annual report should be prepared. Detailed reports on the performance against the Audit Plans for each constituent authority have already been presented to each council's respective Audit Committee.

# **PERFORMANCE IN 2016/17**

## **Internal Audit Plans**

- 3.3 Internal Audit Plans were established and agreed for each authority before the start of the financial year. The plans were substantially completed for 2016/17 and this was reported to each audit committee in May 2017.
- 3.4 Regular progress reports were submitted to each Audit Committee summarising internal audit reports issued.

### Working Procedures / Improvement plan

- 3.5 Progress has continued in addressing a number of service improvements, for example:
  - All staff now have laptops
  - Testing schedules are continually being reviewed and updated as each audit is undertaken to ensure that key controls and risks are addressed.
  - The Internal Audit manual has been updated
  - A self-assessment of compliance with the Public Sector Internal Audit Standards was completed in May 2016 and the review did not identify any significant areas of non- compliance. This was supported by the findings of the external review of internal audit undertaken in October 2016.
  - The external review did recommend some improvements and the resulting action plan is in the process of being implemented. The action plan at Appendix C details progress against the action plan to date.

### Performance Targets

3.6 The results of the performance targets measured in 2016/17 are shown in the table below.

Description	2015/16	2016	6/17
	Actual	Plan	Actual
Cost per Audit Day	£237	£286	£256 (Note
			1)
Percentage of Plan Completed	100%	96%	92%

Sickness Absence (Average	11	8.5	2.4
Days per Employee)		(Corporate	
		Target)	
Customer Satisfaction Score	92%	80%	93%
To issue internal audit reports	99%	90%	98%
within 10 days of close out			
meeting			
Number/proportion of audits	75%	80%	76%
completed within time allocation			
% 2015/16 Agreed	68%	80%	77%
recommendations implemented			
by due date			
Quarterly reporting to Audit	100%	100%	100%
Committee's			

3.7 **Note 1 -** This is due mainly to the 0.5 vacant post within the Consortium structure not being filled and an underspend on the training budget. A decision has been taken not to fill the vacant post, however, the budget for this has now been used to fund a full time Senior Auditor post (as opposed to 0.9 FTE of the retiring Senior Auditor) and also to pay a market supplement on this post which has enabled another qualified Officer to be appointed.

# FINANCIAL PERFORMANCE

- 3.8 The original budgets and charges for 2016/17 were agreed by the Joint Board on the 14th March 2016 and subsequently revised on the 13<sup>th</sup> March 2017. The revised budget for 2016/17 showed an estimated surplus for the year of £40,730 plus a brought forward balance of £20,000.
- 3.9 The outturn for the year shows a surplus of £52,610 plus a brought forward balance of £20,000. **Appendix A** provides a comparison of the budget and outturn figures. The main reason for the surplus is detailed in paragraph 3.7.
- 3.10 At its meeting on 13 March 2017, Joint Board agreed that:
  - The accumulated surplus less £20,000 be distributed to the partner authorities
  - That £20,000 be held as a working balance
- 3.11 This has resulted in the following distribution:

	£
Surplus at 31 <sup>st</sup> March 2017	72,610
Less Balance carried forward	20,000
	52,610
Distribution:	
Chesterfield (36.6%)	19,255
North East Derbyshire DC (31.8%)	16,730
Bolsover DC (31.6%)	16,625
	52,610

# Staffing

- 3.12 The Senior Internal Auditor based at NEDDC retired in April 2017. A new Senior Auditor has been appointed and started on 8 June 2017. The new Senior Auditor is fully qualified which has added resilience to the service in terms of compliance with the Public Sector Internal Audit Standards.
- 3.13 The Auditor seconded to Accountancy has now joined the Accountancy team at CBC on a permanent basis and the temporary Auditor covering that post has now been appointed to a permanent Auditor position.

### Training

- 3.14 Training needs are discussed and assessed with each staff member during employee Personal Development Reviews.
- 3.15 Training consists of a combination of formal qualifications; CPD activities/courses; internal courses; team meeting updates/information sharing; reading relevant articles; and on the job training.

## **RISK REGISTER**

3.16 The Internal Audit Consortium risk register has been updated and is shown as **Appendix B**.

### 4 Human resources/people management implications

4.1 Not Applicable.

### 5 Financial implications

5.1 The Internal Audit Consortium operated under budget during 2016/17 which has resulted in a repayment to each of the partner authorities.

# 6 Legal and data protection implications

6.1 None.

# 7 Consultation

7.1 Not Applicable.

### 8 Risk management

- 8.1 The production of an annual report enables Joint Board to assess if the Internal Audit Consortium is providing an effective value-for-money service.
- 8.2 The provision of an effective Internal Audit service helps to ensure that the internal controls and governance arrangements of the involved organisations are appropriately assessed in terms of their adequacy and effectiveness.

## 9 Equalities Impact Assessment (EIA)

9.1 Not Applicable.

## **10** Alternative options and reasons for rejection

10.1 Not Applicable.

### 11 Recommendations

11.1 That the annual report of the Internal Audit Consortium be approved.

### 12 Reasons for recommendations

12.1 To enable the Joint Board to consider and approve the 2016/17 Annual Report of the Internal Audit Consortium.

# **Decision information**

Key decision number	N/A
Wards affected	All
Links to Council Plan	An effective internal audit service
priorities	helps towards the Council's priority
	of providing VFM

# **Document information**

Report author		Contact number/email			
Jenny Williams – Audit Consortium		01246 345468			
Background documents					
These are unpublished works which have been relied on to a					
material extent when the report was prepared.					
Appendices to t	he report				
Appendix A	Internal Aud	lit Consortium Budget and Actual -			
	2016/17 an	d Estimate 2017/18			
Appendix B	Internal Aud	dit Consortium Risk Register			
Appendix C	Internal Aud	dit Consortium Progress on External			
	<b>Review Act</b>	ion Plan			

# Appendix A

## INTERNAL AUDIT CONSORTIUM BUDGET & ACTUAL - 2016/17 AND ESTIMATE 2017/18

		2016/17		2017/18
	Original	Revised	Actual	Estimate
	£	£	£	£
Expenditure:				
Employees	355,760	338,820	331,677	365,690
Transport	3,150	3,150	2,688	3,150
Supplies	26,540	10,130	5,319	6,540
Support Services	52,420	51,740	52,176	52,470
Total Expenditure	437,870	403,840	391,860	427,850
Income:				
Charges to CBC	154,180	154,180	154,180	152,800
Charges to NEDDC	134,600	134,600	134,600	132,740
Charges to Bolsover	133,790	133,790	133,790	131,910
Charges – other	500	500	400	500
Charges to DDDC	14,800	10,700	10,700	9,900
Total Income	437,870	433,770	433,670	427,850
Transfer in from Earmarked Reserve	0	10,800	10,800	0
Net surplus/(deficit) in year	0	40,730	52,610	0
Net surplus/(deficit) b/fwd	20,000	20,000	20,000	20,000
Net surplus/(deficit) c/fwd.	20,000	60,730	72,610	20,000
Less surplus to be distributed	0	40,730	52,610	0
Working Balance Carried Forward	20,000	20,000	20,000	20,000

Appendix B

Internal Audit Consortium Risk Register

Total Risk Score: Likelihood x Impact. Rating Key:

**15+ Red** 

5-14 Amber

0-4 Green

CAUSE	EFFECT	ACTIONS UNDERTAKEN TO MITIGATE THE RISK	CURRENT RISK RATING LIKELIHOOD /RISK IMPACT	FURTHER ACTION REQUIRED/DATE	TARGET RISK RATING LIKELIHOOD /RISK IMPACT/DATE	RISK LEAD
Failure to Bubstantially Complete the Cagreed audit plans	The Internal Audit Consortium Manager can't give an opinion on the controls in place which may lead to external audit undertaking more work or qualified accounts	Quarterly monitoring and reporting of progress to client officers and Audit Committees. £20,000 working balance retained which could be used to fund additional resource if required.	Unlikely/High 2 x 4 = 8 Amber	None	Unlikely/High 2*4 = 8 Amber	Internal Audit Consortium Manager

tion of an of the lew of it will nce the ided.	Unlikely/HighInternal Audit2 x 4 = 8ConsortiumAmberManager	Unlikely/MediumInternal Audit2 x 3 = 6ConsortiumAmberManager
Implementation of the action plan arising out of the external review of Internal audit will further enhance the service provided.	None	None
Highly Unlikely/Medi um 1 x 3 = 3 Green	Unlikely/High 2 x 4 = 8 Amber	Unlikely/Medi um 2 x 3 = 6 Amber
All work subject to quality reviews by senior staff. Regular review of compliance with PSIAS. External review of internal audit undertaken October 2016 concludes that the Consortium is compliant with the PSIAS	Joint Board approved the Consortiums budget March 17 for 2017/18	Data stored on each Councils network and subject to their back up and security procedures.
External audit and section 151 officers can't place reliance on work	Cannot achieve plans	Loss of work
IA -Failure to undertake work to a satisfactory standard	<ul> <li>A - Insufficient</li> <li>financial resources</li> <li>to fund consortium</li> </ul>	Loss of data through IT failure

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Appendix C

Update August 2017	
External Review of Internal Audit (October 2016).	
Report Title:	

			To be Im	To be Implemented	
Issue Identified	Recommended Action –	Agreed	ш	By:	Progress as at end August 2017
	Red, Amber Green		Officer	Date	
RESOURCES	The nominated supervisor	Part			
	should ensure and evidence		IAC	On-going	<b>Complete</b> – review documentation is
Supervision	that active supervision is		Manager/	1	completed at the end of an audit with
Supervision of an internal audit	maintained and documented		Senior		any significant issues arising during the
assignment is not always	throughout the assignment		Auditors		audit also being recorded
evidenced within internal audit	process through recording				
files. A formal file review	involvement and instructions				
document is completed by a	on the review form.				
supervisor following exit					
B meetings or production of a draft	A suggested format for				
report, with supervision during an	diarising supervision which				
audit being conducted through	is used within peer providers				
discussion and monthly 121	is attached as Appendix 1				
meetings.					
	File review forms should be	≻	IAC	Immediate	<b>Complete</b> – forms introduced
	introduced at DDDC as part		Manager		
	of a standard approach.				
COMPETENCY	The Internal Audit Manual	≻	IAC	August	<b>Complete</b> – the audit manual has
	could be beneficially		Manager	2017	been reviewed and updated and
<b>Governance and standards</b>	improved by referring				redistributed to staff
The Internal Audit Manual is a	directly to those PSIAS				
comprehensive document which	standards that <b>must</b> be				
refers to the PSIAS but does not	followed and providing				

			To be Imp	To be Implemented	
Issue Identified	Recommended Action –	Agreed	· <b>@</b> -	By:	Progress as at end August 2017
	Red, Amber Green		Officer	Date	
	detailed advice regarding expectations, particularly in respect of each area.				
COMPETENCY	a) Audit Plans should be	≻	AC	For 17/18	Complete – Audit plans devised
	constructed to achieve the		Manager	IA Plan	following thorough risk analysis and
Internal Audit Planning	objectives of the department				discussion with client officers. The plan
Whilst planning is based upon a	as set out in the Internal				details the key risk element and links to
risk model as required by the	Audit Charter and the audit				the strategic/corporate risk registers.
PSIAS, the process largely	planning process designed				
depends on an assessment	to reflect the same through				
devised by internal audit; this	transparent alignment with				
shows a financial bias and the	the Council wide approach				
use of different definitions of risk	to risk management.				
the Council risk management	b)The internal audit planning	>	IAC	August	In progress - IAC Manager to meet
strategy; rather than reflecting	process should further		Manager	2017	with Directors/Heads of Service/ raise
the wider and accepted risk	identify other sources of		)		at CMT/quarterly Directorate meetings
issues being recognised by the	assurance that are available				to identify and document other sources
Council.	and upon which Councils				of assurance that are available upon
I nere snould be a direct and idontified link between the	can place reliance.				The results of this events on these here.
internal audit plan content					used to further inform the basis for the
discussed with Audit Committees					internal audit plan.

			To be Imp	To be Implemented	
Issue Identified	Recommended Action –	Agreed	Ξ.	By:	Progress as at end August 2017
	Red, Amber Green		Officer	Date	
which aligns with the Council's	c) The starting point for the	У	IAC	April 2017	<b>Complete</b> – Audit Brief updated to
risk management systems;	development of the Audit		Manager/		record potential risks. Preliminary
beneficially reflecting both	Brief should be a preliminary		Senior		discussion with management identifies
identified controls and	discussion with		Auditors		risks and mitigation factors.
assurances available. The risk	management regarding the				
based reasoning for inclusion of	inherent and residual risks				
the assignment in the audit	relevant to the audit area				
plan should be evident (why is	under review. It may aid				
there a need for independent	assignment planning if the				
assurance?) and in turn this	management objectives for				
should drive the preparation of	the area under review were				
the terms of reference for each	also identified. This should				
assignment as recorded within	result in the formation of a				
the Audit Brief.	direct link with the				
	Authority's risk register and				
	the key mitigating controls				
	highlighted, thereby aiding				
	the understanding and				
	ability of members of the				
	Audit Committee to				
	contribute to the assurance				
	agenda.				

			-		
				l o pe Implementea	
Issue Identified	Recommended Action –	Agreed		By:	Progress as at end August 2017
	rea, Amber Green		UTTICEL	uate	
COMPETENCY	a) Consideration should	≻	IAC	On-going	On-going - all audit staff have regular
	be given to those areas		Manager		data protection, information security
Training	within the training matrix				and safeguarding training and
The department has an	which reflect greatest need				undertake corporate training as
experienced team of internal	for routine mandatory				available/required. Health and safety
audit staff whose training needs	training of a professional or				modules are soon to be added to
are assessed through regular	technical nature. These				CBC's learning pool of training
121 meetings and appraisal and	may relate to areas such as				modules.
development meetings. Most	Data Protection or health				
staff has a relevant qualification,	and Safety where it is				Consideration will continue to be given
<sup>D</sup> although only the IACM and one	important for all staff to				to the provision of other training in
	have a firm understanding				relation to technical and professional
recognised CCAB or IIA	or specific training relating				areas within the confines of the budget
certification.	to internal audit such as risk				available.
The team attend routine	based internal audit or				
meetings of various groups	reporting.				A risk based internal audit training day
locally and regionally and use is					has been organised for all internal
made of dedicated cost effective					audit staff on the 17" November 2017.
training that is available.		;	(		
I he IACM ensures that available	b) There is a need for the	≻	AC	As	On- going A discussion has been held
budgets are used to best effect.	Consortium to be able to		Manager	required	with the Head of IT and it is evident
	0				that a great deal of assurance can be
Whilst the IA team have identified	to IT risks given the				gained from the external assessment
technology related issues given	increasing complexity of				and requirements to meet PSN.
the nature of cyber risk it is felt	technology and associated				
that this is a weakness that	controls. It is therefore				The Internal Audit Consortium will
should be addressed.	essential that appropriate				continue to review elements of IT
	professional training is				during every audit and to conduct
	supported for a member of				specific IT audits.
	e team or that the servi				
	is acquired externally in				The possibility of utilising external

				- -	-	
	Issue Identified	Recommended Action –	Agreed		ro be Implemented By:	Progress as at end August 2017
		Red, Amber Green	)	Officer	Date	)
		order to deliver on the assurance needs of the consortium members.				specialist support e.g. DCC or Derby City IT internal auditors will be kept under review.
						June 2017 - Senior Auditors attended a Data Protection and Cyber Security training day
	COMPETENCY	The Consortium should	~	IAC	April 17	<b>Complete</b> - the audit opinion from
	,	consider the merits of		Manager		2017/18 will be based on levels of
	Control evaluation	moving to expression of the				assurance.
	I he IAC uses the following	control in environment in the				
	gradings for the assessment of	torm ot:-				
	controls included within the	a) I ne appropriateness				
Pa	testing schedule.	of the control environment heving				
age	<b>Good</b> – A few minor					
e 2		significance of the				
26		risks involved –				
	few changes identified where	adequate/inadequate,				
	changes would be beneficial	and				
	Marginal – a number of areas	b) Whether the control				
	inave been luenumen loi improvement	is pering consistently applied –				
	Unsatisfactory – Unacceptable	effective/ineffective				
	risks identified, changes should					
	be made					
	Unsound – Major risks identified;					

	Doctored Action		To be Imp	To be Implemented	
Issue Identified	Red, Amber Green	Agreeu	Officer	Date	Frogress as at end August 2017
required Our view would be that this represents an overly complex structure for expression of an opinion on the control environment and the nature of the issue identified against which a recommendation will be made. Standard practice is for each control to be assessed in terms of its adequacy and effectiveness, with the subsequent recommendation					
Delivery 3b/c) DELIVERY PELIVERY Focus on pre-identified controls Assignments are dominated by previously identified controls emanating from CIPFA control matrices which are then tested to specified testing levels rather than provide focus on significant risk and associated key controls identified and evaluated as part of the documentation process.	Internal audit working papers should focus on major risks to the Council that have been identified and discussed with the auditee. Assignment briefs should therefore reflect assessment of risks as defined within the Councils risk impact definitions and then consider the controls that are required to mitigate that risk within the risk appetite	Part	IAC Manager/ Senior Auditors	On-going	<b>On-going</b> – test schedules are reviewed before the commencement of each audit to ensure that they are still relevant and concentrate on the key risk areas. The audit brief has been updated to record the key risks identified at the commencement of the audit

				To he lmr	To be Implemented	
	Issue Identified	Recommended Action –	Agreed		By:	Progress as at end August 2017
		Red, Amber Green		Officer	Date	
	through increased focus on agreed "local" key controls relating to the business critical risks and then tested according to the materiality of their contribution to the Council's risk management framework. Whilst the current testing is robust, documented and well evidenced it may not provide assurance relating to the most significant risks to which the service is exposed.	of the Council. An example risk based Assignment Brief is included as Appendix 2.				
Page 28	<b>DELIVERY</b> <b>Methodology and use of walk- through tests</b> For core financial systems, systems documentation exists and is we understand supported by flowcharts, in accordance with para 8.1.1 of the Internal Audit Manual. For other audits whilst it is accepted the system notes exist mostly in the form of notes within the evidence collected, files do not contain an outline of the system as specified in the	a. Auditors should complete at least a system note at the start of each audit in order to outline an overview of the processes being reviewed in order to aid understanding and the structure of the audit and provide an understanding of the system to aid supervision and the efficient conduct of future audits.	Part	All audit staff	April 17	<b>Complete</b> - permanent files are now being set up as each audit is undertaken. Sample documentation and system, notes are already routinely placed on file to evidence the processes in place whilst undertaking sample testing.

			To be Im	To be Implemented	
Issue Identified	Recommended Action –	Agreed	Ξ	By:	Progress as at end August 2017
	Red, Amber Green		Officer	Date	
internal audit manual as stage 4	b. The internal audit manual	$\mathbf{F}$	IAC	August 17	Complete – file structures have been
of the above and there is	should specify the		Manager	1	established
therefore a reliance on previously	minimum standards		1		
constructed testing schedules to	requirements for file				
define the scope of the audit.	structure and content for				
As the risk environment, service	electronic files in order to				
provision, staff in post and	aid supervision. These may				
therefore systems change it is	be planning and				
considered important that each	communication, systems				
audit commences with providing	documentation and				
a documented oversight of the	identified procedures,				
component parts of the system in	fieldwork (control				
which key controls that are to be	summaries supported by				
relied upon for the purposes of	testing and evidence) and				
providing an opinion are	reporting. (Refers to section				
documented and tested using a	9.3.3 of the internal audit				
walk through test.	manual)				

_						
	leeno Idontifiod	Decommended Action	Varood	To be Imp	To be Implemented	Droaroes as at and August 2017
		Red, Amber Green	Agreen	Officer	Date	riogress as at end August 2017
	DELIVERY	a)Audit supervisors should	≻	IAC	On-going	Complete – this is already done as a
		formally agree the grading		Manager/		matter of routine during the file review
	Audit Opinions -	of recommendations prior to		Senior		stage.
		the conduct of exit		Auditors		
	I nese are currentiy developed	meetings.				
	and assessed by each internal					
	auditor, and reviewed by the					
	Audit Manager prior to release of					
	the draft report (sometimes					
	subsequent to discussion of					
	findings at an 'exit meeting' at					
	which the grading of					
	recommendations may have					
	been discussed). This system					
	relies on personal judgement					
	related to 'Priority' for which no	b)Risk definitions used by	≻	IAC	April 17	Complete - Definitions have been
Ρ	definition exists to articulate the	internal audit should be		Manager		developed for High, Medium and Low
ag	meaning of High, Medium or	developed to reflect the risk		1		internal audit recommendations linked
e		appetite within each				to risk. This will aid in reducing
30	The definitions used by internal	organisation, and the				subjectivity and increase consistency.
	audit to support opinions	definitions of impact and				
	therefore lack clarity and should	likelihood used by the				
	be more closely linked with each	Council. These should be				
	Authority's risk appetite and the	used by each internal				
	definitions of impact risk being	auditor to grade the				
	used to embed risk management	recommendation and				
	thinking within the organisation.	discuss the level of risk to				
	The basis for grading of	which the organisation is				
	recommendations should as a	exposed with each auditee				
	result influence the overall	at the exit meeting				

L				To be Imp	To be Implemented	
	Issue Identified	Recommended Action –	Agreed	B	By:	Progress as at end August 2017
		Red, Amber Green		Officer	Date	
	opinion for each audit directly, for	c) Consideration should be	z			This approach would lead to the risk
	example if a risk falling into a	given to removing the need				that low priority recommendations are
	definition of the highest category	to include 'low' rated				not even considered by managers.
	is identified (potential for death,	recommendations in formal				Managers can already disagree
	loss greater than £500k) then the	audit reports; alternatively				recommendations if they feel the risk is
	assurance level given is reduced.	reflecting on these in a side				too low given the resource available
	Any risk of this nature should	letter to the manager. This				etc.
	automatically trigger a negative	would aid the profile of				It is up to managers to set the risk
Pa	audit opinion of 'limited	internal audit through				appetite of the Council.
ag	assurance'.	concentrating on things that				
e		really matter in relation to				
31		significant risk as defined				
		within risk management				
		policies.				

			To be Imp	To be Implemented	
Issue Identified	Recommended Action –	Agreed	Ξ	By:	Progress as at end August 2017
	Red, Amber Green	)	Officer	Date	)
DELIVERY	a) The grading of	Part	IAC	April 17	<b>Complete</b> - Definitions have been
	recommendations should be		Manager		developed for the use of High, Medium
Audit Opinions - Overall	based upon the level of risk				and Low when grading
opinions	exposure identified within				recommendations. This will help to
These are currently based upon	the review and reflect the				ensure consistency based on levels of
the personal judgement of each	highest ranked				risk.
auditor, within the definitions	recommendation being				
specified as relating and subject	reported upon.				
to review by the supervisor and	Best practice would reflect:				
IACM of the draft report prior to	- Where a fundamental risk				
release.	(red) is identified that				
The overall opinion also appears	no/limited assurance is				
to be loosely based on the	given.				
aggregate number of	<ul> <li>Where significant risks</li> </ul>				
recommendations made and not	(amber) are identified then				
the level of risk identified. The	adequate assurance is				
current is for the opinion to reflect	given, and				
the reliability of the internal	- Where 'merits attention'				
controls operating in the system /	(green) risks are identified				
area reviewed was assessed as	these are not referred to in				
good* / satisfactory* / marginal* /	the report and substantial				
unsatisfactory* / unsound*.	assurance is given				
Wider best practice provides for					
three levels of opinion being					
substantial, adequate or limited					
as this provides a clearer					
indication to stakeholders of the					
level of assurance that can be					
gained. This opinion can then be					
aligned directly with the nature of					
the risks being identified and the					

Progress as at end August 2017	0		
To be Implemented Bv:	Date		
To be Im <sub>B</sub> B	Officer		
Aareed	0		
Recommended Action –	Red, Amber Green		
Issue Identified		grading of those recommendations being made.	

			To be lmt	To be Implemented	
Issue Identified	Recommended Action –	Agreed	· œ	By:	Progress as at end August 2017
	Red, Amber Green		Officer	Date	
	b) Reducing the levels of opinion to three would provide a clearer indication of the assurance being provided and represent a more straight-forward approach for internal audit staff to administer.	Part	IAC Manager	April 17	<b>Complete</b> – The levels of opinion have been considered by the Internal Audit Consortium Manger, Client Officers and each Audit Committee and reduced to four. This will be implemented from 2017/18.
	The Consortium should	z			Managers have not liked this approach
Donort format	consider whether focusing				former to the past as reports were seen as
The Consortium currently	ori risk as a pasis ior reporting would allow				rocusing purery on the negative.
provides a detailed report which r	movement towards an				Current feedback from customer
<u>ely</u>	executive summary				satisfaction surveys on the current
to inform other meetings within a the Council at Officer and	approach which highlights onlv significant risks.				reporting style is positive.
_	This may help further build				Where a marginal or worse conclusion
0	the profile of internal audit				is reached the main issues / risks will
	and allow greater efficiency				be summarised in a paragraph under
	within the team through				the conclusion. The majority of reports
Ļ	reducing the time consumed				are already short.
	in report production and clearance.				

	Docemented Action		To be Implemented	lemented	Durantics of and Autorit 2017
Issue Identified	Recommended Action – Red, Amber Green	Agreea	Officer by:	y: Date	Progress as at end August 2017
during 2016/17 and was gained in meetings with officers as part of the EQA. However, internal audit reports are 'lengthy' and in developing an increasingly risk based approach consideration could be given to moving to an exceptions based executive summary highlighting significant risks.					
<b>DELIVERY</b> Auditee feedback At the time of the review feedback questionnaires had been received in respect of 24 audits undertaken during 2016/17, all received scores in excess of 80% with the only areas showing as requiring improvement relating to:- - Were recommendations practical and useful, and Sufficient to remedy weaknesses identified in the report	Ine IACM should continue to monitor feedback as it moves towards an increasingly risk focused so that as changes are made to internal audit practices; these can be aligned with improvements in the way internal audit value is perceived.	≻	Manager	March 18	<b>Un-going</b> - All customer satisfaction surveys are reviewed with a view to taking on board any learning points. Surveys are also used as a discussion point with Auditors at EPD's and 1:1's As the Consortium further develops risk based auditing the customer satisfaction survey will be reviewed to ensure that it is still collecting relevant feedback.

L				To bo lm	Jomontod	
	Issue Identified	Recommended Action – Red, Amber Green	Agreed	Officer	By: Date	Progress as at end August 2017
	DELIVERY	In alignment with	~	IAC	2016/17	Complete - the 2016/17 audit opinion
1	Annual Report	recommendations made earlier the internal audit plan		Manager	auait opinion	rerers to otner significant risks as detailed in strategic risk registers.
-	The IACM produces an Annual	should be constructed so				
-	Audit report which summarises	that the IACM is able to				
	the years' work and includes	provide a wider assurance				
-	analysis of performance. The	to each Authority in support				
	opinion reflects 'In respect of the main financial sustems. Amendiv	of the governance				
	1 shows that internal controls	Best practice is that the				
	were found to be operating	Annual Report should also				
-	satisfactorily or well, giving an	contain reference to all				
	overall confidence in the internal	significant risks and				
	control system operating in	therefore co-ordination with				
	relation to these systems'.	and an understanding of				
-	The form required by the PSIAS	issues being raised the				
	requires a wider statement which	range of assurances				
ag	'must also include significant risk	available is essential in				
	exposures and control issues,	order to meet this broader				
36	including fraud risks, governance	scope.				
-	issues, and other matters needed					
	or requested by senior	In this way the Annual report				
	management and the board .	call be used to support title Companye Covernance				
		Statement.				
<u> </u>	DELIVERY	In circumstances where the	~	Senior	Immediate	<b>Complete</b> – A senior Auditor now
	Denorte produced by the IACM	noreconcility orrepresente				reviews any addits undertanen by the
	It is considered and practice	personally an angennents should be made for a				
-	that the IACM is involved in	second person review of the				
L						

				To be lm	To be Implemented	
	Issue Identified	Recommended Action –	Agreed		By:	Progress as at end August 2017
		Red, Amber Green		Officer	Date	
-	conducting assignments	file.				
	particularly in relation to high risk					
	areas but in such circumstances					
	appropriate arrangements should					
	be made for 'supervision' and					
-	clearance of reports.					
	DELIVERY	Standardised procedures	Υ	IAC	Immediate	<b>Complete</b> – standardised procedures
		should be implemented		Manager		are in use
Pa	Derbyshire Dales DC	regarding:		and		
ag	Whilst it is recognised that	<ul> <li>The use of Audit</li> </ul>		Senior		
e	arrangements for this Council are	Briefs,		Auditor		
37	outside of the core Consortium	- Working paper				
	arrangements. It would be	review, and				
	beneficial for the established	<ul> <li>The approach to IT</li> </ul>				
	internal audit processes	audit				
-	contained within the Internal					
`	Audit Manual to be applied as					
	this will aid consistency of					
	approach, training and					
	supervision.					

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# **RECORD OF EXECUTIVE DECISIONS – JOINT WORKING**

CBC:DEPL	JTY LEADER							te of Decision 09.2017	
BDC: LEAI	DER						12.	00.2011	
NEDDC:LE	ADER								
Title Refere	ence: Minutes								
Key Decisi	on References (if app CBC: N/A BDC: N/A NEDDC: N/A	licable):		Delegatio Reference			BD	C: R080L C: DDC:	
Report and	background papers	Yes	Publ	lic 🖂	Exe	empt 🗌	]	Confidential	
Decision	Notice of Key or Priva	ate Deci	sion						
Status	General Urgency			N/A		Autho	orised By: N/A		
	Special Urgency			N/A					
	Exempt Urgency N/A								
Record of Decision: That the notes and the Record of Decisions of the Joint Board meeting held on 13 March, 2017 be noted.									
Reasons fo	or Decision:								
To note pro	ogress on joint working	].							
Alternative N/A	options considered ar	nd reject	ed (i	f any):					
Declaration	ns of interests: None								
	ubject to call-in: No plementation if not call	ed in: N	/A						
Contact Of	rd Issued: 12.09.2017 ficer: Joel Hammond-C ond-gant@chesterfield			erfield Bor	ough	Coun	cil		

CBC:DEPL	JTY LEADER								e of Decision )9.2017
BDC: LEA	DER							12.0	J9.2017
NEDDC:LE	ADER								
Title Refere	ence: Internal Audit Co	onsortiu	m —	Anr	nual Re	port	2016/17	7	
Key Decisi	on References (if app	licable):		De	legation	n	(	CRO	C: R080L
	CBC: N/A	lioubic).			ference		E	BDC	D:
	BDC: N/A NEDDC: N/A						1	NEC	DDC:
Report and	background papers	Yes	Pub	olic	$\square$	Exe	mpt 🗌		Confidential
<b>D</b> · ·									
Decision Status	Notice of Key or Priva	ate Deci	ISION				Author	ieor	d By: N/A
Olalus	General Urgency				N/A		Autio	1360	
	Special UrgencyN/AExempt UrgencyN/A								
Record of Decision:									
That the annual report of the Internal Audit Consortium be approved.									
Reasons for Decision:									
To enable	the Joint Board to con	sider a	nd a	appr	rove the	e 201	16/17 Ai	nnu	al Report of the
Internal Au	dit Consortium.								
Alternative	options considered an	nd reject	ted (	(if a	ny):				
N/A									
Declaratior	s of interests: None								
	ubject to call-in: Yes elementation if not calle	od in: 10	იიი	20	17				
			9.09	0.20	17				
Date Reco	rd Issued: 12.09.2017								
	ficer: Joel Hammond-C	-		erfie	eld Boro	ough	Counci	il	
joel.hammo	ond-gant@chesterfield	.gov.uk							

# Notes to Record of Decision (Joint Working):

# **CBC - CALL-IN REQUESTS**

The implementation of certain decisions is suspended until the call-in period has expired without a call-in being validly invoked. Any Member of the Council shall be entitled to call for a decision to be suspended by giving notice to the Head of Governance, as Monitoring Officer either by telephone, fax, email or in writing **not later than 5.00 pm on the day following the date of the Joint Board meeting.** Any decisions so suspended shall not be capable of implementation for a period of <u>five calendar days</u> from the date of the Joint Board meeting. During the call-in period a request may be made in respect of any decision so suspended by not less than one quarter of the total membership of the Overview and Performance Scrutiny Committee. To do this you will need to notify the Monitoring Officer in writing, by fax or by email by 5.00 pm on the date being five days following the day of the Joint Board meeting.

# **BDC - CALL-IN REQUESTS**

The implementation of certain decisions is suspended until the call-in period has expired without a call-in being validly invoked. The call-in period is <u>nine working</u> <u>days</u> from the date of this decision During the call-in period <u>at least three</u> members may request certain decisions to be called in. You may do this in any of the following ways - In writing - a written notice may be signed by one or more Members, or By telephone - in order to safeguard the integrity of the system, Members may only call in by telephone on their own behalf, • E mail - this may be done using a Members terminal within the Council Offices or where a member has the facility via the internet, • By fax - as with written notifications, the faxed message may contain the signature of more than one Member, • In person. Democratic Services Officers who are authorised to accept notifications from Members.

# **NEDDC - CALL-IN REQUESTS**

The implementation of certain decisions is suspended until the call-in period has expired without a call-in being validly invoked. The call-in period is <u>five working</u> <u>days</u> after the publication of this decision. During the call-in period the <u>Chair and</u> <u>Vice Chair together with three other members of any Overview and Scrutiny</u> <u>committee</u> may object to a decision and call it in.