

## **CUSTOMER SERVICES SCRUTINY COMMITTEE**

Minutes of a meeting of the Customer Services Scrutiny Committee of the Bolsover District Council held in the Council Chamber, The Arc, Clowne on Monday, 13th December 2021 at 10:00 hours.

### **PRESENT:-**

Members:-

Councillor Rose Bowler in the Chair

Councillors Allan Bailey, David Dixon, Stan Fox, Ray Heffer and Andrew Joesbury.

Officers:- Sarah Sternberg (Monitoring Officer), Vicky Dawson (Assistant Director - Housing Management & Enforcement), Eddie Raper (Planned Repairs Inspector) and Alison Bluff (Governance Officer).

### **CS25-21/22      APOLOGIES FOR ABSENCE**

An apology for absence was received on behalf of Councillor Rita Turner.

### **CS26-21/22      URGENT ITEMS OF BUSINESS**

There were no urgent items of business to consider.

### **CS27-21/22      DECLARATIONS OF INTEREST**

There were no declarations of interest made.

### **CS28-21/22      MINUTES – 18<sup>TH</sup> OCTOBER 2021**

Moved by Councillor Ray Heffer and seconded by Councillor Andrew Joesbury  
**RESOLVED** that the Minutes of a Customer Services Scrutiny Committee held on 18<sup>th</sup> October 2021 be approved as a correct record.

### **CS29-21/22      LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE**

Committee considered the List of Key Decisions and items to be considered in private document.

## **CUSTOMER SERVICES SCRUTINY COMMITTEE**

Moved by Councillor Ray Heffer and seconded by Councillor Andrew Joesbury  
**RESOLVED** that the List of Key Decisions and items to be considered in private document be noted.

### **CS30-21/22      WORK PROGRAMME 2021/22**

Committee considered their work programme 2021/22.

Moved by Councillor Rose Bowler and seconded by Councillor Ray Heffer  
**RESOLVED** that the Work Programme 2021/22 be noted.

The formal part of the meeting concluded at 1015 hours and Members then met as a working party to continue their review work. The formal meeting concluded at 1110 hours.