

## BDC Performance Framework Scrutiny Workshops

<b>Purpose</b>	To engage with Members to give an opportunity to review the draft performance framework to support delivery of the Council vision for 2020-2024.
<b>Dates</b>	03/02/20 – Customer Service & Transformation Scrutiny Committee 07/02/20 – Healthier, Safer, Cleaner, Greener Communities Scrutiny Committee 26/02/20 – Growth Scrutiny Committee
<b>Facilitators</b>	Karen Hanson – Joint Strategic Director, Place Kath Drury – Information, Engagement & Performance Manager Amar Bashir – Improvement Officer Jo Wilson – Scrutiny and Elections Officer
<b>Documentation pack</b>	<ol style="list-style-type: none"> <li>1. Council vision/ambition statement</li> <li>2. Draft supporting council plan performance framework for 2020 – 2024</li> <li>3. Original corporate plan targets for 2015 -2019</li> <li>4. Delivery statement for the above (what we achieved)</li> <li>5. Status key for monitoring targets and indicators from 01/04/20</li> <li>6. Service indicator report extracts (current service indicators outturns at 31/12/19 reported under new aims to show Members what additional information they will be receiving from 01/04/20)</li> </ol> <p><b>Please read this documentation before the workshop</b></p>
<b>Format</b>	<p>At each workshop the committee will be split into 2 or 3 groups (depending on numbers) and the following discussions supported by the facilitator will be held:</p> <ol style="list-style-type: none"> <li>1. Any comments on the aims?</li> <li>2. Any comments on the priorities which sit under each aim? Anything missing?</li> <li>3. Any comments on the draft targets which sit under each aim? Anything missing? Any suggested amendments?</li> <li>4. <u>Prioritisation exercise</u> – spending 15 minutes on each aim which targets are the key ones? Ideally we would like to have around 10 targets per aim. Others can be monitored as service targets.</li> </ol> <p>The facilitator will take notes and these will be summarised for each committee.</p>
<b>Contact</b>	If you have any questions before the workshop please contact any of the facilitators.