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Bolsover District Council

Meeting of the Housing Liaison Board on 27 January 2026

Agenda Item 9: Challenge and Change Group Update

Classification:	This report is Public
Report By:	Tenant Engagement Officer

PURPOSE/SUMMARY OF REPORT

- To update the Board on the implementation of recommendations from the Review of Grounds Maintenance on Council Estates

Background

As part of the Tenant Engagement Strategy, one of the ways in which tenants can engage with the Council is via the Challenge and Change Group. This Group delivers the tenant scrutiny function of the tenant engagement and governance structure.

Update on Monitoring of Review of Grounds Maintenance on Council Estates completed in 2025.

At the previous Housing Liaison Board meeting on 29 July 2025 the Review of Grounds Maintenance on Council Estates report was presented.

The tenants made 12 recommendations detailed in the monitoring action plan (attached at appendix 1). This update provides current progress against each recommendation.

Following acceptance of the recommendations by officers and formal approval/acknowledgement by both Housing Liaison Board and Customer Services Scrutiny Committee, investigations have raised queries over the deliverability of some of the recommendations. In the detail of appendix 1 that it is suggested that recommendations 1.1, 1.2 and 3.3 are potentially non-deliverable. Recommendation 4.2 has not yet commenced. 1.1 and 1.2 directly relate to the Tree and Woodland Strategy 2025-2035 which was recently subject to public consultation. Members of the Board will need to consider whether to extend the delivery timescale of these two

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recommendations pending formal approval of the strategy which would give Executive approval to the delivery of the two recommendations. The tenant recommendations relate to trees on HRA land. The Tree and Woodland Strategy proposals go beyond this and cover the entire District and proposes tree management across the whole District, including HRA land.

RECOMMENDATION(s)

1. That the Board note the progress on recommendations of the review of Grounds Maintenance on Council Estates.
2. That the Board agree what action to take in relation to recommendations 1.1 and 1.2.

Links to Council Ambition: Customers, Economy, Environment and Housing Unsure of below

Ambition: Customers

Priorities:

- *Continuous improvement to service delivery through innovation, modernisation and listening to customers*
- *Improving the customer experience and removing barriers to accessing information and services*

Ambition: Housing

Priority:

- *Building more, good quality, affordable housing, and being a decent landlord*
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Target HOU04: Work towards compliance with the Social Housing Consumer Standards, ensuring tenants' voice is key when developing new council housing policies, procedures, and improvements.

DOCUMENT INFORMATION

Appendix No	Title
1.	Recommendation Action Plan
2.	Extract from Proposed Tree and Woodland Strategy 2025-2035