

Reference	Authority	Category	Received
21001285	Bolsover District Council	Planning & Development	28/04/2021
21003765	Bolsover District Council	Housing	18/06/2021
21005071	Bolsover District Council	Corporate & Other Services	09/07/2021
21007501	Bolsover District Council	Corporate & Other Services	19/08/2021
21008008	Bolsover District Council	Corporate & Other Services	02/09/2021
21012999	Bolsover District Council	Corporate & Other Services	30/11/2021
21013542	Bolsover District Council	Highways & Transport	08/12/2021
21013904	Bolsover District Council	Environmental Services & Public Protection & Regulation	16/12/2021
21016876	Bolsover District Council	Planning & Development	15/02/2022
21018794	Bolsover District Council	Corporate & Other Services	24/03/2022

Reference	Authority	Category	Decided	Decision	Decision Reason	Remedy	Service improvement recommendations
21001285	Bolsover District Council	Planning & Development	11/06/2021	Closed after initial enquiries	Not warranted by alleged injustice		
21003765	Bolsover District Council	Housing	18/06/2021	Referred back for local resolution	Premature Decision - advice given		
21005071	Bolsover District Council	Corporate & Other Services	12/07/2021	Advice given	Previously considered and decided		
21007501	Bolsover District Council	Corporate & Other Services	19/10/2021	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21008008	Bolsover District Council	Corporate & Other Services	19/10/2021	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21012999	Bolsover District Council	Corporate & Other Services	13/01/2022	Closed after initial enquiries	Not warranted by alleged injustice		
21013542	Bolsover District Council	Highways & Transport	14/01/2022	Closed after initial enquiries	26(6)(c) Court remedy		
21013904	Bolsover District Council	Environmental Services & Public Protection & Regulation	21/01/2022	Closed after initial enquiries	26B(2) not made in 12 months		
21016876	Bolsover District Council	Planning & Development	11/03/2022	Closed after initial enquiries	Not warranted by alleged mal/service failure		

Reference	Authority	Category	Decided	Remedy	Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
19014229	Bolsover District Council	Housing	05-Jan-21	Apology Financial redress: Avoidable distress/time and trouble Financial Redress: Quantifiable Loss Improved BinJ remedy Provide services Procedure or policy change/review	06-Apr-21	30-Apr-21	Remedy completed late